



TOWN OF DURHAM

8 Newmarket Road
Durham, NH 03824
Tel: 603-868-5571
Fax: 603-868-1858
www.ci.durham.nh.us

NOTICE: Although members of the Town Council will be meeting in the Council chambers, the Council meetings are still available for members of the public to participate via Zoom or in-person.

AGENDA

DURHAM TOWN COUNCIL
MONDAY, SEPTEMBER 11, 2023
DURHAM TOWN HALL - COUNCIL CHAMBERS
7:00 PM

NOTE: *The Town of Durham requires 48 hours notice if special communication aids are needed.*

- I. **Call to Order**
- II. **Town Council grants permission for fewer than a majority of Councilors to participate remotely**
- III. **Roll Call of Members.** Those members participating remotely state why it is not reasonably practical for them to attend the meeting in-person
- IV. **Approval of Agenda**
- V. **Special Announcements** - Moment of silence for 9/11 victims & families
- VI. **Public Comments (*)** - **Please state your name and address before speaking**
- VII. **Report from the UNH Student Senate External Affairs Chair or Designee**
- VIII. **Unanimous Consent Agenda** (*Requires unanimous approval. Individual items may be removed by any councilor for separate discussion and vote*)
 - A. Shall the Town Council upon recommendation of the Assessor and consent of the Administrator, approve the included FY 2023 property tax abatement recommendations in the total amount of \$27,221.00?
 - B. Shall the Town Council, upon recommendation of the Administrator, approve a Supplemental Property Tax Warrant for FY 2023 and authorize the Administrator to sign said Supplemental Property Tax Warrant to commit a supplemental tax bill totaling \$20,648.00 on properties owned by Young Drive LLC, located at 29 & 31 Young Drive, 34 & 36 Young Drive, 30 & 32 Young Drive and 18 & 20 Young Drive, Durham, NH, Tax Map 107, Lots 96, 98, 99, and 102?
 - C. Shall the Town Council cancel the Town Council meeting of September 18, 2023?
 - D. Shall The Town Council schedule Special Meeting Dates on November 13 and December 11, 2023 for the Purpose of Deliberating the Proposed FY 2024 Operating, Capital, and Special Fund Budgets and the 2024-2033 Capital Improvement Plan, and schedule a Public Hearing on the Proposed FY 2024 Budget and 2024-2033 Capital Improvement Plan for Monday, November 13, 2023?

- IX. Committee Appointments – None**
- X. Presentation Items**
 - A. Receive report on Land Stewardship Subcommittee activities and projects – Ann Welsh, Chair
 - B. Receive report on Parks & Recreation Committee activities and projects – Cathy Leach, Chair
 - C. Presentation on Police Department Survey results by Andrew E. Smith, Ph.D. Director, UNH Survey Center
- XI. Unfinished Business**
 - Public Hearing & Action on Ordinance #2023-07** to Amend Section 132-1 “Blind Exemption” and Section 132-2 “Disabled Exemption” and Section 132-3 “Elderly Exemption”, Chapter 132 “Tax Exemptions and Credits” of the Durham Town Code Relating to Exemption Amounts, Income Thresholds, and Asset.
- XII. Approval of Minutes – August 14, 2023**
- XIII. Councilor and Town Administrator Roundtable**
- XIV. New Business**
- XV. Nonpublic Session (if required)**
- XVI. Extended Councilor and Town Administrator Roundtable (if required)**
- XVII. Adjourn (NLT 10:30 PM)**

(*) *The public comment portion of the Council meeting is to allow members of the public to address matters of public concern regarding town government for up to 5 minutes. Obscene, violent, disruptive, disorderly comments, or those likely to induce violence, disruption or disorder are not permitted and will not be tolerated. Complaints regarding Town staff should be directed to the Administrator.*



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AGENDA ITEM: **#8A&B** *TS*

DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Jim Rice, Assessor

AGENDA ITEM: **A. SHALL THE TOWN COUNCIL UPON RECOMMENDATION OF THE ASSESSOR AND CONSENT OF THE ADMINISTRATOR, APPROVE THE INCLUDED FY 2023 PROPERTY TAX ABATEMENT RECOMMENDATIONS IN THE TOTAL AMOUNT OF \$27,221.00?**

B. SHALL THE TOWN COUNCIL, UPON RECOMMENDATION OF THE ADMINISTRATOR, APPROVE A SUPPLEMENTAL PROPERTY TAX WARRANT FOR FY 2023 AND AUTHORIZE THE ADMINISTRATOR TO SIGN SAID SUPPLEMENTAL PROPERTY TAX WARRANT TO COMMIT A SUPPLEMENTAL TAX BILL TOTALING \$20,648.00 ON PROPERTIES OWNED BY YOUNG DRIVE LLC, LOCATED AT 29 & 31 YOUNG DRIVE, 34 & 36 YOUNG DRIVE, 30 & 32 YOUNG DRIVE AND 18 & 20 YOUNG DRIVE, DURHAM, NH, TAX MAP 107, LOTS 96, 98, 99, AND 102?

CC PREPARED BY: Jim Rice, Assessor

CC PRESENTED BY: Todd Selig, Town Administrator
Jim Rice, Assessor

AGENDA DESCRIPTION:

On January 11, 2023, the Durham Planning Board approved the “conversion of five existing duplexes on separate lots to two-unit condominiums” on Young Drive in Durham. According to the “terms and conditions” of the Board’s approval under section 2 “Recording” the “Notice of Decision shall be recorded at the Strafford County Register of Deeds with each set of the condominium documents”.

The Planning Boards Notice of Decision was recorded at the Strafford County Registry of Deeds on January 26, 2023 (Book 5091, Page 445) by Mr. Francis Chase, Agent for the owner Young Drive

LLC. However, the condominium documents were not recorded with the Notice of Decision as a condition of approval.

Based on the recorded Notice of Decision without realizing the condo documents were not recorded, the Durham Assessing Office converted each duplex building into condominiums and the 2023 preliminary property tax bills were issued for each condominium. All property tax bills have been paid in full.

It was recently brought to the attention of the Assessor’s Office from the sale of 34 & 36 Young Drive as a duplex, that the owner has chosen to sell these buildings as duplexes and not condominiums. After conferring with Durham’s legal counsel, it has been advised that since the owner never recorded the condominium documents as ordered, the buildings are not legally condominiums. They are still duplexes.

For accurate billing and accounting purposes, each building must be converted from 8 condexes back to 4 duplexes in the assessing software, revising the assessments as duplexes. Due to these revised assessments, a supplemental warrant must also be issued to the tax collector to collect what the actual property tax should have been for each duplex. Any overage that has been paid from the preliminary bill will be credited toward the final property tax bill.

Therefore, it is requested that the Durham Town Council grant the following abatement amounts in the “2023 Preliminary Tax Collected as Condex” column and apply the collected taxes to the “Revised Duplex” according to their new map/lot numbers and associated building addresses. Any overages paid from their preliminary payment will be credited as a pre-payment toward their final 2023 property tax bill in December.

Map/Lot as Condex	Address as Condex	Assessment as Condex	2023 Tax Rate June Bill	2023 Preliminary Tax Collected as Condex	Revised Map/Lot as Duplex	Revised Address as Duplex	Revised Assessment as Duplex	2023 Tax Rate June Bill	Supplemental Tax to be Collected	Tax Credit to be Applied to 2023 Final Tax Bill	
107-96-1-A	29 Young Drive	\$225,500	\$14.525	\$3,276	107-96	29 & 31 Young Drive	\$352,700	\$14.525	\$5,123	\$1,497	
107-96-1-B	31 Young Drive	\$230,200		\$3,344							
				Total:							
107-98-1-A	34 Young Drive	\$244,400	\$14.525	\$3,551	107-98	34 & 36 Young Drive	\$359,900	\$14.525	\$5,228	\$1,823	
107-98-1-B	36 Young Drive	\$241,000		\$3,500							
				Total:							
107-99-1-A	30 Young Drive	\$232,800	\$14.525	\$3,381	107-99	30 & 32 Young Drive	\$355,500	\$14.525	\$5,164	\$1,615	
107-99-1-B	32 Young Drive	\$233,900		\$3,398							
				Total:							
107-102-1-A	18 Young Drive	\$233,400	\$14.525	\$3,391	107-102	18 & 20 Young Drive	\$353,400	\$14.525	\$5,133	\$1,638	
107-102-1-B	20 Young Drive	\$232,700		\$3,380							
				Total:							
									Total:	\$20,648	\$6,573

LEGAL AUTHORITY:

RSA 76:16 describes the process for the apportionment, assessment, and abatement of property taxes.

LEGAL OPINION:

N/A

FINANCIAL DETAILS:

As part of the FY 2023 budget, the Town of Durham has appropriated \$75,000 to be used for tax abatement/appeal purposes. To date, the Town has abated \$6,195.09 to taxpayers who have appealed their assessments with the municipality, to the Board of Tax and Land Appeals or Superior Court.

SUGGESTED ACTION OR RECOMMENDATIONS:

MOTION #1:

The Durham Town Council does hereby, upon recommendation of the Assessor and consent of the Administrator, approve the included FY 2023 property tax abatement recommendations in the total amount of \$27,221.00.

MOTION #2:

The Durham Town Council does hereby, upon recommendation of the Administrator, approve a Supplemental Property Tax Warrant for FY 2023 and authorize the Administrator to sign said Supplemental Property Tax Warrant to commit a supplemental tax bill totaling \$20,648.00 on properties owned by Young Drive LLC, located at 29 & 31 Young Drive, 34 & 36 Young Drive, 30 & 32 Young Drive and 18 & 20 Young Drive, Durham, NH, Tax Map 107, Lots 96, 98, 99, and 102.

ABATEMENT OF REAL ESTATE TAX

DATE: August 31, 2023

TOWN OF: Durham

FROM: Jim Rice, CNHA

OWNER: Young Drive, LLC
PO Box 2815
Seabrook, NH 03874

PID(S):	PROPERTY LOCATION(S):
107-96-1-A&B	29 & 31 Young Drive
107-98-1-A&B	34 & 36 Young Drive
107-99-1-A&B	30 & 32 Young Drive
107-102-1-A&B	18 & 20 Young Drive

On January 11, 2023, the Durham Planning Board approved the “conversion of five existing duplexes on separate lots to two-unit condominiums” on Young Drive in Durham. According to the “terms and conditions” of the Board’s approval under section 2 “Recording” the “Notice of Decision shall be recorded at the Strafford County Register of Deeds with each set of the condominium documents”.

The Planning Boards Notice of Decision was recorded at the Strafford County Registry of Deeds on January 26, 2023 (Book 5091, Page 445) by Mr. Francis Chase, Agent for the owner Young Drive LLC. However, the condominium documents were *not* recorded with the Notice of Decision as a condition of approval.

Based on the recorded Notice of Decision without realizing the condo documents were not recorded, the Durham Assessing Office converted each duplex building into condominiums and the 2023 preliminary property tax bills were issued for each condominium. All property tax bills have been paid in full.

It was recently brought to the attention of the Assessor’s Office from the sale of 34 & 36 Young Drive as a duplex, that the owner has chosen to sell these buildings as duplexes and not condominiums. After conferring with Durham’s legal counsel, it has been advised that since the owner never recorded the condominium documents as ordered, the buildings are not legally condominiums. They are still duplexes.

For accurate billing and accounting purposes, each building must be converted back to duplexes, generating only one property tax bill instead of two per building. The property taxes collected for each building as condos will be applied to each building as a duplex. Any changes to the property taxes because of the change in assessment will self-correct when the final tax bill is issued in December with the new 2023 tax rate.

Therefore, it is requested that the Durham Town Council grant the following abatement amounts in the “2023 Preliminary Tax Collected as Condex” column and apply the collected taxes to the “Revised Duplex” according to their new map/lot numbers and associated building addresses. Any overages paid from their preliminary payment will be credited toward their final 2023 property tax bill in December.

Map/Lot as Condex	Address as Condex	Assessment as Condex	2023 Tax Rate June Bill	2023 Preliminary Tax Collected as Condex	Revised Map/Lot as Duplex	Revised Address as Duplex	Revised Assessment as Duplex	2023 Tax Rate June Bill	Supplemental Tax to be Collected	Tax Credit to be Applied to 2023 Final Tax Bill
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107-96-1-B	31 Young Drive	\$230,200		\$3,344						
				Total:						
				\$6,620						
107-98-1-A	34 Young Drive	\$244,400	\$14.525	\$3,551	107-98	34 & 36 Young Drive	\$359,900	\$14.525	\$5,228	\$1,823
107-98-1-B	36 Young Drive	\$241,000		\$3,500						
				Total:						
				\$7,051						
107-99-1-A	30 Young Drive	\$232,800	\$14.525	\$3,381	107-99	30 & 32 Young Drive	\$355,500	\$14.525	\$5,164	\$1,615
107-99-1-B	32 Young Drive	\$233,900		\$3,398						
				Total:						
				\$6,779						
107-102-1-A	18 Young Drive	\$233,400	\$14.525	\$3,391	107-102	18 & 20 Young Drive	\$353,400	\$14.525	\$5,133	\$1,638
107-102-1-B	20 Young Drive	\$232,700		\$3,380						
				Total:						
				\$6,771						
								Total:	\$20,648	\$6,573

Abatement Request: GRANTED/DENIED

Date: _____

—

(Selectmen/Assessor Signature)

Map/Lot as Condex	Address as Condex	Assessment as Condex	2023 Tax Rate June Bill	2023 Preliminary Tax Collected as Condex	Revised Map/Lot as Duplex	Revised Address as Duplex	Revised Assessment as Duplex	2023 Tax Rate June Bill	Supplemental Tax to be Collected	Tax Credit to be Applied to 2023 Final Tax Bill	
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107-102-1-B	20 Young Drive	\$232,700		\$3,380							
			Total:	\$6,771					Total:	\$20,648	\$6,573



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AGENDA ITEM: **#8C&D** TS

DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Todd I. Selig, Administrator

AGENDA ITEM: C. SHALL THE TOWN COUNCIL CANCEL THE TOWN COUNCIL MEETING OF SEPTEMBER 18, 2023?

D. SHALL THE TOWN COUNCIL SCHEDULE SPECIAL MEETING DATES ON NOVEMBER 13 AND DECEMBER 11, 2023 FOR THE PURPOSE OF DELIBERATING THE PROPOSED FY 2024 OPERATING, CAPITAL, AND SPECIAL FUND BUDGETS AND THE 2024-2033 CAPITAL IMPROVEMENT PLAN, AND SCHEDULE A PUBLIC HEARING ON THE PROPOSED FY 2024 BUDGET AND 2024-2033 CAPITAL IMPROVEMENT PLAN FOR MONDAY, NOVEMBER 13, 2023?

CC PREPARED BY: Karen Edwards, Administrative Assistant

PRESENTED BY: Todd I. Selig, Administrator

AGENDA DESCRIPTION:

Due to the fact that there is no pending business for the September 18, 2023 Town Council meeting, it is recommended that the meeting be cancelled.

The proposed FY 2024 Operating Budgets and 2024-2033 Capital Improvement Plan are in the development phase and will be ready for presentation to the Town Council for the meeting on Monday, November 6, 2023.

Historically, the Town Council has held meetings on Monday evenings as needed throughout the months of November and December, excluding holidays, until the budget and CIP have been adopted.

LEGAL AUTHORITY:

Section 5.3 “Budget hearings” of the Durham Town Charter:

“The Town Council shall hold in convenient places as many public hearings on the budget as it deems necessary, but at least one (1) public hearing on the budget shall be held at least fourteen (14) days before its final adoption by the Council at such time and place, convenient to the public, as the Council shall direct. Notice of such public hearing, together with a copy of the budget as submitted, shall be posted in two (2) public places and published once at least one (1) week in advance by the Town Clerk.”

Section 5.4 “Final date for budget adoption” of the Durham Town Charter:

“The budget shall be adopted not later than the last workday of the preceding fiscal year....Failure by the Council to adopt a budget by the deadline established in this section will establish the budget as recommended by the Administrator as the adopted budget.”

Section 5.8 “Capital Improvement Plan” of the Durham Town Charter:

“A. The Town Administrator, after consultation with the Planning Board, shall prepare and submit to the Council a capital improvements plan at least one (1) month prior to the final date for submission of the budget. The capital improvements program shall include:

1. A clear summary of its contents.
2. A list of all capital improvements, including major replacements, which are proposed to be undertaken during the next six (6) fiscal years, including but not limited to equipment, sewer and water mains or facilities, roads, sidewalks, bicycle paths or lanes, public open spaces and recreation facilities, new police and/or fire stations and other new public facilities and major items of equipment, with appropriate supporting information as to the necessity for such improvements.
3. Cost estimates methods of financing and a recommended time schedule for each such improvement.
4. The estimated annual cost of operating and maintaining the facilities to be constructed or acquired.

B. The capital improvements plan shall be based on a period of not less than six (6) years and shall include reference to or be influenced by, where appropriate, the Town Master/Comprehensive Plan.

C. The above information may be revised and extended each year with regard to capital improvements still pending or in process of construction or acquisition.

LEGAL OPINION:

N/A

FINANCIAL DETAILS:

N/A

SUGGESTED ACTION OR RECOMMENDATIONS:

MOTION #1:

The Durham Town Council does hereby cancel the Town Council meeting for September 18, 2023.

MOTION #2:

The Durham Town Council does hereby set Monday, November 13, 2023 and Monday, December 11, 2023, as Budget Worksessions in addition to its regular legislative meeting dates, to deliberate, discuss, and take action on the proposed FY 2024 Operating, Capital, and Special Fund Budgets and 2024-2033 Capital Improvement Plan.

MOTION #3:

The Durham Town Council does hereby schedule a Public Hearing for the proposed FY 2023 Operating, Capital, and Special Fund Budgets and the 2024-2033 Capital Improvement Plan for Monday, November 13, 2023, in accordance with Section 5.3 "Budget Hearings" of the Durham Town Charter.



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AGENDA ITEM: **#10A** TS

DATE: **September 11, 2023**

COUNCIL COMMUNICATION

INITIATED BY: Todd Selig, Administrator

AGENDA ITEM: RECEIVE ANNUAL REPORT FROM THE LAND STEWARDSHIP
SUBCOMMITTEE – ANN WELSH, CHAIR

CC PREPARED BY: Karen Edwards, Administrative Assistant

PRESENTED BY: Ann Welsh, Chair, Land Stewardship Subcommittee

AGENDA DESCRIPTION:

Section 11.1 (I) of the Durham Town Charter used to require that the Town Council meet annually with all Chairpersons of standing Town committees to review significant actions taken by the committees, projects currently under discussion, and anticipated activities for the coming year. At the March 10, 2020 Town Election, Charter amendment (Article 16 on the ballot) was adopted which amended the language within this section to now read:

- I. *On an annual basis, Chairs of the Town of Durham committees will be provided the opportunity to present to the Town Council any significant actions or projects taken by their respective committee. This report can be in the form of a written summary or a formal presentation. No action is required if there is nothing of significance to report, although the Town Council can ask for a presentation if there is interest.*

Ann Welsh has been invited to attend Monday night's Town Council meeting to provide a brief update to Council members regarding the Land Stewardship Subcommittee's current activities.

LEGAL AUTHORITY:

Section 11.1 (I) of the Durham Town Charter.

LEGAL OPINION: N/A

FINANCIAL DETAILS: N/A

SUGGESTED ACTION OR RECOMMENDATIONS:

No formal action required. Receive presentation from Land Stewardship Subcommittee Chair, Ann Welsh, and hold question and answer session if desired.



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AGENDA ITEM: **#10B** *TS*

DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Todd Selig, Administrator

AGENDA ITEM: RECEIVE ANNUAL REPORT FROM THE PARKS & RECREATION COMMITTEE – CATHY LEACH, CHAIR

CC PREPARED BY: Karen Edwards, Administrative Assistant

PRESENTED BY: Cathy Leach, Chair, Parks & Recreation Committee

AGENDA DESCRIPTION:

Section 11.1 (I) of the Durham Town Charter used to require that the Town Council meet annually with all Chairpersons of standing Town committees to review significant actions taken by the committees, projects currently under discussion, and anticipated activities for the coming year. At the March 10, 2020 Town Election, Charter amendment (Article 16 on the ballot) was adopted which amended the language within this section to now read:

- I. *On an annual basis, Chairs of the Town of Durham committees will be provided the opportunity to present to the Town Council any significant actions or projects taken by their respective committee. This report can be in the form of a written summary or a formal presentation. No action is required if there is nothing of significance to report, although the Town Council can ask for a presentation if there is interest.*

Cathy Leach has been invited to attend Monday night's Town Council meeting to provide a brief update to Council members regarding the Parks & Recreation Committee's current activities.

LEGAL AUTHORITY:

Section 11.1 (I) of the Durham Town Charter.

LEGAL OPINION: N/A

FINANCIAL DETAILS: N/A

SUGGESTED ACTION OR RECOMMENDATIONS:

No formal action required. Receive presentation from Parks & Recreation Committee Chair, Cathy Leach, and hold question and answer session if desired.

DURHAM PARKS & RECREATION COMMITTEE

REPORT TO TOWN COUNCIL – January – August 2023

September 11, 2023

Accomplishments:

- Supported the Parks & Recreation Department by volunteering at community events such as the Annual Egg Hunt, Memorial Day, Durham Day, Downtown Trick or Treat, Frost Fest, and the new Durham Dash 5k road race.
- Developed committee goals that align with and support Town Council goals.
- Committee spent much of its time from fall 2022 - April 2023 reviewing a comprehensive proposal from the UNH Applied Recreation Research Collaborative (ARRC) for a Community Needs Assessment and Visitor Use Management Study. The primary focus will be on Jackson's Landing and Woodridge Park; community input will also be gathered regarding recreational programming.
 - Extensive review and questions to ARRC directors: Nov - April
 - ARRC Directors attend committee meeting: February
 - Committee voted unanimously to recommend the DPR Director request approval of the ARRC proposal to the Town Administrator: April
 - DPR Director reported that Administrator Selig approved the proposal: June
- Approved request from DPR Director to use committee funds for the purchase of an inflatable Gaga Pit for use in summer camps, additional youth programs and community events.
- As of April, the committee is at full membership (7 regular members; 3 alternate members).

Meetings:

- Receive report and notice of upcoming events from DPR Director at each meeting. Some information/data highlights (Jan – Aug):
 - Summary of DPR programs (reported at August meeting):
 - 40 youth opportunities/566 youth registrations (excluding summer camp)
 - 45 adult opportunities/372 adult registrations
 - 11 community events through 2023
 - 215 families participated in a DPR partnership with Gunstock Ski Area
 - Summer Camp:
 - 10 weeks/469 registrations
 - Collaborations with ORCSD REACH, Seven Rivers Paddling, Let Go Your Mind
 - Department Partnerships: work with over 12 schools/orgs to offer broad programming, after-school programs, and teacher workshop days
 - Over 4,000 members on Rec Desk, departmental registration system
 - 1,000 members subscribed to email newsletter

PARKS & RECREATION COMMITTEE – Town Council Report – 2

- Received season-end report (Oct 2022-March 2023) from Bill Page, Churchill Rink manager, at April meeting. Some information/data highlights:
 - Failure and repair of chiller barrel (refrigeration) resulted in a delayed opening and an unbudgeted cost; no use of reserve funding was necessary.
 - Programming/services include public skating, skate rental, stick & puck, pond hockey, drop-in hockey, concessions, skate sharpening, Slush Cup event, and Teen, All Ages, and Family Skates. Also host skating lessons offered by ORYA.
 - Some Stats:
 - Attendance at all public sessions: over 11,000
 - Hours Rented for Hockey: 718
 - Private Party Rentals: 35
 - Season Pass Holders: 334
 - Net profit (unaudited): \$5,401 (decrease due to chiller barrel repair)
- The committee receives regular Land Stewardship Subcommittee reports from member Mike Drooker.

2023 Continuing Work:

- Support the Director in working with UNH ARRC for community needs assessment.
- Provide advisory support for Director and staff in budget & CIP planning.
- Support the Director and Rink Manager in forming a working & fundraising group for future rink renovation planning.
- Collaborate with Durham Businesses for Community Events.
- Develop programmatic and data reporting for Town staff, Town Council, and residents.

Submitted 9/7/23
Cathy Leach, Chair



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AGENDA ITEM: **#10C** TS

DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Rene Kelley, Chief of Police

AGENDA ITEM: PRESENTATION BY DR. ANDREW SMITH, UNH SURVEY CENTER, REGARDING THE FINDINGS OF THE 2023 DURHAM POLICE DEPARTMENT COMMUNITY SURVEY

CC PREPARED BY: Rene Kelley, Chief of Police

PRESENTED BY: Rene Kelley, Chief of Police
Dr. Andrew Smith, UNH Survey Center

AGENDA DESCRIPTION:

The Durham Police Department has conducted a survey exercise that is designed to offer anonymous responses to questions pertaining to the delivery of law enforcement services in Durham. This process has been accomplished eight times since 1999 in cooperation on and off with the Survey Department at the University of New Hampshire.

Dr. Andrew Smith, a Durham resident, is the Director of the UNH Survey Center. The Survey Center is a non-partisan, academic public opinion research center for governments, not for profits, and faculty researchers. Historically, the Survey Center has assisted the police with its community survey by assigning a graduate student to conduct the survey, correlate data, and compile the report, which is attached for the Council's information.

Dr. Smith is also an Associate Research Professor in the UNH Department of Political Science. His research has focused on survey methodology, elections, and public policy. The Survey Center is nationally known for its election polling and has consistently conducted the most accurate polling in New Hampshire elections. In recent years, the Survey Center has conducted polls for CNN, Fox News, WCVB in Boston, WMUR in Manchester, KYW in Philadelphia, USA Today, the Boston Globe, and the Philadelphia Inquirer.

Dr. Smith and UNH Student Matthew Demarest, also a Durham resident and ORHS graduate, will attend Monday evening's meeting to provide a brief overview of the survey results to Councilors.

LEGAL AUTHORITY:

N/A

LEGAL OPINION:

N/A

FINANCIAL DETAILS:

N/A

SUGGESTED ACTION OR RECOMMENDATIONS:

No formal action is required. Receive presentation by Dr. Smith of the UNH Survey Center relative to the findings of the 2023 Durham Police Community Survey, hold a discussion, and ask questions accordingly.



**University of
New Hampshire**

The Survey Center

2023 Durham Police Department Community Survey

By

Matthew Demarest
J. Mitchell Scacchi, M.A.
Zachary S. Azem, M.A.
Andrew E. Smith, Ph.D.
University of New Hampshire
Survey Center

May 2023

The University of New Hampshire
Survey Center

The UNH Survey Center is an independent, non-partisan academic survey research organization and division of the UNH College of Liberal Arts.

The Survey Center conducts telephone, mail, web, and intercept surveys, as well as focus groups and other qualitative research for university researchers, government agencies, public non-profit organizations, private businesses and media clients.

Our senior staff have over 50 years' experience in designing and conducting custom research on a broad range of political, social, health care, and other public policy issues.

Dr. Andrew E. Smith, Director
UNH Survey Center
9 Madbury Road, Suite 402
Durham, New Hampshire 03824
603-862-2226
Andrew.Smith@unh.edu

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2023 Durham Police Department Community Survey

Executive Summary

The University of New Hampshire Survey Center conducted a community survey on behalf of the Durham Police Department to better understand the community's attitudes toward safety issues in Durham. This survey has been conducted several times since 2000, most of the questions included on the survey have been asked on every iteration of the survey although there have been minor modifications of the questionnaire for the most recent survey.

Survey invitations were mailed to 3,742 Durham households on March 10th, 2023, followed by an email invitation to the 3,457 members of the Town's newsletter email list on March 13th. Reminders were sent on March 20th, March 27th, and March 31st, and the survey was closed on April 10th. Nine hundred forty (940) respondents completed the survey, yielding a response rate of 25%. Three in five (63%) completed the survey from the mail, or links to the online version, which were included on the mail version, social media, or the *Friday Updates*. The remainder (37%) responded from the town's email list.

An analysis was done to understand if there are any significant differences based on the methodology used to interview respondents, only 7 of 79 questions showed a significant difference between mail and town list respondents, about what would be expected at random.

The following figures display survey results for each question. Appendix A contains charts, Appendix B contains detailed tabular results, Appendix C contains the open-ended responses, and Appendix D contains both the online and mail survey instruments. Due to rounding, percentages may not sum to 100%.

Key Findings

Section 1: How safe do you consider yourself in Durham?

Overall, residents of Durham maintain they feel safe in Durham, with an increase in residents reporting they feel "very safe". (Figure 1)

Virtually all Durham residents (100%) reported they felt "safe" or "very safe" in their homes. ***(Figure 2)***

Most Durham residents believe that crime in Durham has stayed the same over the last year (88%) ***(Figure 6)***

Most Durham residents (97%) have not changed their activities in Durham because of crime. ***(Figure 7)***

Virtually no Durham residents have considered moving (<1%) due to crime in Durham. ***(Figure 8)***

Section 2: How concerned are you about the following situations in Durham during day-time hours?

Overall, residents of Durham report they don't feel concerned about many of the asked situations during the day and feel less concerned than 2016.

More Durham residents reported they were “not concerned” compared to the 2016 version of the survey when asked about their concern regarding “having your home burglarized” 81% from 68% and “driving through Durham” during the day 81% from 70%. **(Figure 10 & 13)**

Durham residents are most concerned about “children being exposed to drugs” with 48% responding they are “concerned” or “very concerned”, however this is a drop from 2016 when 63% of respondents responded the same way. **(Figure 9 & 15)**

Residents of Durham also have some concerns over “bicycling in Durham” and “having their vehicle vandalized, broken into, or stolen” with 28% and 27% respectively responding they are “concerned” or “very concerned”. **(Figure 12 & 21)**

Section 3: How concerned are you about the following situations in Durham during night-time hours?

Overall, residents of Durham feel more concerned about many of the situations during the night versus the day, but many of the same concerns continue. Residents however report they are less concerned about many of these situations compared to 2016.

Durham residents were most concerned about “children being exposed to drugs” as 48% were “concerned” or “very concerned”. **(Figure 22)**

Respondents reported being the next most concerned about “bicycling in Durham” at night with 44% responding “concerned” or “very concerned”. **(Figure 22)**

The other major concern for Durham residents was “having your vehicle vandalized, broken into, or stolen” at night with 33% being “concerned” or “very concerned”. **(Figure 22)**

The biggest change from 2016 was “children being exposed to drugs” at night which went from 37% responding “not concerned” to 53% in 2023, an increase of 16%. **(Figure 28)**

This was followed by “having your home burglarized” at night which went from 58% responding “not concerned” to 72% in 2023, an increase of 14%. **(Figure 23)**

Other significant changes involved concerns over “children in danger” and “driving through Durham” at night in which the percentage who are “not concerned” increased by 11% since 2016. **(Figure 27 & 26)**

Lastly, “bicycling in Durham” and “walking in Durham” at night also saw an increase of 9% and 10% respectively of respondents saying they are “not concerned” compared to 2016. **(Figure 25 & 24)**

Section 4: To what extent do you believe the issues listed below are a problem in Durham?

Overall, Durham residents were most concerned about: “speeding cars/screeching tires”, “pedestrians crossing road outside of crosswalks”, “cars not yielding to pedestrians”, “cars not yielding to bicyclists”, “internet/computer ‘scams’/crimes”, “telephone ‘scams’/crimes”, and “scooterists and/or bicyclists not following traffic laws or driving in an unsafe manner”. Durham residents were most concerned about “pedestrians crossing road outside of crosswalks” with 68% saying they felt it was a “significant” or “somewhat” of an issue in Durham. (Figure 35)

Two-thirds (67%) of respondents responded they felt “speeding cars/screeching tires” and “internet/computer “scams”/crimes” were a “significant” or “somewhat” of an issue in Durham. (Figure 37 & 57)

Two-thirds (66%) of Durham residents responded they felt “telephone “scams”/crimes” was a “significant” or “somewhat” of an issue in Durham. (Figure 58)

Sixty-five percent of respondents responded they felt “cars not yielding to pedestrians” and “cars not yielding to bicyclists”, were a “significant” or “somewhat” of an issue in Durham. (Figure 45 & 46)

Lastly, 63% felt “scooterists and/or bicyclists not following traffic laws or driving in an unsafe manner” was a “significant” or “somewhat” of an issue in Durham. (Figure 59)

The biggest change from 2016 was “parking and traffic problems” which saw the percent of respondents who selected “insignificant” increase by 20% from 36% in 2016 to 56% in 2023. (Figure 43)

The next biggest changes were for “illegal drug possession and use”, and “public drinking/intoxication” with both seeing a 15% increase in respondents who selected “insignificant” compared to 2016. (Figure 38 & 50)

Lastly, “Skateboarding on streets, sidewalks, parking lots” saw a 14% increase from 2016 in respondents who selected “insignificant”. (Figure 56)

The biggest growth in concern since 2016 came from “internet/computer ‘scams’/crimes” which saw an 11% increase in the number of residents who responded “significant” or “somewhat” from 56% to 67%. (Figure 57)

Section 5: Experience with Durham Police Department

Among those who have had contact with the Durham Police Department, opinions are very positive.

Just over half (54%) of respondents reported having contact with the Durham Police Department in the past 3 years. (Figure 60)

Nearly all (96%) of those who reported having contact with the police felt they were treated professionally, with dignity and respect. (Figure 61)

Lastly, nearly all (97%) responded that they felt the police responded faster than expected or the time was about right. (Figure 62)

Section 6: Overall perception of the Durham Police Department

The perception of the Durham Police Department remains very high with Durham residents. Durham residents in general also had very high perceptions of the police with 97% responding that the Durham Police Department is responsive to their needs and 96% would not hesitate to call the Durham Police Department. (Figure 63 & 64)

Of the 4% that would hesitate to call the police, the most common reasons were “Negative comment about police, in general” (15%), “Not responsive to concerns” (15%), “Don’t want to be a burden (12%), “Negative comment about Durham police” (12%) and “Trust issues (12%). (Figure 64 & 65)

Durham residents are also very happy with the services and community outreach the department provides to the community with 95% responding the Durham Police Department provides “Excellent” or “Good” services to the community, and 89% saying the Durham Police Department is “Excellent” or “Good” with community outreach. (Figure 66 & 67)

Section 7: Topical issues

Stop signs get the most support from Durham residents for use for traffic calming methods. Overall, residents believe the Durham Police are honest and ethical, show concern for the rights of members of the community and are fair.

Three in five (61%) of residents said they “agree” or “strongly agree” with the use of stop signs for traffic calming, compared to 50% agreeing with the use of speed tables and 42% agreeing with the use of roundabouts. (Figure 68)

The majority of Durham residents believe the Durham Police are “honest and ethical” (83%), “show concern for your rights as a member of the community” (81%), and “show interest in being fair” (74%). (Figure: 68)

Durham residents are less likely to say they believe the “Town of Durham is working diligently to address the safety needs of bicyclists” with only (43%) saying they “agree” or “strongly agree”, compared to 58% in 2016. However nearly half (46%) of respondents responded “neutral” compared to 29% in 2016, while those who disagree with this statement (11%) has remained constant. (Figure 75)

Durham residents are more likely to believe that new student apartments worsen the look and feel of the town with 43% saying worsen and only 29% saying improved compared to 33% and 50% respectively in 2016. (Figure 76)

Residents are far more likely to receive information about the Town of Durham from the “Friday Updates”, (77%) than from any other source. (Figure 78)

A majority of respondents responded “don’t know/not sure” when asked about their perception of the Durham Police Department’s budget (56%) and its social media usage (55%). (Figure 77 & 79)

In the open-ended question where respondents were given a chance to mention something that wasn't asked that they would like the Durham Police to be aware of, the most common responses included compliments and thank-you for the Durham Police (7%), concerns over speeding (5%), issues with the department and policing (4%). followed by suggestions for speed control/traffic management and suggestions for service at both (3%). (**Figure 80**)

Section 8: Residential status

Residential status stays largely unchanged compared to 2016. Most respondents are older with few UNH students participating in the survey.

Most respondents still report owning their home (85%) however, 8% of respondents chose the new option of "other". (**Figure 82**)

Only 12% of respondents indicated that they were under the age of 40 while 61% of respondents reported being over the age of 60, and only 2% indicated they were students at the University of New Hampshire, largely unchanged from 2016. (**Figure 83 & 84**)

Three-quarters (77%) of respondents reported having no children under the age of 18 in their household. (**Figure 85**)

More respondents reported being female (54%) compared to male (42%), while 4% chose the new survey options of "Transgender", "Gender Expansive", or "Prefer not to say". (**Figure 86**)

Appendix A: Charts

Figure 1: How safe do you consider yourself in Durham?

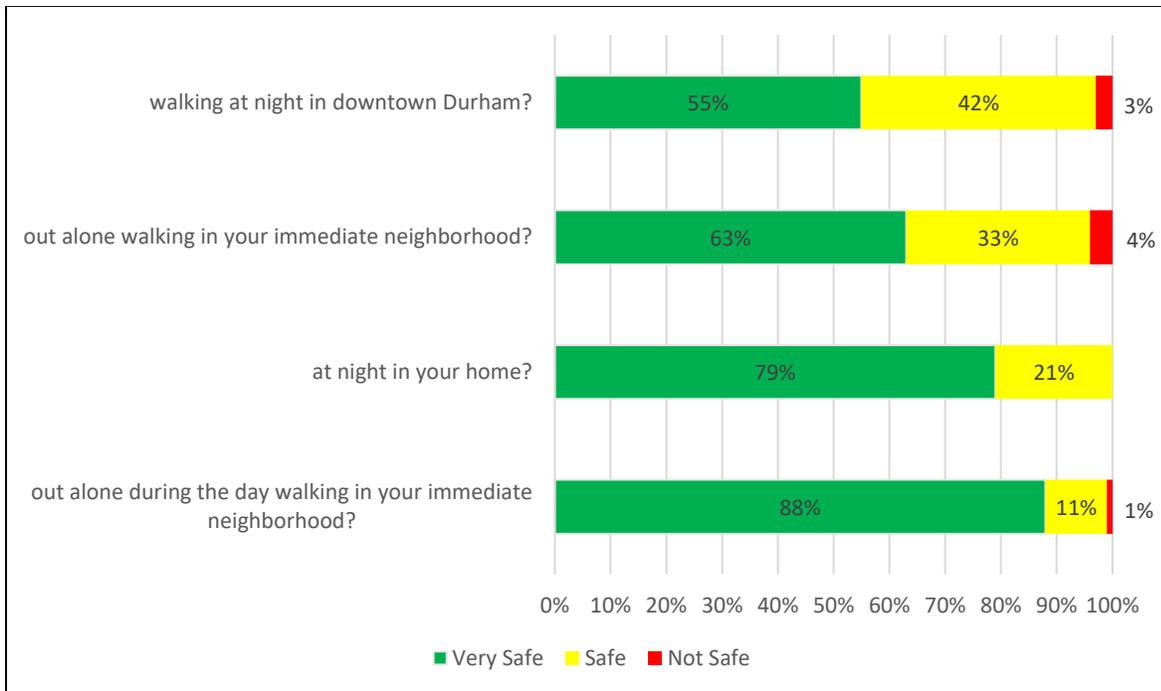


Figure 2: How safe do you feel at night in your home?

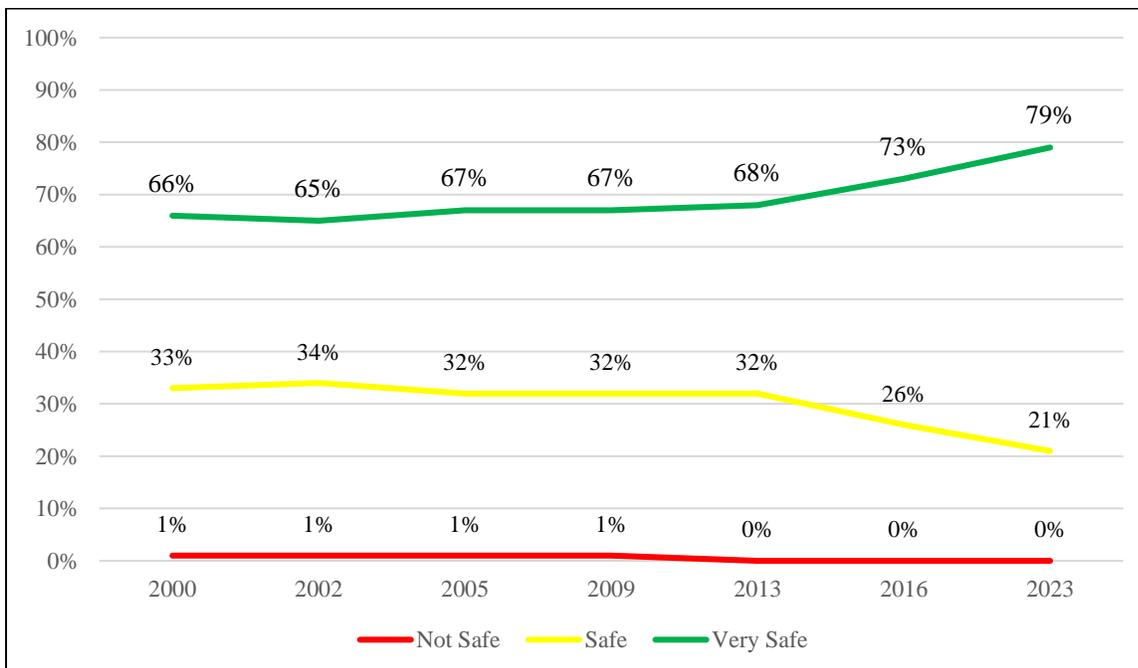


Figure 3: How safe do you feel walking at night in downtown Durham?

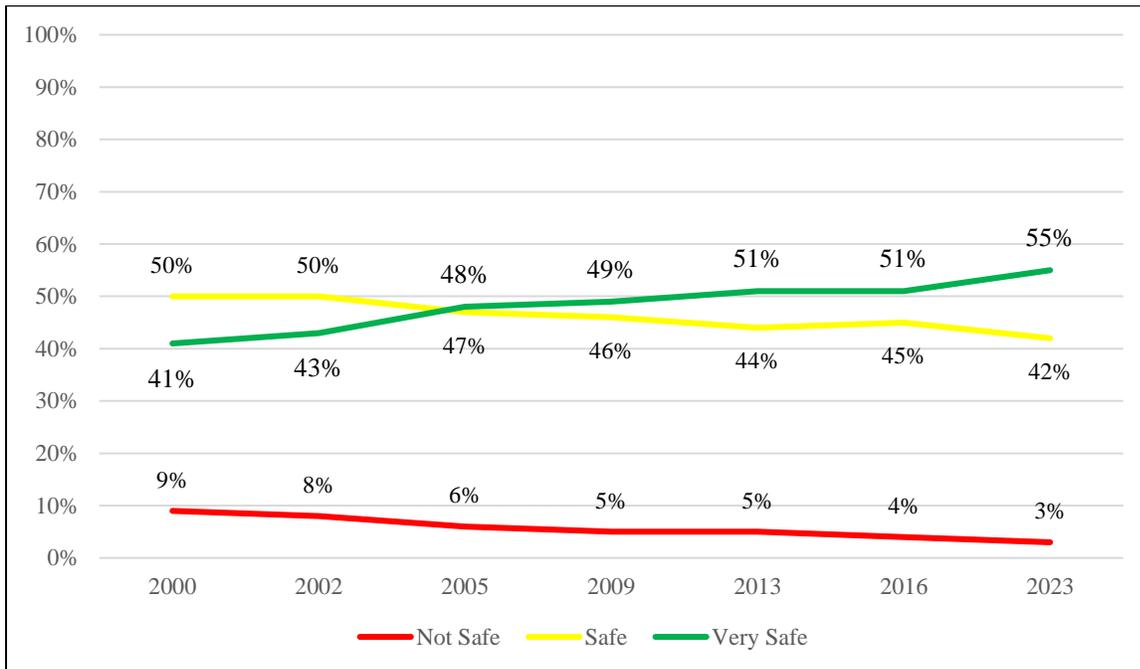


Figure 4: How safe do you feel out alone at night walking in your immediate neighborhood?

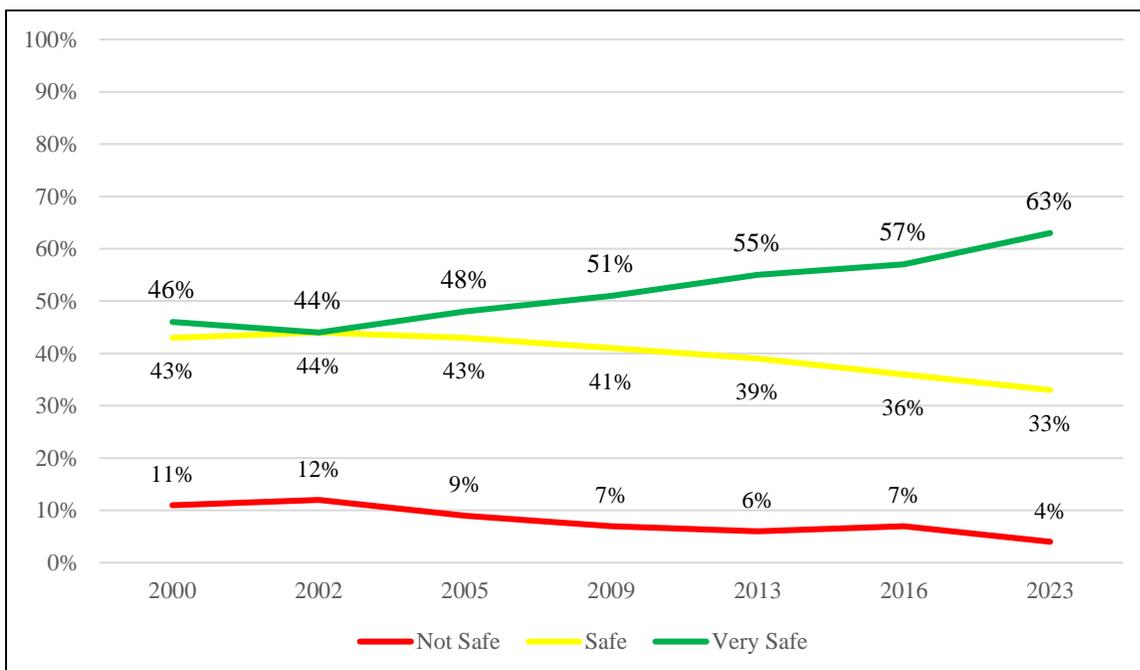


Figure 5: How safe do you feel out alone during the day walking in your immediate neighborhood?

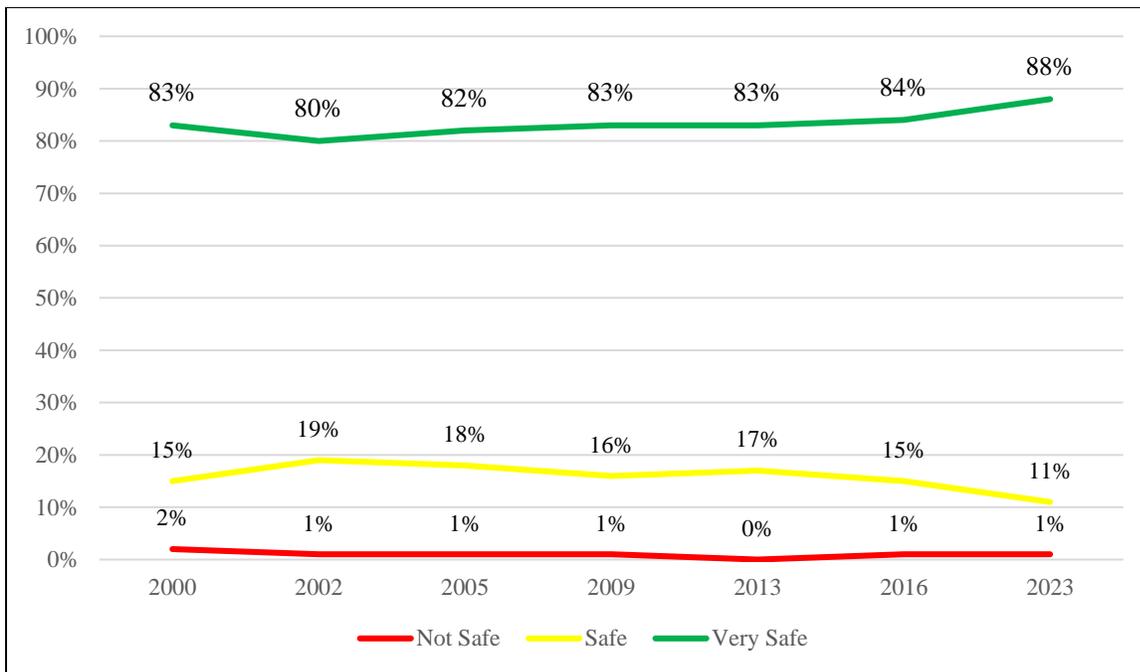


Figure 6: Do you think crime in Durham has increased, decreased, or stayed the same over the last 12 months?

