# UNIVERSITY of NEW HAmpSHIRE <br>  <br> <br> Master Plan Survey Summary <br> <br> Master Plan Survey Summary May 2011 

 May 2011}

## I. A Brief Overview

- 467 individuals responded to the survey (397 full responses and 70 partial responses).
- The following is a breakdown of respondents by age:
- 63\% ages 35-64
- $29 \%$ ages 65 and over
- $6 \%$ ages $18-34$
- $2 \%$ of respondents under age 18
- Respondents represented 22 of the Town's 23 tax maps, with $22 \%$ residing in map 6 ('Faculty Neighborhood') and 18 (Rt. 108 South).
- $52 \%$ of respondents were female; $48 \%$ were male
- $41 \%$ of respondents are employed full time; $27 \%$ retired; $12 \%$ self-employed, $6 \%$ homemakers, $8 \%$ employed part time, $2 \%$ students; $3 \%$ other and $1 \%$ unemployed
- $42 \%$ travel less than 5 mi to work (including those who work from home)
- $60 \%$ use car or truck to travel to work and $12 \%$ use alternative means (walk, bike, bus, or train).
- Years lived in Durham: Average 16.99 years ( 440 responses)

167 R - 1 to 10 yrs ;
128 R-11 to 20 yrs;
$86 \mathrm{R}-20$ to $40 \mathrm{yrs} ;$
27 R-41 to $50 \mathrm{yrs} ;$
2R-51 to 70 yrs.

## II. Community Character

How important are the following attributes to making Durham a place where you will want to live during the next ten to twenty years?

- Small new England town character:
- $86 \%$ overall positive ( $43 \%$ very; $43 \%$ somewhat important)
- Vibrant Town
- $86 \%$ overall positive ( $52 \%$ very; $34 \%$ somewhat important)
- Sense of Community
- $91 \%$ overall positive ( $59 \%$ very; $32 \%$ somewhat important)
- Attractive natural setting
- $93 \%$ overall positive ( $60 \%$ very; $33 \%$ somewhat important)
- Traditional historic architectural character:
- $71 \%$ overall positive ( $27 \%$ very; $44 \%$ somewhat important)
- Access to outdoor recreational activities:
- $83 \%$ overall positive ( $46 \%$ very; $37 \%$ somewhat important)
- Quality of Oyster River schools:
- $82 \%$ overall positive ( $55 \%$ very; $27 \%$ somewhat important)
- Local employment opportunities:
- $61 \%$ overall positive ( $23 \%$ very; $38 \%$ somewhat important)
- Pedestrian and bicycle friendliness:
- $82 \%$ overall positive ( $52 \%$ very; $30 \%$ somewhat important)
- Affordable, attractive housing options:
- $71 \%$ overall positive ( $31 \%$ very; $40 \%$ somewhat important)
- Access to UNH:
- $71 \%$ overall positive ( $35 \%$ very; $36 \%$ somewhat important)
- Access to Seacoast Region:
- $92 \%$ overall positive ( $53 \%$ very; $39 \%$ somewhat important)


## III. Economic Vitality

To what degree would you support following policies aimed at stabilizing/reducing the property tax rate?

- Allow commercial or mixed residential-commercial building heights greater than 4 stores in downtown:
- $56 \%$ overall positive ( $33 \%$ strongly support; $23 \%$ somewhat support)
- Make more land available for commercial development:
- $71 \%$ overall positive ( $42 \%$ strongly; $29 \%$ somewhat support)
- Build a parking structure in the downtown:
- $71 \%$ overall positive ( $32 \%$ strongly; $38 \%$ somewhat support)
- Encourage shopping plaza developments outside of downtown:
- $52 \%$ overall positive ( $28 \%$ strongly; $24 \%$ somewhat support)


## To what extent do you agree with the following statements about economic development in Durham?

- Joint UNH Projects to promote economic Development should be pursued:
- $91 \%$ overall positive ( $55 \%$ strongly; $36 \%$ somewhat agree)
- Durham should extend water, sewer, and roads to stimulate economic development:
- $62 \%$ overall positive ( $24 \%$ strongly; $38 \%$ somewhat agree)
- A Durham tax rate with future increases similar to past increases is acceptable:
- $35 \%$ overall positive ( $7 \%$ strongly; $28 \%$ somewhat agree)
- A town hotel would have positive impact:
- $61 \%$ overall positive ( $22 \%$ strongly; $39 \%$ somewhat agree)
- A performing arts center in or around downtown:
- $72 \%$ overall positive ( $35 \%$