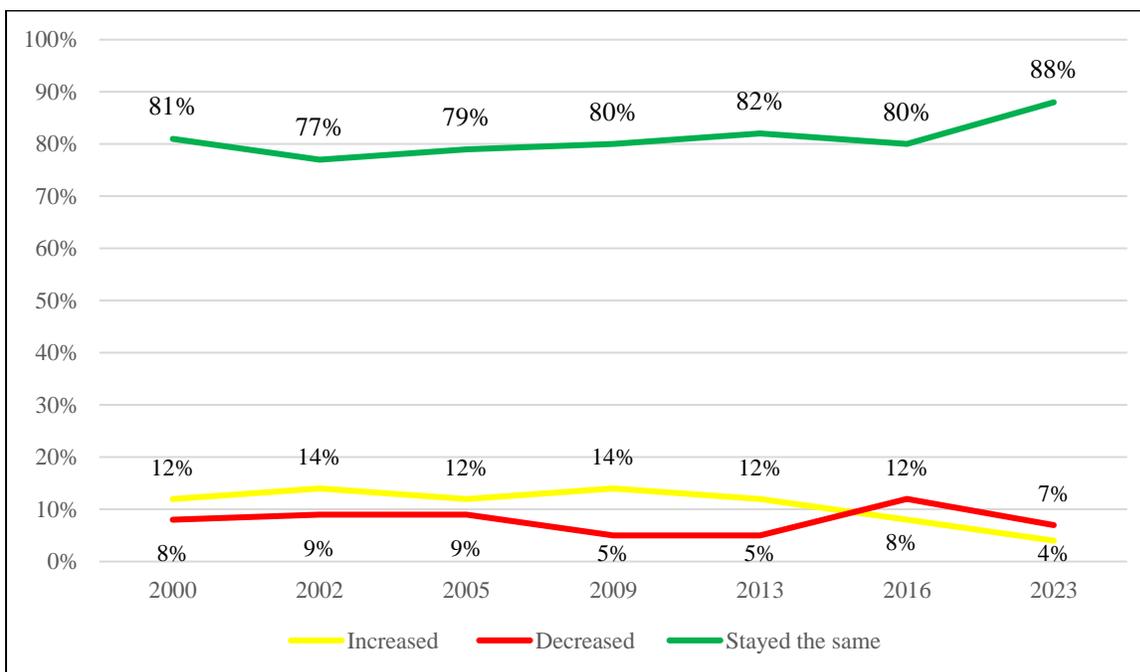


Figure 7: Have you limited, changed, or curtailed your activities in Durham because you are concerned about crime?

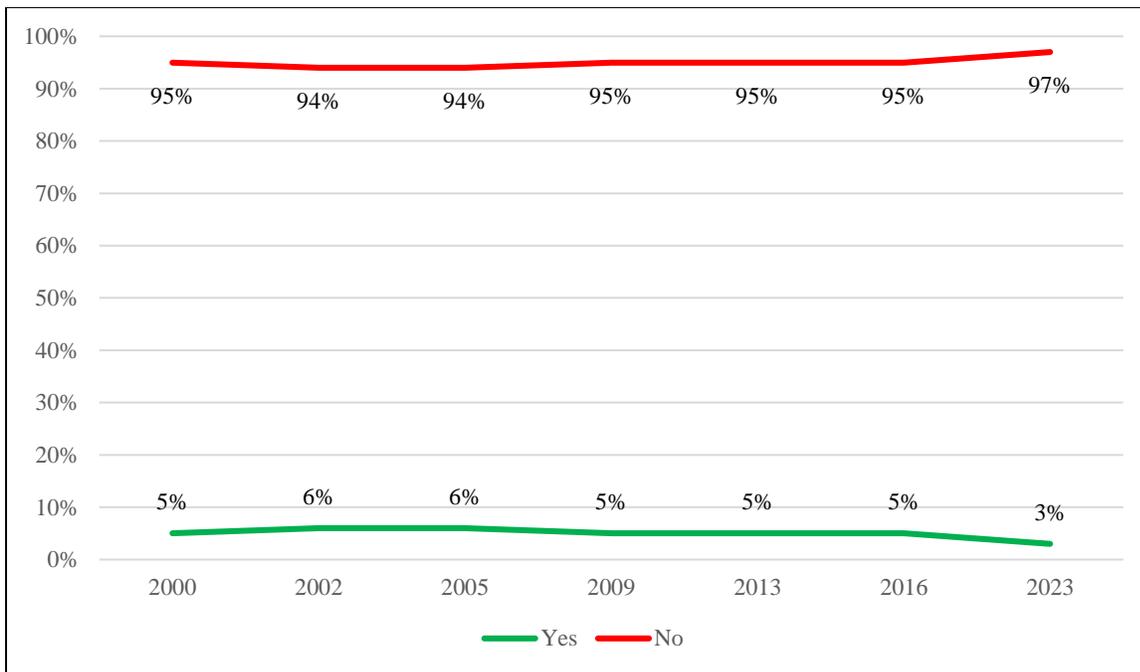


Figure 8: Do you feel that crime is such an issue in Durham that you have considered moving?

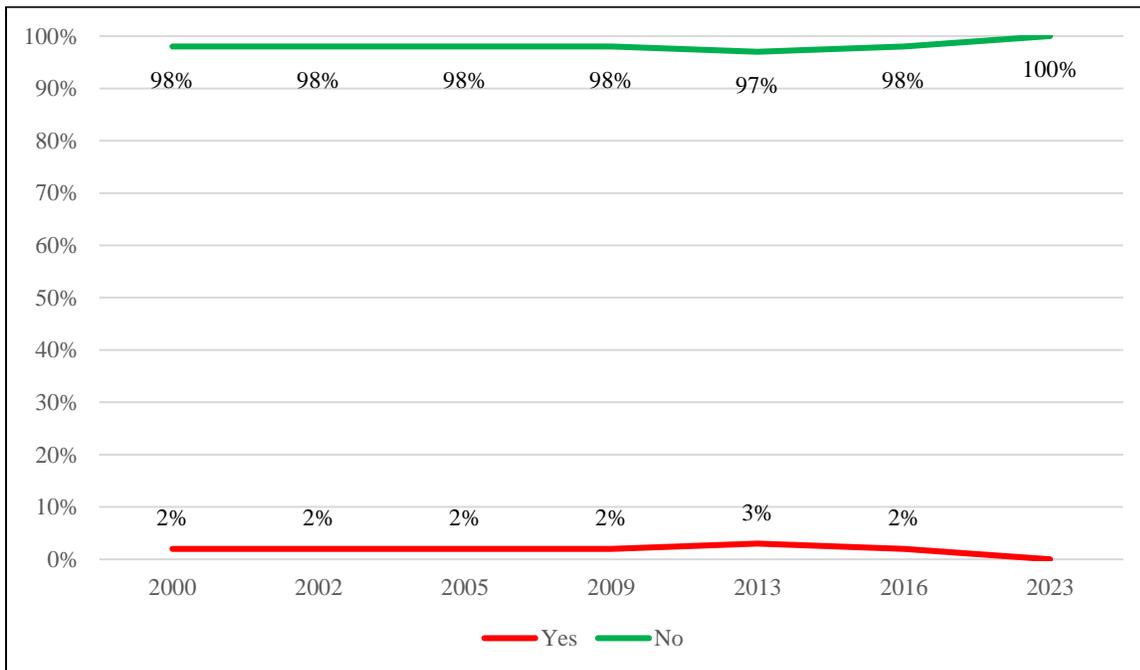


Figure 9: How concerned are you about the following situations in Durham during *day-time* hours?

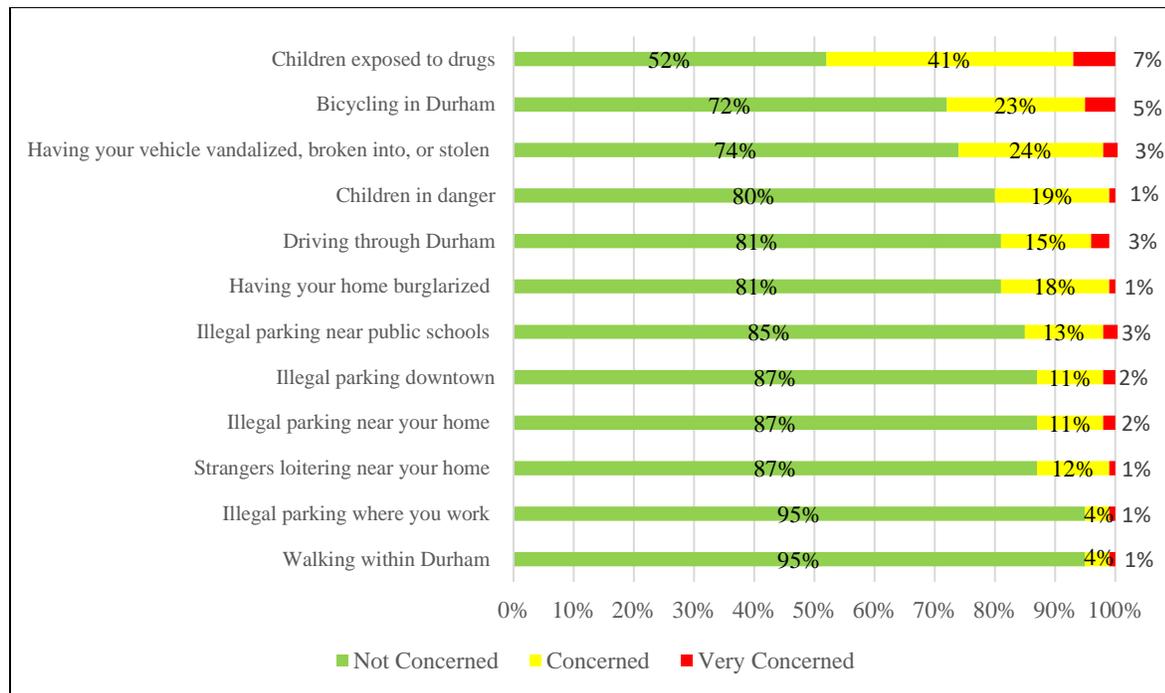


Figure 10: How concerned are you about the following situations in Durham during *day-time* hours? Having your home burglarized

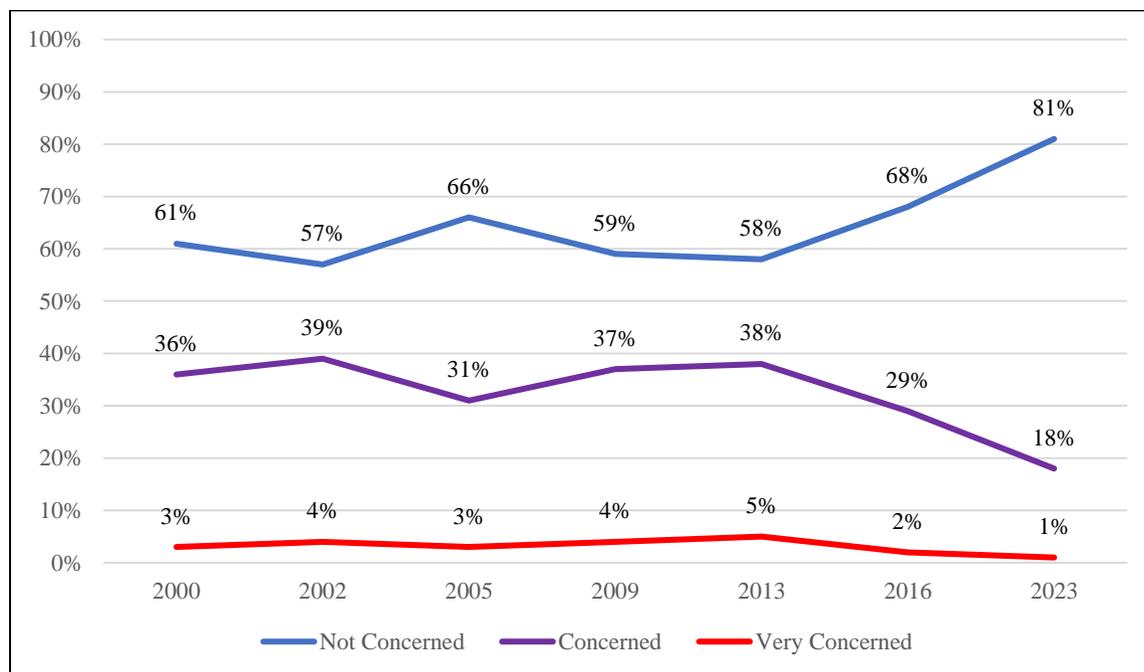


Figure 11: How concerned are you about the following situations in Durham during *day-time* hours? Walking within Durham

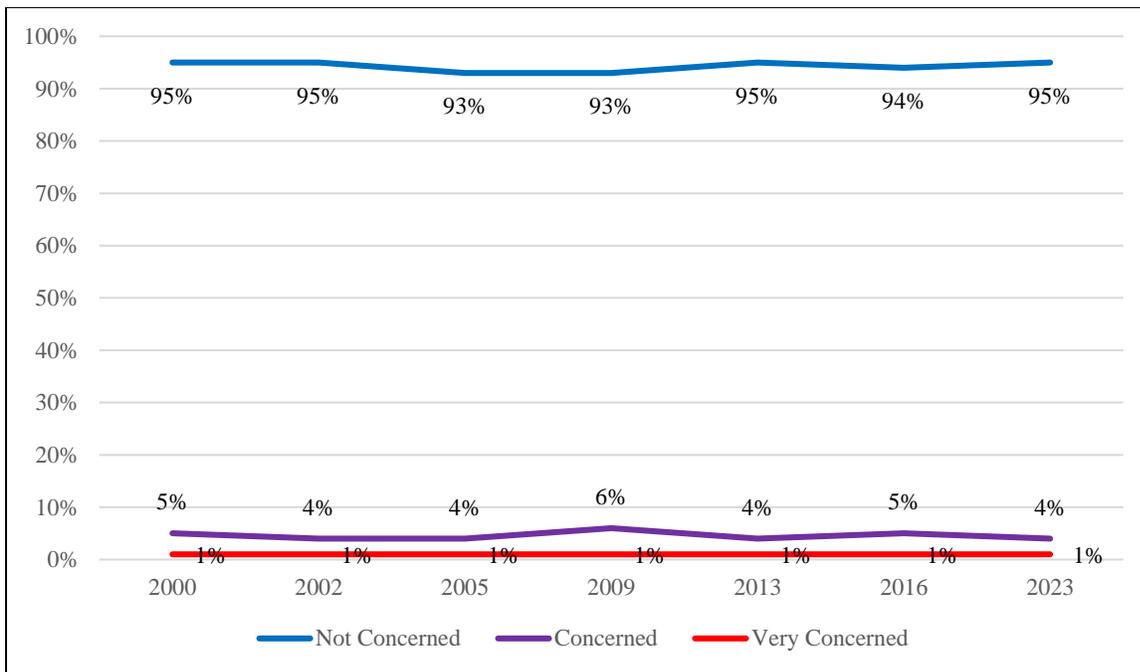


Figure 12: How concerned are you about the following situations in Durham during *day-time* hours? Bicycling in Durham

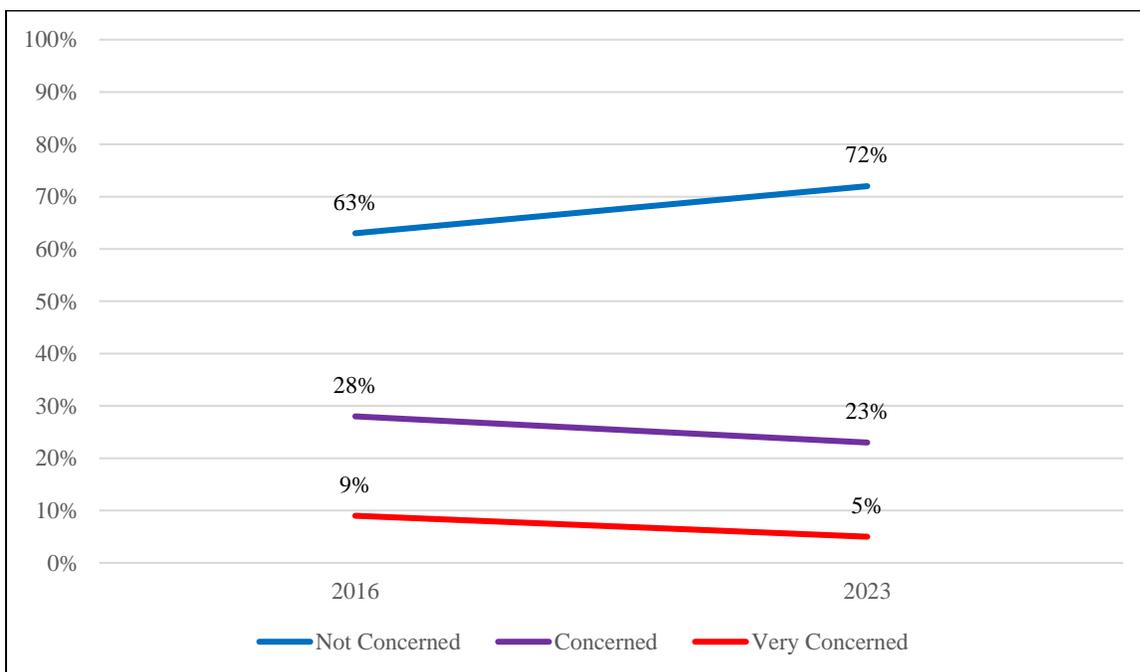


Figure 13: How concerned are you about the following situations in Durham during *day-time* hours? Driving through Durham

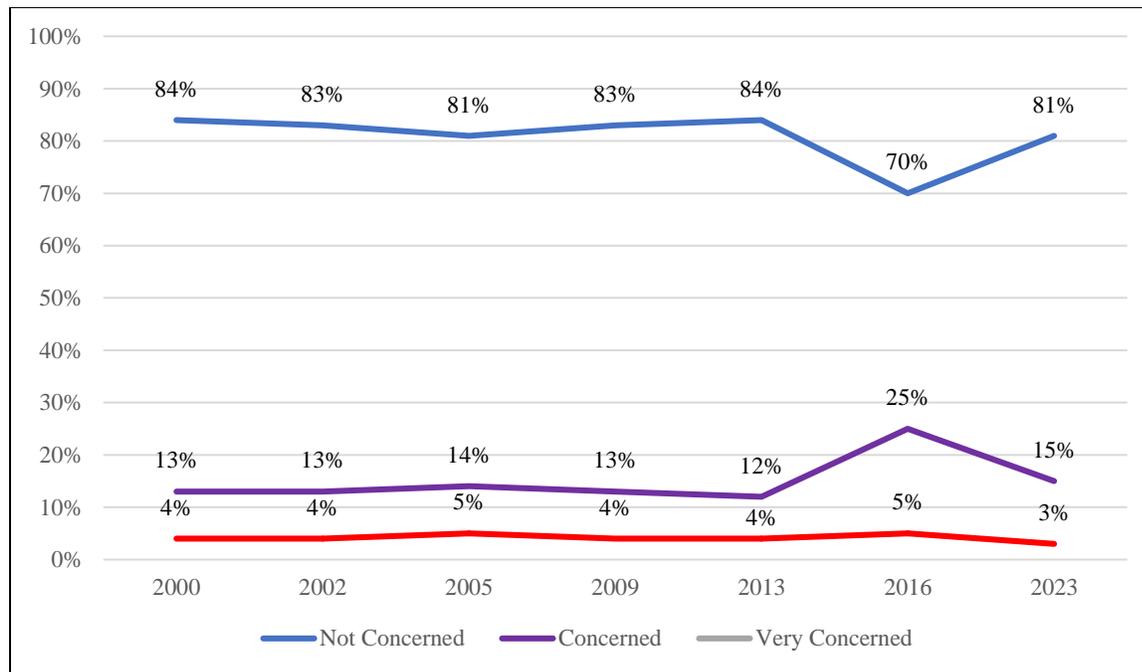


Figure 14: How concerned are you about the following situations in Durham during *day-time* hours? Children in danger

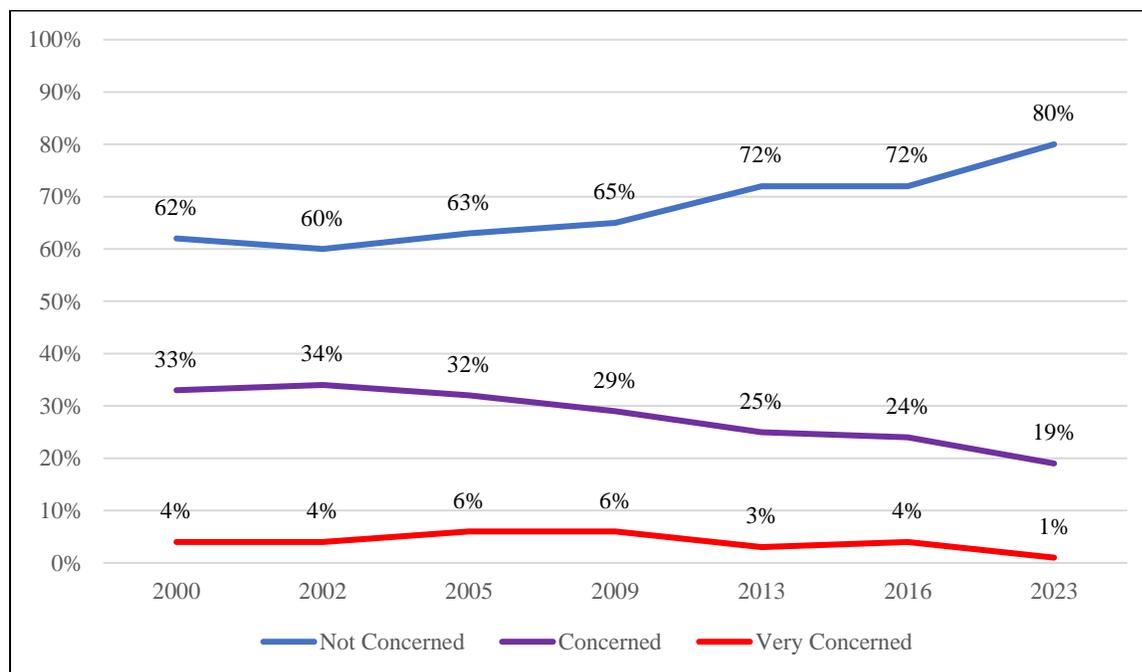


Figure 15: How concerned are you about the following situations in Durham during *day-time* hours? Children being exposed to drugs

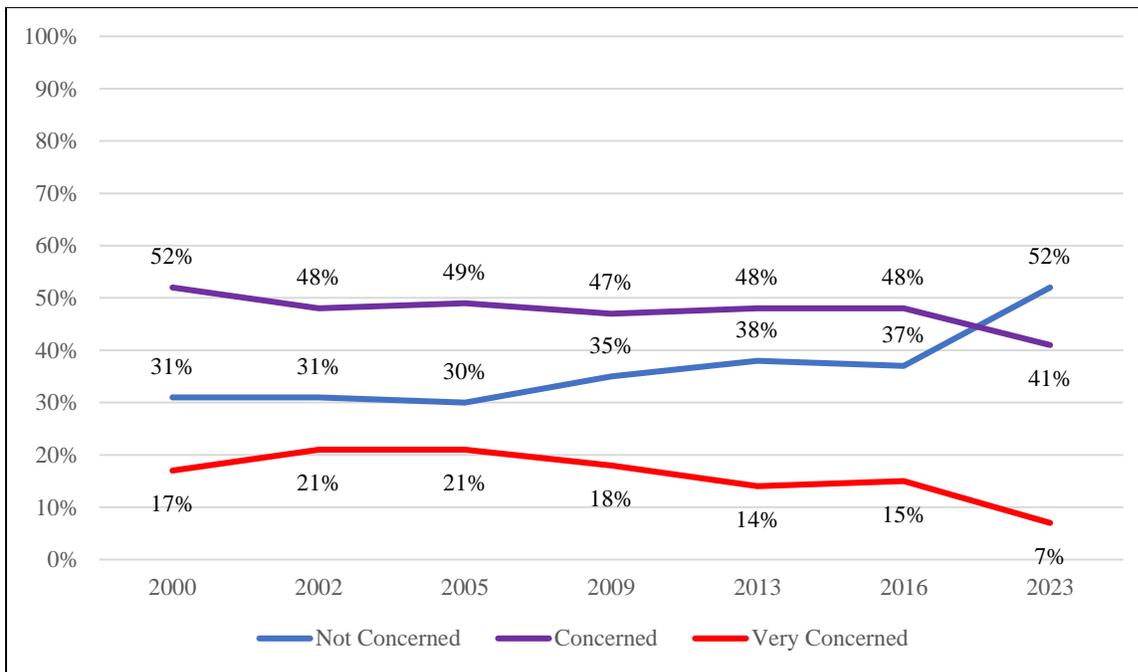


Figure 16: How concerned are you about the following situations in Durham during *day-time* hours? Strangers loitering near your home

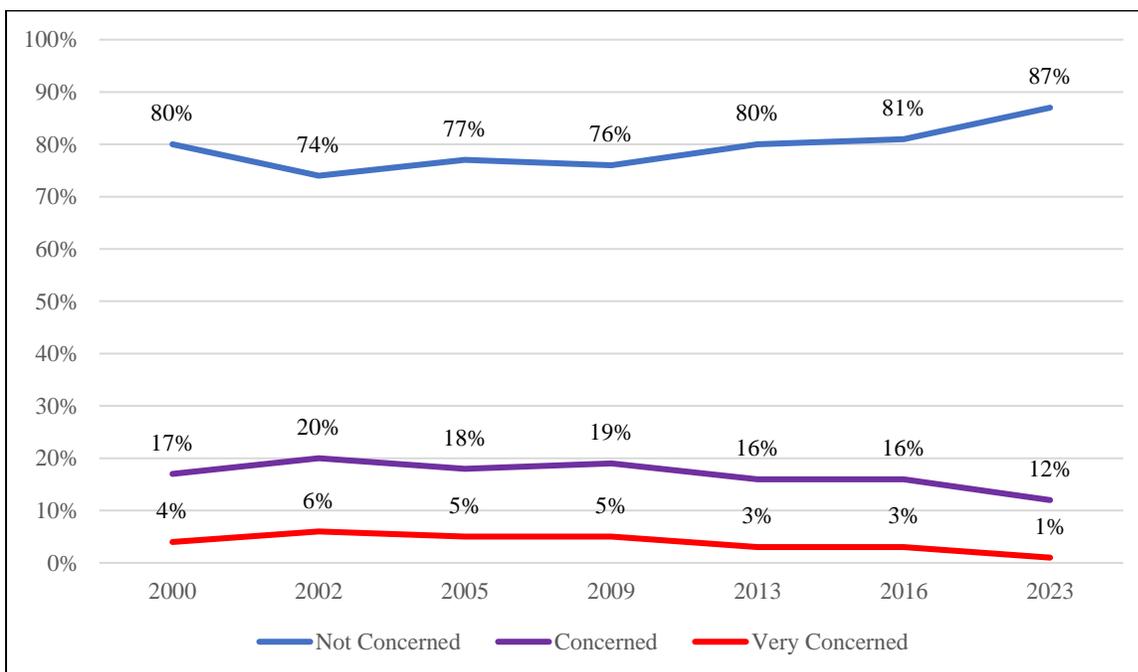


Figure 17: How concerned are you about the following situations in Durham during *day-time* hours? Illegal parking downtown

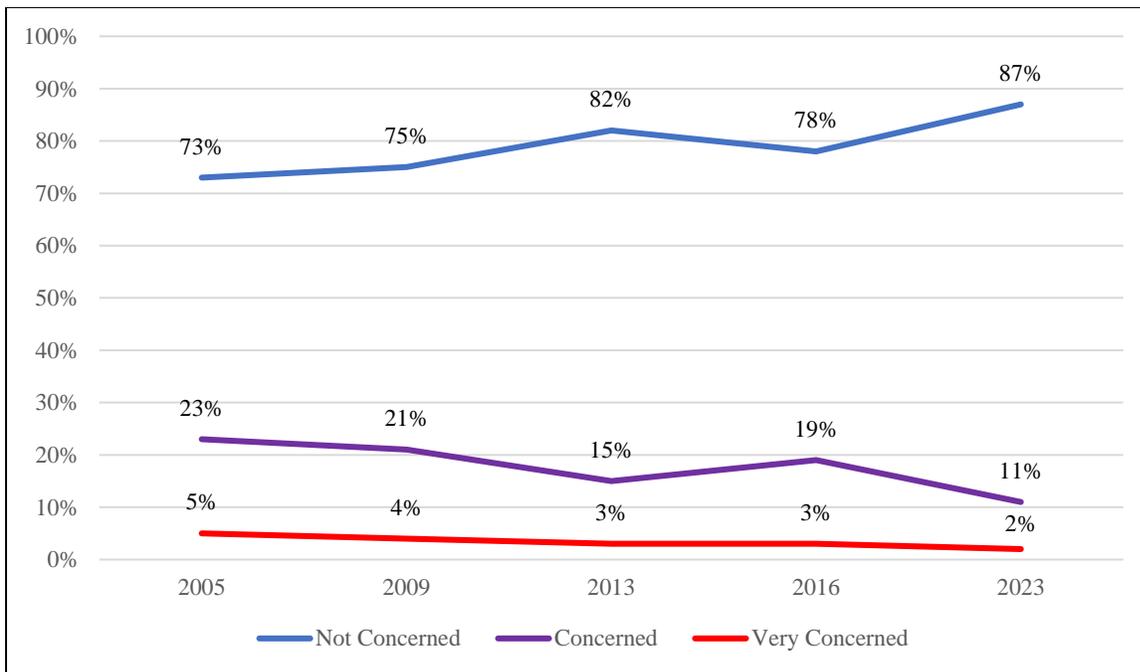


Figure 18: How concerned are you about the following situations in Durham during *day-time* hours? Illegal parking near your home

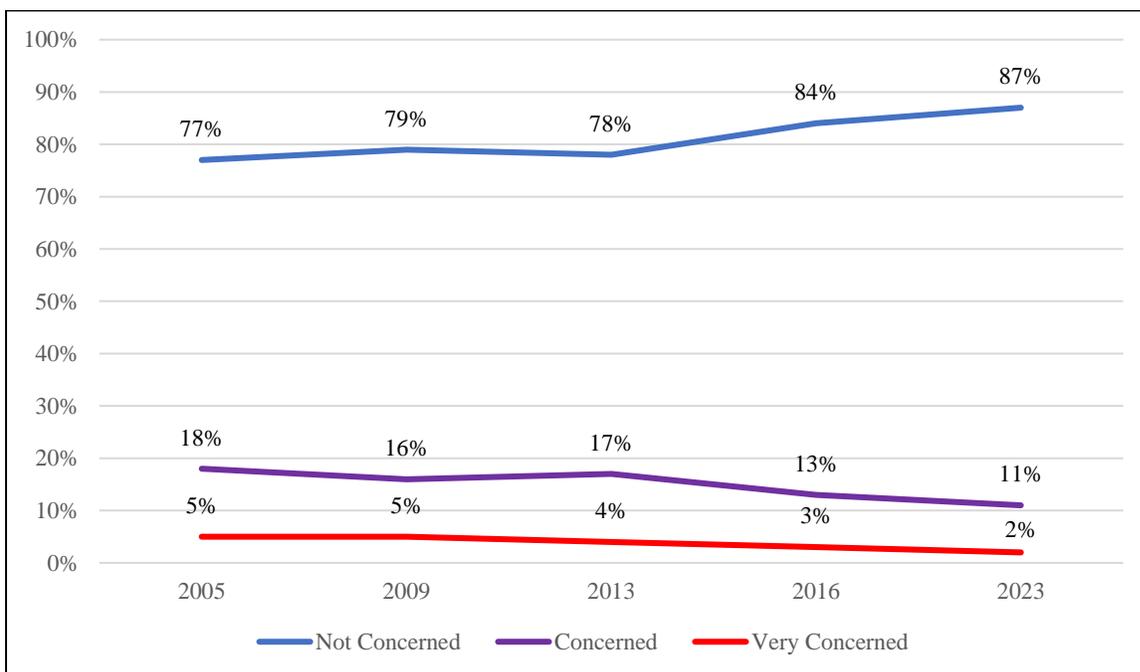


Figure 19: How concerned are you about the following situations in Durham during *day-time* hours? Illegal parking where you work

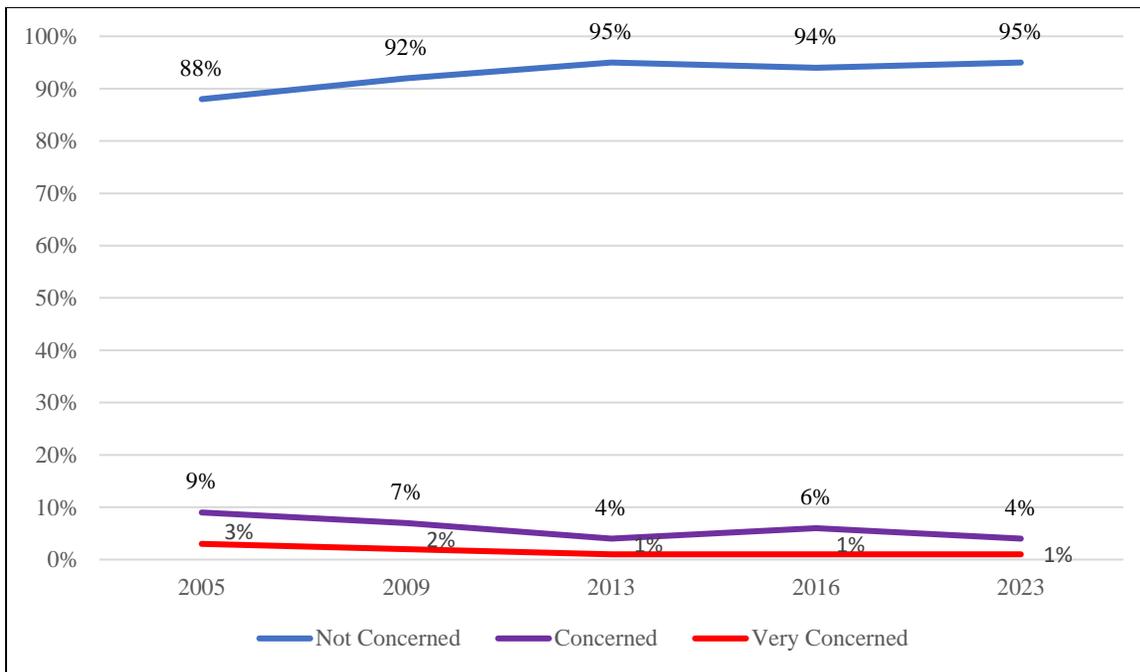


Figure 20: How concerned are you about the following situations in Durham during *day-time* hours? Illegal parking near public schools

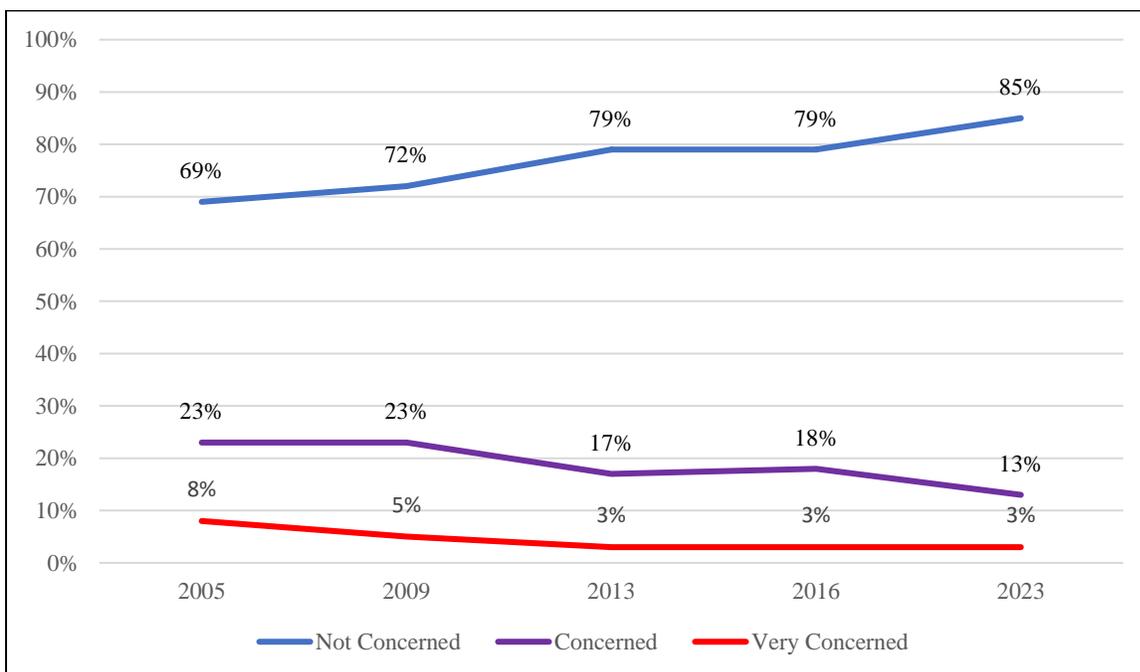


Figure 21: How concerned are you about the following situations in Durham during *day-time* hours? Having your vehicle vandalized, broken into, or stolen

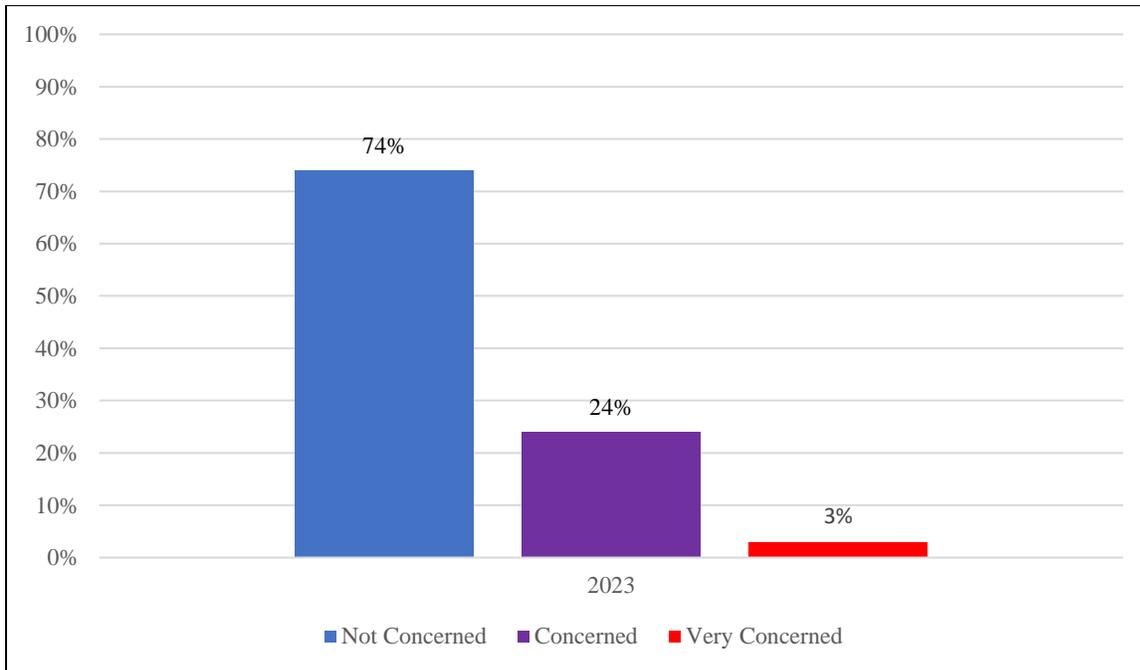


Figure 22: How concerned are you about the following situations in Durham during *night-time* hours?

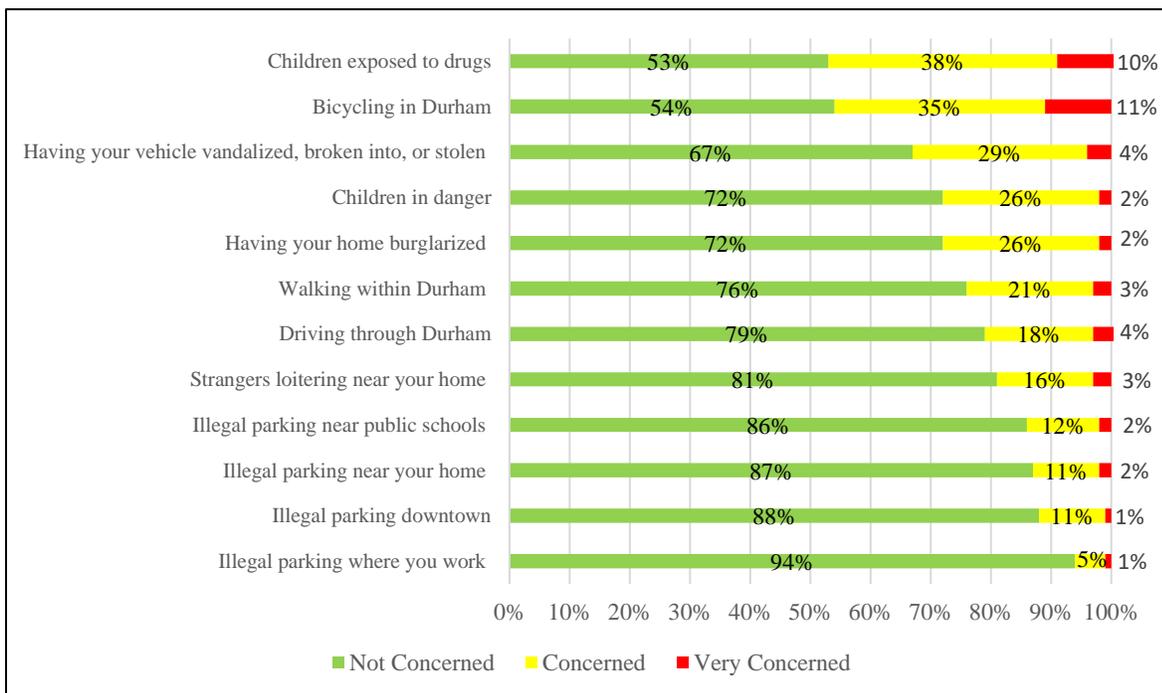


Figure 23: How concerned are you about the following situations in Durham during *night-time* hours? Having your home burglarized

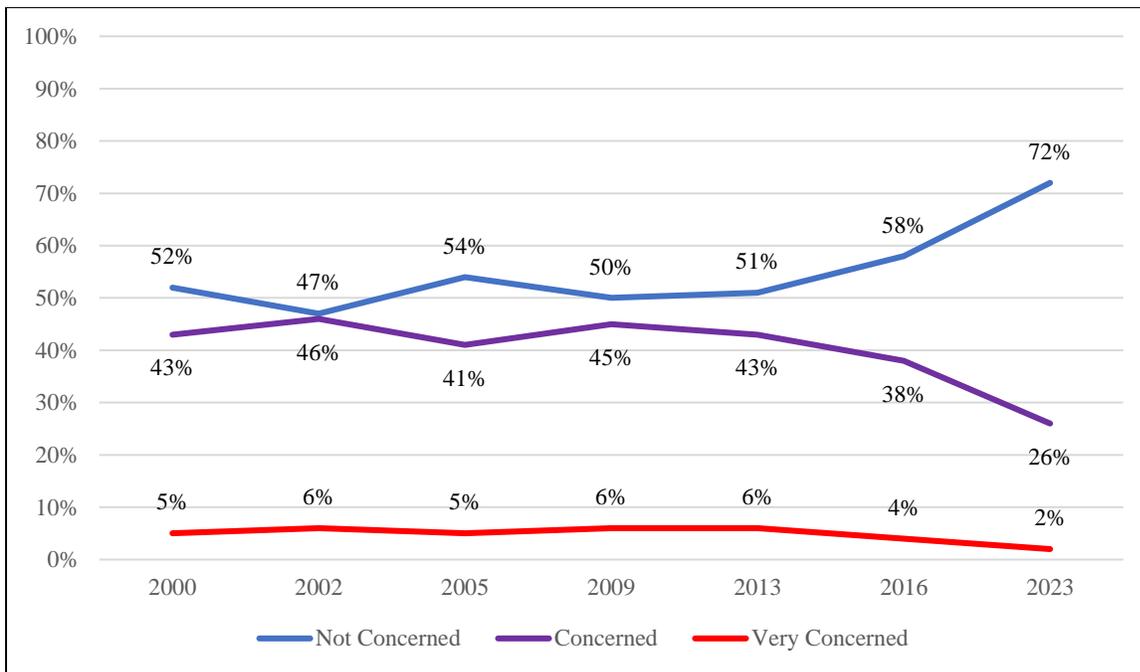


Figure 24: How concerned are you about the following situations in Durham during *night-time* hours? Walking within Durham

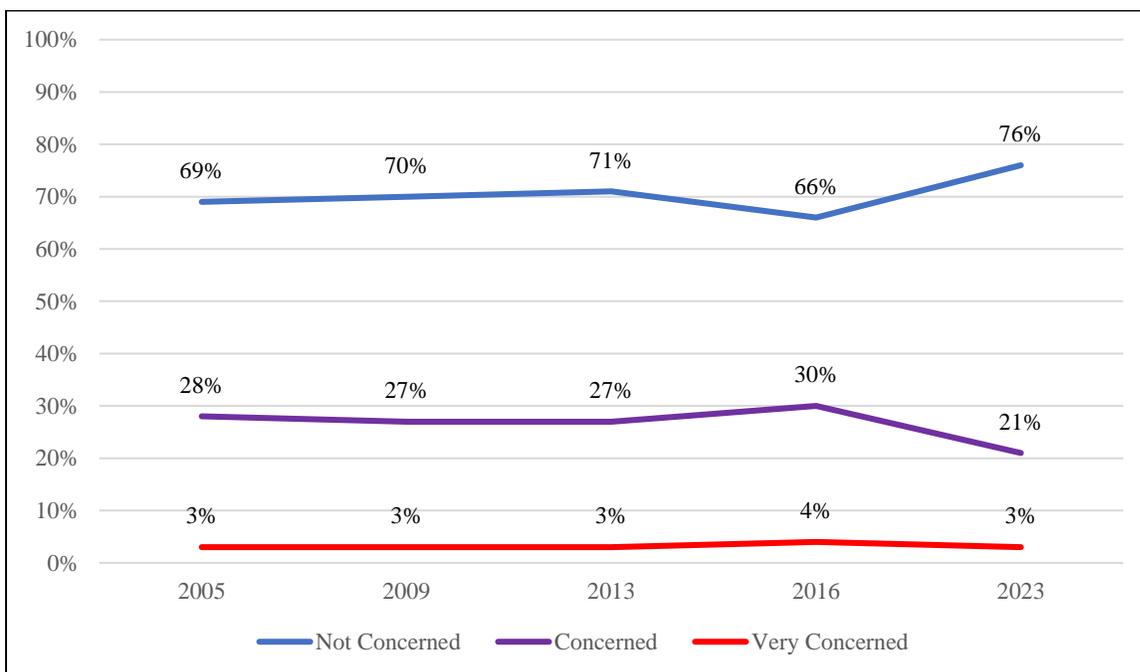


Figure 25: How concerned are you about the following situations in Durham during *night-time* hours? Bicycling in Durham

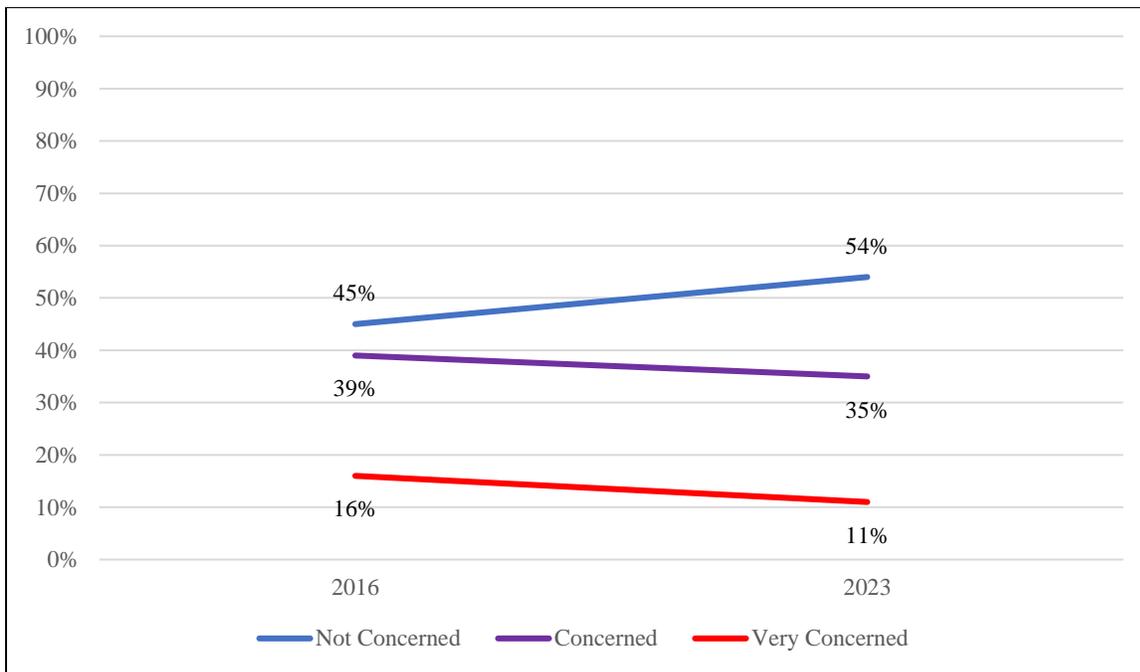


Figure 26: How concerned are you about the following situations in Durham during *night-time* hours? Driving through Durham

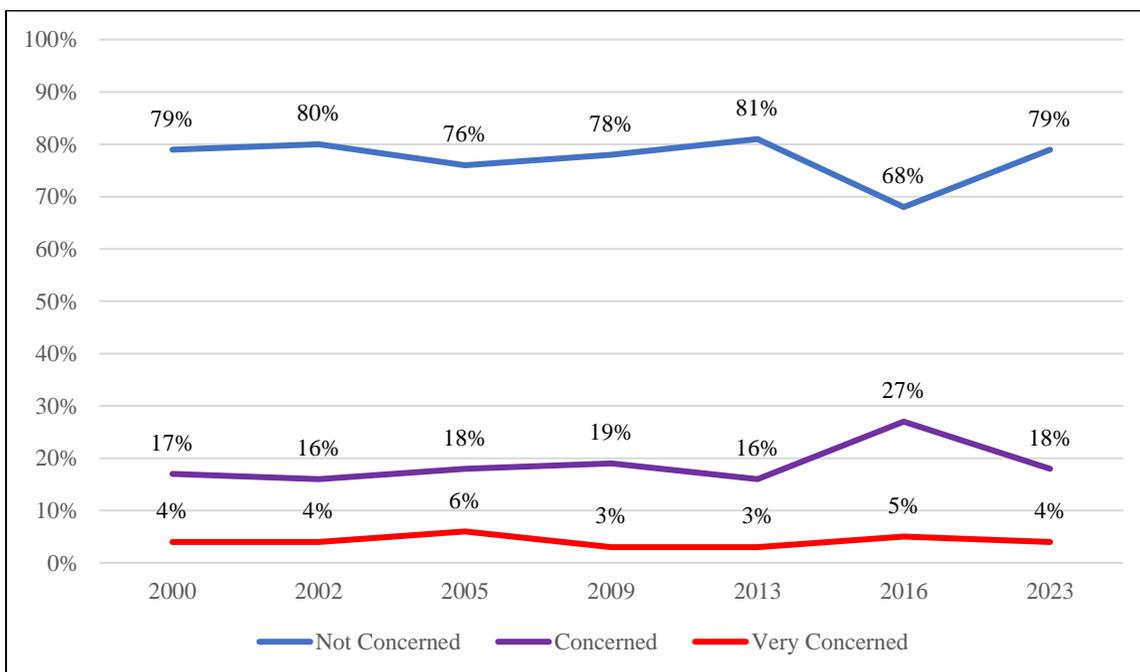


Figure 27: How concerned are you about the following situations in Durham during *night-time* hours? Children in danger

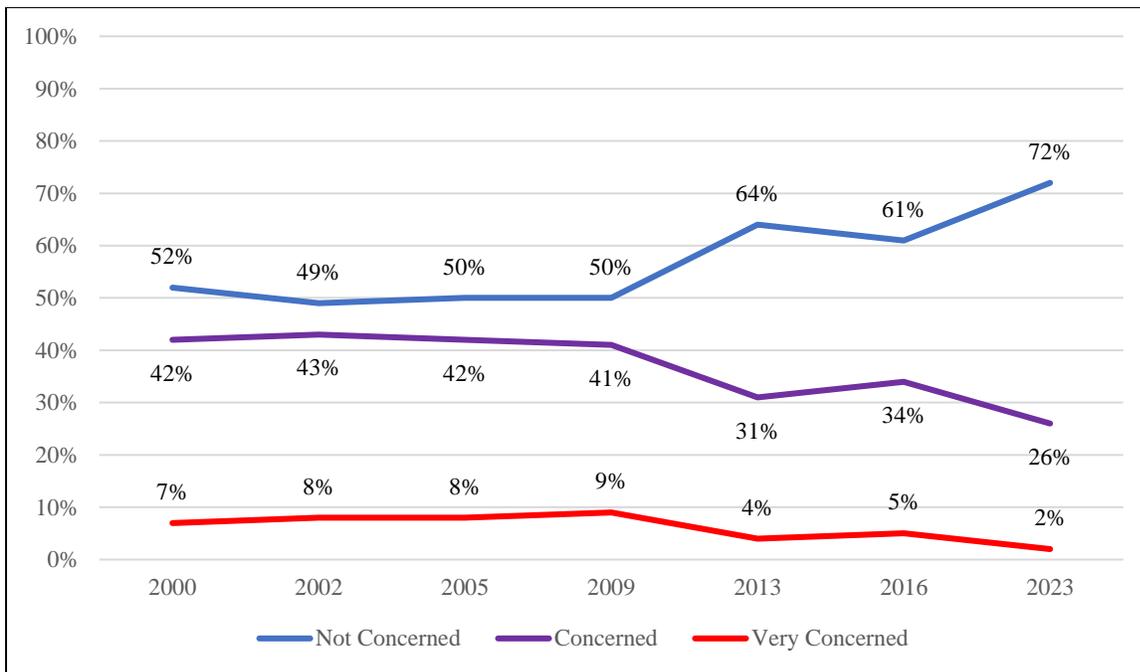


Figure 28: How concerned are you about the following situations in Durham during *night-time* hours? Children being exposed to drugs

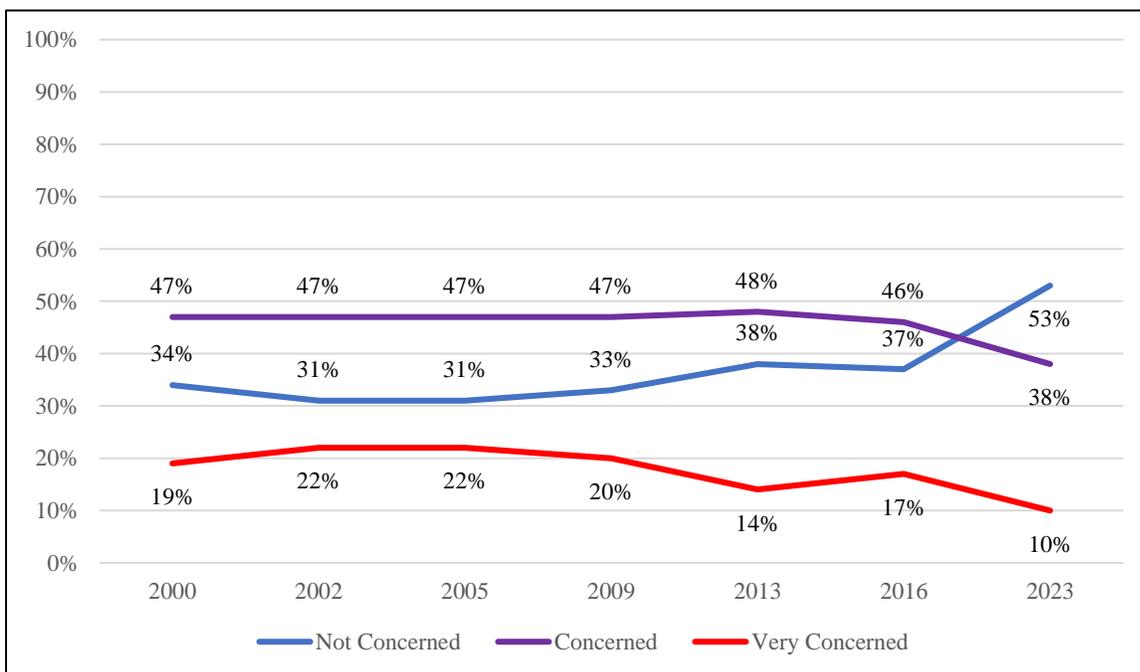


Figure 29: How concerned are you about the following situations in Durham during *night-time* hours? Strangers loitering near your home

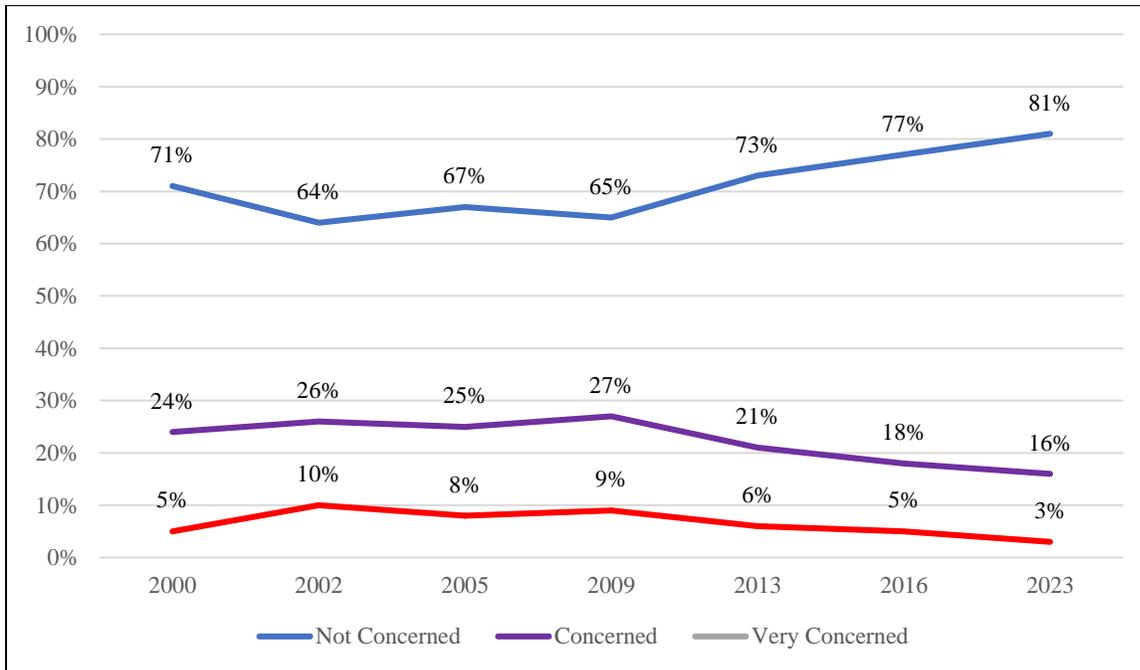


Figure 30: How concerned are you about the following situations in Durham during *night-time* hours? Illegal parking downtown

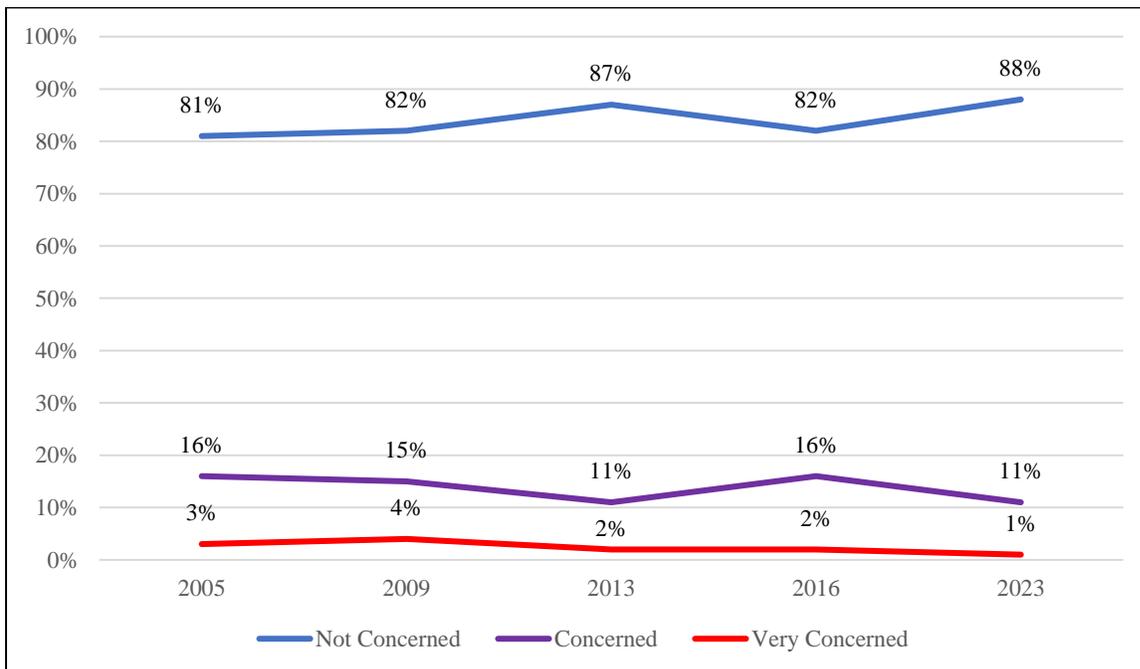


Figure 31: How concerned are you about the following situations in Durham during *night-time* hours? Illegal parking near your home

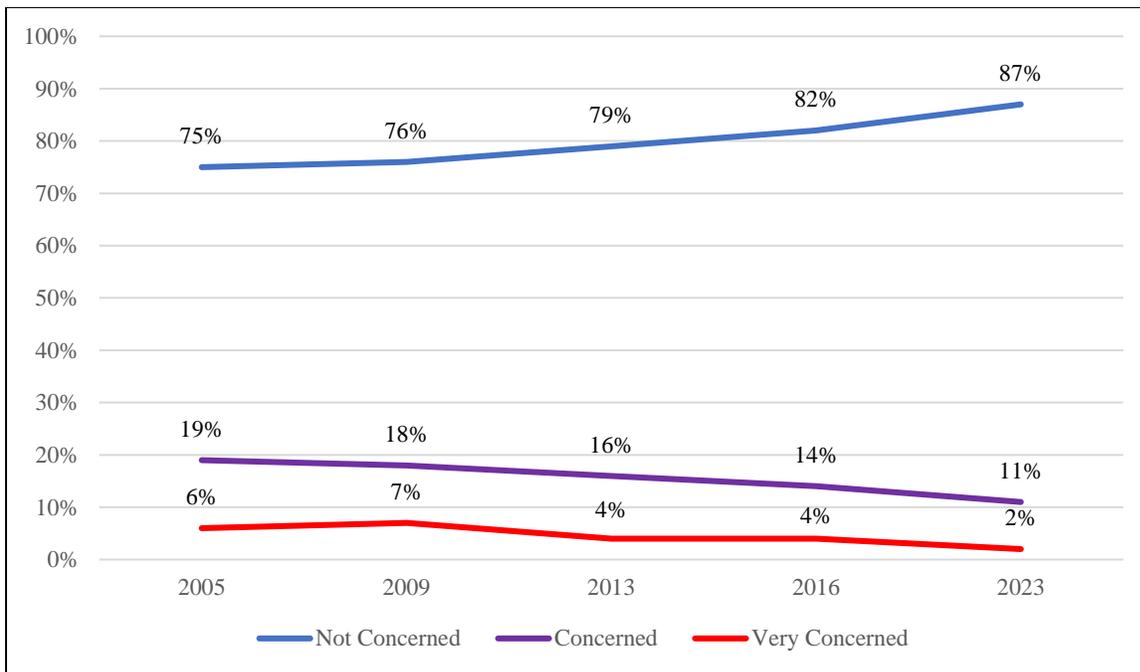


Figure 32: How concerned are you about the following situations in Durham during *night-time* hours? Illegal parking where you work

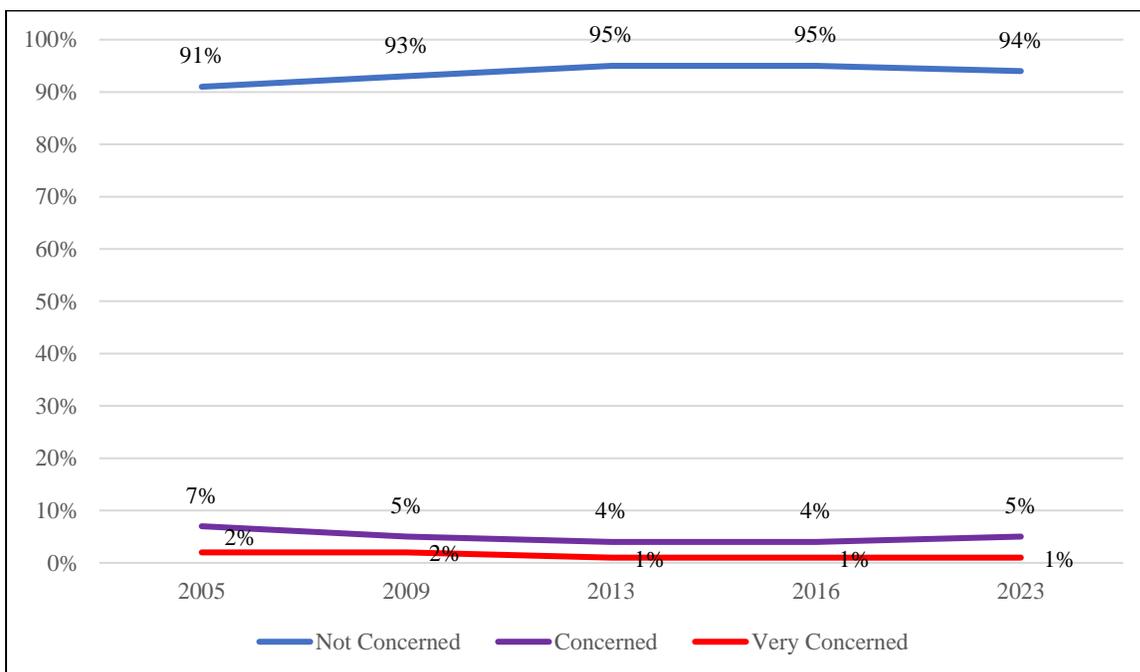


Figure 33: How concerned are you about the following situations in Durham during *night-time* hours? Illegal parking near public schools

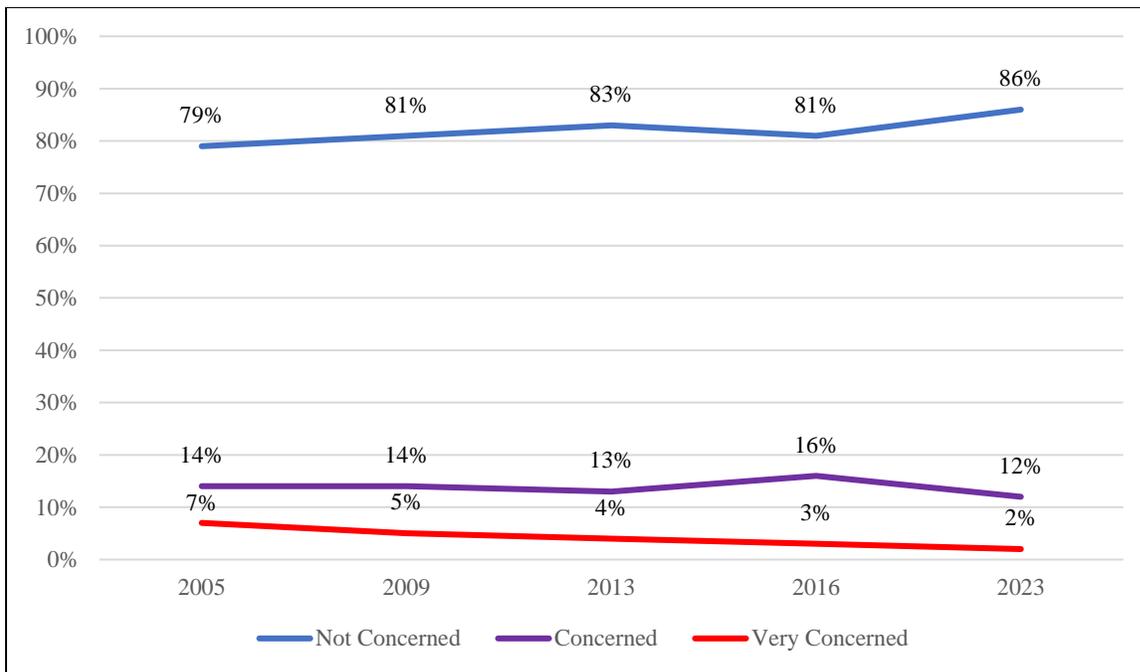


Figure 34: How concerned are you about the following situations in Durham during *night-time* hours? Having your vehicle vandalized, broken into, or stolen

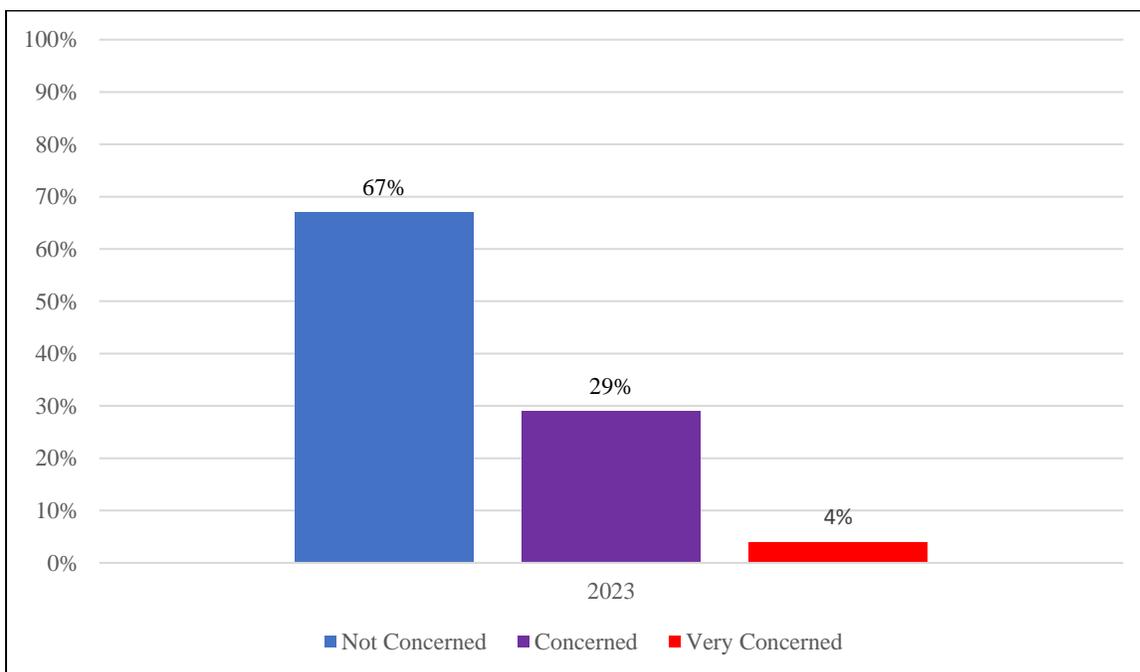


Figure 35: To what extent do you believe the issues listed below are a problem in Durham?

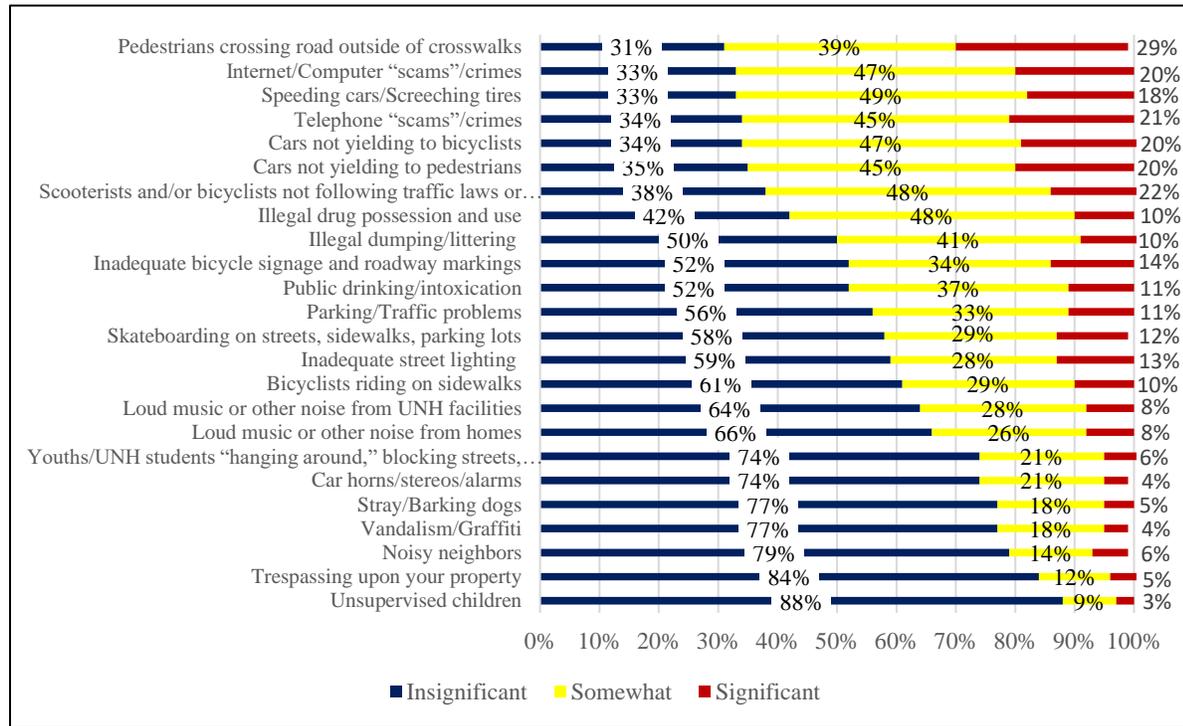


Figure 36: To what extent do you believe the issues listed below are a problem in Durham? Car horns/stereos/alarms

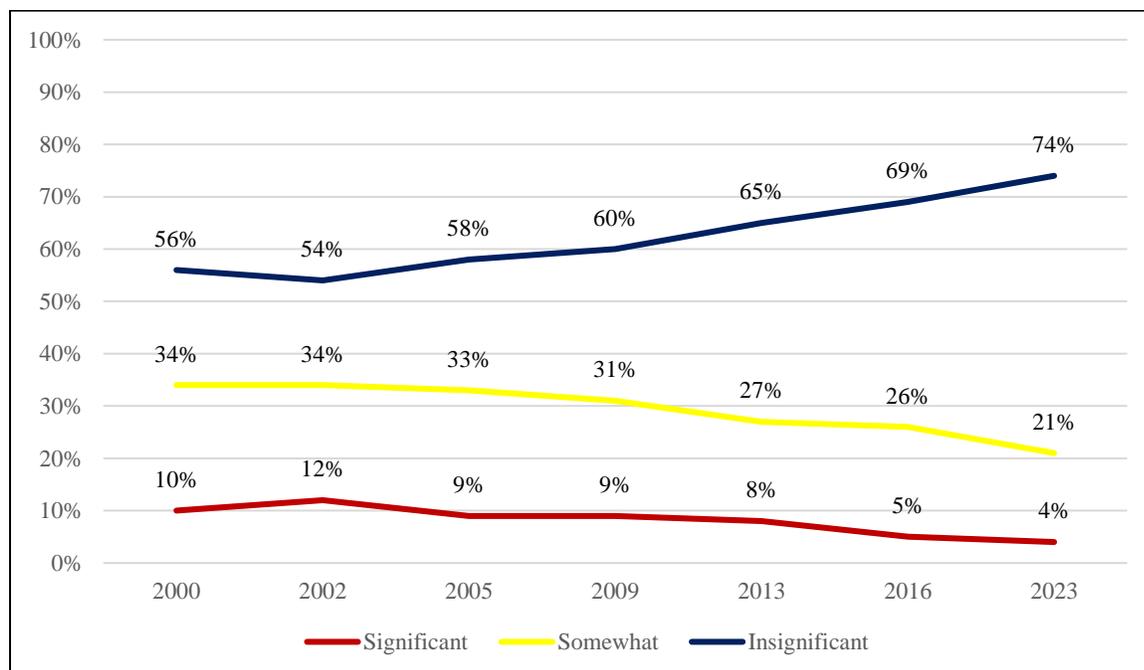


Figure 37: To what extent do you believe the issues listed below are a problem in Durham?
Speeding cars/Screeching tires

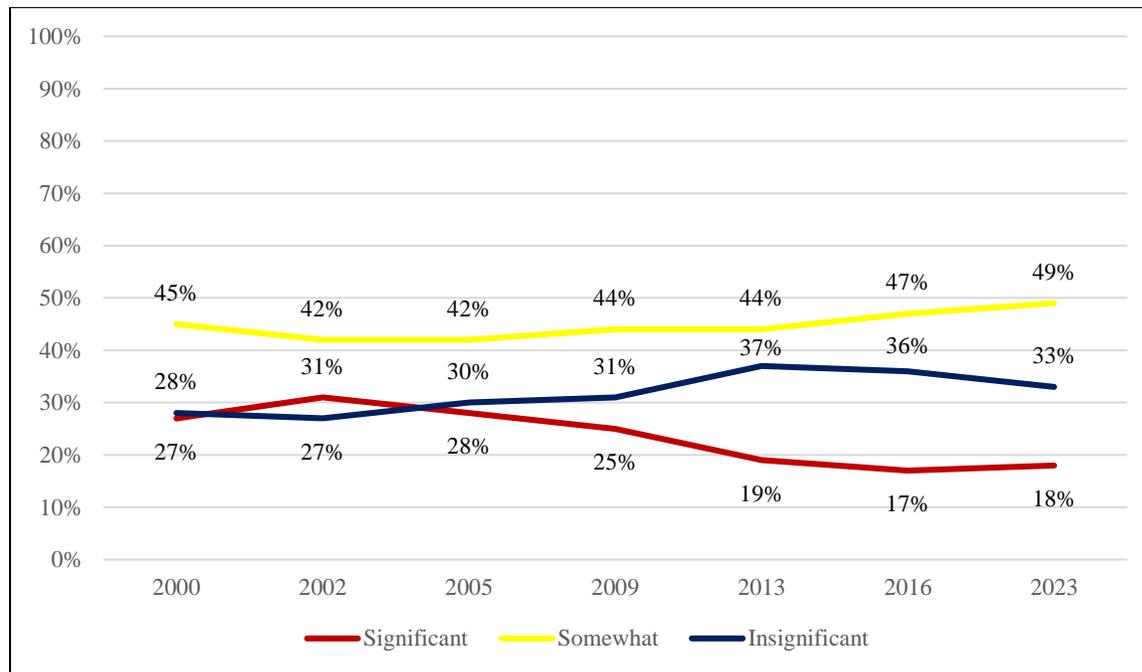


Figure 38: To what extent do you believe the issues listed below are a problem in Durham?
Illegal drug possession and use

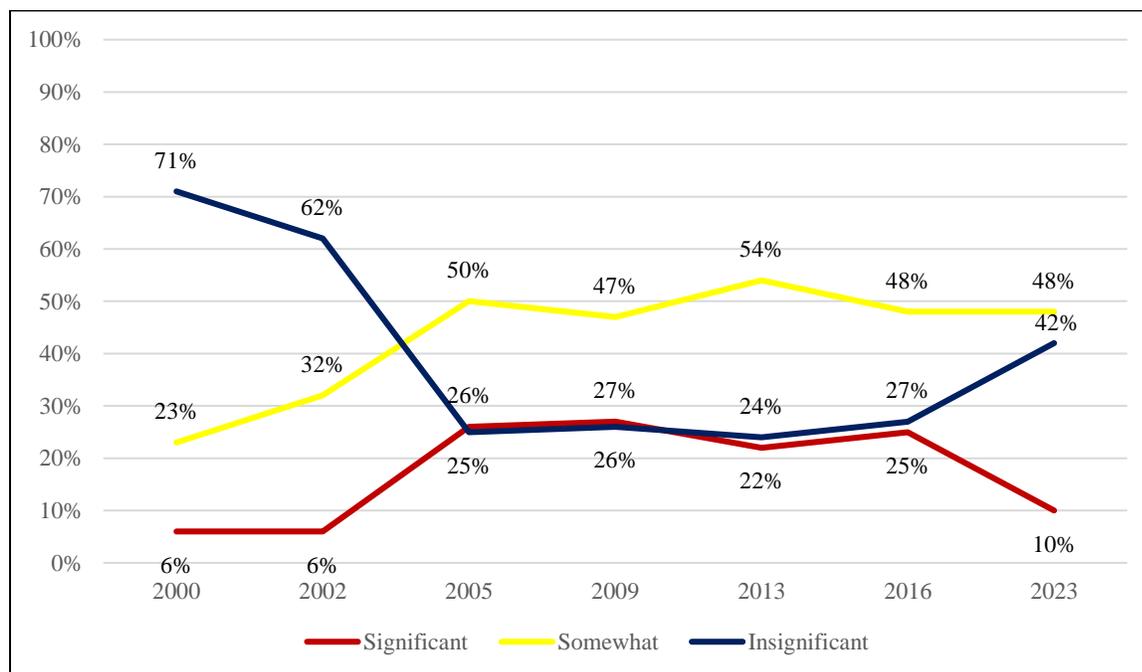


Figure 39: To what extent do you believe the issues listed below are a problem in Durham?
Illegal dumping/littering

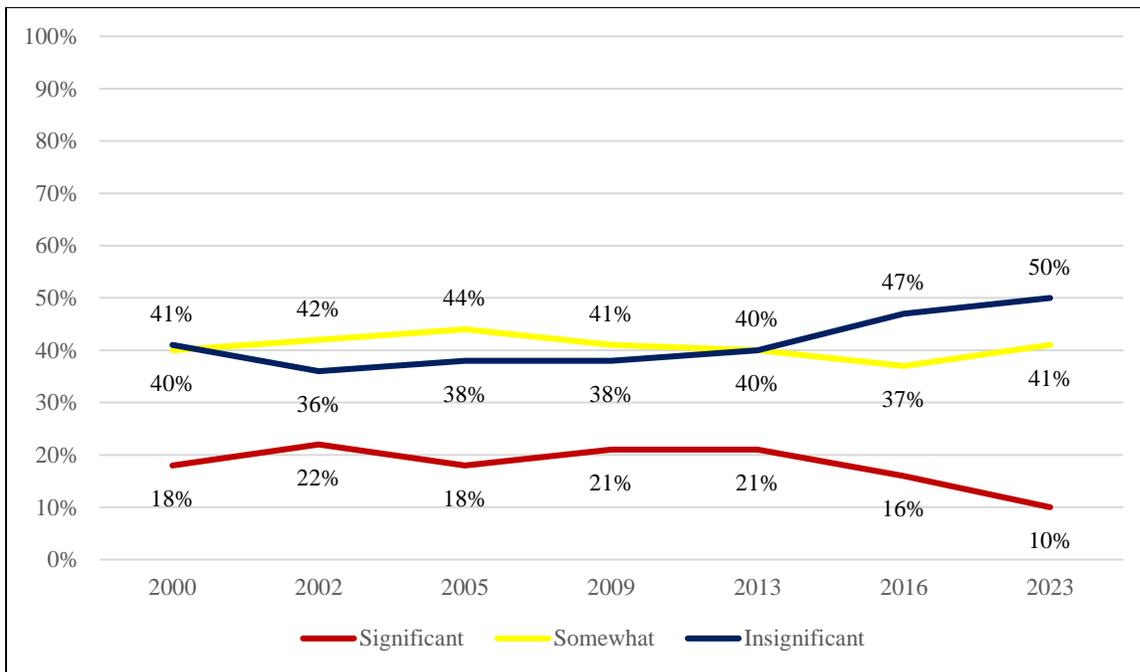


Figure 40: To what extent do you believe the issues listed below are a problem in Durham?
Loud music or other noise from homes

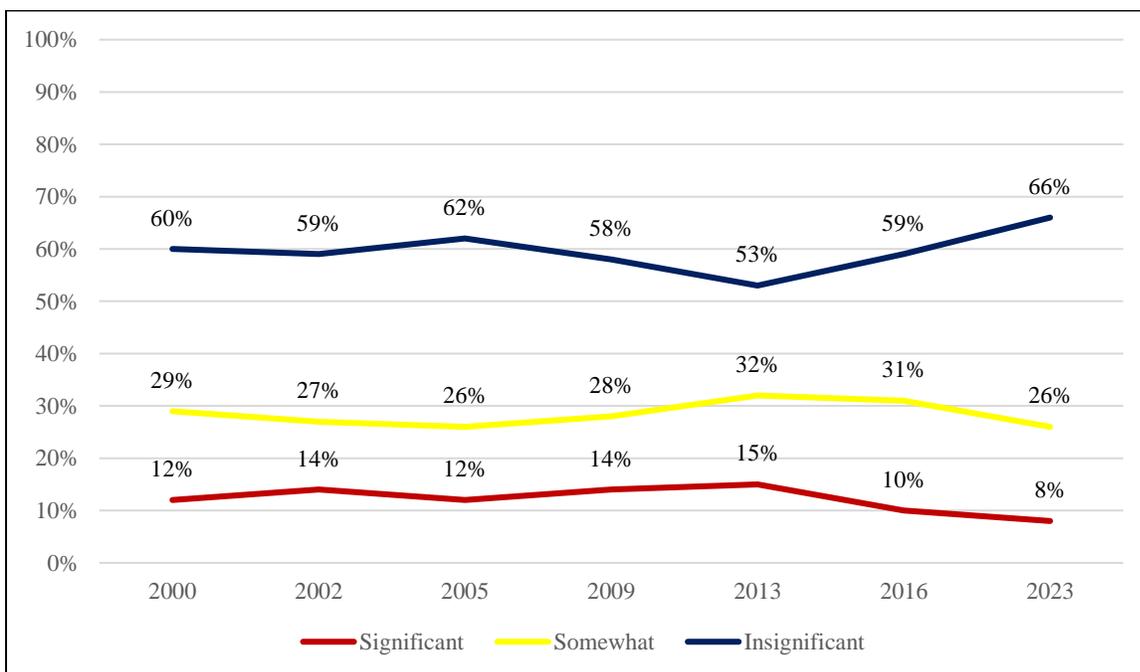


Figure 41: To what extent do you believe the issues listed below are a problem in Durham?
Loud music or other noise from UNH facilities

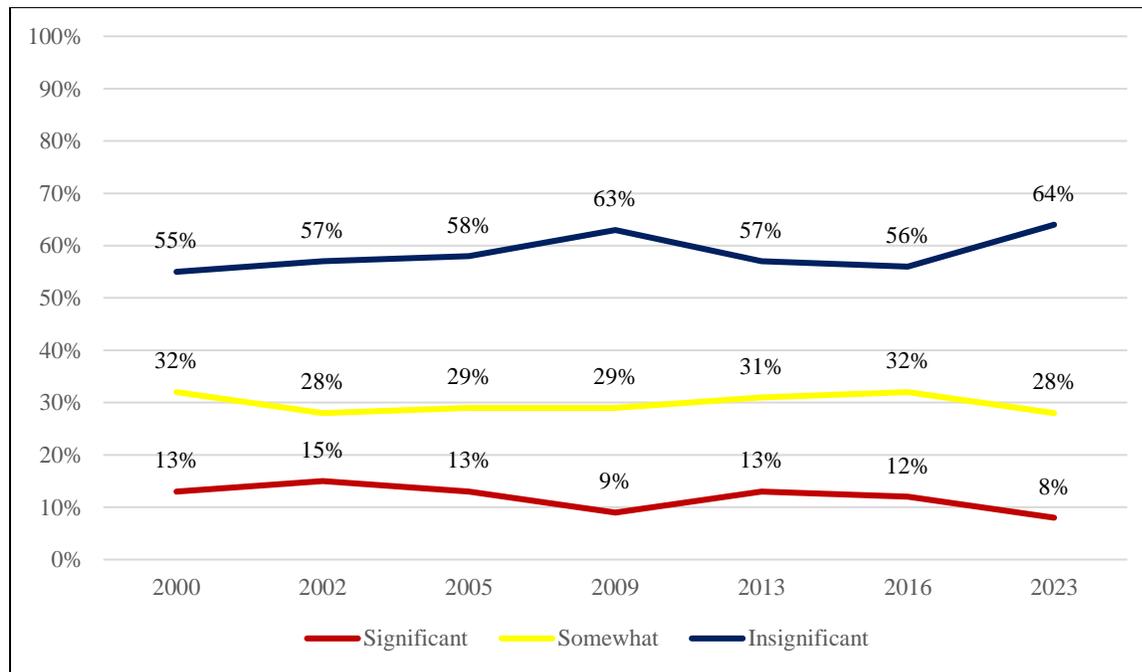


Figure 42: To what extent do you believe the issues listed below are a problem in Durham?
Noisy neighbors

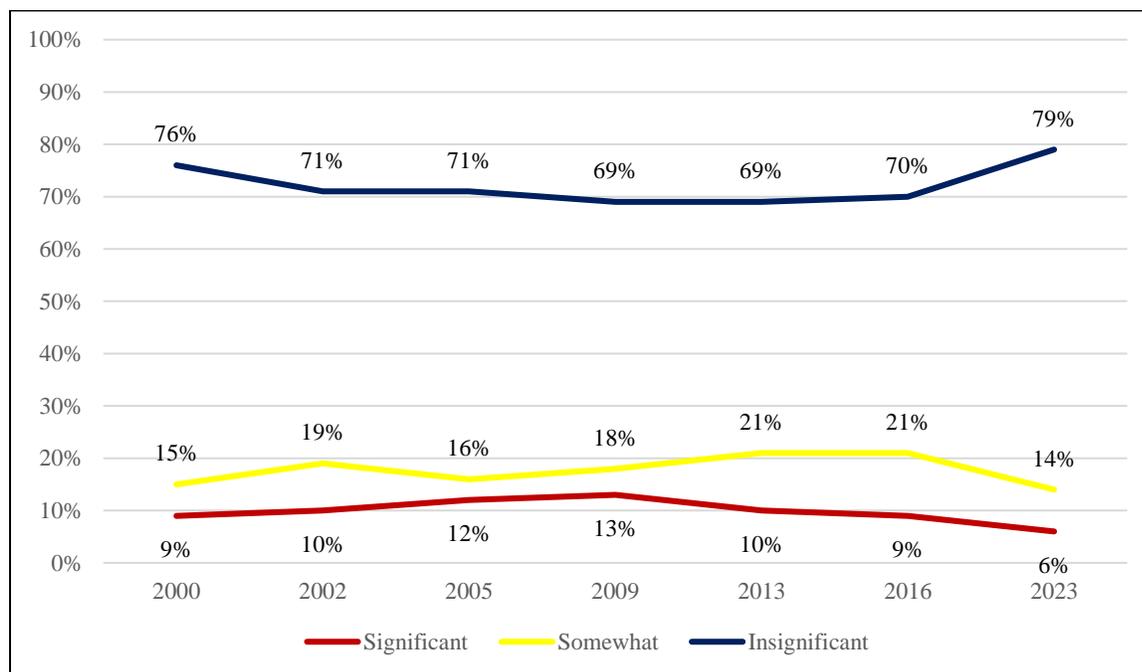


Figure 43: To what extent do you believe the issues listed below are a problem in Durham?
Parking/Traffic problems

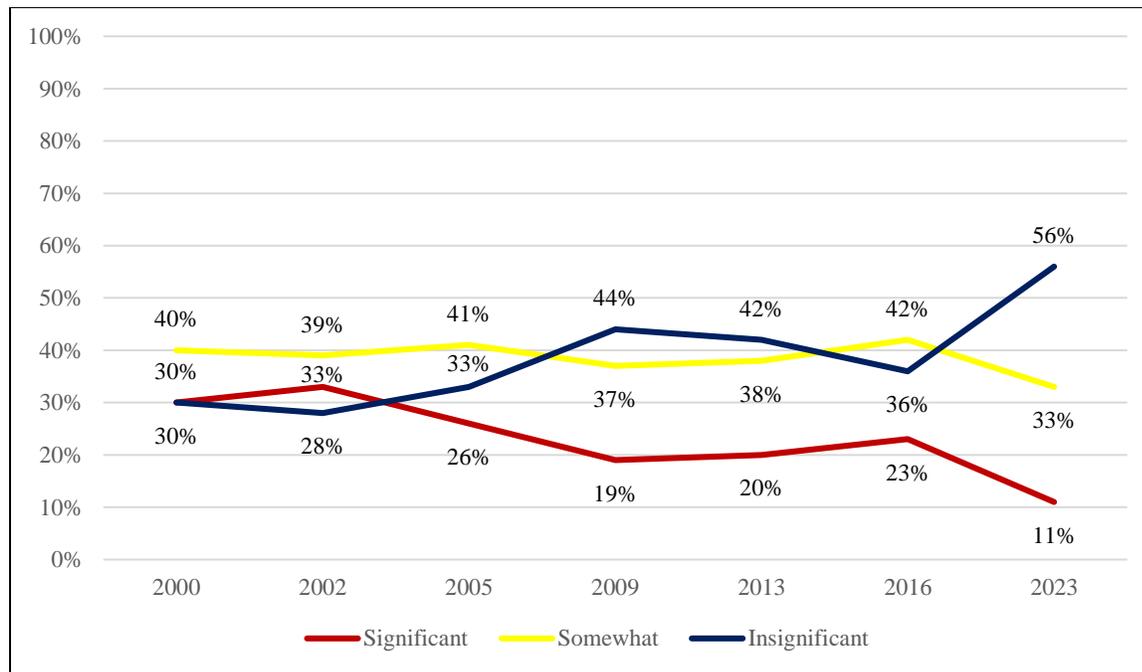


Figure 44: To what extent do you believe the issues listed below are a problem in Durham?
Pedestrians crossing road outside of crosswalks

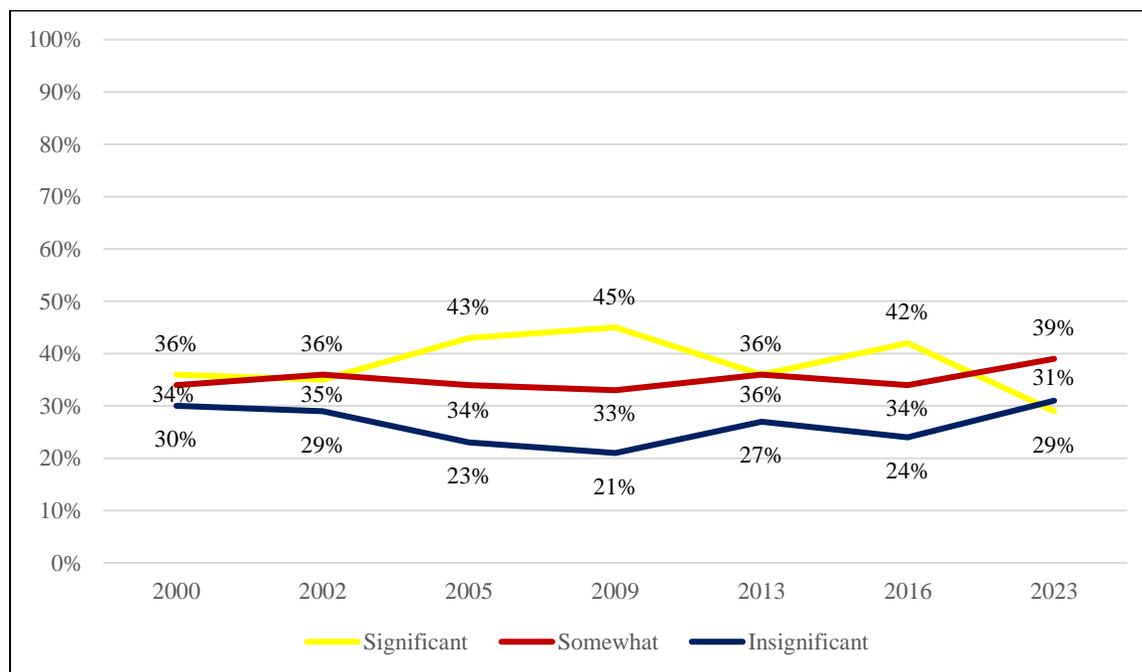


Figure 45: To what extent do you believe the issues listed below are a problem in Durham? Cars not yielding to pedestrians

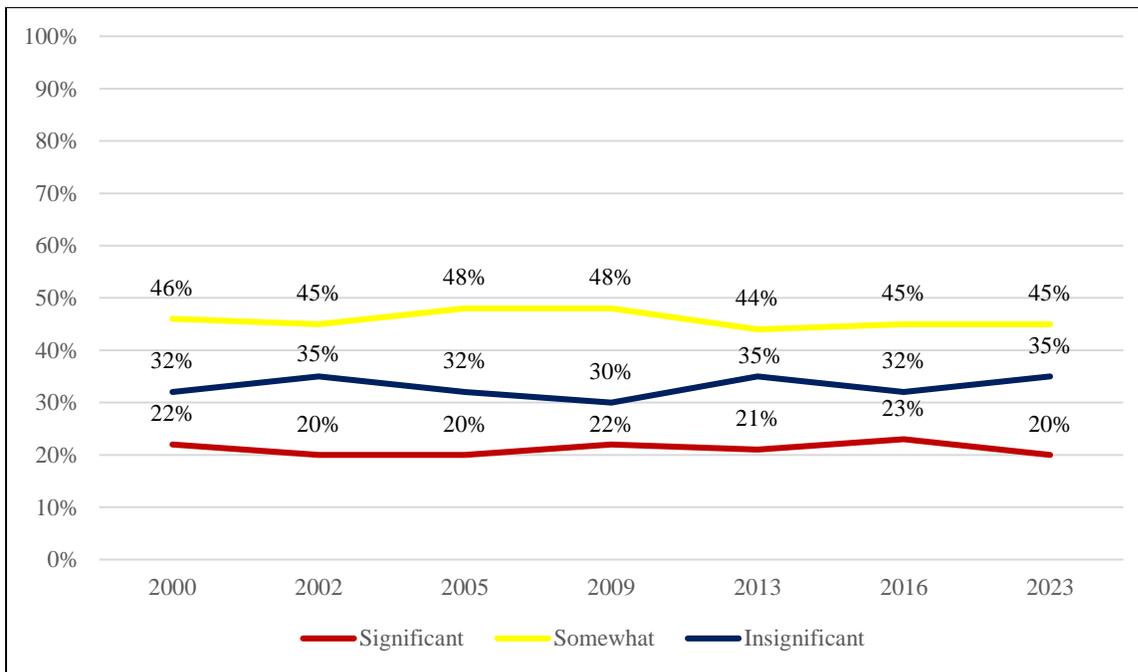


Figure 46: To what extent do you believe the issues listed below are a problem in Durham? Cars not yielding to bicyclists

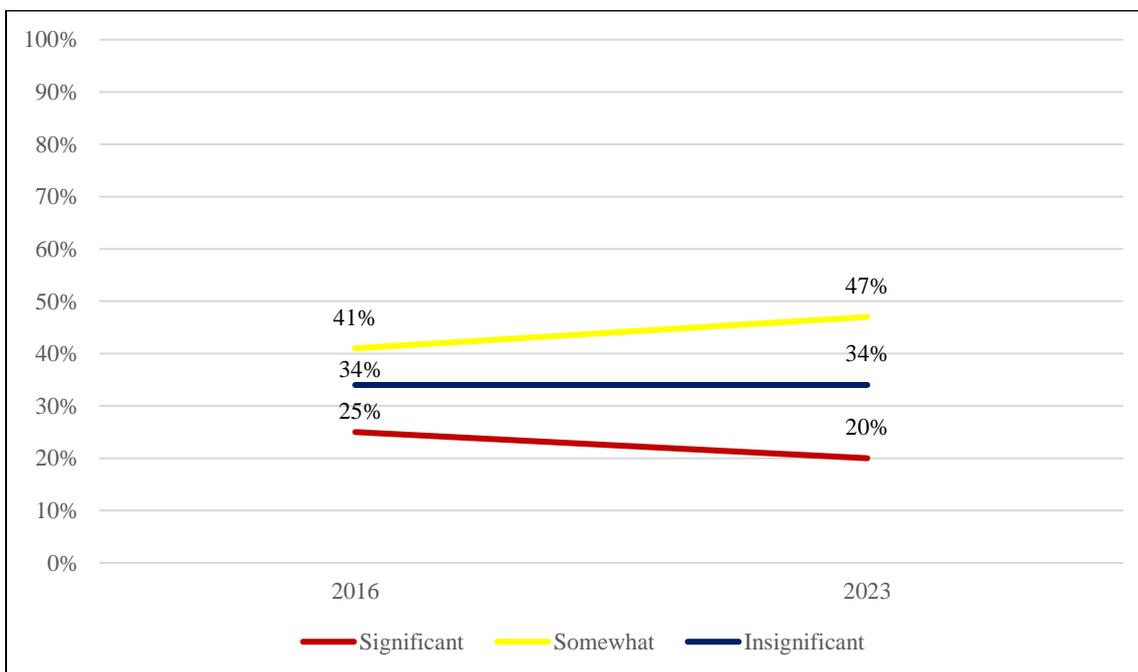


Figure 47: To what extent do you believe the issues listed below are a problem in Durham?
Inadequate bicycle signage and roadway markings

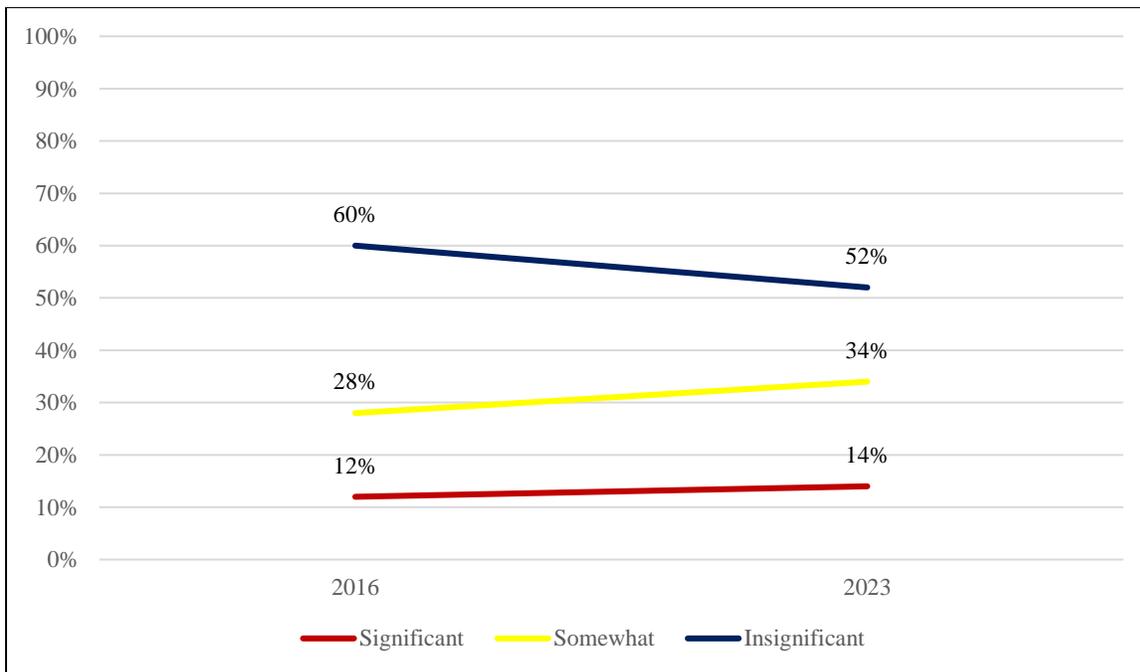


Figure 48: To what extent do you believe the issues listed below are a problem in Durham?
Bicyclists riding on sidewalks

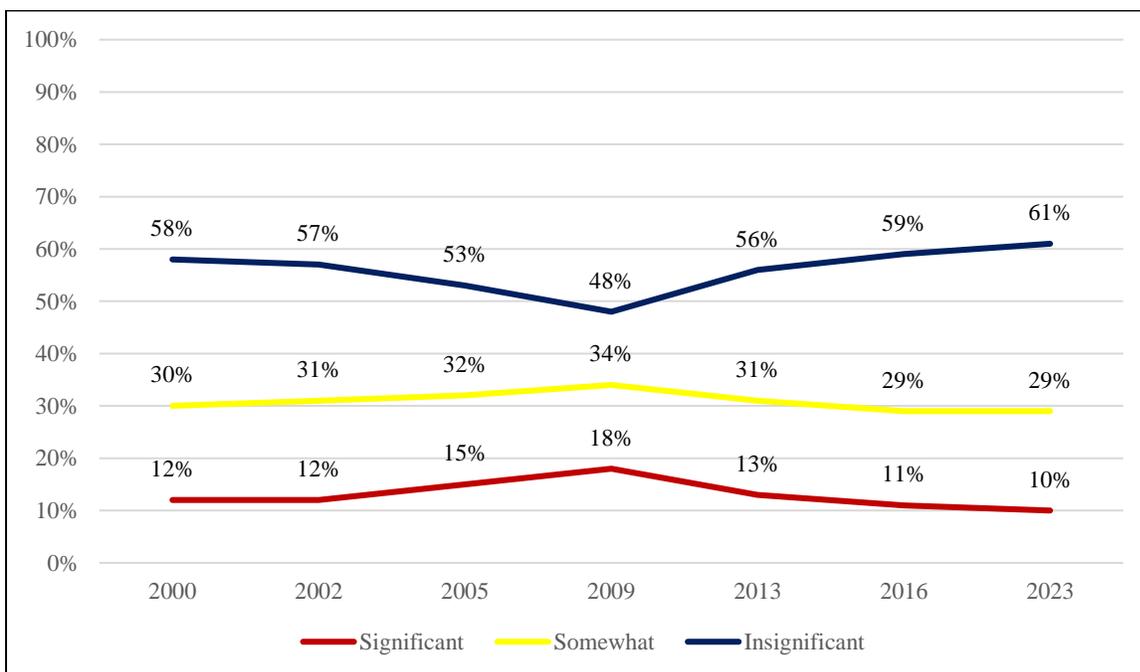


Figure 49: To what extent do you believe the issues listed below are a problem in Durham?
Inadequate street lighting

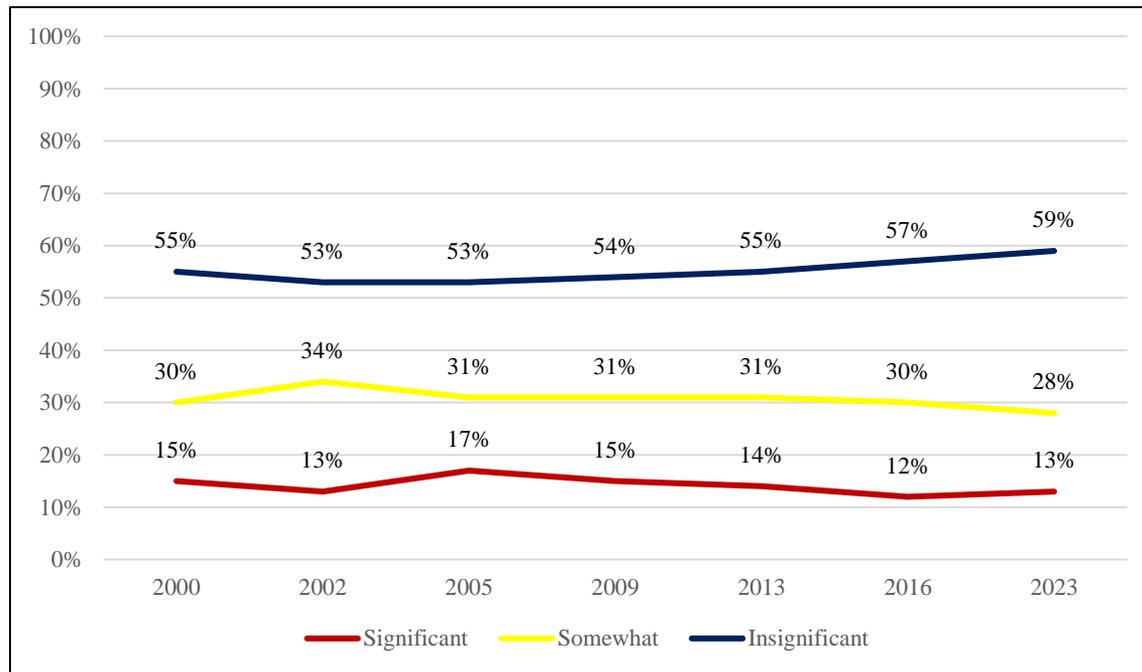


Figure 50: To what extent do you believe the issues listed below are a problem in Durham?
Public drinking/intoxication

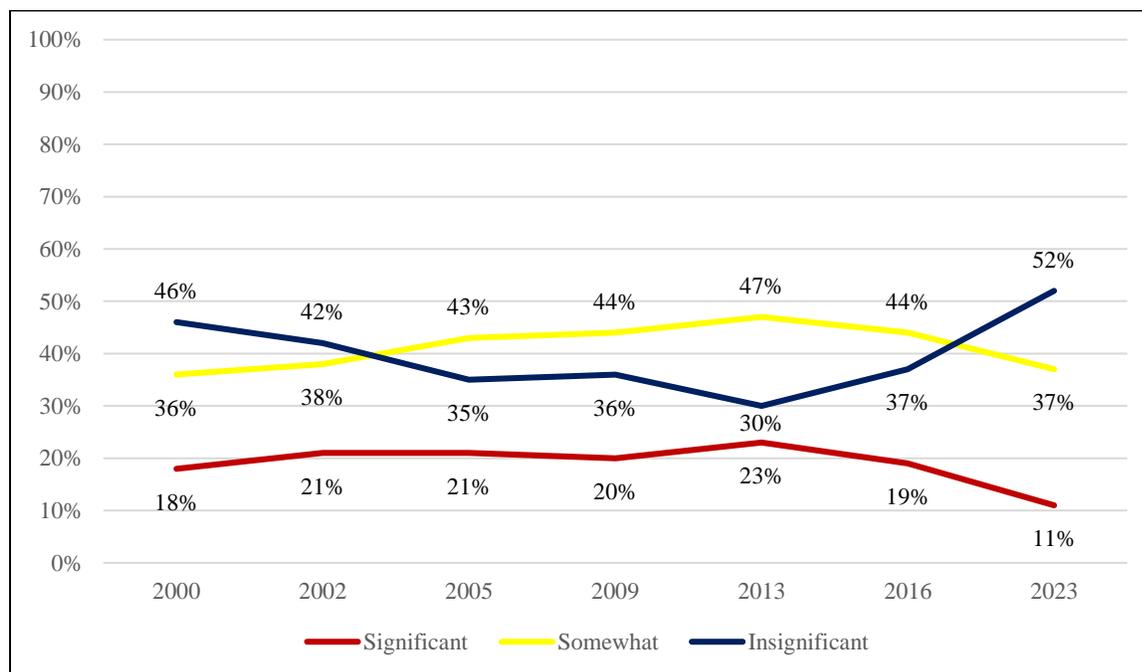


Figure 51: To what extent do you believe the issues listed below are a problem in Durham?
Stray/Barking dogs

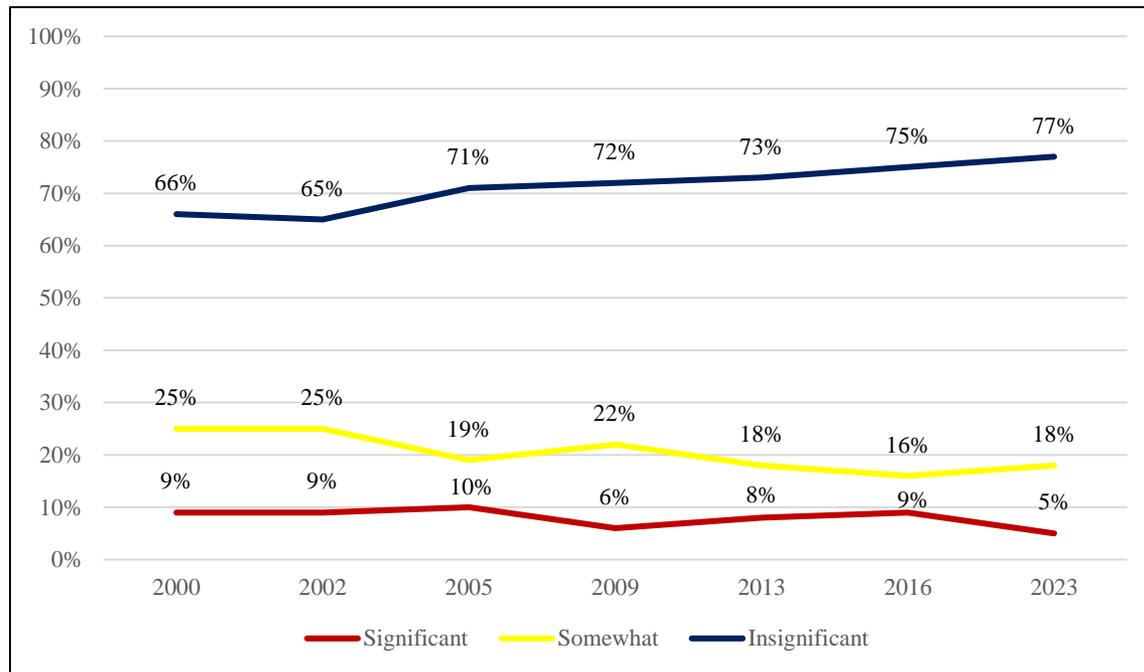


Figure 52: To what extent do you believe the issues listed below are a problem in Durham?
Trespassing upon your property

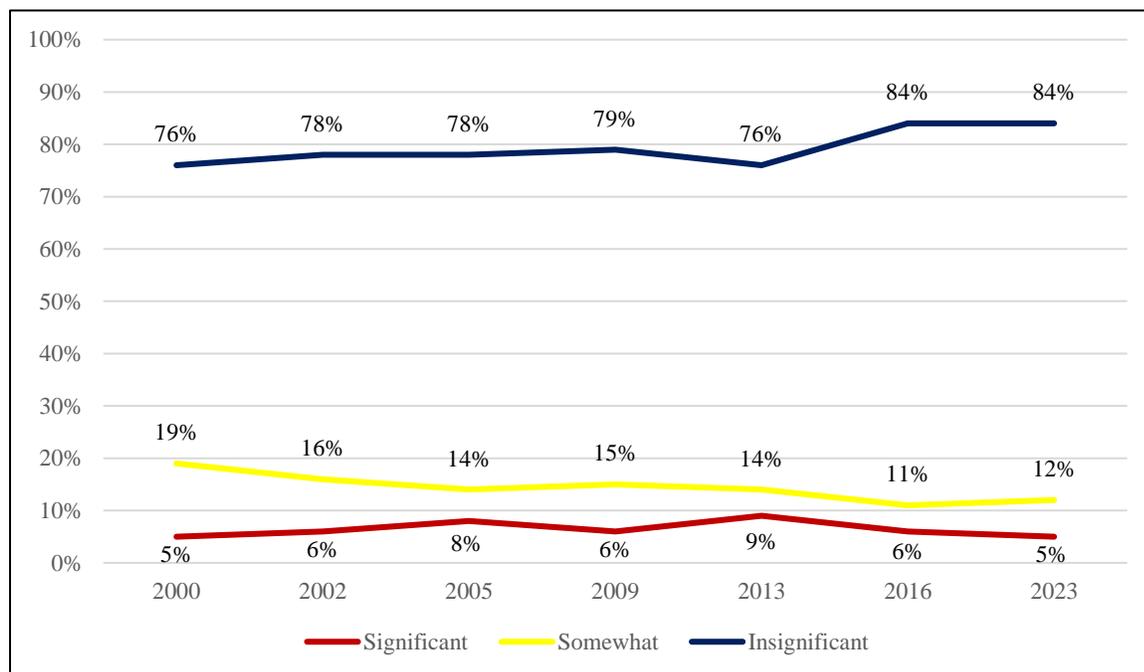


Figure 53: To what extent do you believe the issues listed below are a problem in Durham?
Unsupervised children

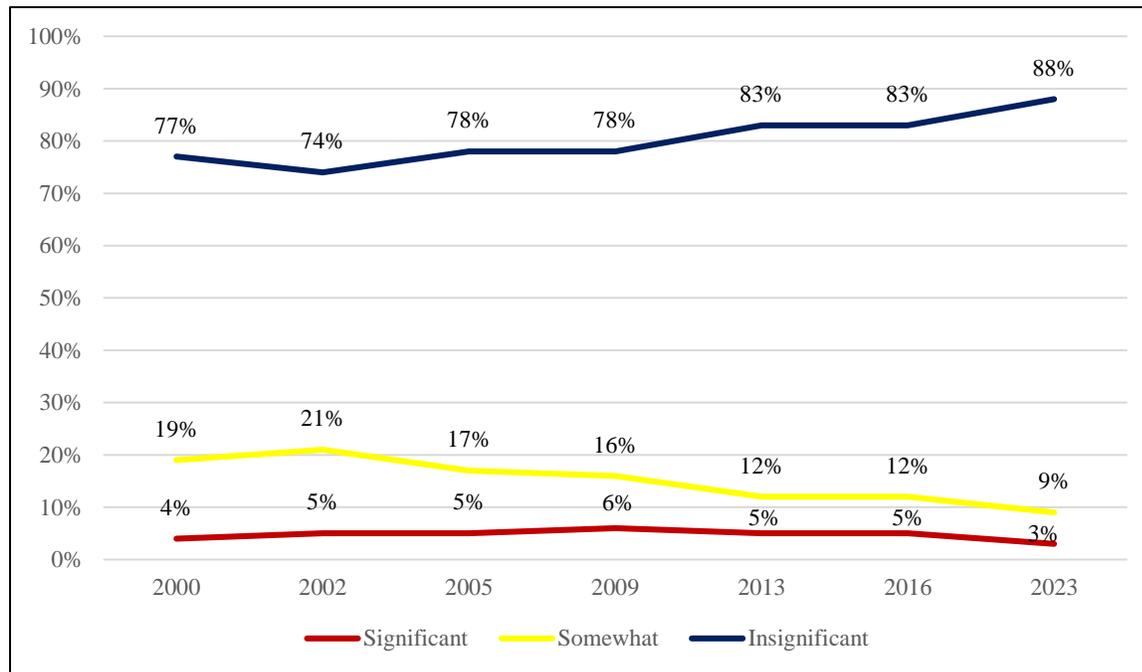


Figure 54: To what extent do you believe the issues listed below are a problem in Durham?
Vandalism/Graffiti

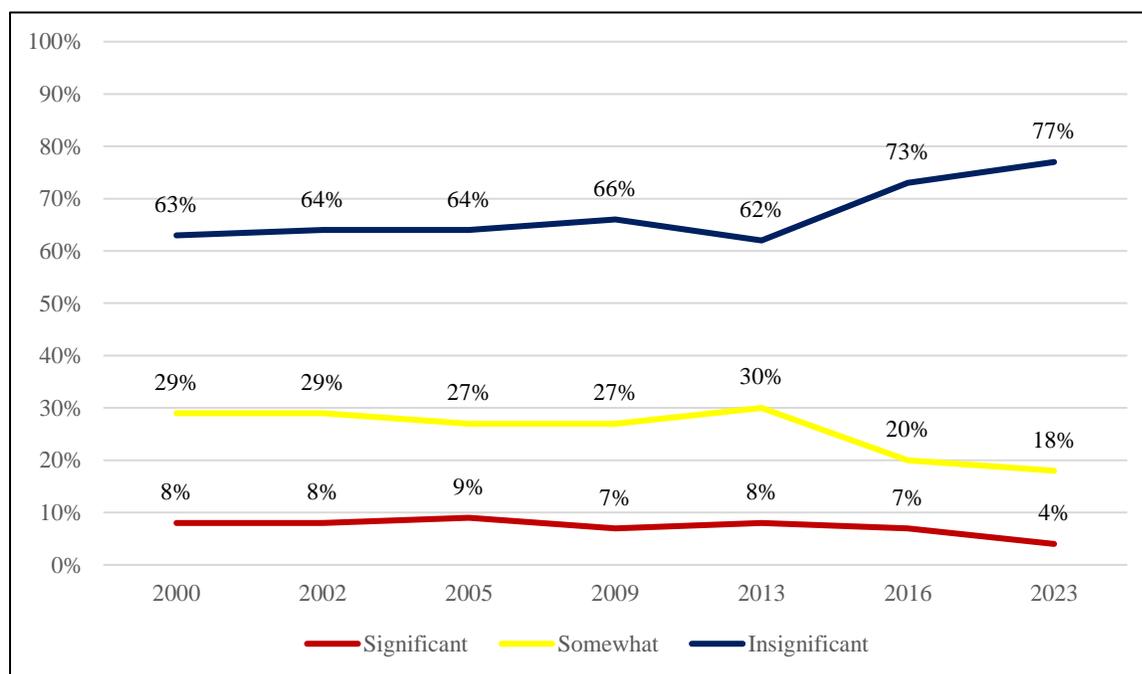


Figure 55: To what extent do you believe the issues listed below are a problem in Durham? Youths/UNH students “hanging around,” blocking streets, sidewalks, businesses

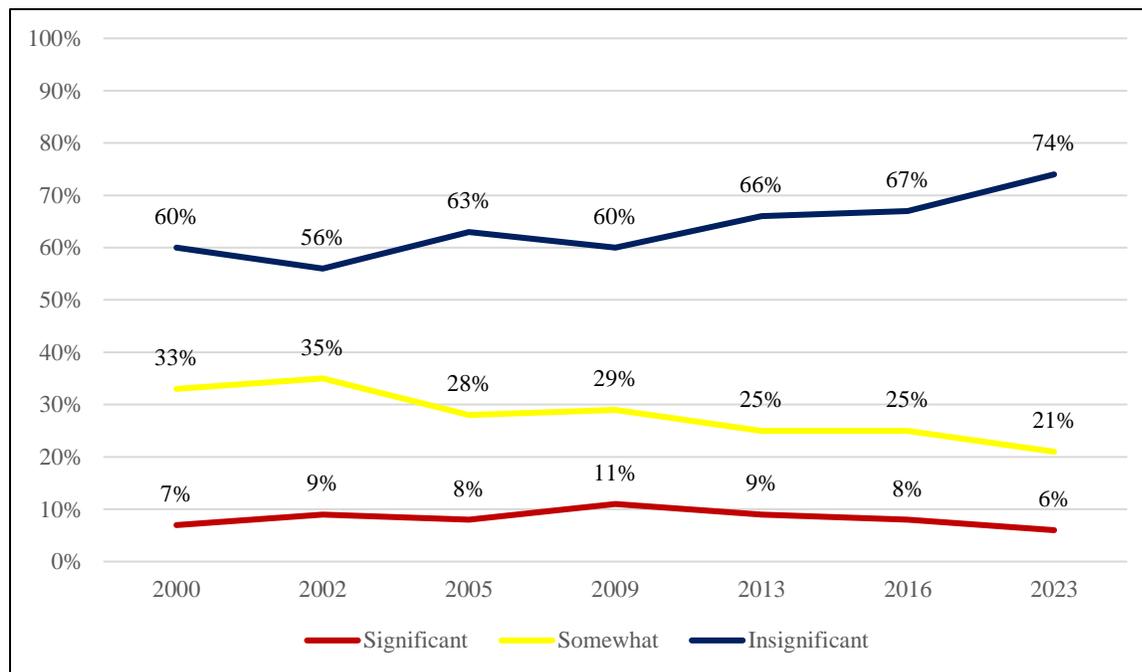


Figure 56: To what extent do you believe the issues listed below are a problem in Durham? Skateboarding on streets, sidewalks, parking lots

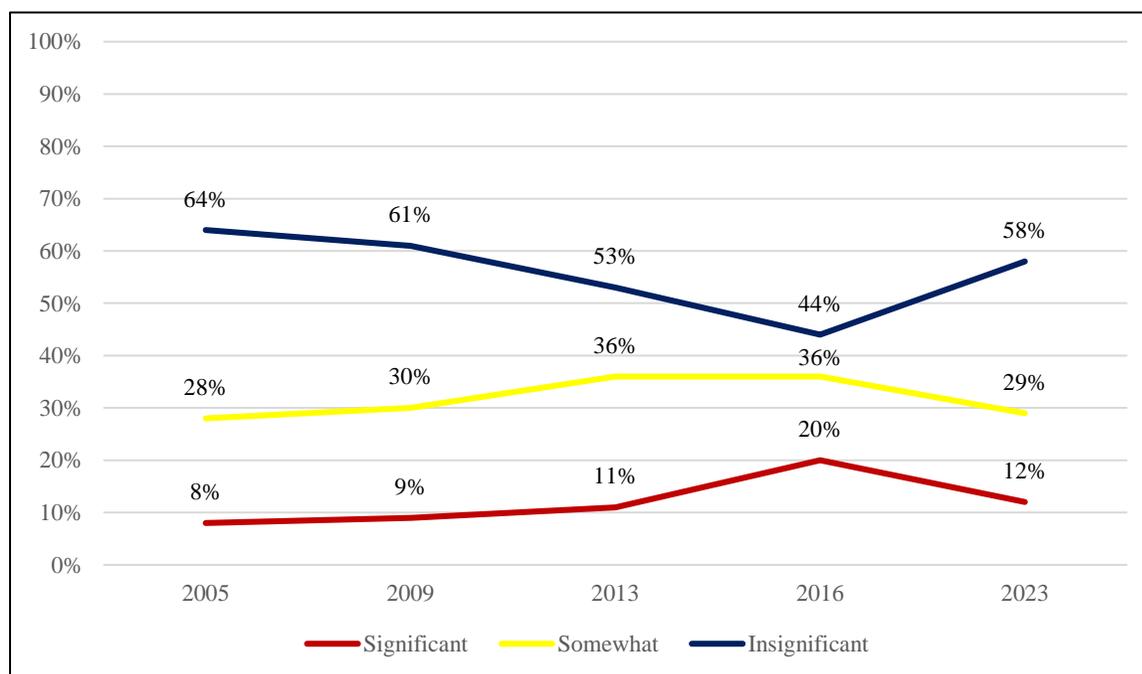


Figure 57: To what extent do you believe the issues listed below are a problem in Durham?
Internet/Computer "scams"/crimes

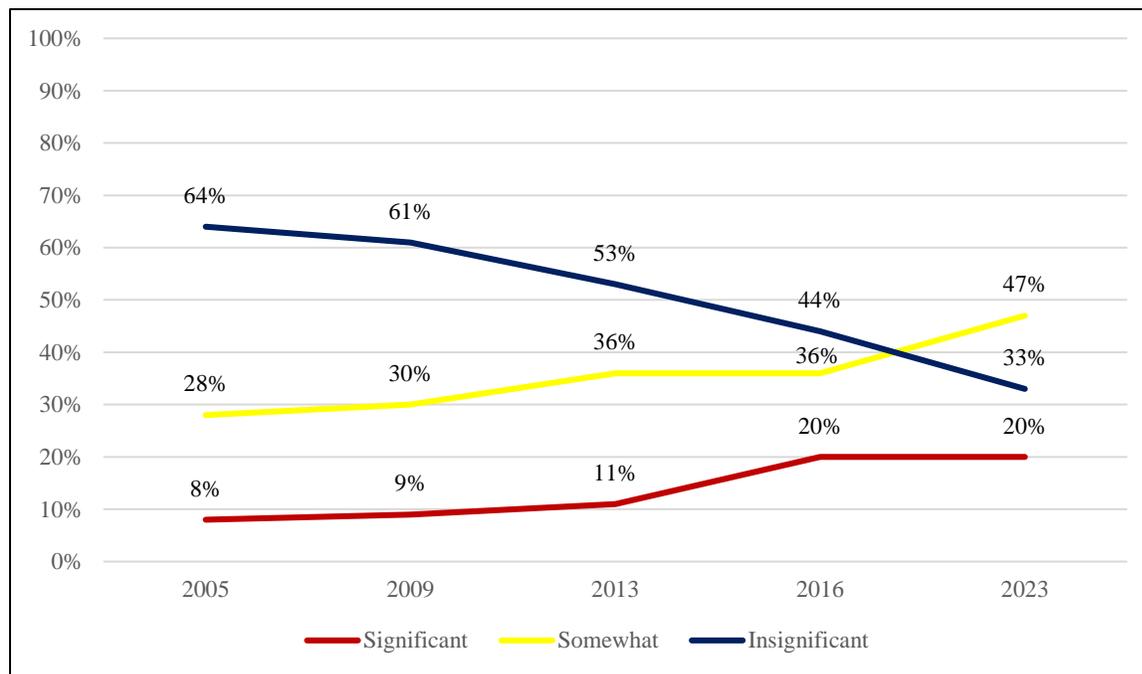


Figure 58: To what extent do you believe the issues listed below are a problem in Durham?
Telephone "scams"/crimes

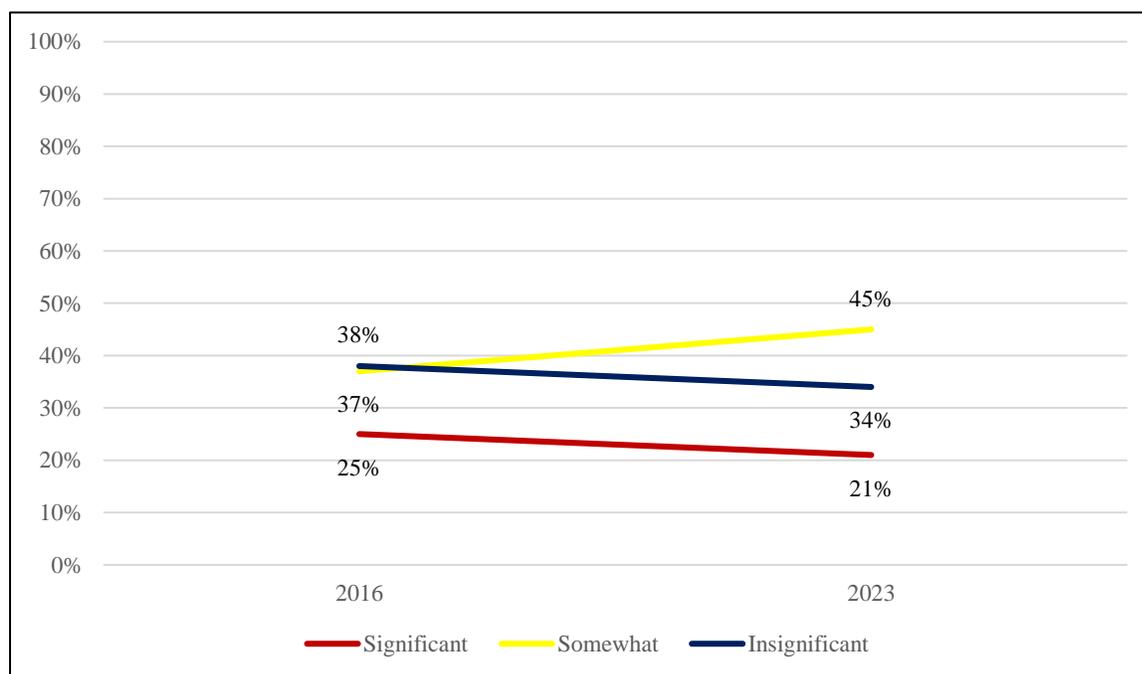


Figure 59: To what extent do you believe the issues listed below are a problem in Durham?
Scooterists and/or bicyclists not following traffic laws or driving in an unsafe manner

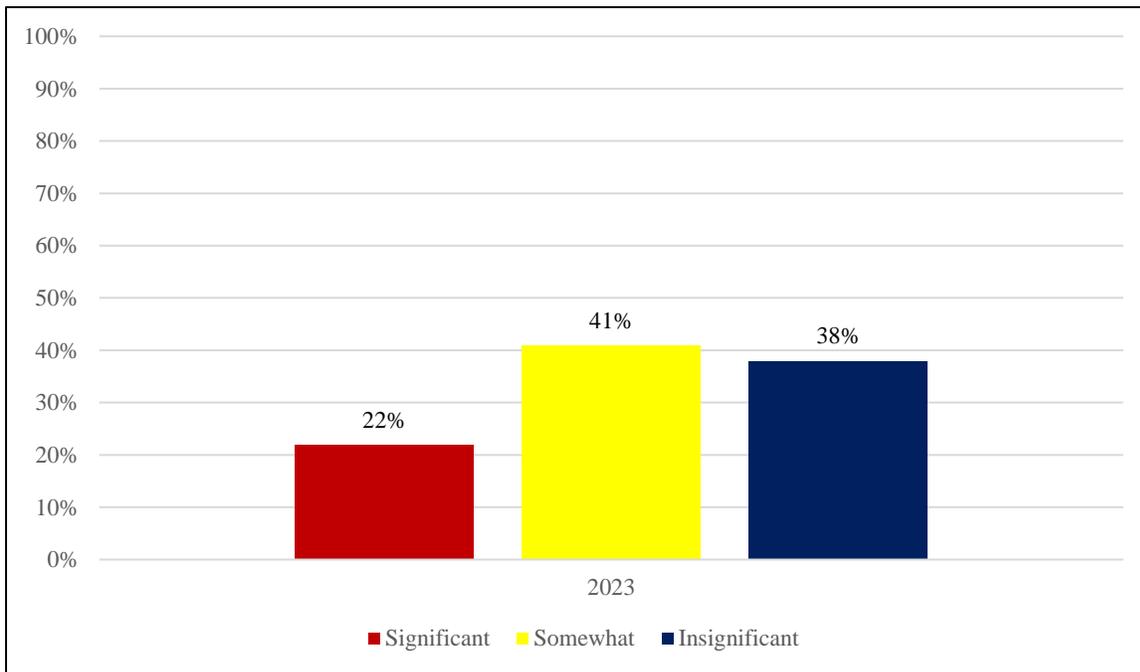


Figure 60: Have you had any contact with the Durham Police Department in the past three years?

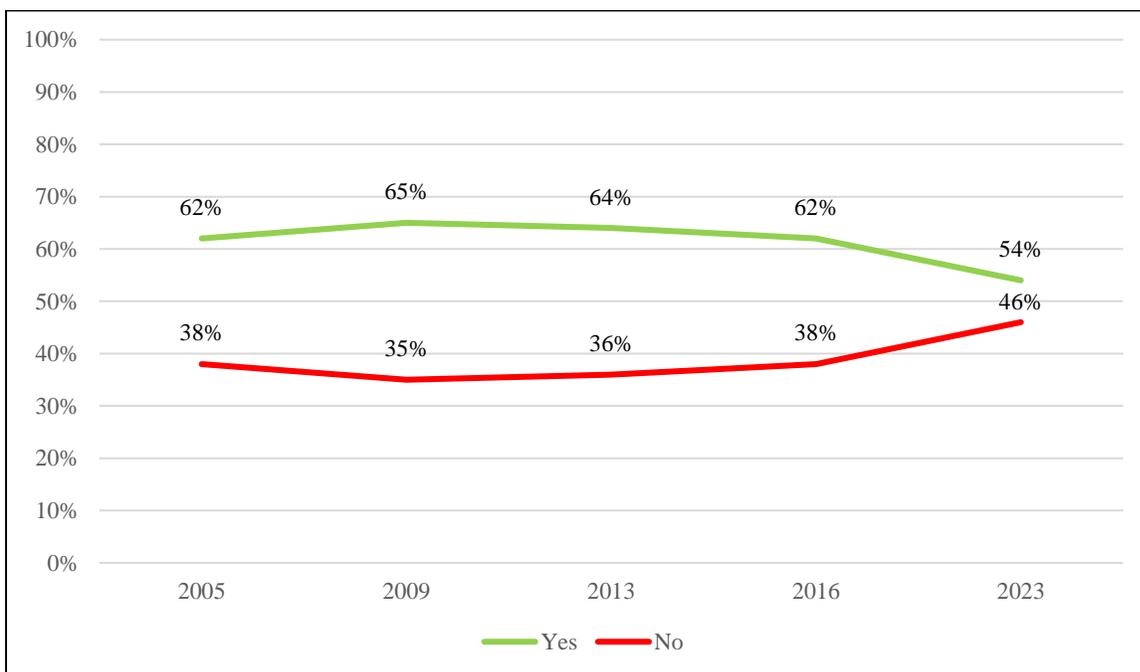


Figure 61: Were you treated professionally, with dignity and respect?

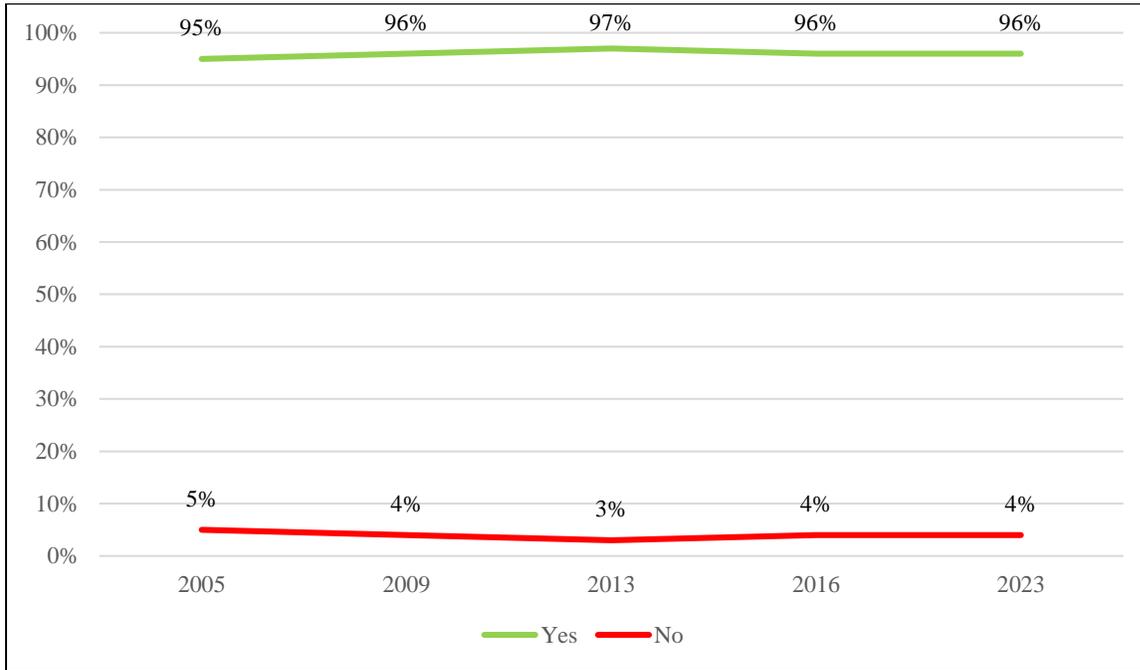


Figure 62: If you called the Durham Police for any reason in the past three years, how quickly did they respond?

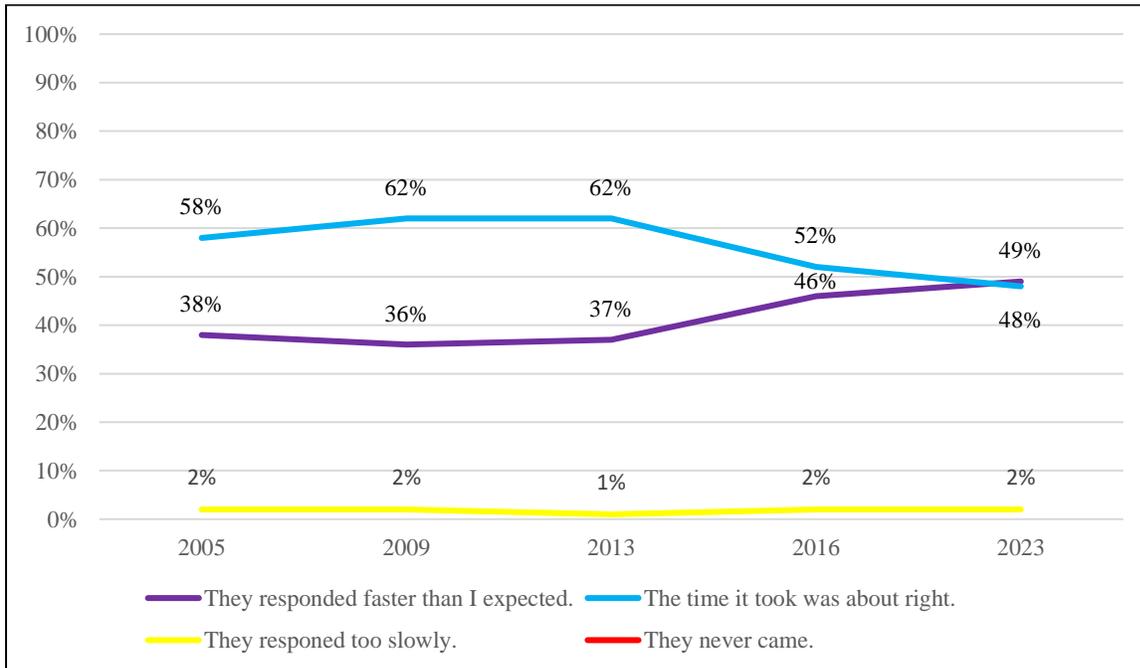


Figure 63: Is the Durham Police Department responsive to your needs?

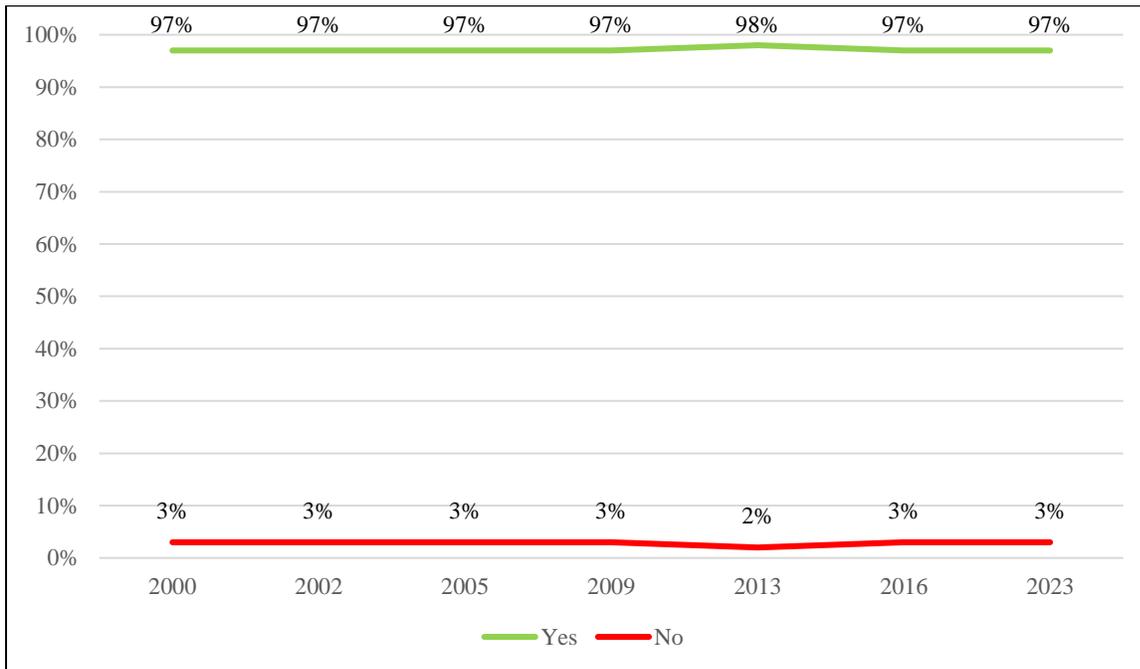


Figure 64: Would you hesitate to call the Durham Police Department for assistance?

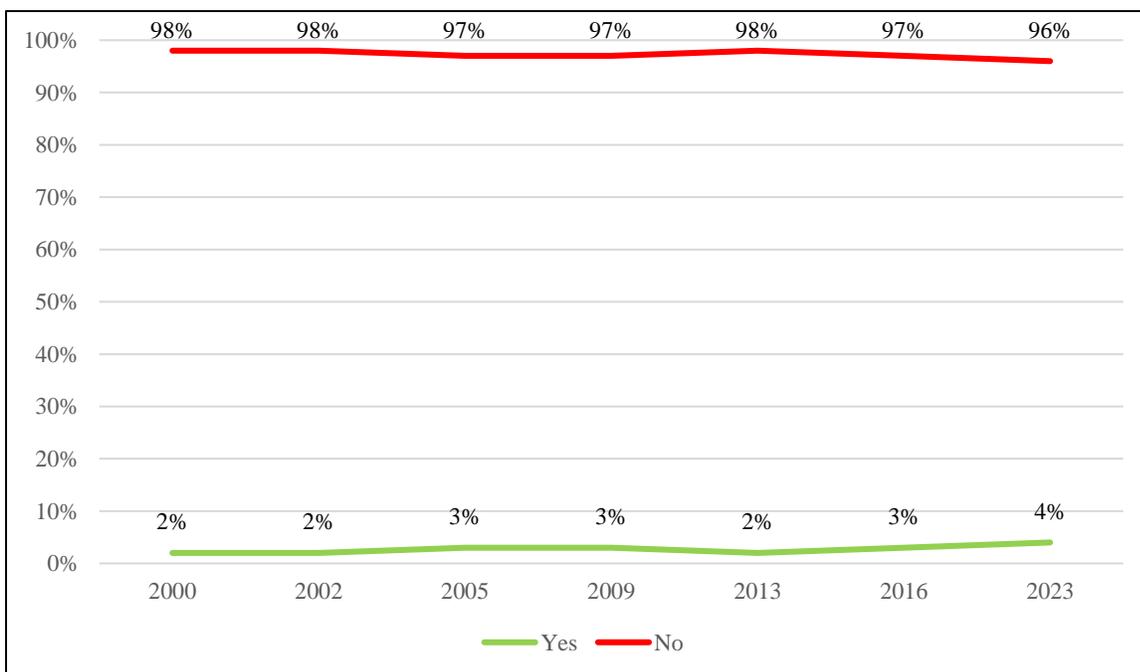


Figure 65: Why would you hesitate to call the Durham Police Department? (coded)

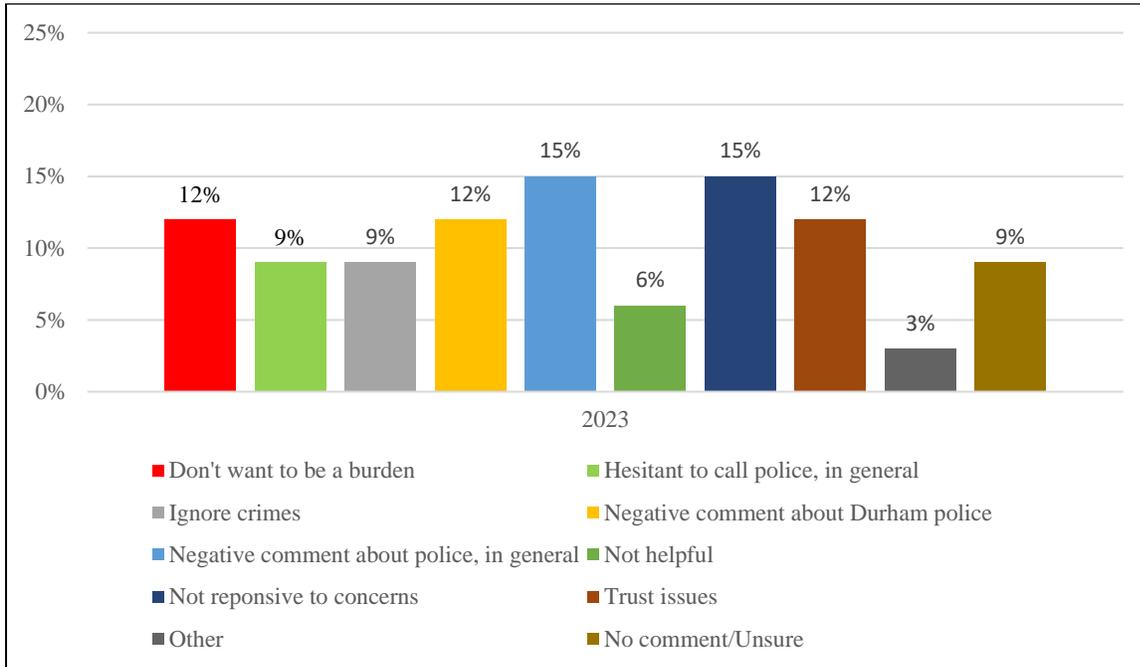


Figure 66: Overall, how well do you feel the Durham Police Department does in providing services to the community?

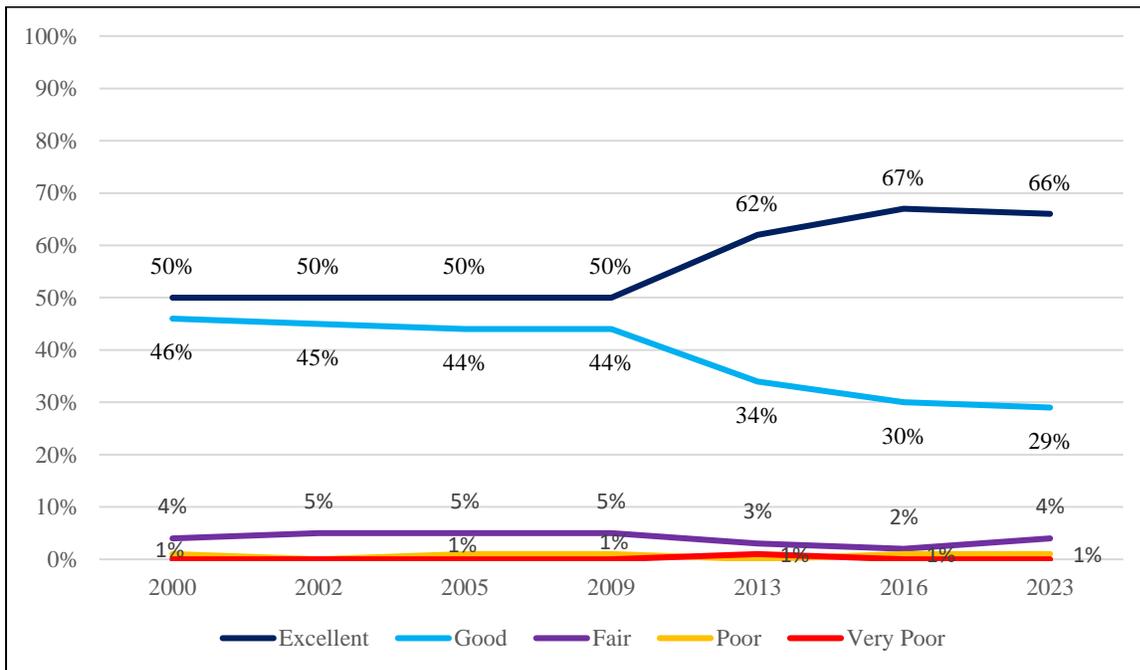


Figure 67: Overall, how do you feel the Durham Police Department does with community outreach?

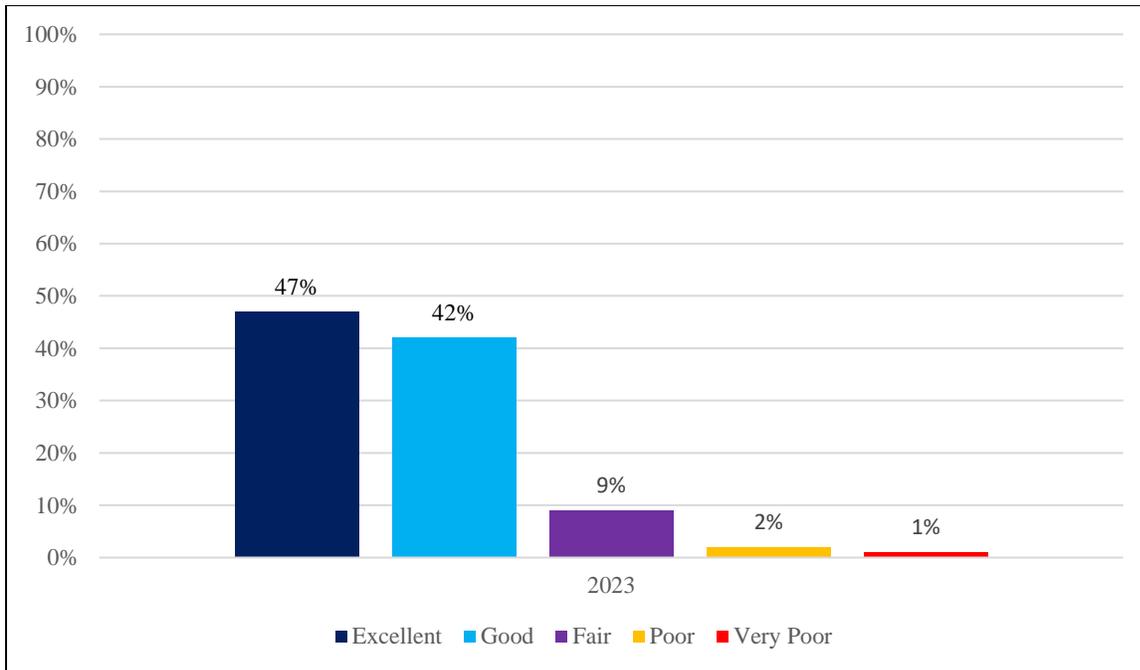


Figure 68: Topical issues

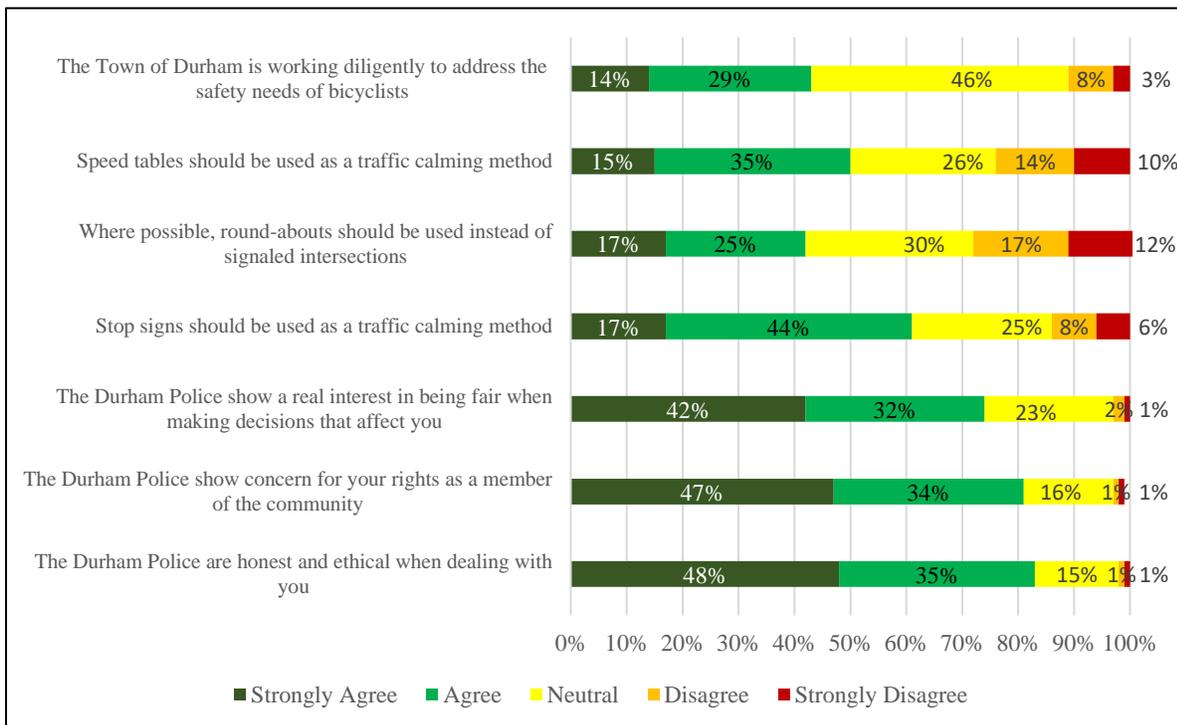


Figure 69: How much do you agree with each statement below? Speed tables should be used as a traffic calming method

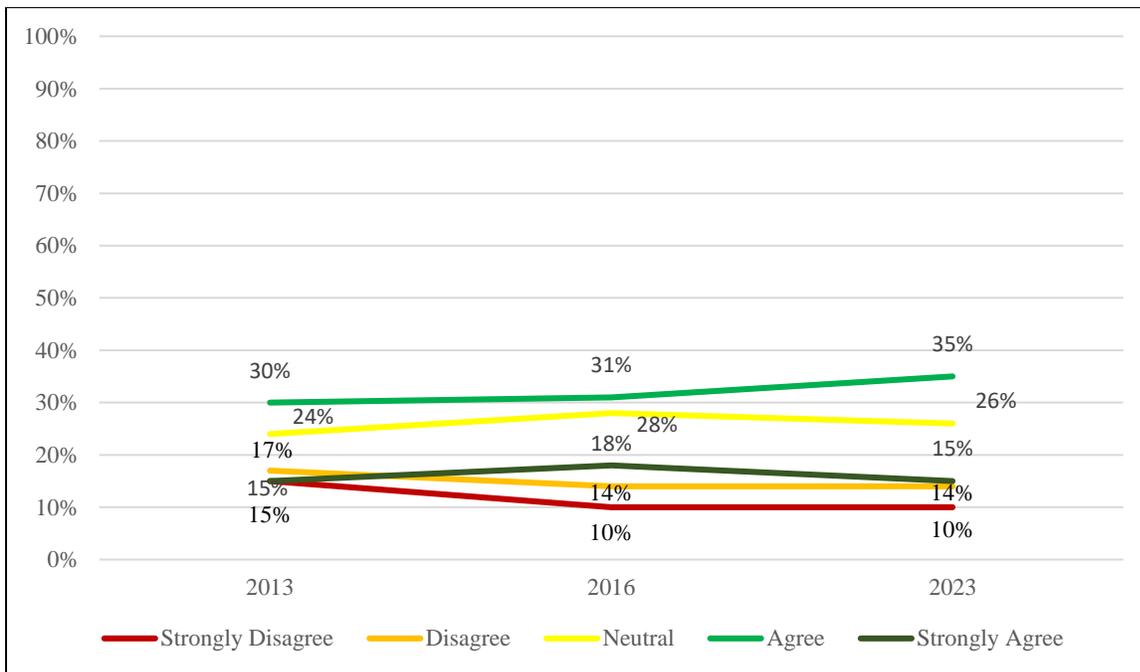


Figure 70: How much do you agree with each statement below? Stop signs should be used as a traffic calming method

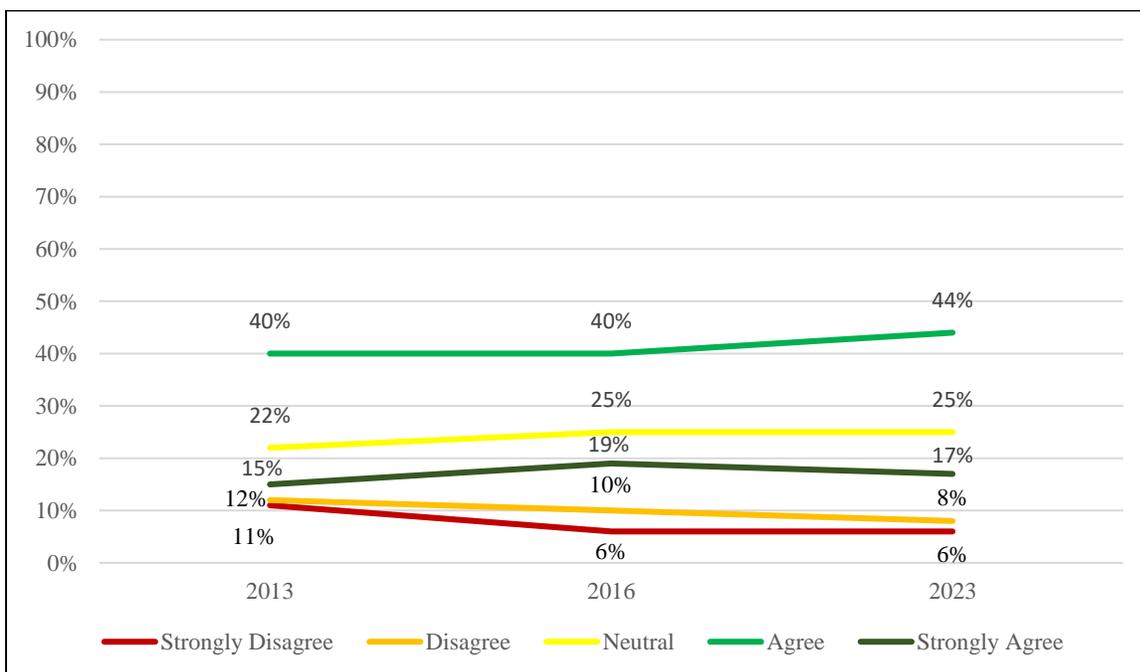


Figure 71: How much do you agree with each statement below? Where possible, roundabouts should be used instead of signaled intersections

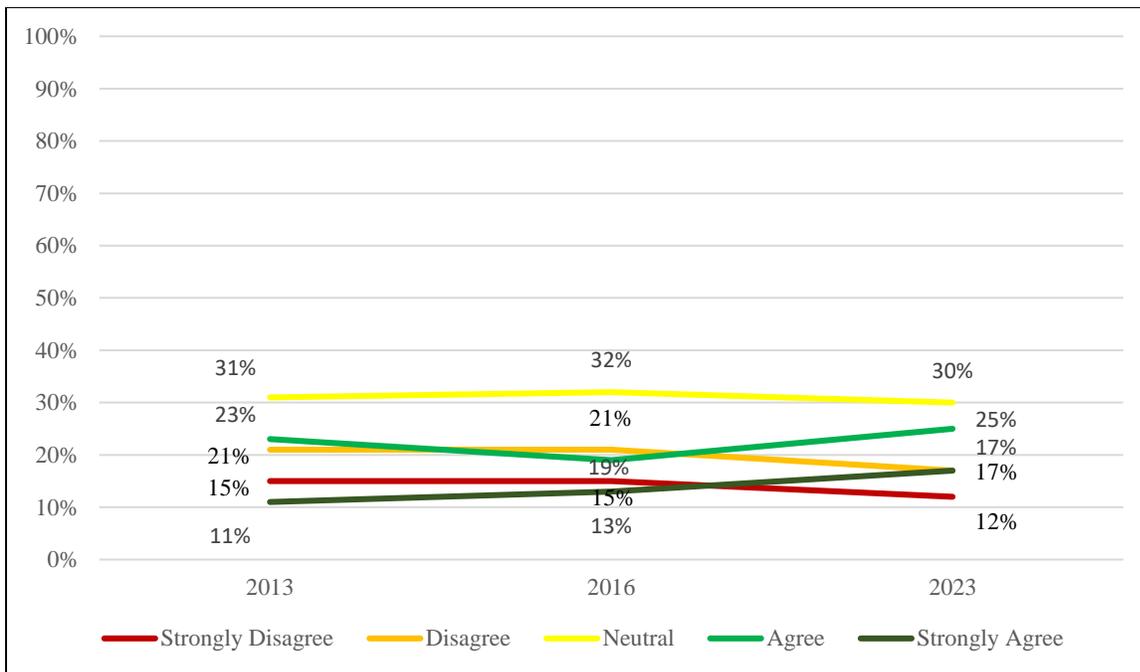


Figure 72: How much do you agree with each statement below? The Durham Police are honest and ethical when dealing with you

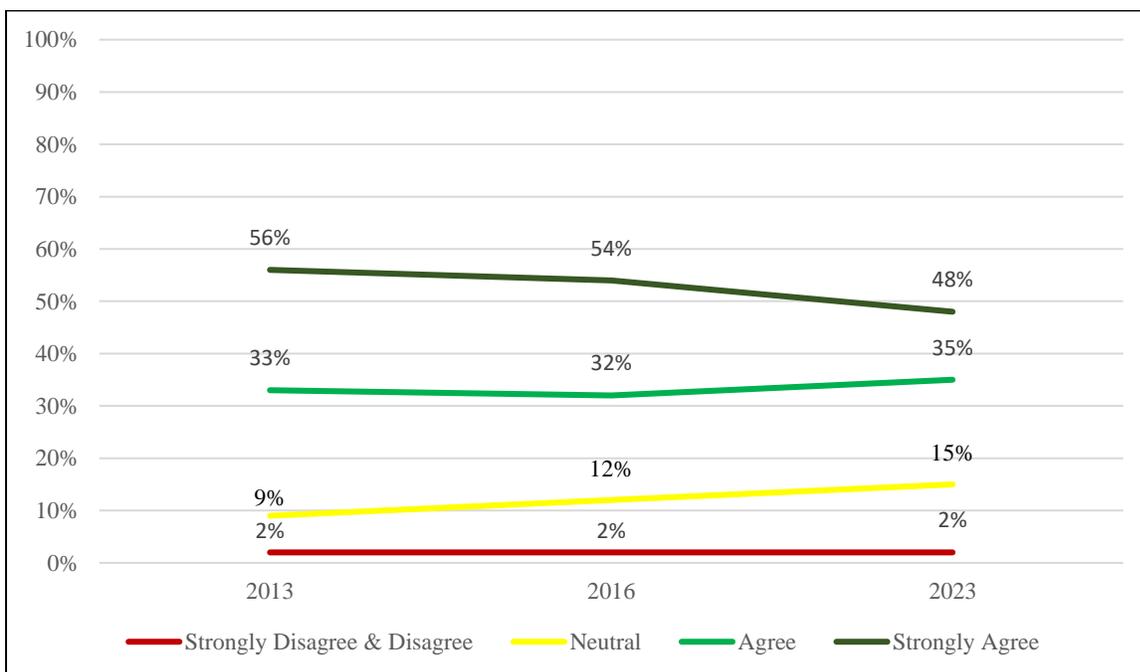


Figure 73: How much do you agree with each statement below? The Durham Police show concern for your rights as a member of the community

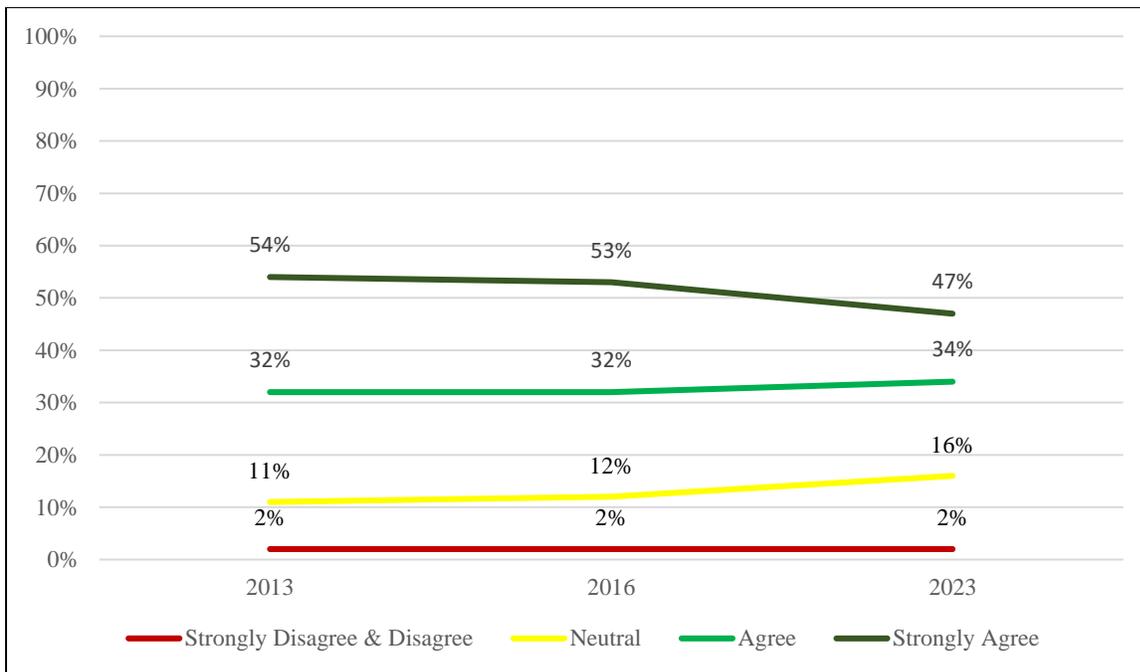


Figure 74: How much do you agree with each statement below? The Durham Police show a real interest in being fair when making decisions that affect you

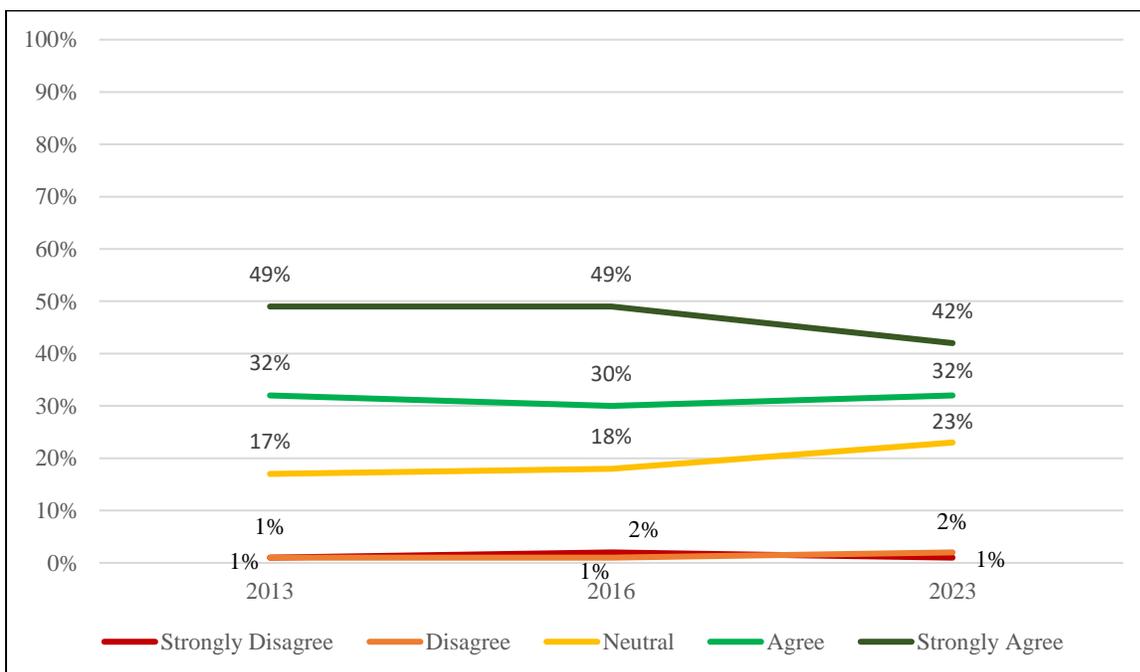


Figure 75: How much do you agree with each statement below? The Town of Durham is working diligently to address the safety needs of bicyclists

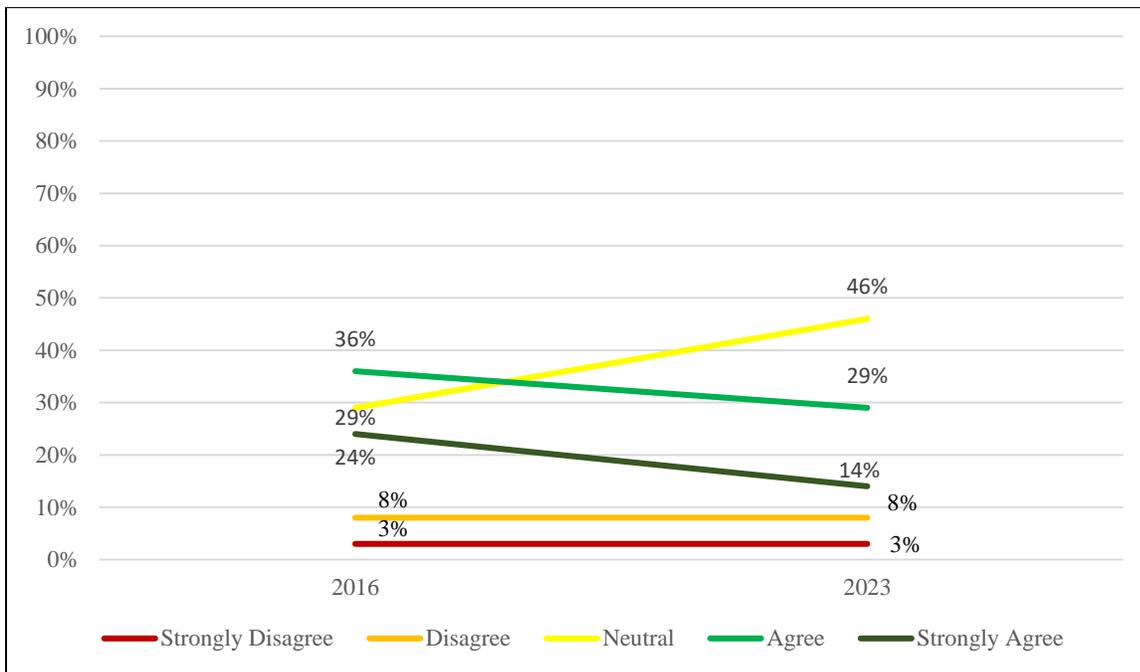


Figure 76: There are several new student apartment complexes in the community. In your opinion, did they improve the look and feel of downtown Durham, worsen the look and feel of downtown Durham, or did it make little difference?

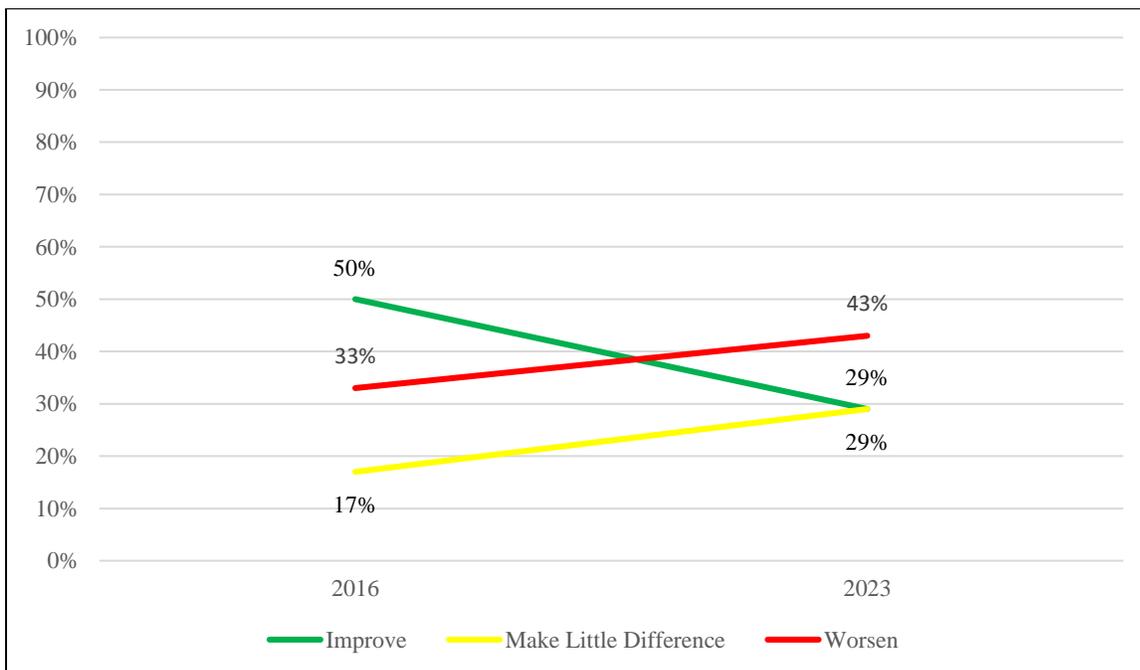


Figure 77: The Durham Police Department will receive \$3,399,265 from the Town of Durham’s general fund, about 19% of the total budget. Do you feel this is too much, too little, or about the right amount?

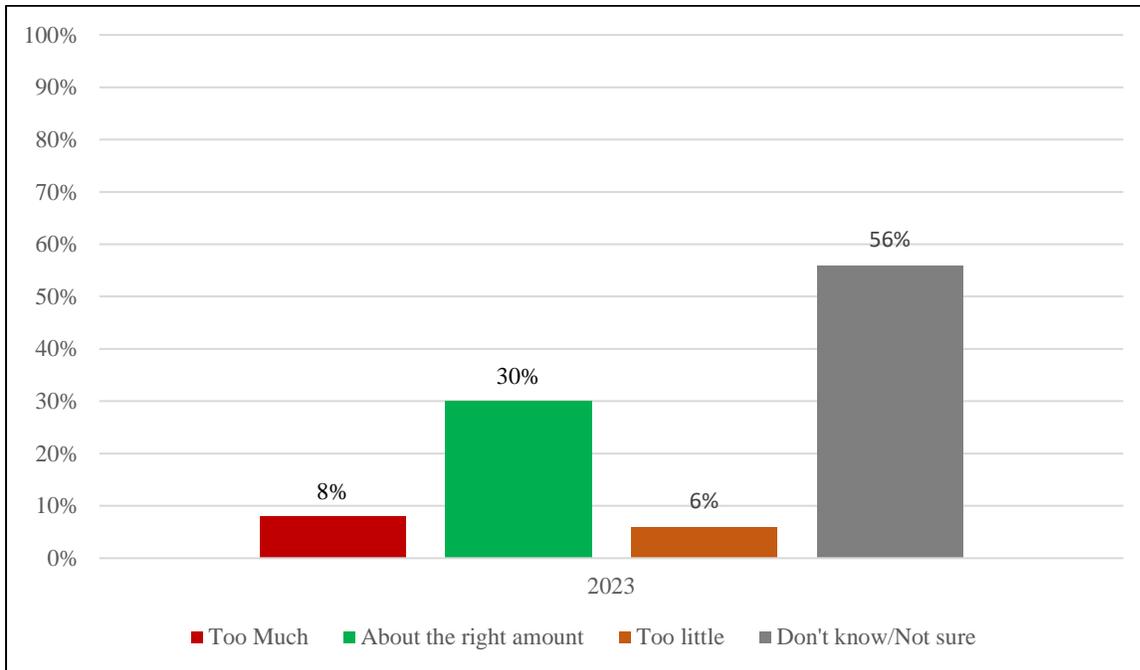


Figure 78: Where do you most often get information about the Town of Durham?

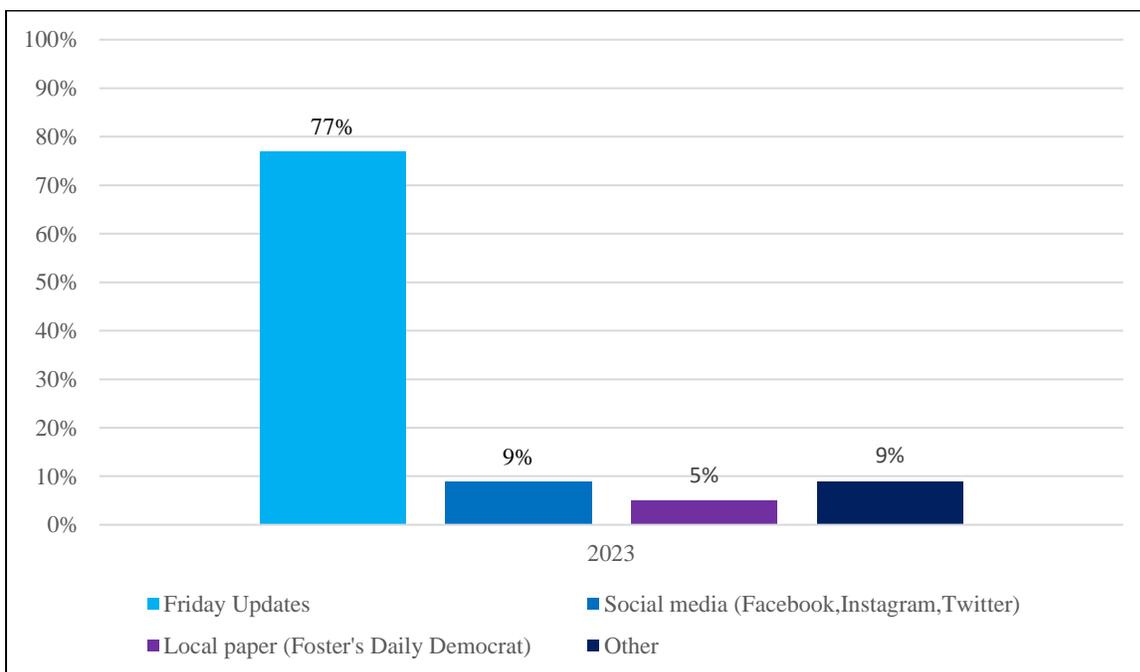


Figure 79: Do you think the Durham Police Department shares too much, too little, or about the right amount of information on social media?

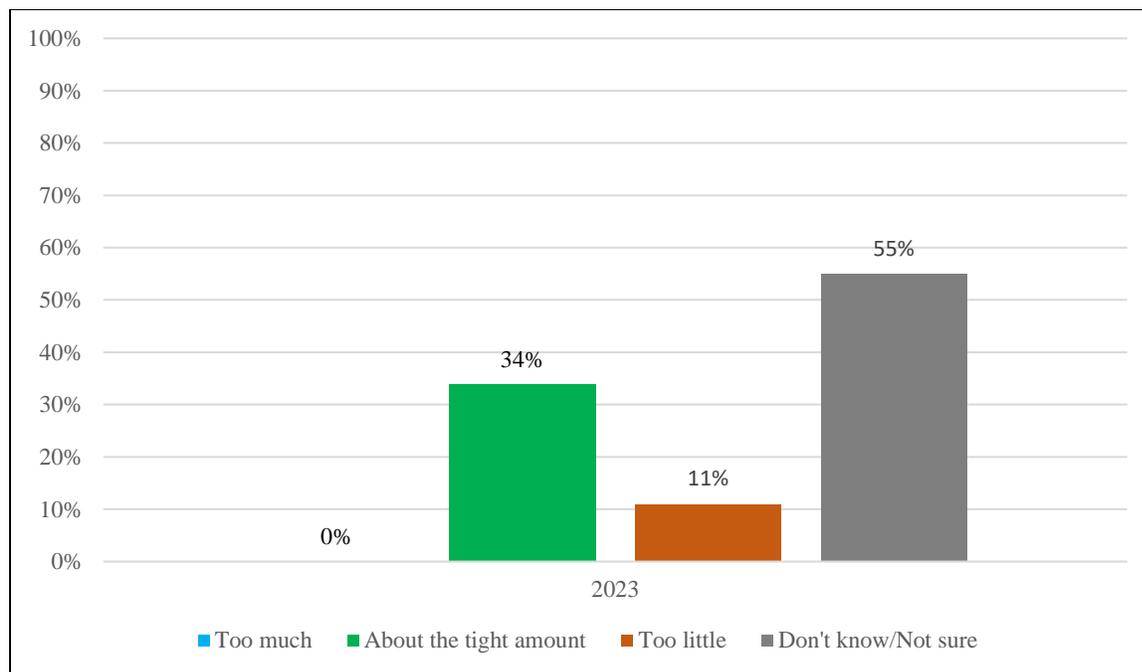


Figure 80: Is there something we did not ask you that you would like the Durham Police to be aware of? (coded)

Response	Percentage	Response	Percentage	Response	Percentage
Bike/Pedestrian safety	1%	Comments about living situation/Riverwoods	1%	Comments about survey	2%
Concerns with bikes/skateboards/scooters	1%	Concerns with pedestrians	1%	DPD general compliments/Thank you	7%
Drug/Alcohol concerns	0%	General bad driving concerns	1%	Gun concerns	0%
Issues with parked cars	0%	Issues with the DPD/policing	4%	Noise/Litter/Other general disturbances	2%
Speeding concerns	5%	Street/Crosswalk lighting	2%	Suggestions for service	3%
Suggestions for speed control/traffic management	3%	Other	2%	No comment/Unsure	66%

Figure 81: Where in Durham do you live?

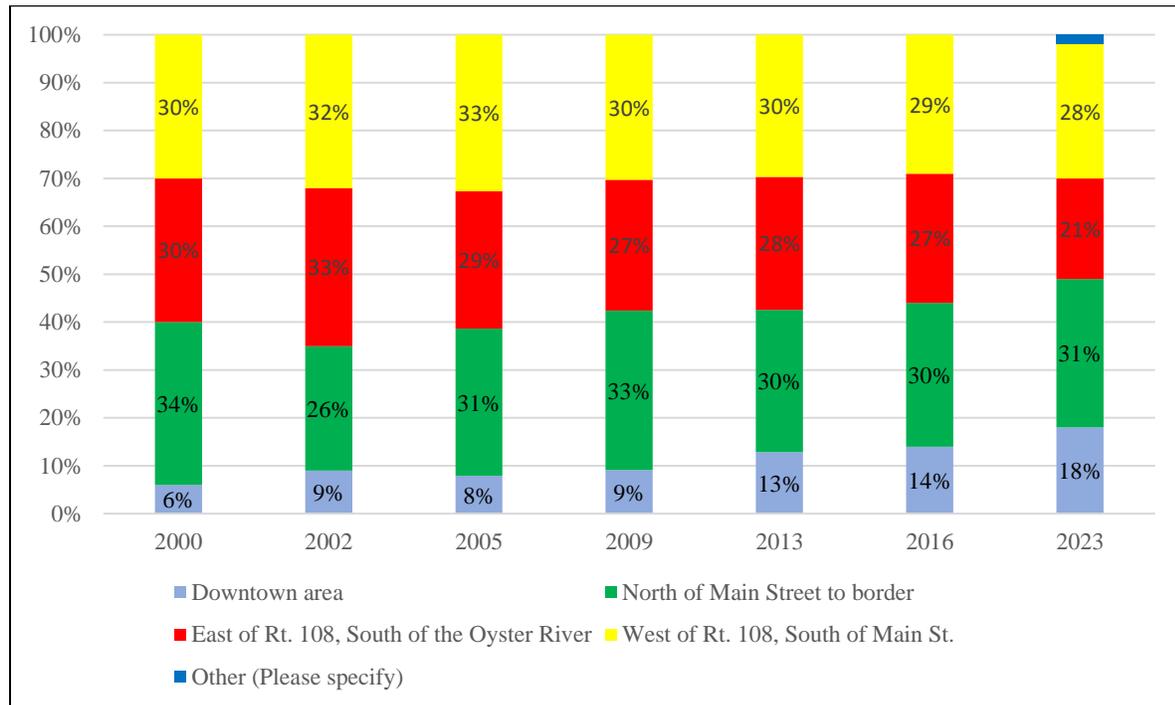


Figure 82: Which best describes your living situation?

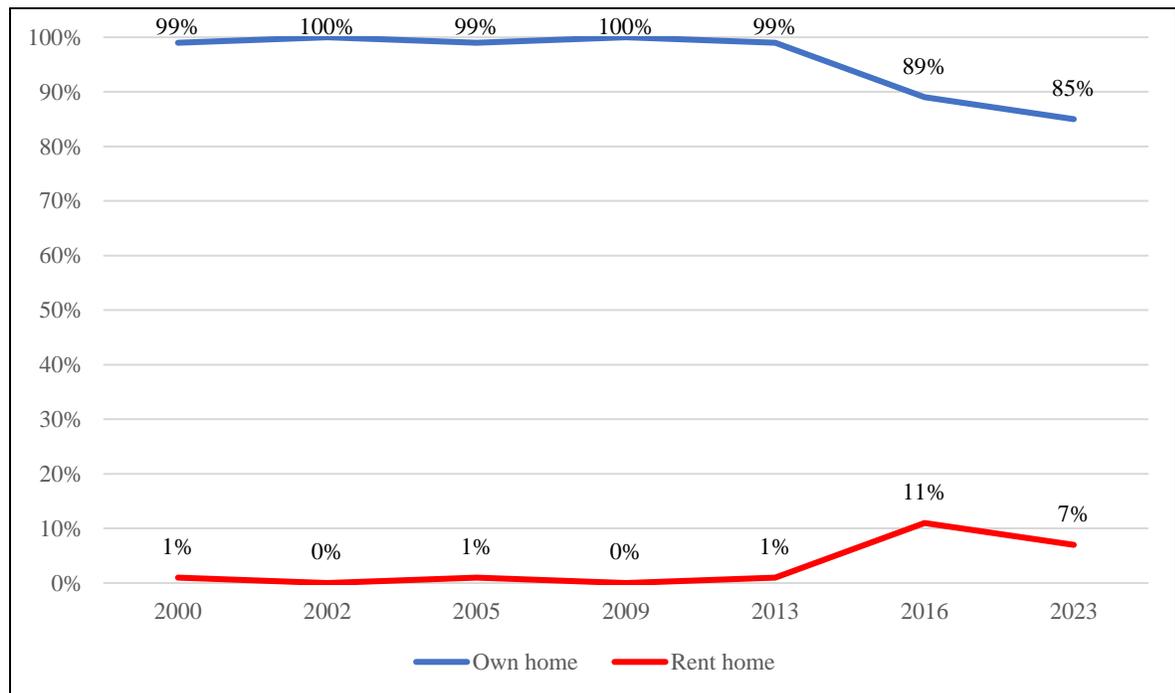


Figure 83: Are you a UNH student?

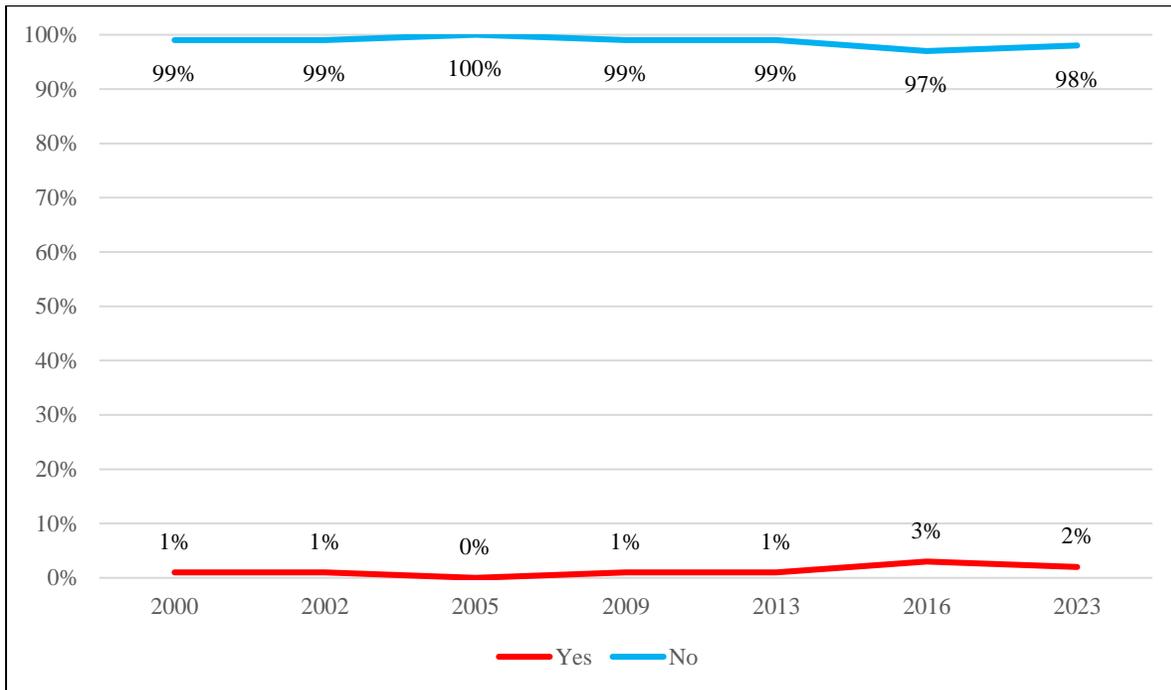


Figure 84: What is your age?

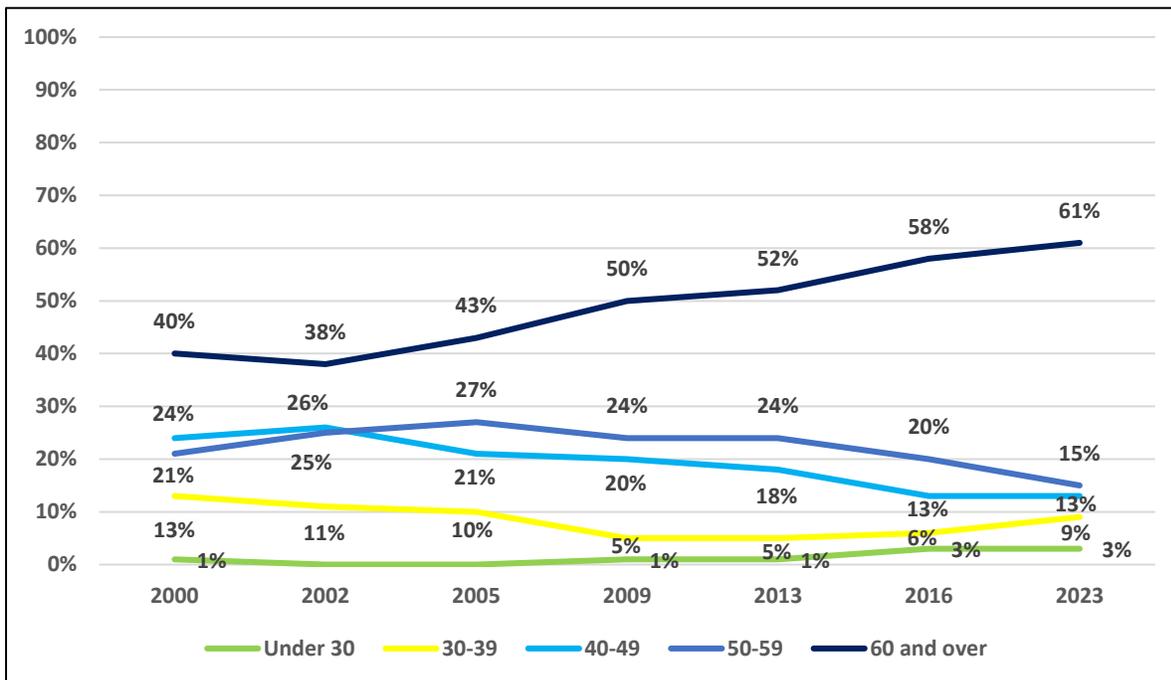


Figure 85: How many children under the age of 18 live in your household?

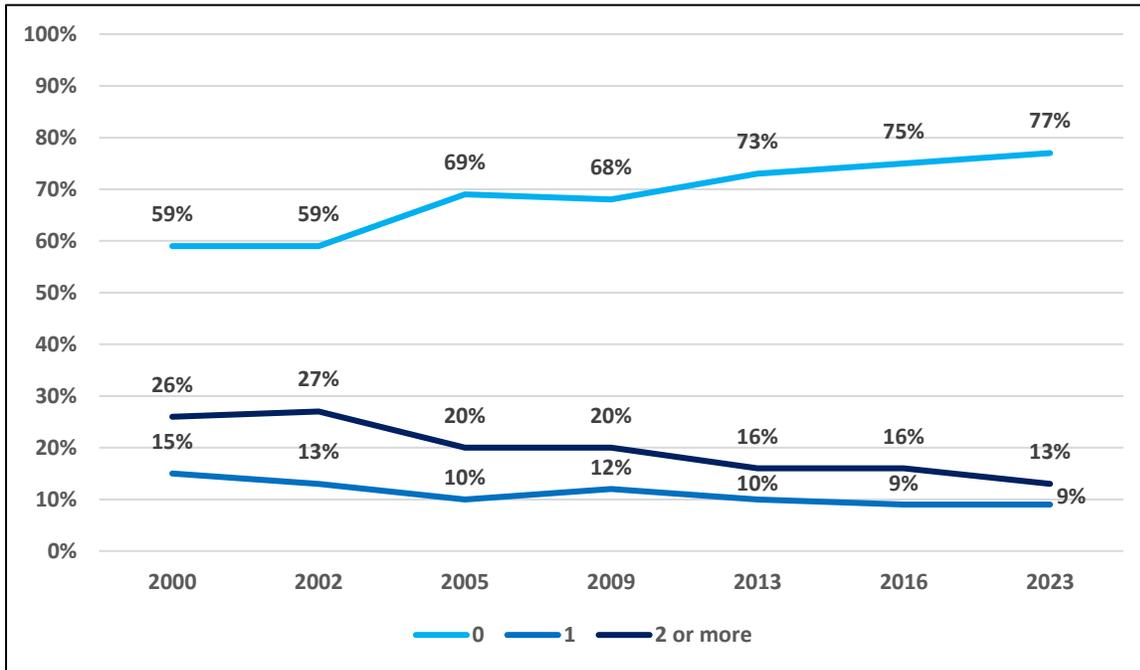


Figure 86: Which of the following best describes your gender?

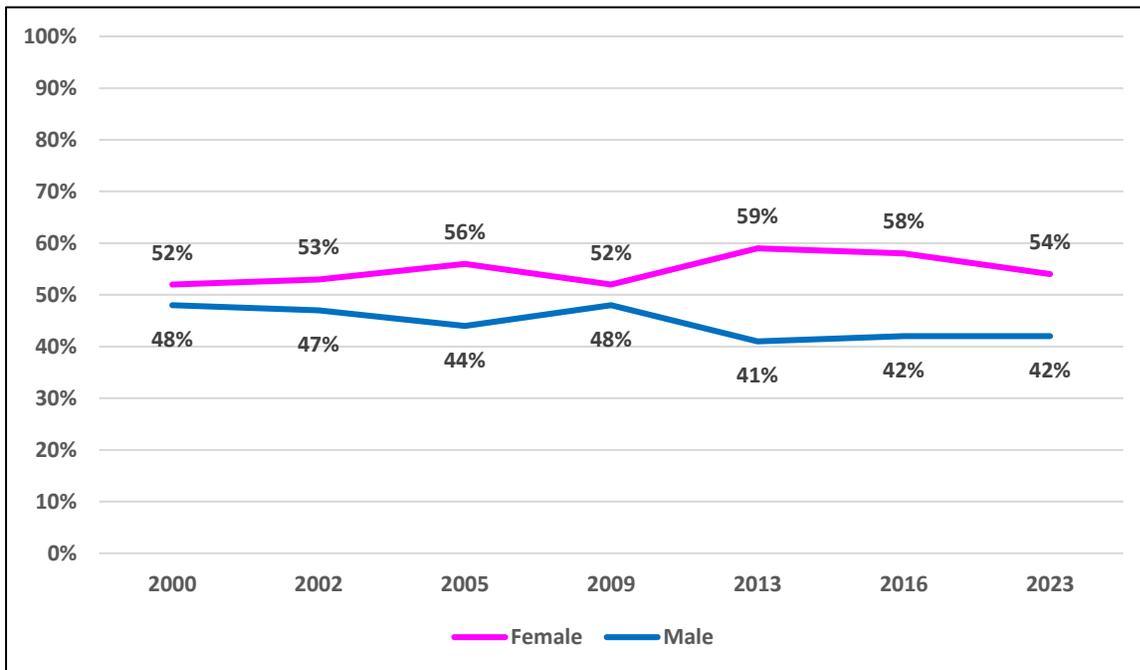
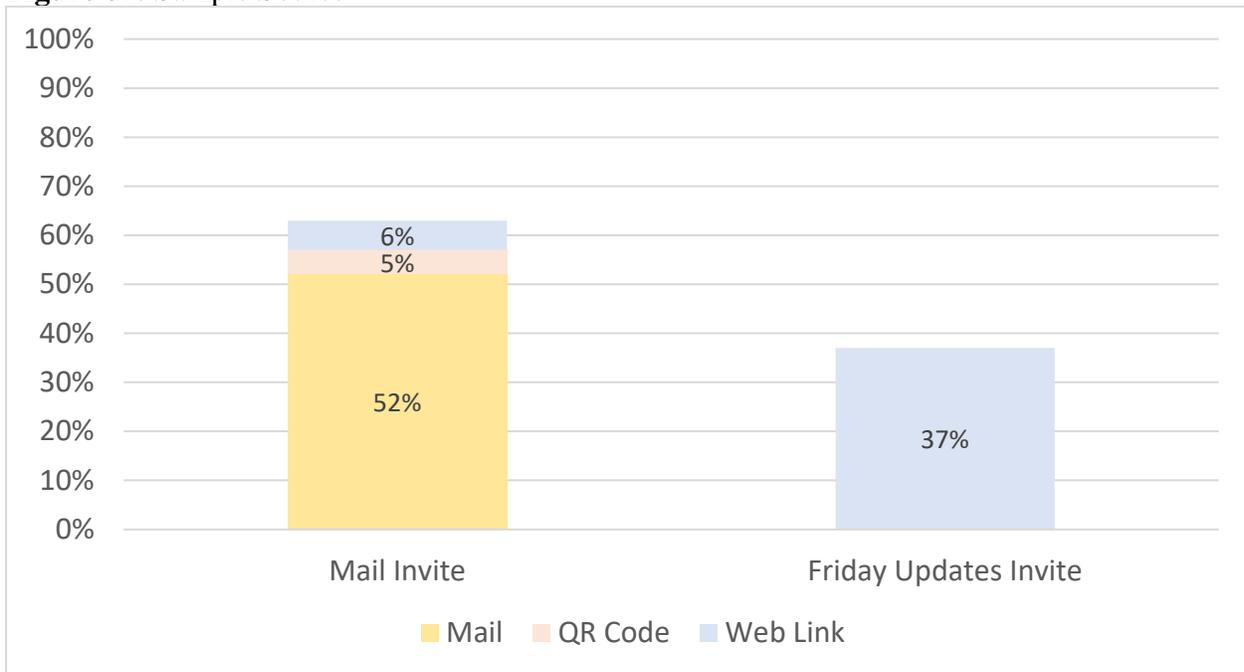


Figure 87: Sample Source



Appendix B: Detailed Tabular Results

Appendix B: Detailed Tabular Results

Q1.1.1: How safe do you feel at night in your home?

		Safe	Very Safe	N
Overall		21%	79%	915
Durham Location	Downtown area	18%	82%	154
	North of Main Street to border	20%	80%	270
	East of Rt. 108, South of the Oyster River	17%	83%	188
	West of Rt. 108, South of Main St.	23%	77%	244
	Other (Please specify)	36%	64%	22
Own/Rent Home	Own home	20%	80%	762
	Rent home	24%	76%	66
	Other	21%	79%	67
UNH Student	Yes	40%	60%	20
	No	20%	80%	875
Age	Under 30	43%	57%	23
	30-39	24%	76%	68
	40-49	21%	79%	92
	50-59	23%	77%	108
	60-69	16%	84%	170
	70-79	16%	84%	194
	80 and older	26%	74%	85
Children	0	20%	80%	683
	1	23%	78%	80
	2	19%	81%	97
	3 or more	26%	74%	19
Gender	Female	21%	79%	480
	Male	17%	83%	375
Source	Mailed to Households	19%	81%	574
	Town Email List	24%	76%	341

Q1.1_2: How safe do you feel walking at night in downtown Durham?

		Not Safe	Safe	Very Safe	N
Overall		3%	42%	55%	889
Durham Location	Downtown area	3%	39%	58%	154
	North of Main Street to border	3%	42%	55%	252
	East of Rt. 108, South of the Oyster River	3%	36%	61%	184
	West of Rt. 108, South of Main St.	4%	46%	50%	224
	Other (Please specify)	5%	71%	24%	21
Own/Rent Home	Own home	3%	43%	54%	733
	Rent home	8%	35%	57%	60
	Other	7%	34%	59%	58
UNH Student	Yes	15%	45%	40%	20
	No	3%	41%	55%	829
Age	Under 30	13%	48%	39%	23
	30-39	1%	41%	58%	69
	40-49	4%	38%	58%	92
	50-59	3%	46%	51%	109
	60-69	2%	36%	62%	165
	70-79	4%	45%	51%	179
	80 and older	7%	37%	56%	70
Children	0	4%	41%	56%	641
	1	1%	47%	52%	81
	2	3%	39%	58%	97
	3 or more	6%	44%	50%	19
Gender	Female	4%	47%	49%	445
	Male	2%	35%	64%	370
Source	Mailed to Households	3%	39%	58%	538
	Town Email List	3%	46%	50%	331

Q1.1_3: How safe do you feel out alone at night walking in your immediate neighborhood?

		Not Safe	Safe	Very Safe	N
Overall		4%	33%	63%	885
Durham Location	Downtown area	3%	30%	67%	155
	North of Main Street to border	3%	32%	65%	260
	East of Rt. 108, South of the Oyster River	4%	32%	64%	185
	West of Rt. 108, South of Main St.	6%	38%	56%	230
	Other (Please specify)		55%	45%	22
Own/Rent Home	Own home	4%	33%	63%	743
	Rent home	6%	38%	55%	65
	Other	3%	35%	62%	60
UNH Student	Yes	5%	40%	55%	20
	No	4%	33%	63%	845
Age	Under 30	4%	52%	43%	23
	30-39	6%	32%	62%	68
	40-49	5%	31%	63%	93
	50-59	4%	34%	62%	109
	60-69	3%	26%	71%	167
	70-79	3%	32%	65%	188
	80 and older	11%	43%	45%	72
Children	0	4%	33%	63%	656
	1	5%	40%	55%	80
	2	5%	30%	65%	98
	3 or more	5%	21%	74%	19
Gender	Female	6%	38%	56%	455
	Male	2%	26%	72%	374
Source	Mailed to Households	4%	32%	63%	546
	Town Email List	4%	34%	62%	339

Q1.1. 4: How safe do you feel out alone during the day walking in your immediate neighborhood?

		Not Safe	Safe	Very Safe	N
Overall		1%	11%	88%	931
Durham Location	Downtown area	1%	10%	89%	155
	North of Main Street to border		12%	88%	267
	East of Rt. 108, South of the Oyster River	1%	9%	90%	190
	West of Rt. 108, South of Main St.	2%	12%	86%	242
	Other (Please specify)		27%	73%	22
Own/Rent Home	Own home	1%	11%	88%	762
	Rent home		13%	87%	67
	Other		18%	82%	65
UNH Student	Yes		20%	80%	20
	No	1%	11%	88%	872
Age	Under 30		17%	83%	23
	30-39	1%	19%	80%	69
	40-49	2%	11%	87%	93
	50-59	2%	9%	89%	109
	60-69	1%	7%	92%	170
	70-79		10%	90%	192
	80 and older	1%	18%	80%	82
Children	0	1%	11%	88%	679
	1	1%	10%	89%	82
	2	1%	11%	88%	98
	3 or more		16%	84%	19
Gender	Female	1%	10%	89%	478
	Male	1%	12%	88%	376
Source	Mailed to Households	1%	10%	89%	571
	Town Email List	0%	14%	85%	340

Q1.2: Do you think crime in Durham has increased, decreased, or stayed the same over the last 12 months?

		Increased	Decreased	Stayed the same	N
Overall		4%	7%	88%	660
Durham Location	Downtown area	1%	9%	89%	149
	North of Main Street to border	3%	8%	88%	250
	East of Rt. 108, South of the Oyster River	6%	6%	88%	180
	West of Rt. 108, South of Main St.	6%	6%	88%	228
	Other (Please specify)		9%	91%	22
Own/Rent Home	Own home	4%	7%	89%	728
	Rent home	2%	11%	87%	61
	Other	2%	14%	84%	56
UNH Student	Yes	11%	5%	84%	19
	No	4%	8%	89%	824
Age	Under 30	9%	5%	86%	22
	30-39	1%	4%	94%	68
	40-49	8%	8%	85%	91
	50-59	6%	7%	86%	108
	60-69	4%	10%	86%	159
	70-79	3%	8%	89%	174
	80 and older	1%	7%	92%	73
Children	0	4%	8%	88%	632
	1	5%	6%	89%	80
	2	3%	6%	90%	94
	3 or more	5%	16%	79%	19
Gender	Female	4%	5%	91%	439
	Male	3%	11%	85%	366
Source	Mailed to Households	4%	6%	90%	525
	Town Email List	4%	9%	87%	335

Q1.3: Have you limited, changed, or curtailed your activities in Durham because you are concerned about crime?

		Yes	No	N
Overall		3%	97%	916
Durham Location	Downtown area	4%	96%	155
	North of Main Street to border	2%	98%	269
	East of Rt. 108, South of the Oyster River	2%	98%	191
	West of Rt. 108, South of Main St.	3%	97%	244
	Other (Please specify)		100%	22
Own/Rent Home	Own home	2%	98%	762
	Rent home	1%	99%	68
	Other	4%	96%	68
UNH Student	Yes		100%	20
	No	3%	97%	877
Age	Under 30		100%	23
	30-39	1%	99%	69
	40-49	5%	95%	93
	50-59	4%	96%	109
	60-69	2%	98%	168
	70-79	2%	98%	193
	80 and older	5%	95%	85
Children	0	2%	98%	682
	1	2%	98%	82
	2	3%	97%	98
	3 or more	11%	89%	19
Gender	Female	2%	98%	482
	Male	2%	98%	376
Source	Mailed to Households	2%	98%	575
	Town Email List	3%	97%	341

Q1.4: Do you feel that crime is such an issue in Durham that you have considered moving?

		Yes	No	N
Overall		0%	100%	917
Durham Location	Downtown area	1%	99%	156
	North of Main Street to border	0%	100%	269
	East of Rt. 108, South of the Oyster River		100%	191
	West of Rt. 108, South of Main St.	1%	99%	244
	Other (Please specify)		100%	22
Own/Rent Home	Own home	1%	99%	763
	Rent home		100%	68
	Other		100%	68
UNH Student	Yes		100%	20
	No	0%	100%	878
Age	Under 30		100%	23
	30-39		100%	69
	40-49	3%	97%	93
	50-59		100%	109
	60-69		100%	169
	70-79		100%	193
	80 and older		100%	85
Children	0		100%	683
	1		100%	82
	2	2%	98%	98
	3 or more	11%	89%	19
Gender	Female	0%	100%	483
	Male		100%	376
Source	Mailed to Households	1%	99%	576
	Town Email List	0%	100%	341

Q2_1: How concerned are you about the following situations in Durham during day time hours? Having your home burglarized

		Not Concerned	Concerned	Very Concerned	N
Overall		81%	18%	1%	918
Durham Location	Downtown area	85%	15%		156
	North of Main Street to border	84%	15%	1%	271
	East of Rt. 108, South of the Oyster River	76%	24%	1%	188
	West of Rt. 108, South of Main St.	80%	18%	1%	244
	Other (Please specify)	82%	18%		22
Own/Rent Home	Own home	79%	20%	1%	764
	Rent home	90%	10%		68
	Other	91%	7%	1%	69
UNH Student	Yes	85%	15%		20
	No	81%	18%	1%	879
Age	Under 30	87%	13%		23
	30-39	84%	16%		69
	40-49	89%	9%	1%	95
	50-59	82%	18%		109
	60-69	75%	25%		169
	70-79	81%	17%	2%	191
	80 and older	84%	15%	1%	86
Children	0	80%	19%	1%	682
	1	87%	13%		82
	2	88%	12%		100
	3 or more	74%	21%	5%	19
Gender	Female	85%	15%	0%	486
	Male	77%	21%	1%	374
Source	Mailed to Households	82%	17%	1%	577
	Town Email List	80%	19%	1%	341

Q2_2: How concerned are you about the following situations in Durham during day time hours? Walking within Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		95%	4%	1%	912
Durham Location	Downtown area	96%	3%	2%	156
	North of Main Street to border	96%	4%	0%	268
	East of Rt. 108, South of the Oyster River	96%	3%	1%	187
	West of Rt. 108, South of Main St.	94%	5%	1%	245
	Other (Please specify)	95%	5%		22
Own/Rent Home	Own home	95%	4%	1%	762
	Rent home	94%	5%	2%	66
	Other	94%	4%	1%	67
UNH Student	Yes	95%		5%	20
	No	95%	4%	1%	874
Age	Under 30	96%		4%	23
	30-39	93%	7%		69
	40-49	92%	7%	1%	95
	50-59	94%	4%	2%	109
	60-69	97%	2%	1%	168
	70-79	97%	2%	1%	191
	80 and older	94%	5%	1%	83
Children	0	95%	4%	1%	677
	1	93%	6%	1%	82
	2	95%	4%	1%	100
	3 or more	95%	5%		19
Gender	Female	94%	5%	1%	480
	Male	97%	2%	1%	375
Source	Mailed to Households	95%	4%	1%	574
	Town Email List	96%	3%	1%	338

Q2_3: How concerned are you about the following situations in Durham during daytime hours? Bicycling in Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		72%	23%	5%	846
Durham Location	Downtown area	68%	26%	5%	152
	North of Main Street to border	74%	22%	3%	241
	East of Rt. 108, South of the Oyster River	80%	14%	5%	174
	West of Rt. 108, South of Main St.	67%	27%	7%	226
	Other (Please specify)	53%	42%	5%	19
Own/Rent Home	Own home	71%	23%	5%	720
	Rent home	75%	18%	7%	60
	Other	78%	18%	4%	50
UNH Student	Yes	74%	21%	5%	19
	No	72%	23%	5%	808
Age	Under 30	74%	22%	4%	23
	30-39	71%	26%	3%	69
	40-49	67%	26%	6%	95
	50-59	72%	22%	6%	107
	60-69	68%	26%	6%	164
	70-79	74%	20%	5%	168
	80 and older	83%	14%	3%	59
Children	0	72%	23%	5%	615
	1	76%	20%	5%	82
	2	67%	27%	6%	100
	3 or more	68%	26%	5%	19
Gender	Female	71%	22%	7%	432
	Male	74%	23%	3%	360
Source	Mailed to Households	74%	21%	6%	525
	Town Email List	69%	27%	5%	321

Q2. 4: How concerned are you about the following situations in Durham during daytime hours? Driving through Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		81%	15%	3%	914
Durham Location	Downtown area	74%	23%	3%	155
	North of Main Street to border	83%	14%	3%	270
	East of Rt. 108, South of the Oyster River	87%	8%	5%	187
	West of Rt. 108, South of Main St.	81%	17%	2%	243
	Other (Please specify)	73%	23%	5%	22
Own/Rent Home	Own home	82%	15%	3%	764
	Rent home	77%	20%	3%	66
	Other	82%	13%	4%	67
UNH Student	Yes	75%	20%	5%	20
	No	81%	16%	3%	875
Age	Under 30	78%	17%	4%	23
	30-39	88%	9%	3%	69
	40-49	84%	14%	2%	95
	50-59	84%	12%	4%	109
	60-69	82%	13%	5%	168
	70-79	79%	19%	2%	193
	80 and older	77%	19%	4%	83
Children	0	80%	17%	3%	681
	1	88%	9%	4%	82
	2	87%	10%	3%	100
	3 or more	79%	21%		19
Gender	Female	79%	18%	4%	484
	Male	85%	13%	2%	373
Source	Mailed to Households	81%	16%	3%	575
	Town Email List	83%	14%	3%	339

Q2_5: How concerned are you about the following situations in Durham during daytime hours? Children in danger

		Not Concerned	Concerned	Very Concerned	N
Overall		80%	19%	1%	867
Durham Location	Downtown area	83%	16%	1%	150
	North of Main Street to border	79%	20%	1%	249
	East of Rt. 108, South of the Oyster River	83%	16%	1%	184
	West of Rt. 108, South of Main St.	80%	19%	1%	230
	Other (Please specify)	84%	16%		19
Own/Rent Home	Own home	80%	18%	1%	733
	Rent home	84%	16%		63
	Other	80%	18%	2%	55
UNH Student	Yes	84%	16%		19
	No	80%	19%	1%	829
Age	Under 30	91%	9%		23
	30-39	90%	10%		69
	40-49	74%	23%	2%	94
	50-59	86%	12%	2%	106
	60-69	82%	18%	1%	165
	70-79	76%	22%	2%	177
	80 and older	72%	28%		68
Children	0	82%	17%	1%	638
	1	83%	16%	1%	81
	2	73%	25%	2%	100
	3 or more	72%	22%	6%	18
Gender	Female	81%	19%	1%	443
	Male	80%	19%	1%	369
Source	Mailed to Households	79%	20%	1%	538
	Town Email List	82%	17%	1%	329

Q2_6: How concerned are you about the following situations in Durham during day time hours? Children being exposed to drugs

		Not Concerned	Concerned	Very Concerned	N
Overall		52%	41%	7%	863
Durham Location	Downtown area	61%	33%	6%	150
	North of Main Street to border	47%	47%	6%	249
	East of Rt. 108, South of the Oyster River	53%	39%	8%	184
	West of Rt. 108, South of Main St.	51%	42%	7%	225
	Other (Please specify)	35%	55%	10%	20
Own/Rent Home	Own home	51%	42%	7%	725
	Rent home	67%	27%	6%	66
	Other	48%	46%	5%	56
UNH Student	Yes	74%	26%		19
	No	51%	41%	8%	826
Age	Under 30	74%	26%		23
	30-39	81%	19%		69
	40-49	60%	38%	2%	95
	50-59	51%	40%	9%	105
	60-69	52%	39%	9%	166
	70-79	39%	53%	8%	174
	80 and older	38%	54%	7%	68
Children	0	50%	43%	8%	633
	1	64%	31%	5%	81
	2	55%	40%	5%	100
	3 or more	53%	37%	11%	19
Gender	Female	52%	41%	7%	439
	Male	52%	41%	7%	369
Source	Mailed to Households	50%	41%	8%	536
	Town Email List	54%	41%	6%	327

Q2_7: How concerned are you about the following situations in Durham during daytime hours? Strangers loitering near your home

		Not Concerned	Concerned	Very Concerned	N
Overall		87%	12%	1%	908
Durham Location	Downtown area	87%	11%	2%	156
	North of Main Street to border	86%	13%	1%	263
	East of Rt. 108, South of the Oyster River	90%	9%	1%	188
	West of Rt. 108, South of Main St.	87%	12%	1%	244
	Other (Please specify)	77%	23%		22
Own/Rent Home	Own home	88%	11%	1%	760
	Rent home	80%	20%		66
	Other	80%	17%	3%	65
UNH Student	Yes	68%	32%		19
	No	87%	11%	1%	871
Age	Under 30	78%	22%		23
	30-39	91%	9%		69
	40-49	89%	9%	1%	95
	50-59	90%	10%		108
	60-69	87%	12%	1%	169
	70-79	86%	12%	3%	191
	80 and older	83%	17%		82
Children	0	87%	12%	1%	676
	1	91%	9%		82
	2	90%	9%	1%	100
	3 or more	84%	11%	5%	19
Gender	Female	88%	11%	1%	475
	Male	87%	12%	1%	375
Source	Mailed to Households	87%	12%	1%	570
	Town Email List	86%	12%	1%	338

Q2. B: How concerned are you about the following situations in Durham during day time hours? illegal parking downtown

		Not Concerned	Concerned	Very Concerned	N
Overall		87%	11%	2%	889
Durham Location	Downtown area	87%	11%	2%	153
	North of Main Street to border	86%	11%	4%	256
	East of Rt. 108, South of the Oyster River	88%	11%	1%	186
	West of Rt. 108, South of Main St.	89%	10%	1%	238
	Other (Please specify)	77%	23%		22
Own/Rent Home	Own home	88%	10%	2%	746
	Rent home	84%	16%		64
	Other	76%	19%	5%	62
UNH Student	Yes	95%	5%		20
	No	87%	11%	2%	851
Age	Under 30	91%	9%		23
	30-39	94%	4%	1%	69
	40-49	85%	14%	1%	94
	50-59	91%	9%		108
	60-69	86%	9%	5%	168
	70-79	85%	11%	3%	184
	80 and older	78%	18%	4%	76
Children	0	87%	11%	2%	657
	1	86%	11%	2%	81
	2	95%	5%		100
	3 or more	79%	16%	5%	19
Gender	Female	88%	10%	2%	459
	Male	86%	12%	2%	374
Source	Mailed to Households	88%	10%	2%	557
	Town Email List	85%	13%	2%	332

Q2_9: How concerned are you about the following situations in Durham during day time hours? illegal parking near your home

		Not Concerned	Concerned	Very Concerned	N
Overall		87%	11%	2%	898
Durham Location	Downtown area	81%	15%	4%	155
	North of Main Street to border	85%	13%	2%	258
	East of Rt. 108, South of the Oyster River	93%	7%		189
	West of Rt. 108, South of Main St.	89%	10%	1%	241
	Other (Please specify)	82%	18%		22
Own/Rent Home	Own home	88%	11%	2%	754
	Rent home	80%	18%	2%	65
	Other	84%	11%	5%	62
UNH Student	Yes	90%	10%		20
	No	87%	11%	2%	860
Age	Under 30	91%	9%		23
	30-39	91%	6%	3%	69
	40-49	93%	5%	2%	95
	50-59	88%	12%		107
	60-69	81%	15%	4%	169
	70-79	87%	12%	1%	186
	80 and older	84%	15%	1%	79
Children	0	86%	12%	2%	665
	1	93%	7%		81
	2	93%	5%	2%	100
	3 or more	85%		11%	19
Gender	Female	87%	12%	1%	467
	Male	87%	11%	2%	376
Source	Mailed to Households	88%	10%	2%	561
	Town Email List	85%	13%	2%	337

Q2_10: How concerned are you about the following situations in Durham during day-time hours? Illegal parking where you work

		Not Concerned	Concerned	Very Concerned	N
Overall		95%	4%	1%	806
Durham Location	Downtown area	94%	5%	1%	142
	North of Main Street to border	95%	3%	2%	223
	East of Rt. 108, South of the Oyster River	96%	4%		176
	West of Rt. 108, South of Main St.	96%	3%	1%	213
	Other (Please specify)	90%	10%		20
Own/Rent Home	Own home	96%	3%	1%	685
	Rent home	90%	10%		58
	Other	88%	8%	4%	48
UNH Student	Yes	95%	5%		19
	No	95%	4%	1%	789
Age	Under 30	96%	4%		23
	30-39	99%	1%		69
	40-49	95%	3%	2%	94
	50-59	90%	10%		103
	60-69	94%	4%	1%	156
	70-79	96%	2%	2%	158
	80 and older	96%	2%	2%	50
Children	0	94%	4%	1%	579
	1	98%	2%		82
	2	96%	3%	1%	88
	3 or more	89%	5%	5%	19
Gender	Female	95%	4%	1%	404
	Male	95%	3%	2%	352
Source	Mailed to Households	96%	3%	1%	493
	Town Email List	93%	6%	1%	313

Q2_11: How concerned are you about the following situations in Durham during day-time hours? Illegal parking near public schools

		Not Concerned	Concerned	Very Concerned	N
Overall		85%	13%	3%	661
Durham Location	Downtown area	95%	14%	3%	153
	North of Main Street to border	91%	16%	4%	246
	East of Rt. 108, South of the Oyster River	95%	12%	1%	182
	West of Rt. 108, South of Main St.	95%	13%	3%	226
	Other (Please specify)	90%	25%		20
Own/Rent Home	Own home	95%	13%	3%	725
	Rent home	90%	21%		61
	Other	83%	24%	5%	59
UNH Student	Yes	95%	5%		19
	No	94%	15%	3%	824
Age	Under 30	96%	4%		23
	30-39	100%	4%	1%	69
	40-49	96%	16%	2%	95
	50-59	93%	17%	2%	108
	60-69	93%	14%	4%	167
	70-79	93%	18%	3%	174
	80 and older	83%	20%	6%	65
Children	0	92%	15%	3%	631
	1	99%	9%	2%	82
	2	98%	14%	1%	100
	3 or more	89%	16%	5%	19
Gender	Female	92%	18%	2%	439
	Male	96%	11%	3%	369
Source	Mailed to Households	93%	13%	2%	536
	Town Email List	94%	17%	4%	325

Q2. 12: How concerned are you about the following situations in Durham during day-time hours? Having your vehicle vandalized, broken into, or stolen

		Not Concerned	Concerned	Very Concerned	N
Overall		74%	24%	3%	910
Durham Location	Downtown area	78%	17%	5%	155
	North of Main Street to border	77%	20%	3%	265
	East of Rt. 108, South of the Oyster River	71%	26%	2%	189
	West of Rt. 108, South of Main St.	70%	29%	2%	242
	Other (Please specify)	62%	29%	10%	21
Own/Rent Home	Own home	73%	24%	3%	758
	Rent home	76%	19%	4%	68
	Other	75%	19%	6%	87
UNH Student	Yes	75%	20%	5%	20
	No	73%	24%	3%	872
Age	Under 30	78%	17%	4%	23
	30-39	83%	17%		69
	40-49	74%	24%	2%	95
	50-59	77%	23%		108
	60-69	70%	25%	5%	170
	70-79	74%	23%	3%	189
	80 and older	72%	26%	2%	85
Children	0	74%	23%	3%	678
	1	80%	20%		82
	2	71%	27%	2%	99
	3 or more	68%	26%	5%	19
Gender	Female	75%	22%	3%	477
	Male	73%	25%	2%	376
Source	Mailed to Households	74%	23%	4%	574
	Town Email List	73%	25%	2%	336

Q3.1: How concerned are you about the following situations in Durham during night time hours? Having your home burglarized

		Not Concerned	Concerned	Very Concerned	N
Overall		72%	26%	2%	905
Durham Location	Downtown area	76%	19%	3%	154
	North of Main Street to border	72%	25%	2%	269
	East of Rt. 108, South of the Oyster River	67%	30%	3%	187
	West of Rt. 108, South of Main St.	71%	27%	1%	238
	Other (Please specify)	82%	18%		22
Own/Rent Home	Own home	70%	28%	2%	755
	Rent home	79%	16%	4%	67
	Other	86%	11%	3%	66
UNH Student	Yes	65%	20%	15%	20
	No	72%	25%	2%	667
Age	Under 30	70%	22%	9%	23
	30-39	79%	21%		68
	40-49	74%	24%	2%	95
	50-59	73%	26%	1%	106
	60-69	66%	31%	3%	167
	70-79	74%	24%	3%	189
	80 and older	73%	26%	1%	82
Children	0	72%	25%	3%	674
	1	75%	23%		81
	2	71%	28%	1%	99
	3 or more	74%	16%	11%	19
Gender	Female	76%	22%	2%	473
	Male	69%	29%	2%	374
Source	Mailed to Households	74%	24%	3%	568
	Town Email List	69%	29%	2%	337

Q3_2: How concerned are you about the following situations in Durham during night time hours? Walking within Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		76%	21%	3%	892
Durham Location	Downtown area	79%	16%	5%	154
	North of Main Street to border	75%	22%	3%	256
	East of Rt. 108, South of the Oyster River	82%	16%	2%	185
	West of Rt. 108, South of Main St.	73%	23%	3%	232
	Other (Please specify)	57%	43%		21
Own/Rent Home	Own home	76%	20%	3%	739
	Rent home	75%	22%	3%	67
	Other	68%	27%	5%	99
UNH Student	Yes	74%	16%	11%	19
	No	76%	21%	3%	844
Age	Under 30	65%	26%	9%	23
	30-39	84%	13%	3%	68
	40-49	75%	19%	6%	95
	50-59	79%	18%	4%	108
	60-69	81%	16%	3%	166
	70-79	69%	29%	2%	182
	80 and older	73%	23%	4%	74
Children	0	75%	22%	3%	654
	1	79%	16%	5%	81
	2	77%	19%	4%	98
	3 or more	84%	11%	5%	19
Gender	Female	70%	26%	4%	456
	Male	84%	15%	2%	371
Source	Mailed to Households	76%	21%	3%	550
	Town Email List	77%	21%	3%	332

Q3_3: How concerned are you about the following situations in Durham during night time hours? Bicycling in Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		54%	35%	11%	827
Durham Location	Downtown area	56%	32%	13%	151
	North of Main Street to border	52%	39%	9%	235
	East of Rt. 108, South of the Oyster River	59%	32%	9%	176
	West of Rt. 108, South of Main St.	52%	35%	14%	214
	Other (Please specify)	50%	39%	11%	38
Own/Rent Home	Own home	53%	35%	11%	699
	Rent home	64%	25%	11%	61
	Other	57%	36%	8%	53
UNH Student	Yes	58%	32%	11%	39
	No	54%	35%	11%	792
Age	Under 30	61%	30%	9%	23
	30-39	62%	28%	10%	68
	40-49	53%	34%	13%	94
	50-59	51%	37%	11%	105
	60-69	53%	34%	14%	160
	70-79	53%	37%	10%	166
	80 and older	59%	31%	9%	54
Children	0	55%	35%	10%	601
	1	60%	25%	15%	80
	2	53%	35%	12%	99
	3 or more	47%	42%	11%	39
Gender	Female	50%	37%	13%	420
	Male	61%	31%	8%	356
Source	Mailed to Households	56%	32%	12%	509
	Town Email List	51%	38%	10%	318

Q3_4: How concerned are you about the following situations in Durham during night time hours? Driving through Durham

		Not Concerned	Concerned	Very Concerned	N
Overall		75%	18%	4%	891
Durham Location	Downtown area	74%	23%	3%	151
	North of Main Street to border	79%	17%	3%	265
	East of Rt. 108, South of the Oyster River	83%	12%	5%	186
	West of Rt. 108, South of Main St.	78%	19%	3%	236
	Other (Please specify)	81%	10%	10%	21
Own/Rent Home	Own home	79%	18%	3%	750
	Rent home	77%	17%	6%	64
	Other	75%	16%	5%	62
UNH Student	Yes	80%	10%	10%	20
	No	78%	18%	4%	854
Age	Under 30	78%	13%	9%	23
	30-39	85%	12%	3%	68
	40-49	80%	17%	3%	95
	50-59	81%	17%	3%	108
	60-69	81%	15%	4%	166
	70-79	78%	18%	5%	187
	80 and older	77%	18%	5%	77
Children	0	78%	18%	4%	662
	1	84%	12%	4%	82
	2	81%	17%	2%	99
	3 or more	68%	26%	5%	19
Gender	Female	76%	19%	4%	468
	Male	82%	15%	3%	371
Source	Mailed to Households	78%	18%	4%	558
	Town Email List	75%	17%	3%	333

Q3_5: How concerned are you about the following situations in Durham during night time hours? Children in danger

		Not Concerned	Concerned	Very Concerned	N
Overall		72%	26%	2%	839
Durham Location	Downtown area	76%	22%	3%	148
	North of Main Street to border	69%	29%	2%	240
	East of Rt. 108, South of the Oyster River	74%	23%	3%	180
	West of Rt. 108, South of Main St.	72%	27%	1%	220
	Other (Please specify)	68%	32%		19
Own/Rent Home	Own home	72%	26%	2%	712
	Rent home	79%	19%	2%	62
	Other	67%	27%	6%	52
UNH Student	Yes	68%	32%		19
	No	72%	26%	2%	802
Age	Under 30	74%	26%		23
	30-39	91%	9%		68
	40-49	71%	27%	2%	93
	50-59	76%	21%	3%	104
	60-69	71%	26%	3%	160
	70-79	67%	29%	4%	166
	80 and older	58%	38%	3%	65
Children	0	71%	27%	2%	615
	1	75%	24%	1%	79
	2	74%	24%	2%	99
	3 or more	78%	11%	11%	18
Gender	Female	70%	27%	3%	422
	Male	74%	24%	2%	363
Source	Mailed to Households	72%	26%	3%	516
	Town Email List	72%	27%	2%	323

Q3_6: How concerned are you about the following situations in Durham during night time hours? Children being exposed to drugs

		Not Concerned	Concerned	Very Concerned	N
Overall		53%	39%	10%	847
Durham Location	Downtown area	60%	34%	6%	148
	North of Main Street to border	48%	42%	10%	245
	East of Rt. 108, South of the Oyster River	55%	35%	10%	182
	West of Rt. 108, South of Main St.	53%	37%	10%	221
	Other (Please specify)	33%	56%	11%	38
Own/Rent Home	Own home	52%	38%	9%	714
	Rent home	68%	24%	8%	62
	Other	45%	41%	14%	56
UNH Student	Yes	68%	32%		39
	No	52%	38%	10%	811
Age	Under 30	74%	26%		23
	30-39	76%	22%	1%	67
	40-49	59%	36%	5%	95
	50-59	52%	36%	12%	103
	60-69	58%	33%	9%	162
	70-79	40%	48%	12%	166
	80 and older	34%	51%	14%	70
Children	0	51%	39%	10%	621
	1	60%	31%	9%	80
	2	56%	36%	8%	88
	3 or more	58%	32%	11%	19
Gender	Female	52%	37%	11%	427
	Male	55%	38%	8%	365
Source	Mailed to Households	51%	39%	10%	526
	Town Email List	55%	36%	8%	321

Q3_7: How concerned are you about the following situations in Durham during night time hours? Strangers loitering near your home

		Not Concerned	Concerned	Very Concerned	N
Overall		81%	16%	3%	889
Durham Location	Downtown area	81%	14%	5%	155
	North of Main Street to border	80%	17%	2%	258
	East of Rt. 108, South of the Oyster River	84%	14%	2%	186
	West of Rt. 108, South of Main St.	84%	13%	3%	236
	Other (Please specify)	62%	33%	5%	21
Own/Rent Home	Own home	82%	15%	3%	749
	Rent home	75%	22%	3%	63
	Other	79%	18%	3%	61
UNH Student	Yes	58%	37%	5%	19
	No	82%	15%	3%	853
Age	Under 30	65%	30%	4%	23
	30-39	91%	9%		68
	40-49	84%	13%	3%	94
	50-59	81%	18%	1%	107
	60-69	83%	14%	3%	168
	70-79	79%	16%	5%	184
	80 and older	72%	28%		76
Children	0	81%	16%	3%	657
	1	88%	12%		82
	2	84%	15%	1%	99
	3 or more	74%	16%	11%	19
Gender	Female	81%	16%	3%	459
	Male	83%	14%	2%	374
Source	Mailed to Households	81%	16%	3%	555
	Town Email List	83%	14%	3%	334

Q3_B: How concerned are you about the following situations in Durham during night time hours? Illegal parking downtown

		Not Concerned	Concerned	Very Concerned	N
Overall		88%	11%	1%	892
Durham Location	Downtown area	88%	10%	1%	154
	North of Main Street to border	88%	10%	3%	257
	East of Rt. 108, South of the Oyster River	91%	9%		187
	West of Rt. 108, South of Main St.	88%	10%	1%	232
	Other (Please specify)	89%	11%		19
Own/Rent Home	Own home	89%	10%	1%	741
	Rent home	84%	14%	2%	54
	Other	79%	18%	3%	61
UNH Student	Yes	95%	5%		20
	No	88%	11%	2%	845
Age	Under 30	91%	9%		23
	30-39	94%	4%	1%	68
	40-49	89%	9%	1%	95
	50-59	91%	9%		107
	60-69	90%	8%	2%	167
	70-79	85%	12%	3%	182
	80 and older	79%	21%		76
Children	0	87%	11%	2%	652
	1	90%	9%	1%	82
	2	94%	5%	1%	99
	3 or more	84%	16%		19
Gender	Female	88%	11%	1%	454
	Male	88%	10%	2%	373
Source	Mailed to Households	89%	10%	2%	554
	Town Email List	87%	12%	1%	328

Q3_9: How concerned are you about the following situations in Durham during night time hours? Illegal parking near your home

		Not Concerned	Concerned	Very Concerned	N
Overall		87%	11%	2%	892
Durham Location	Downtown area	86%	10%	5%	152
	North of Main Street to border	86%	12%	2%	259
	East of Rt. 108, South of the Oyster River	91%	9%	1%	186
	West of Rt. 108, South of Main St.	89%	9%	3%	231
	Other (Please specify)	76%	24%		21
Own/Rent Home	Own home	87%	10%	2%	738
	Rent home	81%	15%	4%	67
	Other	85%	11%	3%	61
UNH Student	Yes	90%	10%		20
	No	87%	11%	2%	845
Age	Under 30	91%	9%		23
	30-39	96%	1%	3%	68
	40-49	91%	6%	3%	95
	50-59	91%	8%	1%	106
	60-69	84%	13%	3%	165
	70-79	86%	11%	3%	183
	80 and older	75%	23%	1%	73
Children	0	85%	13%	2%	653
	1	99%	1%		81
	2	94%	4%	2%	99
	3 or more	84%	5%	11%	19
Gender	Female	87%	11%	2%	459
	Male	87%	11%	2%	370
Source	Mailed to Households	88%	10%	2%	552
	Town Email List	85%	12%	3%	330

Q3_10: How concerned are you about the following situations in Durham during night-time hours? Illegal parking where you work

		Not Concerned	Concerned	Very Concerned	N
Overall		94%	5%	1%	818
Durham Location	Downtown area	95%	4%	1%	149
	North of Main Street to border	94%	6%		231
	East of Rt. 108, South of the Oyster River	96%	4%	1%	178
	West of Rt. 108, South of Main St.	96%	4%		213
	Other (Please specify)	94%	6%		18
Own/Rent Home	Own home	95%	4%	0%	694
	Rent home	93%	7%		60
	Other	86%	10%	4%	50
UNH Student	Yes	95%	5%		19
	No	95%	5%	1%	783
Age	Under 30	95%	5%		22
	30-39	100%			68
	40-49	93%	6%	1%	94
	50-59	93%	7%		105
	60-69	95%	4%	1%	156
	70-79	96%	3%	1%	159
	80 and older	84%	14%	2%	58
Children	0	94%	6%	1%	592
	1	100%			82
	2	97%	3%		98
	3 or more	84%	16%		19
Gender	Female	95%	5%	0%	409
	Male	95%	5%	0%	358
Source	Mailed to Households	94%	5%	1%	504
	Town Email List	94%	5%	1%	314

Q3_11: How concerned are you about the following situations in Durham during night-time hours? Illegal parking near public schools

		Not Concerned	Concerned	Very Concerned	N
Overall		86%	12%	2%	856
Durham Location	Downtown area	90%	8%	1%	153
	North of Main Street to border	84%	14%	2%	248
	East of Rt. 108, South of the Oyster River	89%	9%	2%	182
	West of Rt. 108, South of Main St.	87%	12%	1%	224
	Other (Please specify)	83%	17%		18
Own/Rent Home	Own home	87%	11%	2%	724
	Rent home	87%	11%	2%	62
	Other	74%	21%	5%	57
UNH Student	Yes	95%	5%		19
	No	86%	12%	2%	821
Age	Under 30	95%	5%		22
	30-39	90%	1%		68
	40-49	91%	8%	1%	95
	50-59	86%	12%	2%	107
	60-69	88%	10%	2%	164
	70-79	82%	14%	4%	172
	80 and older	70%	26%	4%	69
Children	0	84%	13%	2%	628
	1	95%	5%		82
	2	91%	7%	2%	99
	3 or more	84%	16%		19
Gender	Female	84%	14%	2%	436
	Male	89%	9%	2%	367
Source	Mailed to Households	86%	13%	1%	536
	Town Email List	86%	11%	3%	320

Q3. 12: How concerned are you about the following situations in Durham during night-time hours? Having your vehicle vandalized, broken into, or stolen

		Not Concerned	Concerned	Very Concerned	N
Overall		67%	29%	4%	890
Durham Location	Downtown area	68%	26%	7%	152
	North of Main Street to border	69%	28%	3%	267
	East of Rt. 108, South of the Oyster River	66%	30%	4%	186
	West of Rt. 108, South of Main St.	66%	30%	4%	234
	Other (Please specify)	58%	32%	11%	19
Own/Rent Home	Own home	66%	30%	4%	743
	Rent home	72%	21%	7%	68
	Other	69%	27%	5%	64
UNH Student	Yes	60%	25%	15%	20
	No	67%	29%	4%	854
Age	Under 30	65%	22%	13%	23
	30-39	84%	16%		68
	40-49	66%	27%	6%	95
	50-59	60%	37%	3%	107
	60-69	63%	32%	5%	166
	70-79	70%	26%	4%	185
	80 and older	65%	31%	4%	80
Children	0	67%	28%	5%	664
	1	75%	25%		81
	2	63%	33%	4%	98
	3 or more	58%	37%	5%	19
Gender	Female	68%	27%	4%	461
	Male	67%	30%	3%	376
Source	Mailed to Households	67%	28%	5%	563
	Town Email List	67%	29%	4%	327

Q4_1: To what extent do you believe the issues listed below are a problem in Durham? Car horns/stereos/alarms

		Significant	Somewhat	Insignificant	N
Overall		4%	21%	74%	894
Durham Location	Downtown area	5%	26%	69%	155
	North of Main Street to border	4%	26%	70%	265
	East of Rt. 108, South of the Oyster River	3%	17%	80%	187
	West of Rt. 108, South of Main St.	4%	16%	80%	235
	Other (Please specify)	10%	19%	71%	21
Own/Rent Home	Own home	3%	21%	76%	751
	Rent home	14%	30%	56%	66
	Other	5%	25%	70%	61
UNH Student	Yes	25%	30%	45%	20
	No	3%	21%	75%	855
Age	Under 30	23%	14%	64%	22
	30-39	3%	13%	84%	69
	40-49	5%	14%	81%	94
	50-59	4%	22%	74%	109
	60-69	1%	25%	74%	163
	70-79	5%	21%	74%	187
	80 and older	4%	28%	68%	81
Children	0	4%	23%	73%	662
	1	2%	18%	79%	82
	2	4%	16%	80%	99
	3 or more	5%	11%	84%	19
Gender	Female	4%	25%	71%	468
	Male	3%	18%	80%	370
Source	Mailed to Households	5%	22%	73%	559
	Town Email List	2%	21%	77%	335

Q4_2: To what extent do you believe the issues listed below are a problem in Durham? Speeding cars/Screeching tires

		Significant	Somewhat	Insignificant	N
Overall		18%	49%	33%	903
Durham Location	Downtown area	18%	51%	31%	156
	North of Main Street to border	19%	50%	31%	265
	East of Rt. 108, South of the Oyster River	14%	46%	40%	186
	West of Rt. 108, South of Main St.	20%	49%	32%	241
	Other (Please specify)	18%	41%	41%	22
Own/Rent Home	Own home	17%	50%	33%	755
	Rent home	29%	38%	32%	68
	Other	16%	50%	34%	64
UNH Student	Yes	35%	45%	20%	20
	No	18%	49%	33%	865
Age	Under 30	36%	36%	27%	22
	30-39	23%	48%	29%	69
	40-49	19%	52%	29%	95
	50-59	17%	55%	29%	108
	60-69	18%	47%	35%	167
	70-79	15%	45%	40%	189
	80 and older	14%	54%	31%	83
Children	0	17%	49%	34%	670
	1	20%	43%	38%	82
	2	21%	51%	28%	100
	3 or more	5%	58%	37%	19
Gender	Female	18%	52%	30%	474
	Male	17%	45%	37%	374
Source	Mailed to Households	20%	47%	33%	566
	Town Email List	15%	51%	34%	337

Q4_3: To what extent do you believe the issues listed below are a problem in Durham? (illegal drug possession and use)

		Significant	Somewhat	Insignificant	N
Overall		10%	48%	42%	661
Durham Location	Downtown area	7%	48%	45%	148
	North of Main Street to border	8%	52%	40%	250
	East of Rt. 108, South of the Oyster River	11%	44%	45%	185
	West of Rt. 108, South of Main St.	9%	49%	42%	225
	Other (Please specify)	15%	60%	25%	20
Own/Rent Home	Own home	10%	49%	42%	725
	Rent home	6%	40%	53%	62
	Other	12%	54%	33%	57
UNH Student	Yes	5%	53%	42%	19
	No	10%	49%	42%	824
Age	Under 30	5%	50%	45%	22
	30-39		25%	75%	69
	40-49	6%	45%	48%	93
	50-59	14%	50%	36%	106
	60-69	12%	45%	44%	164
	70-79	9%	59%	32%	171
	80 and older	12%	55%	33%	69
Children	0	10%	50%	40%	631
	1	9%	43%	48%	81
	2	6%	46%	47%	99
	3 or more	5%	42%	53%	19
Gender	Female	10%	50%	40%	434
	Male	9%	46%	45%	371
Source	Mailed to Households	10%	48%	41%	535
	Town Email List	9%	48%	43%	326

Q4_4: To what extent do you believe the issues listed below are a problem in Durham? (illegal dumping/littering)

		Significant	Somewhat	Insignificant	N
Overall		10%	41%	50%	889
Durham Location	Downtown area	10%	42%	48%	153
	North of Main Street to border	10%	37%	53%	258
	East of Rt. 108, South of the Oyster River	6%	44%	49%	186
	West of Rt. 108, South of Main St.	10%	39%	51%	236
	Other (Please specify)	9%	55%	36%	22
Own/Rent Home	Own home	9%	40%	51%	746
	Rent home	10%	46%	44%	63
	Other	13%	41%	46%	63
UNH Student	Yes	10%	55%	35%	20
	No	9%	41%	50%	850
Age	Under 30	4%	61%	35%	23
	30-39	3%	33%	64%	69
	40-49	12%	31%	58%	95
	50-59	13%	35%	52%	107
	60-69	10%	41%	49%	168
	70-79	8%	48%	43%	180
	80 and older	8%	50%	42%	78
Children	0	9%	44%	47%	655
	1	7%	33%	60%	82
	2	12%	30%	58%	100
	3 or more	16%	26%	58%	19
Gender	Female	11%	44%	45%	457
	Male	7%	36%	57%	376
Source	Mailed to Households	10%	40%	50%	551
	Town Email List	9%	43%	49%	338

Q4_5: To what extent do you believe the issues listed below are a problem in Durham? Loud music or other noise from homes

		Significant	Somewhat	Insignificant	N
Overall		8%	26%	66%	884
Durham Location	Downtown area	13%	34%	53%	155
	North of Main Street to border	8%	28%	64%	259
	East of Rt. 108, South of the Oyster River	4%	20%	75%	182
	West of Rt. 108, South of Main St.	5%	22%	72%	236
	Other (Please specify)	10%	24%	67%	21
Own/Rent Home	Own home	6%	26%	68%	744
	Rent home	19%	31%	50%	54
	Other	8%	22%	70%	60
UNH Student	Yes	40%	15%	45%	20
	No	7%	25%	67%	846
Age	Under 30	27%	14%	59%	22
	30-39	6%	25%	70%	69
	40-49	10%	26%	65%	94
	50-59	5%	29%	66%	107
	60-69	7%	29%	64%	168
	70-79	8%	25%	67%	181
	80 and older	9%	18%	73%	78
Children	0	7%	27%	66%	656
	1	4%	24%	73%	80
	2	10%	23%	67%	100
	3 or more	11%	26%	63%	19
Gender	Female	9%	28%	63%	458
	Male	6%	23%	71%	371
Source	Mailed to Households	8%	24%	67%	553
	Town Email List	6%	29%	65%	331

Q4_6: To what extent do you believe the issues listed below are a problem in Durham? Loud music or other noise from UNH facilities

		Significant	Somewhat	Insignificant	N
Overall		8%	29%	64%	873
Durham Location	Downtown area	11%	30%	59%	155
	North of Main Street to border	9%	34%	57%	251
	East of Rt. 108, South of the Oyster River	6%	23%	71%	180
	West of Rt. 108, South of Main St.	8%	26%	67%	235
	Other (Please specify)	10%	15%	75%	20
Own/Rent Home	Own home	8%	28%	64%	735
	Rent home	19%	29%	52%	63
	Other	5%	31%	64%	59
UNH Student	Yes	25%	20%	55%	20
	No	8%	28%	64%	835
Age	Under 30	18%	23%	59%	22
	30-39	7%	29%	64%	69
	40-49	6%	24%	69%	94
	50-59	7%	33%	60%	106
	60-69	7%	29%	63%	164
	70-79	11%	28%	61%	178
	80 and older	7%	23%	71%	75
Children	0	8%	29%	62%	642
	1	8%	23%	70%	80
	2	7%	21%	72%	100
	3 or more	5%	47%	47%	19
Gender	Female	10%	31%	59%	448
	Male	6%	25%	69%	370
Source	Mailed to Households	10%	26%	64%	540
	Town Email List	6%	30%	64%	333

Q4_7: To what extent do you believe the issues listed below are a problem in Durham? Noisy neighbors

		Significant	Somewhat	Insignificant	N
Overall		6%	14%	79%	687
Durham Location	Downtown area	10%	22%	67%	153
	North of Main Street to border	7%	11%	82%	261
	East of Rt. 108, South of the Oyster River	3%	13%	84%	183
	West of Rt. 108, South of Main St.	5%	12%	84%	239
	Other (Please specify)	10%	20%	70%	20
Own/Rent Home	Own home	5%	13%	82%	748
	Rent home	22%	17%	61%	64
	Other	7%	23%	70%	60
UNH Student	Yes	45%	5%	50%	20
	No	5%	15%	80%	850
Age	Under 30	32%	9%	59%	22
	30-39	6%	12%	83%	69
	40-49	6%	17%	77%	95
	50-59	4%	20%	76%	106
	60-69	3%	19%	78%	166
	70-79	9%	11%	80%	180
	80 and older	4%	11%	85%	81
Children	0	7%	14%	80%	655
	1	2%	15%	83%	82
	2	8%	16%	76%	100
	3 or more	5%	11%	84%	19
Gender	Female	8%	15%	77%	458
	Male	5%	13%	83%	374
Source	Mailed to Households	8%	13%	80%	552
	Town Email List	4%	17%	79%	335

Q4_B: To what extent do you believe the issues listed below are a problem in Durham? Parking/Traffic problems

		Significant	Somewhat	Insignificant	N
Overall		11%	33%	56%	885
Durham Location	Downtown area	14%	30%	56%	151
	North of Main Street to border	11%	33%	56%	262
	East of Rt. 108, South of the Oyster River	6%	30%	64%	179
	West of Rt. 108, South of Main St.	12%	34%	54%	239
	Other (Please specify)	23%	36%	41%	22
Own/Rent Home	Own home	10%	32%	57%	740
	Rent home	18%	33%	49%	67
	Other	15%	37%	48%	62
UNH Student	Yes	20%	30%	50%	20
	No	11%	33%	56%	847
Age	Under 30	18%	27%	55%	22
	30-39	13%	28%	59%	68
	40-49	12%	28%	60%	93
	50-59	12%	35%	53%	107
	60-69	9%	32%	59%	164
	70-79	13%	33%	54%	183
	80 and older	13%	34%	53%	85
Children	0	11%	34%	55%	656
	1	10%	25%	65%	81
	2	11%	30%	59%	99
	3 or more	16%	21%	63%	19
Gender	Female	12%	35%	53%	460
	Male	9%	29%	61%	371
Source	Mailed to Households	11%	33%	56%	555
	Town Email List	11%	32%	57%	330

Q4_9: To what extent do you believe the issues listed below are a problem in Durham? Pedestrians crossing road outside of crosswalks

		Significant	Somewhat	Insignificant	N
Overall		29%	39%	31%	903
Durham Location	Downtown area	31%	38%	31%	154
	North of Main Street to border	30%	41%	29%	262
	East of Rt. 108, South of the Oyster River	24%	41%	35%	189
	West of Rt. 108, South of Main St.	31%	38%	32%	242
	Other (Please specify)	41%	23%	36%	22
Own/Rent Home	Own home	30%	38%	31%	756
	Rent home	26%	37%	37%	65
	Other	28%	40%	32%	65
UNH Student	Yes	30%	35%	35%	20
	No	30%	39%	32%	665
Age	Under 30	23%	36%	41%	22
	30-39	26%	26%	48%	69
	40-49	34%	31%	35%	94
	50-59	38%	35%	27%	108
	60-69	28%	37%	34%	166
	70-79	28%	47%	25%	190
	80 and older	24%	46%	30%	84
Children	0	29%	41%	30%	670
	1	31%	35%	35%	81
	2	30%	32%	37%	99
	3 or more	26%	42%	32%	19
Gender	Female	30%	45%	25%	471
	Male	27%	32%	41%	377
Source	Mailed to Households	28%	40%	31%	563
	Town Email List	31%	37%	31%	340

Q4_10: To what extent do you believe the issues listed below are a problem in Durham? Cars not yielding to pedestrians

		Significant	Somewhat	Insignificant	N
Overall		20%	45%	35%	899
Durham Location	Downtown area	25%	45%	31%	155
	North of Main Street to border	24%	44%	32%	263
	East of Rt. 108, South of the Oyster River	11%	44%	45%	186
	West of Rt. 108, South of Main St.	19%	45%	36%	240
	Other (Please specify)	14%	64%	23%	22
Own/Rent Home	Own home	19%	45%	36%	757
	Rent home	26%	42%	32%	66
	Other	27%	38%	35%	63
UNH Student	Yes	45%	25%	30%	20
	No	20%	45%	35%	861
Age	Under 30	32%	36%	32%	22
	30-39	25%	33%	42%	69
	40-49	24%	42%	34%	95
	50-59	21%	44%	35%	109
	60-69	19%	45%	37%	167
	70-79	18%	49%	33%	185
	80 and older	16%	47%	37%	81
Children	0	19%	45%	35%	666
	1	22%	41%	37%	82
	2	25%	40%	35%	100
	3 or more	11%	47%	42%	19
Gender	Female	21%	49%	30%	472
	Male	17%	39%	44%	372
Source	Mailed to Households	20%	43%	37%	559
	Town Email List	21%	46%	33%	340

Q4_11: To what extent do you believe the issues listed below are a problem in Durham? Cars not yielding to bicyclists

		Significant	Somewhat	Insignificant	N
Overall		20%	47%	34%	874
Durham Location	Downtown area	27%	41%	32%	152
	North of Main Street to border	21%	49%	31%	251
	East of Rt. 108, South of the Oyster River	12%	45%	43%	183
	West of Rt. 108, South of Main St.	19%	49%	31%	235
	Other (Please specify)	18%	55%	27%	22
Own/Rent Home	Own home	19%	47%	33%	741
	Rent home	21%	44%	35%	62
	Other	19%	44%	37%	57
UNH Student	Yes	25%	30%	45%	20
	No	19%	47%	33%	836
Age	Under 30	14%	38%	48%	21
	30-39	23%	41%	36%	69
	40-49	24%	43%	33%	95
	50-59	20%	51%	29%	108
	60-69	25%	42%	33%	166
	70-79	16%	52%	32%	180
	80 and older	10%	47%	43%	72
Children	0	18%	48%	34%	644
	1	25%	43%	32%	81
	2	27%	39%	34%	100
	3 or more	5%	58%	37%	19
Gender	Female	19%	51%	30%	447
	Male	19%	41%	40%	372
Source	Mailed to Households	18%	45%	36%	539
	Town Email List	22%	49%	29%	335

Q4_12: To what extent do you believe the issues listed below are a problem in Durham? Inadequate bicycle signage and roadway markings

		Significant	Somewhat	Insignificant	N
Overall		14%	34%	52%	670
Durham Location	Downtown area	20%	30%	50%	151
	North of Main Street to border	12%	35%	53%	251
	East of Rt. 108, South of the Oyster River	10%	30%	60%	187
	West of Rt. 108, South of Main St.	13%	37%	50%	231
	Other (Please specify)	20%	40%	40%	20
Own/Rent Home	Own home	13%	34%	53%	736
	Rent home	31%	26%	43%	61
	Other	12%	31%	57%	58
UNH Student	Yes	40%	25%	35%	20
	No	13%	34%	53%	633
Age	Under 30	32%	23%	45%	22
	30-39	25%	25%	51%	69
	40-49	19%	29%	52%	95
	50-59	11%	40%	49%	106
	60-69	13%	38%	49%	160
	70-79	12%	31%	56%	181
	80 and older	7%	39%	54%	74
Children	0	13%	33%	54%	640
	1	12%	35%	53%	81
	2	21%	29%	50%	100
	3 or more	11%	26%	63%	19
Gender	Female	14%	34%	52%	447
	Male	12%	33%	54%	369
Source	Mailed to Households	13%	32%	56%	542
	Town Email List	16%	37%	47%	328

Q4_13: To what extent do you believe the issues listed below are a problem in Durham? Bicyclists riding on sidewalks

		Significant	Somewhat	Insignificant	N
Overall		10%	29%	61%	873
Durham Location	Downtown area	11%	26%	63%	153
	North of Main Street to border	9%	31%	60%	251
	East of Rt. 108, South of the Oyster River	10%	24%	66%	184
	West of Rt. 108, South of Main St.	10%	31%	59%	234
	Other (Please specify)	10%	45%	45%	20
Own/Rent Home	Own home	9%	29%	62%	741
	Rent home	18%	29%	53%	62
	Other	13%	30%	57%	56
UNH Student	Yes	30%	25%	45%	20
	No	9%	29%	62%	836
Age	Under 30	36%	14%	50%	22
	30-39	6%	36%	58%	69
	40-49	13%	27%	61%	94
	50-59	14%	27%	59%	105
	60-69	7%	24%	69%	165
	70-79	7%	31%	62%	176
	80 and older	6%	35%	59%	78
Children	0	10%	28%	61%	642
	1	7%	26%	67%	81
	2	8%	34%	58%	100
	3 or more	11%	21%	68%	19
Gender	Female	10%	29%	61%	447
	Male	9%	29%	62%	372
Source	Mailed to Households	10%	29%	60%	541
	Town Email List	10%	28%	62%	332

Q4_14: To what extent do you believe the issues listed below are a problem in Durham? Inadequate street lighting

		Significant	Somewhat	Insignificant	N
Overall		13%	29%	59%	881
Durham Location	Downtown area	13%	26%	62%	151
	North of Main Street to border	13%	30%	57%	258
	East of Rt. 108, South of the Oyster River	15%	24%	61%	185
	West of Rt. 108, South of Main St.	12%	28%	60%	234
	Other (Please specify)	14%	41%	45%	22
Own/Rent Home	Own home	13%	29%	58%	740
	Rent home	20%	17%	63%	65
	Other	5%	22%	73%	60
UNH Student	Yes	25%	30%	45%	20
	No	13%	28%	60%	843
Age	Under 30	18%	32%	50%	22
	30-39	13%	25%	62%	69
	40-49	15%	35%	51%	95
	50-59	14%	31%	54%	105
	60-69	15%	27%	59%	164
	70-79	11%	30%	59%	178
	80 and older	9%	23%	68%	82
Children	0	12%	26%	61%	652
	1	16%	29%	55%	82
	2	14%	31%	55%	98
	3 or more	16%	26%	58%	19
Gender	Female	14%	30%	56%	454
	Male	11%	24%	64%	372
Source	Mailed to Households	13%	24%	63%	547
	Town Email List	13%	33%	54%	334

Q4_15: To what extent do you believe the issues listed below are a problem in Durham? Public drinking/intoxication

		Significant	Somewhat	Insignificant	N
Overall		11%	37%	52%	877
Durham Location	Downtown area	12%	38%	50%	154
	North of Main Street to border	11%	41%	48%	256
	East of Rt. 108, South of the Oyster River	7%	36%	57%	183
	West of Rt. 108, South of Main St.	12%	32%	55%	233
	Other (Please specify)	15%	35%	50%	20
Own/Rent Home	Own home	11%	37%	53%	739
	Rent home	17%	34%	49%	65
	Other	9%	40%	51%	57
UNH Student	Yes	25%	30%	45%	20
	No	11%	37%	52%	839
Age	Under 30	23%	27%	50%	22
	30-39	6%	30%	64%	69
	40-49	17%	27%	56%	95
	50-59	14%	42%	43%	106
	60-69	9%	40%	52%	162
	70-79	12%	41%	47%	182
	80 and older	4%	35%	61%	75
Children	0	10%	39%	51%	647
	1	11%	34%	55%	82
	2	14%	29%	57%	100
	3 or more	16%	37%	47%	19
Gender	Female	13%	38%	49%	448
	Male	7%	36%	56%	374
Source	Mailed to Households	12%	34%	54%	546
	Town Email List	9%	42%	49%	331

Q4_16: To what extent do you believe the issues listed below are a problem in Durham? Stray/Barking dogs

		Significant	Somewhat	Insignificant	N
Overall		5%	18%	77%	687
Durham Location	Downtown area	6%	17%	77%	156
	North of Main Street to border	5%	17%	78%	258
	East of Rt. 108, South of the Oyster River	3%	19%	77%	185
	West of Rt. 108, South of Main St.	6%	18%	76%	236
	Other (Please specify)		27%	73%	22
Own/Rent Home	Own home	5%	19%	76%	747
	Rent home	8%	13%	80%	64
	Other	5%	13%	82%	60
UNH Student	Yes	5%	20%	75%	20
	No	5%	18%	77%	649
Age	Under 30	9%	9%	82%	22
	30-39	4%	17%	78%	69
	40-49	5%	21%	73%	94
	50-59	4%	16%	80%	106
	60-69	7%	15%	78%	166
	70-79	4%	20%	76%	183
	80 and older	4%	19%	77%	79
Children	0	5%	17%	78%	655
	1	5%	16%	79%	82
	2	4%	24%	72%	100
	3 or more	11%	11%	79%	19
Gender	Female	5%	19%	76%	458
	Male	5%	17%	78%	374
Source	Mailed to Households	6%	18%	76%	551
	Town Email List	4%	18%	78%	336

Q4_17: To what extent do you believe the issues listed below are a problem in Durham? Trespassing upon your property

		Significant	Somewhat	Insignificant	N
Overall		5%	12%	84%	895
Durham Location	Downtown area	4%	10%	86%	156
	North of Main Street to border	4%	10%	86%	262
	East of Rt. 108, South of the Oyster River	3%	10%	87%	184
	West of Rt. 108, South of Main St.	6%	12%	82%	241
	Other (Please specify)	9%	18%	73%	22
Own/Rent Home	Own home	4%	11%	84%	753
	Rent home	9%	12%	79%	65
	Other	7%	11%	82%	61
UNH Student	Yes	20%	5%	75%	20
	No	4%	12%	84%	857
Age	Under 30	14%	5%	82%	22
	30-39		17%	83%	69
	40-49	6%	11%	83%	95
	50-59	5%	12%	83%	107
	60-69	2%	11%	87%	168
	70-79	6%	12%	82%	184
	80 and older	4%	11%	85%	82
Children	0	5%	11%	84%	664
	1	1%	10%	89%	82
	2	5%	11%	84%	100
	3 or more	11%	26%	63%	19
Gender	Female	5%	12%	82%	465
	Male	4%	9%	87%	376
Source	Mailed to Households	6%	12%	83%	558
	Town Email List	4%	11%	85%	337

Q4_18: To what extent do you believe the issues listed below are a problem in Durham? Unsupervised children

		Significant	Somewhat	Insignificant	N
Overall		3%	9%	88%	890
Durham Location	Downtown area	3%	6%	92%	154
	North of Main Street to border	2%	12%	86%	258
	East of Rt. 108, South of the Oyster River	2%	9%	90%	185
	West of Rt. 108, South of Main St.	5%	7%	88%	232
	Other (Please specify)			100%	22
Own/Rent Home	Own home	2%	9%	89%	743
	Rent home	9%	5%	86%	64
	Other	5%	10%	84%	58
UNH Student	Yes	15%	10%	75%	20
	No	3%	9%	89%	842
Age	Under 30	14%	5%	82%	22
	30-39		4%	96%	69
	40-49	3%	9%	87%	95
	50-59	2%	13%	85%	107
	60-69	4%	8%	88%	165
	70-79	2%	7%	91%	179
	80 and older	4%	12%	84%	76
Children	0	3%	7%	90%	649
	1		10%	90%	82
	2	3%	12%	85%	100
	3 or more	5%	11%	84%	19
Gender	Female	3%	9%	88%	454
	Male	2%	7%	90%	372
Source	Mailed to Households	3%	8%	89%	545
	Town Email List	2%	11%	87%	335

Q4_19: To what extent do you believe the issues listed below are a problem in Durham? Vandalism/Graffiti:

		Significant	Somewhat	Insignificant	N
Overall		4%	18%	77%	878
Durham Location	Downtown area	5%	19%	76%	155
	North of Main Street to border	4%	20%	76%	254
	East of Rt. 108, South of the Oyster River	4%	14%	82%	183
	West of Rt. 108, South of Main St.	4%	17%	79%	235
	Other (Please specify)		30%	70%	20
Own/Rent Home	Own home	4%	18%	78%	743
	Rent home	10%	6%	84%	63
	Other	7%	27%	66%	56
UNH Student	Yes	20%	5%	75%	20
	No	4%	18%	78%	840
Age	Under 30	14%	5%	82%	22
	30-39		12%	88%	69
	40-49	6%	14%	80%	95
	50-59	4%	24%	72%	107
	60-69	4%	19%	77%	166
	70-79	3%	21%	76%	176
	80 and older	1%	20%	79%	80
Children	0	4%	18%	78%	647
	1	2%	17%	80%	82
	2	5%	17%	78%	100
	3 or more	16%	5%	79%	19
Gender	Female	4%	17%	79%	451
	Male	4%	20%	77%	373
Source	Mailed to Households	5%	16%	79%	546
	Town Email List	3%	21%	76%	332

Q4_20: To what extent do you believe the issues listed below are a problem in Durham? Youths/UNH students "hanging around," blocking streets, sidewalks, businesses

		Significant	Somewhat	Insignificant	N
Overall		6%	21%	74%	890
Durham Location	Downtown area	6%	16%	78%	154
	North of Main Street to border	7%	20%	73%	257
	East of Rt. 108, South of the Oyster River	2%	21%	78%	179
	West of Rt. 108, South of Main St.	7%	24%	69%	237
	Other (Please specify)	5%	33%	62%	21
Own/Rent Home	Own home	5%	21%	74%	738
	Rent home	17%	18%	65%	66
	Other	5%	22%	73%	60
UNH Student	Yes	35%	5%	60%	20
	No	5%	21%	74%	842
Age	Under 30	27%	5%	68%	22
	30-39	4%	10%	85%	68
	40-49	11%	20%	69%	95
	50-59	3%	24%	74%	106
	60-69	3%	18%	79%	163
	70-79	5%	25%	70%	178
	80 and older	4%	27%	69%	81
Children	0	5%	22%	73%	652
	1	4%	15%	81%	81
	2	10%	17%	73%	99
	3 or more	11%	16%	74%	19
Gender	Female	7%	22%	72%	453
	Male	4%	18%	77%	372
Source	Mailed to Households	6%	20%	74%	552
	Town Email List	5%	22%	72%	328

Q4_21: To what extent do you believe the issues listed below are a problem in Durham? Skateboarding on streets, sidewalks, parking lots

		Significant	Somewhat	Insignificant	N
Overall		12%	29%	58%	886
Durham Location	Downtown area	14%	21%	65%	155
	North of Main Street to border	12%	34%	54%	259
	East of Rt. 108, South of the Oyster River	8%	27%	65%	182
	West of Rt. 108, South of Main St.	14%	31%	56%	235
	Other (Please specify)	14%	36%	50%	22
Own/Rent Home	Own home	11%	29%	60%	742
	Rent home	26%	24%	50%	66
	Other	8%	40%	52%	62
UNH Student	Yes	20%	15%	65%	20
	No	12%	30%	58%	849
Age	Under 30	9%	18%	73%	22
	30-39	9%	14%	77%	69
	40-49	14%	20%	66%	95
	50-59	11%	27%	62%	107
	60-69	10%	25%	64%	163
	70-79	13%	43%	44%	182
	80 and older	15%	35%	49%	79
Children	0	13%	32%	55%	651
	1	9%	16%	75%	81
	2	10%	20%	70%	100
	3 or more	16%	16%	68%	19
Gender	Female	12%	32%	56%	457
	Male	11%	26%	63%	375
Source	Mailed to Households	13%	28%	59%	552
	Town Email List	11%	31%	57%	334

Q4_22: To what extent do you believe the issues listed below are a problem in Durham? Internet/Computer "scams"/crimes

		Significant	Somewhat	Insignificant	N
Overall		20%	47%	33%	894
Durham Location	Downtown area	16%	39%	45%	154
	North of Main Street to border	25%	46%	29%	261
	East of Rt. 108, South of the Oyster River	18%	49%	33%	186
	West of Rt. 108, South of Main St.	21%	50%	28%	240
	Other (Please specify)	9%	64%	27%	22
Own/Rent Home	Own home	20%	48%	32%	751
	Rent home	20%	28%	52%	65
	Other	26%	50%	24%	62
UNH Student	Yes	15%	20%	65%	20
	No	20%	48%	32%	856
Age	Under 30	14%	18%	68%	22
	30-39	4%	32%	63%	68
	40-49	16%	36%	48%	94
	50-59	19%	50%	31%	107
	60-69	20%	51%	28%	167
	70-79	25%	56%	19%	188
	80 and older	28%	58%	14%	79
Children	0	22%	50%	29%	663
	1	16%	35%	49%	82
	2	14%	41%	45%	88
	3 or more	16%	32%	53%	19
Gender	Female	19%	50%	31%	464
	Male	21%	43%	36%	374
Source	Mailed to Households	22%	43%	35%	555
	Town Email List	17%	54%	28%	339

Q4_23: To what extent do you believe the issues listed below are a problem in Durham? Telephone "scams"/crimes

		Significant	Somewhat	Insignificant	N
Overall		21%	45%	34%	899
Durham Location	Downtown area	16%	38%	47%	154
	North of Main Street to border	26%	43%	32%	262
	East of Rt. 108, South of the Oyster River	19%	47%	34%	189
	West of Rt. 108, South of Main St.	21%	48%	31%	241
	Other (Please specify)	14%	59%	27%	22
Own/Rent Home	Own home	20%	46%	34%	755
	Rent home	26%	27%	47%	66
	Other	29%	44%	27%	62
UNH Student	Yes	15%	15%	70%	20
	No	21%	45%	33%	861
Age	Under 30	14%	18%	68%	22
	30-39	4%	28%	68%	69
	40-49	16%	33%	52%	95
	50-59	16%	52%	32%	107
	60-69	19%	48%	33%	164
	70-79	28%	55%	17%	188
	80 and older	28%	58%	15%	80
Children	0	23%	48%	29%	665
	1	15%	29%	56%	82
	2	12%	43%	45%	100
	3 or more	16%	26%	58%	19
Gender	Female	21%	46%	34%	468
	Male	21%	44%	36%	374
Source	Mailed to Households	24%	42%	35%	561
	Town Email List	17%	50%	33%	338

Q4_24: To what extent do you believe the issues listed below are a problem in Durham? Scooterists and/or bicyclists not following traffic laws or driving in an unsafe manner

		Significant	Somewhat	Insignificant	N
Overall		22%	41%	38%	892
Durham Location	Downtown area	24%	38%	38%	154
	North of Main Street to border	21%	44%	35%	262
	East of Rt. 108, South of the Oyster River	19%	36%	44%	187
	West of Rt. 108, South of Main St.	23%	40%	37%	237
	Other (Please specify)	19%	52%	29%	21
Own/Rent Home	Own home	21%	41%	38%	751
	Rent home	32%	28%	40%	65
	Other	18%	51%	31%	61
UNH Student	Yes	25%	35%	40%	20
	No	22%	41%	38%	855
Age	Under 30	27%	27%	45%	22
	30-39	20%	29%	51%	69
	40-49	19%	38%	43%	93
	50-59	26%	35%	39%	108
	60-69	18%	45%	38%	165
	70-79	21%	51%	28%	185
	80 and older	24%	46%	30%	83
Children	0	22%	44%	34%	661
	1	17%	38%	45%	82
	2	26%	22%	52%	98
	3 or more	11%	42%	47%	19
Gender	Female	22%	43%	35%	465
	Male	20%	38%	41%	374
Source	Mailed to Households	23%	40%	37%	556
	Town Email List	20%	43%	38%	336

Q5.1: Have you had any contact with the Durham Police Department in the past three years?

		Yes	No	N
Overall		54%	46%	892
Durham Location	Downtown area	59%	41%	151
	North of Main Street to border	56%	44%	258
	East of Rt. 108, South of the Oyster River	51%	49%	187
	West of Rt. 108, South of Main St.	51%	49%	235
	Other (Please specify)	45%	55%	22
Own/Rent Home	Own home	55%	45%	740
	Rent home	48%	52%	66
	Other	43%	57%	68
UNH Student	Yes	58%	42%	19
	No	54%	46%	854
Age	Under 30	68%	32%	22
	30-39	64%	36%	66
	40-49	66%	34%	94
	50-59	64%	36%	105
	60-69	52%	48%	165
	70-79	46%	54%	191
	80 and older	36%	64%	81
Children	0	52%	48%	662
	1	58%	42%	79
	2	64%	36%	96
	3 or more	63%	37%	19
Gender	Female	48%	52%	466
	Male	60%	40%	370
Source	Mailed to Households	55%	45%	550
	Town Email List	53%	47%	342

Q5.2: Were you treated professionally, with dignity and respect?

		Yes	No	N
Overall		96%	4%	474
Durham Location	Downtown area	95%	5%	88
	North of Main Street to border	94%	6%	140
	East of Rt. 108, South of the Oyster River	98%	2%	96
	West of Rt. 108, South of Main St.	96%	4%	118
	Other (Please specify)	90%	10%	10
Own/Rent Home	Own home	97%	4%	400
	Rent home	94%	6%	31
	Other	90%	10%	29
UNH Student	Yes	91%	9%	11
	No	96%	4%	452
Age	Under 30	93%	7%	15
	30-39	98%	2%	42
	40-49	97%	3%	60
	50-59	94%	6%	66
	60-69	96%	4%	85
	70-79	98%	2%	87
	80 and older	93%	7%	29
Children	0	96%	4%	338
	1	95%	5%	44
	2	97%	3%	61
	3 or more	92%	8%	12
Gender	Female	95%	5%	221
	Male	97%	3%	218
Source	Mailed to Households	95%	5%	296
	Town Email List	98%	2%	178

Q5.3: If you called the Durham Police for any reason in the past three years, how quickly did they respond?

		They responded faster than I expected.	The time it took was about right.	They responded too slowly.	They never came.	N
Overall		49%	48%	2%	1%	376
Durham Location	Downtown area	34%	65%	1%		68
	North of Main Street to border	47%	50%	2%	1%	110
	East of Rt. 108, South of the Oyster River	56%	40%	5%		81
	West of Rt. 108, South of Main St.	50%	47%	1%	2%	94
	Other (Please specify)	43%	57%			7
Own/Rent Home	Own home	48%	50%	2%	1%	324
	Rent home	46%	38%	13%	4%	24
	Other	50%	50%			18
UNH Student	Yes	30%	60%		10%	10
	No	49%	48%	2%	1%	357
Age	Under 30	29%	64%		7%	14
	30-39	39%	53%	5%	3%	38
	40-49	62%	38%			53
	50-59	46%	50%	4%		56
	60-69	38%	60%		2%	65
	70-79	52%	47%	2%		62
	80 and older	65%	35%			17
Children	0	49%	47%	3%	1%	260
	1	40%	58%		2%	43
	2	48%	52%			50
	3 or more	67%	33%			9
Gender	Female	47%	50%	2%	1%	171
	Male	50%	47%	2%	1%	176
Source	Mailed to Households	52%	45%	2%	1%	224
	Town Email List	43%	53%	3%	1%	152

Q6.1: Is the Durham Police Department responsive to your needs?

		Yes	No	N
Overall		97%	3%	846
Durham Location	Downtown area	97%	3%	147
	North of Main Street to border	98%	2%	247
	East of Rt. 108, South of the Oyster River	98%	2%	184
	West of Rt. 108, South of Main St.	96%	4%	219
	Other (Please specify)	90%	10%	20
Own/Rent Home	Own home	97%	3%	715
	Rent home	93%	7%	54
	Other	98%	2%	62
UNH Student	Yes	89%	11%	19
	No	98%	2%	810
Age	Under 30	90%	10%	21
	30-39	94%	6%	65
	40-49	97%	3%	91
	50-59	95%	5%	101
	60-69	98%	2%	161
	70-79	99%	1%	173
	80 and older	97%	3%	76
Children	0	97%	3%	627
	1	95%	5%	76
	2	99%	1%	97
	3 or more	94%	6%	16
Gender	Female	99%	1%	435
	Male	96%	4%	360
Source	Mailed to Households	98%	2%	528
	Town Email List	97%	3%	318

Q6.2: Would you hesitate to call the Durham Police Department for assistance?

		Yes	No	N
Overall		4%	96%	910
Durham Location	Downtown area	4%	96%	152
	North of Main Street to border	3%	97%	268
	East of Rt. 108, South of the Oyster River	5%	95%	189
	West of Rt. 108, South of Main St.	4%	96%	243
	Other (Please specify)		100%	22
Own/Rent Home	Own home	3%	97%	757
	Rent home	10%	90%	67
	Other	3%	97%	69
UNH Student	Yes	15%	85%	20
	No	4%	96%	873
Age	Under 30	9%	91%	22
	30-39	13%	87%	69
	40-49	7%	93%	95
	50-59	4%	96%	109
	60-69	2%	98%	166
	70-79	2%	98%	187
	80 and older	2%	98%	86
Children	0	3%	97%	677
	1	8%	93%	80
	2	2%	98%	100
	3 or more	11%	89%	19
Gender	Female	2%	98%	479
	Male	5%	95%	375
Source	Mailed to Households	4%	96%	568
	Town Email List	3%	97%	342

Q6.2.1: Why would you hesitate to call the Durham Police Department? (coded)

		Don't want to be a burden	Hesitant to call police, in general	Ignore crimes	Negative comment about Durham police	Negative comment about police, in general
Overall		12%	9%	9%	12%	15%
Durham Location	Downtown area	17%	17%	17%	17%	17%
	North of Main Street to border		25%	13%	13%	13%
	East of Rt. 108, South of the Oyster River	11%		11%		11%
	West of Rt. 108, South of Main St.	22%			11%	22%
	Other (Please specify)					
Own/Rent Home	Own home	8%	4%	8%	12%	20%
	Rent home	29%	29%	14%		
	Other				50%	
UNH Student	Yes		33%		33%	
	No	13%	6%	10%	10%	16%
Age	Under 30		50%			
	30-39	22%	22%	11%		22%
	40-49				29%	14%
	50-59	25%			25%	
	60-69			33%		67%
	70-79	25%			25%	
	80 and older					
Children	0	9%	9%	13%	13%	17%
	1	17%	17%			17%
	2	50%				
	3 or more				50%	
Gender	Female	27%	27%			9%
	Male	6%		12%	18%	12%
Source	Mailed to Households	17%	13%	4%	8%	8%
	Town Email List			20%	20%	30%

Q6.2.1: Why would you hesitate to call the Durham Police Department? (coded)

		Not helpful	Not responsive to concerns	Trust issues	Other	No comment/ Unsure	N
Overall		6%	15%	12%	3%	9%	34
Durham Location	Downtown area					17%	6
	North of Main Street to border		25%	13%			8
	East of Rt. 108, South of the Oyster River		22%	33%		11%	9
	West of Rt. 108, South of Main St.	22%	11%			11%	9
	Other (Please specify)						
Own/Rent Home	Own home	4%	20%	16%		8%	25
	Rent home	14%				14%	7
	Other				50%		2
UNH Student	Yes	33%					3
	No	3%	16%	13%	3%	10%	31
Age	Under 30	50%					2
	30-39		11%			11%	9
	40-49	14%	14%	29%			7
	50-59		50%				4
	60-69						3
	70-79			25%		25%	4
	80 and older			50%		50%	2
Children	0	4%	13%	9%		13%	23
	1		17%	33%			6
	2	50%					2
	3 or more		50%				2
Gender	Female		9%	18%		9%	11
	Male	6%	18%	12%	6%	12%	17
Source	Mailed to Households	8%	13%	17%	4%	8%	24
	Town Email List		20%			10%	10

Q6.3: Overall, how well do you feel the Durham Police Department does in providing services to the community?

		Excellent	Good	Fair	Poor	Very Poor	N
Overall		66%	29%	4%	1%	0%	893
Durham Location	Downtown area	60%	34%	3%	1%	1%	154
	North of Main Street to border	70%	23%	5%	1%	0%	261
	East of Rt. 108, South of the Oyster River	67%	29%	4%	1%		189
	West of Rt. 108, South of Main St.	65%	30%	4%		1%	234
	Other (Please specify)	73%	18%	5%	5%		22
Own/Rent Home	Own home	67%	28%	5%	1%	0%	749
	Rent home	54%	35%	3%	3%	5%	63
	Other	65%	35%				65
UNH Student	Yes	30%	40%	15%	5%	10%	20
	No	67%	28%	4%	1%	0%	856
Age	Under 30	32%	45%	9%	5%	9%	22
	30-39	43%	40%	13%	3%		67
	40-49	61%	34%	2%	2%		93
	50-59	62%	33%	6%			107
	60-69	67%	28%	4%	1%	1%	166
	70-79	79%	19%	1%		1%	185
	80 and older	74%	24%	2%			84
Children	0	68%	27%	3%	1%	1%	660
	1	56%	34%	9%	1%		82
	2	67%	29%	4%			97
	3 or more	47%	47%		5%		19
	Gender	Female	68%	29%	3%	0%	0%
Male	66%	26%	5%	1%	1%	370	
Source	Mailed to Households	66%	30%	4%	1%	1%	555
	Town Email List	66%	28%	5%	1%	0%	338

Q6.4: Overall, how do you feel the Durham Police Department does with community outreach?

		Excellent	Good	Fair	Poor	Very Poor	N
Overall		47%	42%	9%	2%	1%	673
Durham Location	Downtown area	37%	49%	13%	2%		150
	North of Main Street to border	47%	42%	9%	2%	0%	257
	East of Rt. 108, South of the Oyster River	53%	33%	11%	3%	1%	187
	West of Rt. 108, South of Main St.	46%	45%	7%	1%	1%	230
	Other (Please specify)	55%	32%	9%		5%	22
Own/Rent Home	Own home	47%	42%	10%	1%	0%	737
	Rent home	42%	39%	11%	5%	3%	62
	Other	44%	51%	5%			59
UNH Student	Yes	20%	30%	25%	20%	5%	20
	No	47%	42%	9%	1%	0%	837
Age	Under 30	18%	41%	23%	14%	5%	22
	30-39	32%	49%	18%	2%		66
	40-49	42%	49%	5%	3%		92
	50-59	40%	47%	11%	2%		106
	60-69	42%	44%	12%	1%	2%	163
	70-79	56%	39%	4%	1%	1%	180
	80 and older	65%	33%	3%			80
Children	0	47%	41%	9%	2%	1%	644
	1	40%	42%	16%	2%		81
	2	49%	45%	6%			96
	3 or more	26%	63%	5%	5%		19
Gender	Female	49%	43%	8%	1%		457
	Male	45%	42%	9%	2%	1%	364
Source	Mailed to Households	48%	40%	10%	2%	1%	536
	Town Email List	45%	45%	8%	1%	0%	337

Q7.1.1: How much do you agree with each statement below? Speed tables should be used as a traffic calming method

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		10%	14%	26%	35%	15%	898
Durham Location	Downtown area	10%	9%	26%	37%	18%	152
	North of Main Street to border	10%	13%	21%	39%	17%	269
	East of Rt. 108, South of the Oyster River	9%	20%	28%	31%	12%	185
	West of Rt. 108, South of Main St.	10%	14%	30%	31%	15%	240
	Other (Please specify)	18%	9%	27%	36%	9%	22
Own/Rent Home	Own home	11%	14%	26%	34%	15%	752
	Rent home	9%	11%	28%	34%	18%	65
	Other	4%	10%	27%	43%	15%	67
UNH Student	Yes	10%	20%	45%	15%	10%	20
	No	10%	14%	26%	35%	15%	863
Age	Under 30	9%	18%	36%	27%	9%	22
	30-39	18%	19%	21%	32%	16%	68
	40-49	9%	14%	29%	29%	20%	94
	50-59	13%	14%	22%	38%	14%	110
	60-69	8%	20%	29%	30%	13%	168
	70-79	9%	13%	21%	42%	15%	190
	80 and older	9%	11%	36%	36%	8%	80
Children	0	10%	15%	27%	34%	14%	669
	1	7%	12%	27%	44%	10%	82
	2	8%	10%	23%	33%	25%	96
	3 or more		11%	26%	32%	32%	19
Gender	Female	8%	13%	29%	38%	13%	473
	Male	12%	14%	24%	31%	18%	375
Source	Mailed to Households	11%	13%	24%	34%	19%	559
	Town Email List	9%	15%	30%	35%	10%	339

Q7.1.2: How much do you agree with each statement below? Stop signs should be used as a traffic calming method

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		6%	8%	25%	44%	17%	889
Durham Location	Downtown area	5%	7%	25%	45%	18%	152
	North of Main Street to border	5%	9%	22%	43%	20%	267
	East of Rt. 108, South of the Oyster River	7%	6%	31%	43%	13%	185
	West of Rt. 108, South of Main St.	6%	9%	23%	46%	16%	234
	Other (Please specify)		9%	27%	50%	14%	22
Own/Rent Home	Own home	6%	8%	26%	43%	17%	744
	Rent home	5%	6%	20%	48%	20%	54
	Other	3%	10%	24%	49%	13%	67
UNH Student	Yes	5%	20%	30%	35%	10%	20
	No	6%	8%	25%	45%	17%	854
Age	Under 30	9%	23%	23%	36%	9%	22
	30-39	6%	10%	21%	43%	21%	68
	40-49	3%	5%	33%	43%	15%	93
	50-59	8%	9%	22%	46%	15%	109
	60-69	7%	10%	31%	39%	14%	166
	70-79	3%	8%	19%	49%	22%	189
	80 and older	4%	5%	24%	52%	15%	79
Children	0	5%	9%	24%	44%	18%	662
	1	9%	2%	35%	43%	11%	81
	2	4%	10%	25%	43%	18%	96
	3 or more		5%	16%	53%	26%	19
Gender	Female	4%	6%	24%	48%	17%	467
	Male	8%	10%	26%	39%	17%	372
Source	Mailed to Households	7%	8%	23%	41%	21%	555
	Town Email List	3%	8%	28%	50%	12%	334

Q7.1.3: How much do you agree with each statement below? Where possible, roundabouts should be used instead of signaled intersections

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		12%	17%	30%	25%	17%	902
Durham Location	Downtown area	12%	11%	35%	21%	22%	153
	North of Main Street to border	9%	14%	30%	30%	17%	270
	East of Rt. 108, South of the Oyster River	12%	19%	23%	27%	18%	188
	West of Rt. 108, South of Main St.	14%	21%	31%	22%	13%	239
	Other (Please specify)	9%	9%	55%	14%	14%	22
Own/Rent Home	Own home	10%	17%	30%	26%	17%	754
	Rent home	25%	14%	32%	15%	14%	65
	Other	16%	17%	28%	23%	16%	69
UNH Student	Yes	20%	15%	15%	30%	20%	20
	No	12%	16%	31%	25%	16%	667
Age	Under 30	22%	13%	22%	35%	9%	23
	30-39	13%	19%	29%	25%	13%	68
	40-49	10%	14%	35%	24%	17%	94
	50-59	11%	13%	32%	24%	20%	109
	60-69	10%	13%	28%	32%	18%	165
	70-79	13%	18%	32%	23%	14%	193
	80 and older	12%	14%	31%	25%	17%	83
Children	0	13%	16%	29%	26%	16%	674
	1	12%	18%	32%	28%	10%	82
	2	6%	14%	37%	24%	19%	95
	3 or more		16%	47%	11%	26%	19
Gender	Female	12%	21%	32%	21%	13%	476
	Male	10%	11%	28%	29%	21%	374
Source	Mailed to Households	12%	16%	29%	26%	18%	564
	Town Email List	12%	17%	33%	23%	15%	338

Q7.1. 4. How much do you agree with each statement below? The Durham Police are honest and ethical when dealing with you

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		1%	1%	15%	35%	48%	885
Durham Location	Downtown area	2%	1%	23%	34%	40%	154
	North of Main Street to border	2%	1%	12%	35%	50%	262
	East of Rt. 108, South of the Oyster River	1%	1%	14%	31%	54%	185
	West of Rt. 108, South of Main St.	1%	1%	14%	38%	46%	235
	Other (Please specify)	5%		11%	58%	26%	19
Own/Rent Home	Own home	1%	1%	15%	34%	49%	750
	Rent home	5%		20%	36%	39%	61
	Other	2%		13%	44%	41%	61
UNH Student	Yes	20%		30%	30%	20%	20
	No	1%	1%	15%	35%	49%	850
Age	Under 30	14%		36%	32%	18%	22
	30-39	3%		23%	50%	24%	66
	40-49	2%	3%	10%	34%	51%	94
	50-59		2%	20%	36%	42%	109
	60-69	2%	1%	13%	33%	46%	164
	70-79	1%		8%	30%	60%	184
	80 and older			13%	33%	54%	78
Children	0	2%	0%	15%	35%	49%	655
	1	2%	4%	12%	39%	43%	82
	2			18%	32%	51%	97
	3 or more		11%	11%	32%	47%	19
Gender	Female	1%	0%	14%	39%	45%	458
	Male	2%	0%	14%	32%	52%	373
Source	Mailed to Households	2%	1%	15%	34%	49%	553
	Town Email List	1%	1%	14%	37%	47%	332

Q7.1.5: How much do you agree with each statement below? The Durham Police show concern for your rights as a member of the community

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		1%	1%	16%	34%	47%	881
Durham Location	Downtown area	2%	1%	21%	36%	40%	154
	North of Main Street to border	2%	1%	12%	34%	51%	258
	East of Rt. 108, South of the Oyster River	1%	2%	16%	31%	51%	184
	West of Rt. 108, South of Main St.	1%	2%	17%	34%	46%	237
	Other (Please specify)		5%	15%	55%	25%	20
Own/Rent Home	Own home	1%	1%	16%	33%	48%	747
	Rent home	5%	2%	20%	36%	37%	59
	Other	2%		11%	44%	44%	62
UNH Student	Yes	15%		40%	25%	20%	20
	No	1%	1%	15%	35%	48%	846
Age	Under 30	9%		45%	23%	23%	22
	30-39	3%	2%	24%	41%	30%	66
	40-49	3%	3%	15%	34%	45%	94
	50-59		2%	20%	36%	42%	109
	60-69	1%	2%	18%	33%	46%	166
	70-79	2%	1%	9%	31%	57%	183
	80 and older			12%	30%	58%	76
Children	0	1%	1%	16%	34%	47%	651
	1	2%	2%	15%	39%	41%	82
	2		1%	20%	29%	51%	97
	3 or more	5%	5%	21%	21%	47%	19
Gender	Female	1%	1%	16%	38%	44%	454
	Male	2%	2%	14%	30%	51%	373
Source	Mailed to Households	2%	1%	16%	33%	48%	547
	Town Email List	1%	1%	17%	36%	45%	334

Q7.1.6: How much do you agree with each statement below? The Durham Police show a real interest in being fair when making decisions that affect you

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		1%	2%	23%	32%	42%	866
Durham Location	Downtown area	1%	3%	28%	33%	34%	151
	North of Main Street to border	1%	0%	19%	34%	46%	251
	East of Rt. 108, South of the Oyster River	1%	1%	22%	31%	45%	184
	West of Rt. 108, South of Main St.	1%	3%	23%	31%	42%	232
	Other (Please specify)		5%	32%	47%	16%	19
Own/Rent Home	Own home	1%	2%	23%	33%	42%	735
	Rent home	3%	3%	24%	31%	39%	59
	Other		2%	22%	36%	41%	59
UNH Student	Yes	10%	5%	40%	29%	20%	20
	No	1%	2%	22%	33%	43%	831
Age	Under 30	5%	5%	50%	23%	18%	22
	30-39	3%	2%	32%	38%	26%	66
	40-49	3%	2%	19%	37%	39%	93
	50-59		3%	26%	36%	35%	108
	60-69		4%	25%	29%	43%	161
	70-79	2%	1%	16%	30%	51%	181
	80 and older			20%	30%	50%	74
Children	0	1%	2%	22%	33%	43%	641
	1	4%	3%	23%	35%	36%	80
	2		2%	26%	27%	45%	96
	3 or more	5%	5%	21%	32%	37%	19
Gender	Female	0%	1%	25%	35%	39%	444
	Male	1%	3%	19%	31%	46%	370
Source	Mailed to Households	1%	2%	21%	32%	43%	543
	Town Email List	1%	2%	25%	33%	40%	323

Q7.1.7: How much do you agree with each statement below? The Town of Durham is working diligently to address the safety needs of bicyclists

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N
Overall		3%	8%	46%	29%	14%	858
Durham Location	Downtown area	6%	12%	46%	26%	9%	151
	North of Main Street to border	1%	8%	44%	31%	16%	249
	East of Rt. 108, South of the Oyster River	3%	5%	51%	27%	14%	183
	West of Rt. 108, South of Main St.	2%	7%	46%	30%	14%	229
	Other (Please specify)		6%	44%	44%	6%	38
Own/Rent Home	Own home	3%	8%	46%	30%	14%	728
	Rent home	3%	9%	48%	22%	17%	58
	Other		2%	54%	34%	10%	99
UNH Student	Yes	5%	5%	70%	10%	10%	20
	No	3%	8%	46%	30%	14%	823
Age	Under 30	9%	5%	68%	14%	5%	22
	30-39	8%	18%	55%	14%	6%	66
	40-49	3%	10%	49%	23%	15%	94
	50-59	3%	10%	45%	32%	10%	107
	60-69	3%	10%	43%	33%	11%	159
	70-79	1%	2%	45%	34%	18%	180
	80 and older		1%	35%	39%	24%	74
Children	0	2%	6%	45%	32%	15%	630
	1	4%	15%	51%	21%	10%	82
	2	5%	11%	47%	25%	11%	96
	3 or more		5%	68%	21%	5%	19
Gender	Female	3%	7%	50%	28%	13%	441
	Male	2%	8%	42%	33%	15%	365
Source	Mailed to Households	3%	7%	48%	29%	13%	531
	Town Email List	2%	9%	44%	30%	15%	327

Q7.2: There are several new student apartment complexes in the community. In your opinion, did they improve the look and feel of downtown Durham, worsen the look and feel of downtown Durham, or did it make little difference?

		Improve	Worsen	Make little difference	N
Overall		29%	29%	43%	878
Durham Location	Downtown area	35%	26%	39%	153
	North of Main Street to border	29%	26%	45%	256
	East of Rt. 108, South of the Oyster River	29%	30%	42%	185
	West of Rt. 108, South of Main St.	24%	31%	45%	234
	Other (Please specify)	27%	36%	36%	22
Own/Rent Home	Own home	29%	29%	42%	740
	Rent home	29%	26%	45%	65
	Other	22%	24%	54%	59
UNH Student	Yes	35%	15%	50%	20
	No	29%	29%	42%	843
Age	Under 30	27%	9%	64%	22
	30-39	24%	24%	52%	67
	40-49	33%	18%	48%	93
	50-59	36%	22%	42%	108
	60-69	35%	31%	34%	161
	70-79	27%	31%	42%	180
	80 and older	21%	36%	43%	80
Children	0	28%	31%	41%	650
	1	27%	21%	52%	82
	2	36%	15%	49%	96
	3 or more	21%	21%	58%	19
Gender	Female	25%	30%	45%	459
	Male	33%	26%	41%	367
Source	Mailed to Households	30%	27%	43%	549
	Town Email List	26%	31%	43%	329

Q7.3: The Durham Police Department will receive \$3,399,265 from the Town of Durham's general fund, about 19% of the total budget. Do you feel this is too much, too little, or about the right amount?

		Too much	About the right amount	Too little	Don't know/Not sure	N
Overall		8%	30%	6%	56%	912
Durham Location	Downtown area	12%	23%	5%	61%	155
	North of Main Street to border	6%	32%	6%	55%	269
	East of Rt. 108, South of the Oyster River	10%	31%	6%	53%	186
	West of Rt. 108, South of Main St.	6%	31%	6%	56%	248
	Other (Please specify)	14%	36%	9%	41%	22
Own/Rent Home	Own home	8%	30%	6%	57%	764
	Rent home	15%	36%	9%	39%	66
	Other	1%	26%	7%	65%	68
UNH Student	Yes	32%	42%	26%	19	19
	No	7%	30%	6%	57%	678
Age	Under 30	24%	57%	19%	21	21
	30-39	26%	22%	7%	44%	68
	40-49	14%	23%	7%	55%	94
	50-59	6%	17%	5%	51%	110
	60-69	7%	32%	5%	56%	169
	70-79	5%	33%	6%	56%	192
	80 and older	1%	24%	8%	66%	86
Children	0	6%	31%	6%	57%	680
	1	18%	28%	2%	51%	82
	2	10%	31%	9%	50%	98
	3 or more	21%	21%		58%	19
Gender	Female	6%	25%	5%	63%	479
	Male	9%	39%	7%	45%	378
Source	Mailed to Households	6%	29%	6%	58%	572
	Town Email List	11%	32%	6%	51%	340

Q7.4: Where do you most often get information about the Town of Durham?

		Friday Updates	Social media (Facebook, Instagram, Twitter)	Local paper (Foster's Daily Democrat)	Other	N
Overall		77%	9%	5%	9%	840
Durham Location	Downtown area	73%	12%	3%	12%	139
	North of Main Street to border	80%	5%	6%	9%	250
	East of Rt. 108, South of the Oyster River	80%	10%	3%	7%	176
	West of Rt. 108, South of Main St.	79%	10%	4%	7%	225
	Other (Please specify)	77%	10%		5%	22
Own/Rent Home	Own home	82%	8%	4%	6%	705
	Rent home	52%	26%	3%	18%	61
	Other	52%	6%	18%	24%	62
UNH Student	Yes	20%	50%		30%	20
	No	79%	8%	5%	8%	607
Age	Under 30	13%	61%		26%	23
	30-39	70%	19%	5%	6%	64
	40-49	79%	17%	1%	3%	90
	50-59	76%	8%	4%	12%	100
	60-69	84%	5%	3%	8%	164
	70-79	83%	3%	6%	8%	180
	80 and older	72%	3%	12%	13%	75
Children	0	78%	7%	6%	10%	627
	1	79%	12%	4%	5%	75
	2	76%	20%	2%	2%	91
	3 or more	72%	22%		6%	18
Gender	Female	78%	10%	4%	7%	440
	Male	76%	8%	5%	11%	355
Source	Mailed to Households	66%	13%	8%	13%	503
	Town Email List	94%	4%	1%	2%	337

Q7.5: Do you think the Durham Police Department shares too much, too little, or about the right amount of information on social media?

		Too much	About the right amount	Too little	Don't know/Not sure	N
Overall		0%	34%	11%	55%	908
Durham Location	Downtown area		32%	14%	55%	154
	North of Main Street to border	0%	32%	9%	58%	268
	East of Rt. 108, South of the Oyster River		40%	11%	49%	190
	West of Rt. 108, South of Main St.	1%	32%	11%	57%	242
	Other (Please specify)		50%	18%	32%	22
Own/Rent Home	Own home	0%	34%	11%	54%	760
	Rent home		38%	11%	52%	66
	Other		25%	6%	70%	69
UNH Student	Yes	5%	30%	20%	45%	20
	No	0%	34%	11%	55%	874
Age	Under 30		35%	22%	43%	23
	30-39		38%	21%	41%	68
	40-49		46%	18%	36%	94
	50-59	1%	45%	11%	44%	110
	60-69		29%	12%	59%	170
	70-79	1%	37%	6%	57%	189
	80 and older		18%	4%	79%	85
Children	0	0%	31%	8%	61%	678
	1	2%	45%	23%	29%	82
	2		46%	18%	36%	97
	3 or more		37%	21%	42%	19
Gender	Female	0%	32%	10%	58%	478
	Male	1%	37%	12%	50%	377
Source	Mailed to Households	0%	29%	9%	62%	569
	Town Email List	1%	42%	14%	43%	339

Q7.6: Is there something we did not ask you that you would like the Durham Police to be aware of? (coded)

		Bike/Pedestrian safety	Comments about living situation/ Riverwoods	Comments about survey	Concerns with bikes/ skateboards/ scooters	Concerns with pedestrians
Overall		1%	1%	2%	1%	1%
Durham Location	Downtown area	2%		1%	3%	2%
	North of Main Street to border	0%	1%	1%	1%	
	East of Rt. 108, South of the Oyster River		1%	3%	1%	1%
	West of Rt. 108, South of Main St.	2%	1%	2%	1%	2%
	Other (Please specify)		5%			
Own/Rent Home	Own home	1%	0%	2%	1%	1%
	Rent home	1%		1%		1%
	Other		7%			
UNH Student	Yes					
	No	1%	1%	2%	1%	1%
Age	Under 30					
	30-39	3%		1%	1%	1%
	40-49	2%			1%	2%
	50-59	1%	1%	2%	1%	3%
	60-69	2%		4%	1%	
	70-79		2%	2%	2%	1%
	80 and older		3%	2%	1%	
Children	0	0%	1%	2%	1%	1%
	1	2%		1%	1%	1%
	2	3%				2%
	3 or more	5%				5%
Gender	Female	1%	1%	2%	1%	1%
	Male	1%	1%	2%	1%	1%
Source	Mailed to Households	1%	1%	1%	1%	1%
	Town Email List	1%	1%	4%	2%	1%

Q7.6: Is there something we did not ask you that you would like the Durham Police to be aware of? (coded)

		DPD general compliments/ Thank you	Drug/Alcohol concerns	General bad driving concerns	Gun concerns	Issues with parked cars
Overall		7%	0%	1%	0%	0%
Durham Location	Downtown area	6%		2%		
	North of Main Street to border	5%	1%	1%	0%	
	East of Rt. 108, South of the Oyster River	11%				1%
	West of Rt. 108, South of Main St.	6%	0%	2%	0%	0%
	Other (Please specify)	5%				
Own/Rent Home	Own home	7%	0%	2%	0%	0%
	Rent home	3%			1%	
	Other	3%				
UNH Student	Yes	5%				
	No	7%	0%	1%	0%	0%
Age	Under 30	4%				
	30-39	4%		3%		
	40-49	6%		1%		1%
	50-59	5%	1%	3%		
	60-69	9%	1%	1%	1%	1%
	70-79	6%		1%	1%	
	80 and older	7%				
Children	0	7%	0%	1%	0%	0%
	1	10%	1%	4%		1%
	2	5%		1%		
	3 or more					
Gender	Female	7%	0%	1%	0%	0%
	Male	7%	0%	2%		0%
Source	Mailed to Households	6%		2%	0%	
	Town Email List	7%	1%	1%		1%

Q7.6: Is there something we did not ask you that you would like the Durham Police to be aware of? (coded)

		Issues with the DPD/policing	Noise/Litter/ Other general disturbances	Speeding concerns	Street/ Crosswalk lighting	Suggestions for service
Overall		4%	2%	5%	2%	3%
Durham Location	Downtown area	6%	4%	4%	3%	3%
	North of Main Street to border	2%	2%	6%	1%	3%
	East of Rt. 108, South of the Oyster River	3%	1%	2%	1%	4%
	West of Rt. 108, South of Main St.	4%	0%	8%	3%	3%
	Other (Please specify)	14%	5%		5%	5%
Own/Rent Home	Own home	4%	2%	5%	2%	3%
	Rent home	6%		3%	4%	4%
	Other	1%		3%		3%
UNH Student	Yes	10%			10%	10%
	No	4%	2%	5%	2%	3%
Age	Under 30	4%			5%	13%
	30-39	7%	1%	7%	1%	6%
	40-49	9%	2%	5%	3%	
	50-59	3%	1%	5%	2%	4%
	60-69	5%	4%	4%		2%
	70-79	3%	2%	6%	3%	5%
	80 and older	1%	2%	6%	3%	1%
Children	0	3%	2%	6%	2%	3%
	1	5%	4%	4%	1%	2%
	2	4%	2%	4%	3%	3%
	3 or more	5%				
Gender	Female	2%	2%	3%	2%	3%
	Male	5%	2%	7%	2%	3%
Source	Mailed to Households	3%	1%	6%	2%	3%
	Town Email List	4%	3%	4%	2%	4%

Q7.6: Is there something we did not ask you that you would like the Durham Police to be aware of? (coded)

		Suggestions for speed control/traffic management	Other	No comment/Unsure	N
Overall		3%	1%	66%	923
Durham Location	Downtown area	3%		62%	156
	North of Main Street to border	4%	1%	69%	272
	East of Rt. 108, South of the Oyster River	1%		72%	190
	West of Rt. 108, South of Main St.	2%	1%	62%	248
	Other (Please specify)	9%		55%	22
Own/Rent Home	Own home	3%	1%	64%	771
	Rent home			74%	68
	Other	1%		82%	71
UNH Student	Yes			65%	20
	No	3%	1%	66%	889
Age	Under 30			70%	23
	30-39	3%		59%	69
	40-49	3%		63%	95
	50-59	4%		66%	110
	60-69	2%	1%	63%	169
	70-79	2%	3%	65%	194
	80 and older	2%		70%	88
Children	0	2%	1%	67%	690
	1	1%		61%	82
	2	6%		67%	100
	3 or more	11%		74%	19
Gender	Female	2%	1%	69%	490
	Male	3%	0%	63%	379
Source	Mailed to Households	3%	1%	66%	586
	Town Email List	2%	1%	62%	337

Q8.1: Where in Durham do you live?

		Downtown area	North of Main Street to border	East of Rt. 108, South of the Oyster River	West of Rt. 108, South of Main St.	Other (Please specify)	N
Overall		18%	31%	21%	28%	2%	889
Own/Rent Home	Own home	17%	28%	23%	29%	2%	756
	Rent home	28%	34%	12%	26%		65
	Other	16%	60%	5%	10%	7%	60
UNH Student	Yes	55%	30%	5%	10%		20
	No	17%	31%	22%	28%	3%	860
Age	Under 30	45%	23%	9%	18%	5%	22
	30-39	28%	19%	16%	36%	1%	69
	40-49	14%	30%	23%	32%	1%	94
	50-59	21%	24%	30%	22%	3%	108
	60-69	21%	25%	26%	27%	1%	167
	70-79	12%	38%	16%	29%	5%	188
	80 and older	9%	40%	20%	29%	2%	82
Children	0	17%	31%	22%	27%	2%	664
	1	22%	26%	19%	30%	4%	81
	2	16%	27%	22%	33%	2%	100
	3 or more	21%	32%	21%	26%		19
Gender	Female	17%	31%	20%	28%	3%	475
	Male	17%	30%	23%	27%	2%	368
Source	Mailed to Households	17%	33%	21%	28%	1%	554
	Town Email List	19%	26%	22%	27%	5%	335

Q8.2: Which best describes your living situation?

		Own home	Rent home	Other	N
Overall		85%	7%	8%	911
Durham Location	Downtown area	81%	12%	7%	156
	North of Main Street to border	78%	8%	13%	269
	East of Rt. 108, South of the Oyster River	94%	4%	2%	188
	West of Rt. 108, South of Main St.	91%	7%	2%	246
	Other (Please specify)	82%		18%	22
UNH Student	Yes	15%	75%	10%	20
	No	86%	6%	8%	883
Age	Under 30	17%	70%	13%	23
	30-39	83%	14%	3%	60
	40-49	96%	2%	2%	94
	50-59	94%	5%	2%	110
	60-69	95%	3%	2%	109
	70-79	83%	6%	11%	191
	80 and older	67%	6%	27%	85
Children	0	81%	9%	9%	685
	1	95%	2%	2%	82
	2	98%	1%	1%	99
	3 or more	100%			19
Gender	Female	82%	9%	9%	487
	Male	87%	5%	7%	375
Source	Mailed to Households	80%	10%	10%	574
	Town Email List	93%	4%	4%	337

Q8.3: Are you a UNH student?

		Yes	No	N
Overall		2%	98%	910
Durham Location	Downtown area	7%	93%	154
	North of Main Street to border	2%	98%	270
	East of Rt. 108, South of the Oyster River	1%	99%	189
	West of Rt. 108, South of Main St.	1%	99%	245
	Other (Please specify)		100%	22
Own/Rent Home	Own home	0%	100%	765
	Rent home	22%	78%	68
	Other	3%	97%	70
Age	Under 30	70%	30%	23
	30-39	1%	99%	69
	40-49		100%	95
	50-59		100%	109
	60-69		100%	167
	70-79	1%	99%	191
	80 and older	1%	99%	86
Children	0	3%	97%	682
	1	1%	99%	82
	2		100%	100
	3 or more		100%	19
Gender	Female	2%	98%	485
	Male	3%	97%	376
Source	Mailed to Households	3%	97%	576
	Town Email List	1%	99%	334

Q8.4: What is your age?

		Under 30	30-39	40-49	50-59	60-69	70-79	80 and older	N
Overall		3%	9%	13%	15%	23%	26%	12%	749
Durham Location	Downtown area	8%	15%	10%	18%	27%	17%	5%	129
	North of Main Street to border	2%	6%	13%	12%	19%	33%	15%	218
	East of Rt. 108, South of the Oyster River	1%	7%	14%	21%	28%	19%	10%	156
	West of Rt. 108, South of Main St.	2%	12%	14%	12%	22%	27%	12%	207
	Other (Please specify)	5%	5%	5%	15%	10%	50%	10%	20
Own/Rent Home	Own home	1%	9%	14%	16%	26%	25%	9%	631
	Rent home	30%	19%	4%	9%	9%	20%	9%	54
	Other	5%	4%	4%	4%	5%	38%	41%	56
UNH Student	Yes	80%	5%				10%	5%	20
	No	1%	9%	13%	15%	23%	26%	12%	720
Children	0	4%	4%	3%	12%	25%	33%	15%	563
	1	1%	29%	32%	30%	7%	1%		73
	2		25%	52%	16%	1%	5%	1%	87
	3 or more		11%	63%	21%	5%			19
Gender	Female	3%	11%	12%	15%	20%	28%	13%	398
	Male	4%	6%	13%	14%	26%	26%	10%	325
Source	Mailed to Households	5%	8%	10%	14%	19%	27%	17%	437
	Town Email List	1%	10%	16%	16%	28%	25%	4%	312

Q8.5: How many children under the age of 18 live in your household?

		0	1	2	3 or more	N
Overall		77%	9%	11%	2%	892
Durham Location	Downtown area	75%	12%	10%	3%	153
	North of Main Street to border	79%	8%	10%	2%	263
	East of Rt. 108, South of the Oyster River	78%	8%	12%	2%	185
	West of Rt. 108, South of Main St.	74%	10%	14%	2%	243
	Other (Please specify)	75%	15%	10%		20
Own/Rent Home	Own home	74%	10%	13%	3%	751
	Rent home	96%	3%	1%		67
	Other	96%	3%	1%		67
UNH Student	Yes	95%	5%			20
	No	77%	9%	12%	2%	863
Age	Under 30	96%	4%			23
	30-39	35%	30%	32%	3%	69
	40-49	16%	24%	47%	13%	95
	50-59	64%	20%	13%	4%	110
	60-69	96%	3%	1%	1%	168
	70-79	97%	1%	2%		192
	80 and older	99%		1%		85
Gender	Female	77%	10%	11%	1%	483
	Male	78%	8%	11%	3%	369
Source	Mailed to Households	81%	7%	11%	2%	567
	Town Email List	72%	13%	12%	3%	325

Q8.6: Which of the following best describes your gender?

		Female	Male	Transgender	Gender expansive	Prefer not to say	N
Overall		54%	42%	0%	0%	4%	907
Durham Location	Downtown area	54%	42%		1%	4%	154
	North of Main Street to border	54%	41%			4%	270
	East of Rt. 108, South of the Oyster River	51%	46%	1%		3%	188
	West of Rt. 108, South of Main St.	56%	41%			3%	243
	Other (Please specify)	64%	32%			5%	22
Own/Rent Home	Own home	52%	43%	0%	0%	4%	761
	Rent home	69%	30%			1%	67
	Other	59%	38%			3%	71
UNH Student	Yes	50%	50%				20
	No	54%	42%	0%	0%	4%	878
Age	Under 30	48%	52%				23
	30-39	62%	30%		1%	6%	69
	40-49	49%	45%			6%	94
	50-59	53%	43%			5%	110
	60-69	47%	51%			2%	168
	70-79	57%	43%				193
	80 and older	59%	39%	1%		1%	87
Children	0	54%	42%	0%	0%	3%	684
	1	60%	38%			2%	82
	2	56%	41%			3%	99
	3 or more	37%	53%			11%	18
Source	Mailed to Households	55%	41%			4%	571
	Town Email List	52%	44%	0%	0%	4%	336

Appendix D: Survey Instruments

Mailed Paper Version :



Durham Police Department Community Survey

As we conduct our eighth community survey, I would sincerely appreciate it if you could take a few minutes to complete this questionnaire about your perceptions of crime and policing in the Town of Durham. Your input provides an updated understanding of the perceptions and wishes of the community and allows us to recognize if these attitudes are changing. We use the results to enhance policing services and to direct the Department as we strive to provide the most responsive, cost-efficient, and compassionate police services possible to the Durham community. I want to assure you that your answers are completely confidential, and your identity will not be known. Your participation in this survey is voluntary and you need not answer every question. Please circle the response that best represents your opinion. You can either complete this paper survey or complete the online version using this link: <https://tinyurl.com/DurhamPDSurvey> or by scanning the QR code below. Please complete either the online or paper survey by **April 1st, 2023**.

If you have any questions, please contact Captain Jack Dalton at jdalton@ci.durham.nh.us or at 603-868-2324, UNH Survey Center Director Andrew Smith at Andrew.Smith@unh.edu or at 603-862-2226, or Matthew Demarest at Matthew.Demarest@unh.edu.



Sincerely,
Rene Kelley, Chief of Police

SECTION 1: How safe do you consider yourself in Durham?

	Not Safe	Safe	Very Safe
1.1 How safe do you consider yourself in Durham:			
How safe do you feel at night in your home?	1	2	3
How safe do you feel walking at night in downtown Durham?	1	2	3
How safe do you feel out alone at night walking in your immediate neighborhood?	1	2	3
How safe do you feel out alone during the day walking in your immediate neighborhood?	1	2	3

1.2 Do you think crime in Durham has increased, decreased, or stayed the same over the last 12 months?	1. Increased	2. Decreased	3. Stayed the same
1.3 Have you limited, changed, or curtailed your activities in Durham because you are concerned about crime?	1. Yes	2. No	
1.4 Do you feel that crime is such an issue in Durham that you have considered moving?	1. Yes	2. No	

SECTION 2: How concerned are you about the following situations in Durham during *day-time* hours?

	Not Concerned	Concerned	Very Concerned
Having your home burglarized	1	2	3
Walking within Durham	1	2	3
Bicycling in Durham	1	2	3
Driving through Durham	1	2	3
Children in danger	1	2	3
Children being exposed to drugs	1	2	3
Strangers loitering near your home	1	2	3
Illegal parking downtown	1	2	3
Illegal parking near your home	1	2	3
Illegal parking where you work	1	2	3
Illegal parking near public schools	1	2	3
Having your vehicle vandalized, broken into, or stolen	1	2	3

SECTION 3: How concerned are you about the following situations in Durham during <i>night-time</i> hours?			
	Not Concerned	Concerned	Very Concerned
Having your home burglarized	1	2	3
Walking within Durham	1	2	3
Bicycling in Durham	1	2	3
Driving through Durham	1	2	3
Children in danger	1	2	3
Children being exposed to drugs	1	2	3
Strangers loitering near your home	1	2	3
Illegal parking downtown	1	2	3
Illegal parking near your home	1	2	3
Illegal parking where you work	1	2	3
Illegal parking near public schools	1	2	3
Having your vehicle vandalized, broken into, or stolen	1	2	3

SECTION 4: To what extent do you believe the issues listed below are a problem in Durham?			
	Significant	Somewhat	Insignificant
Car horns/stereos/alarms	1	2	3
Speeding cars/Screeching tires	1	2	3
Illegal drug possession and use	1	2	3
Illegal dumping/littering	1	2	3
Load music or other noise from homes	1	2	3
Load music or other noise from UNH facilities	1	2	3
Noisy neighbors	1	2	3
Parking/Traffic problems	1	2	3
Pedestrians crossing road outside of crosswalks	1	2	3
Cars not yielding to pedestrians	1	2	3
Cars not yielding to bicyclists	1	2	3
Inadequate bicycle signage and roadway markings	1	2	3
Bicyclists riding on sidewalks	1	2	3
Inadequate street lighting	1	2	3
Public drinking/intoxication	1	2	3
Stray/Barking dogs	1	2	3
Trespassing upon your property	1	2	3
Unsupervised children	1	2	3
Vandalisms/Graffiti	1	2	3
Youths/UNH students "hanging around," blocking streets, sidewalks, businesses	1	2	3
Skateboarding on streets, sidewalks, parking lots	1	2	3
Internet/Coomputer "scams"/crimes	1	2	3
Telephone "scams"/crimes	1	2	3
Scooterists and/or bicyclists not following traffic laws or driving in an unsafe manner	1	2	3

SECTION 5: Experience with the Durham Police Department

5.1 Have you had any contact with the Durham Police Department in the past three years?

1. Yes
2. No → **SKIP TO SECTION 6**

5.2 Were you treated professionally, with dignity and respect? 1. Yes 2. No

5.3 If you called the Durham Police for any reason in the past three years, how quickly did they respond?

1. They responded faster than I expected. 2. The time it took was about right.
3. They responded too slowly. 4. They never came.

SECTION 6: Overall perception of the Durham Police Department

6.1 Is the Durham Police Department responsive to your needs? 1. Yes 2. No

6.2 Would you hesitate to call the Durham Police Department for assistance?
1. Yes → Why? _____
2. No

6.3 Overall, how well do you feel the Durham Police Department does in providing services to the community?
1. Excellent 2. Good 3. Fair 4. Poor 5. Very Poor

6.4 Overall, how do you feel the Durham Police Department does with community outreach?
1. Excellent 2. Good 3. Fair 4. Poor 5. Very Poor

SECTION 7: Topical issues

7.1 How much do you agree with each statement below?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Speed tables should be used as a traffic calming method	1	2	3	4	5
Stop signs should be used as a traffic calming method	1	2	3	4	5
Where possible, roundabouts should be used instead of signaled intersections	1	2	3	4	5
The Durham Police are honest and ethical when dealing with you	1	2	3	4	5
The Durham Police show concern for your rights as a member of the community	1	2	3	4	5
The Durham Police show a real interest in being fair when making decisions that affect you	1	2	3	4	5
The Town of Durham is working diligently to address the safety needs of bicyclists	1	2	3	4	5

7.2 There are several new student apartment complexes in the community. In your opinion, did they improve the look and feel of downtown Durham, worsen the look and feel of downtown Durham, or did it make little difference?
1. Improve 2. Worsen 3. Make little difference

7.3 The Durham Police Department will receive \$3,399,265 from the Town of Durham's general fund, about 19% of the total budget. Do you feel this is too much, too little, or about the right amount?
1. Too much 2. About the right amount 3. Too little 4. Don't know/Not sure

7.4 Where do you most often get information about the Town of Durham?
1. Friday Updates 2. Social media (Facebook, Instagram, Twitter)
3. Local paper (Foster's Daily Democrat) 4. Other

7.5 Do you think the Durham Police Department shares too much, too little, or about the right amount of information on social media? 1. Too much 2. About the right amount 3. Too little 4. Don't know/Not sure

Is there something we did not ask you that you would like the Durham Police to be aware of?

SECTION 8: Residential status

8.1 Where in Durham do you live? (See map below)

1. Downtown area	2. North of Main Street to the border of Madbury and Dover
3. East of Rt. 108 and South of the Oyster River (Durham Point Rd., Stagecoach, etc.)	4. West of Rt. 108 and South of Main Street (Faculty area, Packers Falls, etc.)

8.2 Which best describes your living situation?
1. Own home 2. Rent home 3. Live in UNH dorm 4. Other

8.3 Are you a UNH student? 1. Yes 2. No 8.4 What is your age? _____

8.5 How many children under the age of 18 live in your household? _____

8.6 Which of the following best describes your gender?
1. Female 2. Male 3. Transgender 4. Gender expansive 5. Prefer not to say



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	Not Safe	Safe	Very Safe
--	----------	------	-----------

How safe do you feel out alone at night walking in your immediate neighborhood?

How safe do you feel out alone during the day walking in your immediate neighborhood?

Do you think crime in Durham has increased, decreased, or stayed the same over the last 12 months?

Increased

Decreased

Stayed the same

Have you limited, changed, or curtailed your activities in Durham because you are concerned about crime?

Yes

No

Do you feel that crime is such an issue in Durham that you have considered moving?

Yes

No

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SECTION 2: How concerned are you about the following situations in Durham during day-time hours?

How concerned are you about the following situations in Durham during **day-time** hours?

	Not Concerned	Concerned	Very Concerned
--	---------------	-----------	----------------

Having your home burglarized

Walking within Durham

Bicycling in Durham

Driving through Durham

Children in danger

Children being exposed to drugs

Strangers loitering near your home

Illegal parking downtown

Illegal parking near your home

Illegal parking where you work

Illegal parking near public schools

Having your vehicle vandalized, broken into, or stolen

SECTION 3: How concerned are you about the following situations in Durham during night-time hours?

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How concerned are you about the following situations in Durham during **night-time** hours?

	Not Concerned	Concerned	Very Concerned
Having your home burglarized	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking within Durham	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycling in Durham	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Driving through Durham	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children in danger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children being exposed to drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strangers loitering near your home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal parking downtown	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal parking near your home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal parking where you work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal parking near public schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having your vehicle vandalized, broken into, or stolen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION 4: To what extent do you believe the issues listed below are a problem in Durham?

To what extent do you believe the issues listed below are a problem in Durham?

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	Significant	Somewhat	Insignificant
Car horns/stereos/alarms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speeding cars/Screaming tires	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal drug possession and use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Illegal dumping/littering	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loud music or other noise from homes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loud music or other noise from UNH facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Significant	Somewhat	Insignificant
Noisy neighbors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking/Traffic problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pedestrians crossing road outside of crosswalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cars not yielding to pedestrians	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cars not yielding to bicyclists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate bicycle signage and roadway markings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Significant	Somewhat	Insignificant
Bicyclists riding on sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate street lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

https://uh.ac1.qualtrics.com/Q68863636/Book.aspx?GetSurveyFirstPreview?ContextSurveyID=9V_d5U2H4F4D01n3E&ContextLibraryID=QR_jeaF7H4yoT2pc

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	Significant	Somewhat	Insignificant
Public drinking/intoxication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stray/Barking dogs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trespassing upon your property	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unsupervised children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Significant	Somewhat	Insignificant
Vandalism/Graffiti	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youths/UNH students "hanging around," blocking streets, sidewalks, businesses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateboarding on streets, sidewalks, parking lots	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet/Computer "scams"/crimes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Telephone "scams"/crimes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scoterists and/or bicyclists not following traffic laws or driving in an unsafe manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION 5: Experience with the Durham Police Department

Have you had any contact with the Durham Police Department in the past three years?

- Yes
- No

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Were you treated professionally, with dignity and respect?

- Yes
- No

If you called the Durham Police for any reason in the past three years, how quickly did they respond?

- They responded faster than I expected.
- The time it took was about right.
- They responded too slowly.
- They never came.

SECTION 6: Overall perception of the Durham Police Department

Is the Durham Police Department responsive to your needs?

- Yes
- No

Would you hesitate to call the Durham Police Department for assistance?

- Yes
- No

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Make little difference

The Durham Police Department will receive \$3,399,265 from the Town of Durham's general fund, about 19% of the total budget. Do you feel this is too much, too little, or about the right amount?

- Too much
- About the right amount
- Too little
- Don't know/Not sure

Where do you most often get information about the Town of Durham?

- Friday Updates
- Social media (Facebook, Instagram, Twitter)
- Local paper (Foster's Daily Democrat)
- Other

Do you think the Durham Police Department shares too much, too little, or about the right amount of information on social media?

- Too much
- About the right amount
- Too little
- Don't know/Not sure

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SECTION 8: Residential status

Where in Durham do you live? (See map below)



- 1. Downtown area
- 2. North of Main Street to the border of Madbury and Dover
- 3. East of Rt. 108 and South of the Oyster River (Durham Point Rd., Stagecoach, etc.)
- 4. West of Rt. 108 and South of Main Street (Faculty area, Packers Falls, etc.)
- Other (Please specify):

Which best describes your living situation?

- Own home
- Rent home

https://nh.ac1.qualtrics.com/QE/EstSection/BookApp/GetSurvey/Preview?ContextSurveyID=SV_26U2V6Kf4701n3E&ContextLibraryID=UR_3a2e17N4yscT2p

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- Live in UNH dorm
- Other

Are you a UNH student?

- Yes
- No

What is your age?

How many children under the age of 18 live in your household?

Which of the following best describes your gender?

- Female
- Male
- Transgender
- Gender expansive
- Prefer not to say

End

Is there something we did not ask you that you would like the Durham Police to be aware of?

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You have now completed this survey on the Durham Police Department. Your participation is greatly appreciated. If you wish to review or change any of your selections, please click "Back" below to return to previous pages. If you are satisfied with your responses, please click "Submit" below to record your responses. Thank you very much for your participation.

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https://unh.qualtrics.com/GfDataCollection/Browse.aspx?GetSurvey=PrintPreview?ContextSurveyID=SV_05U29K9F27C1x3E&ContextLibraryID=UR_04487N4ys1T2pe

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TOWN OF DURHAM

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Durham, NH 03824
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AGENDA ITEM: **#11** *TS*

DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Jim Rice, Assessor

AGENDA ITEM: PUBLIC HEARING AND ACTION ON ORDINANCE #2023-07 AMENDING SECTION 132-1 "BLIND EXEMPTION" AND SECTION 132-2 "DISABLED EXEMPTION" AND SECTION 132-3 "ELDERLY EXEMPTION", CHAPTER 132 "TAX EXEMPTIONS AND CREDITS" OF THE DURHAM TOWN CODE RELATING TO EXEMPTION AMOUNTS, INCOME THRESHOLDS, AND ASSET LIMITS.

CC PREPARED BY: Jim Rice, Assessor

CC PRESENTED BY: Todd Selig, Town Administrator
Jim Rice, Assessor

AGENDA DESCRIPTION:

At the Town Council meeting on July 17, 2023, Assessor Jim Rice gave a presentation regarding the income threshold, asset limits and exemption amounts for the Blind, Disabled and Elderly Exemptions. At the end of the presentation, the Council held a discussion on this matter and asked that Mr. Rice bring back for the Council's review and consideration an ordinance to amend Sections 132-1, 132-2, and 132-3 of the Durham Town Code relating to the blind, disabled and elderly exemptions.

As a result, the Assessor is recommending that amendments be made only for the blind exemption; the disabled income thresholds, asset limit and exemption amount; and the elderly income thresholds and exemption amounts. No amendments are recommended for the elderly asset limits as they are consistent with the overall average when compared to neighboring municipalities.

The Assessor recommends the following amendments:

Ordinance 132-1: Blind Exemption per RSA 72:37 - amend the following:
Exemption amount from \$30,000 to \$37,000.

Ordinance 132-2: Disabled Exemption per RSA 72:37-b - amend the following:
Exemption amount from \$110,000 to \$175,000.

Income Limits:

Single Person from \$38,000 to \$47,000

Married Person from \$52,000 to \$65,000

And net assets not in excess of \$200,000, excluding the value of the person's residence.

Ordinance 132-3: Elderly Exemption per RSA 72:39-a - amend the following:
Exemption Amounts:

Age 65-74 from \$125,000 to \$175,000

Age 75-79 from \$175,000 to \$225,000

Age 80+ from \$225,000 to \$275,000

Income Limits:

Single Person from \$38,000 to \$47,000

Married Person from \$52,000 to \$65,000

LEGAL AUTHORITY:

72:39-b Procedure for Adoption and Modification of Elderly Exemption. -

I. A town or city may adopt or modify elderly exemptions by the procedure in RSA 72:27-a.

II. An elderly exemption, based on assessed value for qualified taxpayers, may be granted for a different dollar amount determined by the town or city, to a person 65 years of age up to 75 years, to a person 75 years of age up to 80 years, and to a person 80 years of age or older. To qualify, the person must have been a New Hampshire resident for at least 3 consecutive years, own the real estate individually or jointly, or if the real estate is owned by such person's spouse, they must have been married to each other for at least 5 consecutive years. In addition, the taxpayer must have a net income in each applicable age group of not more than a dollar amount determined by the town or city of not less than \$13,400 or, if married, a combined net income of not more than a dollar amount determined by the town or city of not less than \$20,400; and own net assets not in excess of a dollar amount determined by the town or city of not less than \$35,000 excluding the value of the person's residence or, if married, combined net assets not in excess of a dollar amount determined by the town or city of not less than \$35,000 excluding the value of the residence. Under no circumstances shall the amounts of the exemption for any age category be less than \$5,000. The combined net asset amount for married persons shall apply to a surviving spouse until the sale or transfer of the property by the surviving spouse or until the remarriage of the surviving spouse.

At its meeting on August 14, 2023, the Town Council moved this ordinance on First Reading and scheduled a Public Hearing for its meeting on Monday, September 11, 2023. A Public Hearing notice was published in *Foster's/Seacoast Online* on Friday, August 25, 2023. The notice was also posted on the outside bulletin board at the Town Hall, as well as at the Durham Public Library and Department of Public Works.

LEGAL OPINION:

N/A

FINANCIAL DETAILS:

As described in the proposed ordinance.

SUGGESTED ACTION OR RECOMMENDATIONS:

MOTION #1

The Durham Town Council hereby OPENS the Public Hearing on (as proposed) (as amended) Ordinance #2023-07 amending Section 132-1 "Blind Exemption", Section 132-2 "Disabled Exemption" and Section 132-3 "Elderly Exemption", Chapter 132 "Tax Exemptions and Credits" of the Durham Town Code relating to exemption amounts, income thresholds, and asset limits.

MOTION #2

The Durham Town Council hereby CLOSES the Public Hearing on (as proposed) (as amended) Ordinance #2023-07 amending Section 132-1 "Blind Exemption", Section 132-2 "Disabled Exemption" and Section 132-3 "Elderly Exemption", Chapter 132 "Tax Exemptions and Credits" of the Durham Town Code relating to exemption amounts, income thresholds, and asset limits.

MOTION #3

The Durham Town Council hereby ADOPTS (as proposed) (as amended) Ordinance #2023-07 amending Section 132-1 "Blind Exemption", Section 132-2 "Disabled Exemption" and Section 132-3 "Elderly Exemption", Chapter 132 "Tax Exemptions and Credits" of the Durham Town Code relating to exemption amounts, income thresholds, and asset limits.

ORDINANCE #2023-07 OF DURHAM, NEW HAMPSHIRE

AMENDING SECTION 132-1 BLIND EXEMPTION, SECTION 132-2 "DISABLED EXEMPTION" AND SECTION 132-3 "ELDERLY EXEMPTION", CHAPTER 132 "TAX EXEMPTIONS AND CREDITS" OF THE DURHAM TOWN CODE RELATING TO EXEMPTION AMOUNTS, INCOME THRESHOLDS, AND ASSET LIMITS.

WHEREAS, the Town of Durham has reviewed, per RSA 72:37, the total exemption amount pertaining to **Section 132-1 Blind Exemption** of the Durham Town Code and determined that this section should be amended. The Ordinance was last amended on 10/8/03; and

WHEREAS, the Town of Durham has reviewed, per RSA 72:37-b, the total exemption amount, the income threshold, and asset limits pertaining to **Section 132-2 Disabled Exemption** of the Durham Town Code and determined that this section *should* be amended. The Ordinance was last amended on 04/03/2017; and

WHEREAS, the Town of Durham has reviewed, per RSA 72:39-a, the total exemption amount and the income threshold pertaining to **Section 132-3 Elderly Exemption** of the Durham Town Code and determined that this section *should* be amended. The asset limits pertaining to **Section 132-3 Elderly Exemption** *should not* be amended. The Ordinance was last amended on 04/03/2017; and

WHEREAS, at its meeting on August 14, 2023, the Town Council moved this ordinance on First Reading and scheduled a Public Hearing for its meeting on Monday, September 11, 2023. A Public Hearing notice was published in the *Foster's/Seacoast Online* on Friday, August 25, 2023. The notice was also posted on the outside bulletin board at the Town Hall, as well as at the Durham Public Library and Department of Public Works.

NOW, THEREFORE BE IT RESOLVED that the Durham Town Council, the governing and legislative body of the Town of Durham, New Hampshire does hereby adopt Ordinance #2023-07 and does hereby amend Sections 132-1 "Blind Exemption" and 132-2 "Disabled Exemption" and 132-3 "Elderly Exemption" of the Durham Town Code relating to amounts, income thresholds, and asset limits. Wording to be deleted is annotated with ~~strikeout~~ type. New wording is annotated with underscoring.

132-1. Blind Exemption

Every inhabitant who is legally blind as determined by the Blind Services Program, Bureau of Vocational Rehabilitation, Department of Education shall be exempt each year on the assessed value, for property tax purposes, of his or her residential real estate to the value of ~~\$30,000.00.~~ \$37,000.00

132-2. Disabled Exemption

A. Any person who is eligible under Title II or Title XVI of the Federal Social Security Act for benefits to the disabled shall receive a yearly exemption in the amount of ~~\$110,000.00.~~ \$175,000.00

B. The exemption in paragraph A may be applied only to property which is occupied as the principal place of abode by the disabled person. The exemption may be applied to any land or buildings appurtenant to the residence or to manufactured housing if that is the principal place of abode.

C. To qualify for this exemption, the person must have been a New Hampshire resident for at least 5 years and own and occupy the real estate individually or jointly, or if the real estate is owned by a spouse, they must have been married for at least 5 years. In addition, the taxpayer must have a net income of not more than ~~\$38,000.00~~ \$47,000.00 or, if married, a combined net income of not more than ~~\$52,000.00~~ \$65,000.00; and own net assets not in excess of ~~\$155,000.00~~ \$200,000.00, excluding the value of the person's residence.

132-3. Elderly Exemption

A. Any person who is eligible under this section shall receive a yearly exemption as follows: For a person 65 years of age up to 75 years, the exemption shall be ~~\$125,000.00~~ \$175,000.00 for a person 75 years of age up to 80 years, the exemption shall be ~~\$175,000.00~~ \$225,000.00; for a person 80 years of age or older, the exemption shall be ~~\$225,000.00.~~ \$275,000.00

B. No exemption shall be allowed unless the person applying therefore:

(1) Has resided in New Hampshire for at least 3 years preceding April 1 in the year in which the exemption is claimed.

(2) Has a net income of not more than ~~\$38,000.00~~ \$47,000.00 or, if married, a combined net income of less than ~~\$52,000.00.~~ \$65,000.00 The net income shall be determined by deducting from all moneys received, from any source including social security or pension payments, the amount of any of the following or the sum thereof:

- (a) Life insurance paid on the death of an insured;
- (b) Expenses and costs incurred in the course of conducting a business enterprise;
- (c) Proceeds from the sale of assets.

(3) Owns net assets not in excess of \$200,000.00, excluding the value of

the person’s actual residence and the land upon which it is located up to the greater of 2 acres or the minimum single family residential lot size specified in Chapter 175 of this Code. “Net assets” means the value of all assets, tangible and intangible, minus the value of any good faith encumbrances. “Residence” means the housing unit, and related structures such as an unattached garage or woodshed, which is the person’s principal home, and which the person in good faith regards as home to the exclusion of any other places where the person may temporarily live. “Residence” shall exclude attached dwelling units and unattached structures used or intended for commercial or other nonresidential purposes.

C. Additional requirements for an exemption shall be that the property is:

- (1) Owned by the resident; or
- (2) Owned by a resident jointly or in common with the resident’s spouse, either of whom meets the age requirement for the exemption claimed; or
- (3) Owned by a resident jointly or in common with a person not the resident’s spouse, if the resident meets the applicable age requirement for the exemption claimed; or
- (4) Owned by a resident, or the resident’s spouse, either of whom meets the age requirement for the exemption claimed, and when they have been married to each other for at least 5 years.

PASSED AND ADOPTED by the Town Council of the Town of Durham this **11th** day of **September, 2023** by _____ affirmative votes, _____ negative votes, and _____ abstentions.

Sally Needell, Chair
Durham Town Council

ATTEST:

Rachel Deane, Town Clerk/Tax Collector



TOWN OF DURHAM

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AGENDA ITEM: **#12 TS**
DATE: September 11, 2023

COUNCIL COMMUNICATION

INITIATED BY: Durham Town Council

AGENDA ITEM: APPROVE THE TOWN COUNCIL MEETING MINUTES FOR AUGUST 14, 2023

CC PREPARED BY: Karen Edwards, Administrative Assistant

PRESENTED BY: Todd Selig, Administrator

AGENDA DESCRIPTION:

Attached for the Council's review and approval are the minutes for the meeting held on August 14, 2023. Please call or email Karen Edwards with any grammatical/spelling changes prior to the meeting. Discussion at Monday evening's meeting should be limited only to substantive changes.

LEGAL AUTHORITY:

RSA 91-A:2 (II) specifies what must be contained in minutes of public meetings:

"Minutes of all such meetings, including names of members, persons appearing before the bodies or agencies, and a brief description of the subject matter discussed and final decisions, shall be promptly recorded and open to public inspection not more than 5 business days after the public meeting, except as provided in RSA 91-A:6, and shall be treated as permanent records of anybody or agency, or any subordinate body thereof, without exception."

LEGAL OPINION:

N/A

FINANCIAL DETAILS:

N/A

SUGGESTED ACTION OR RECOMMENDATIONS:

MOTION:

The Durham Town Council does hereby approve the Town Council meeting minutes for August 14, 2023 (as presented/as amended).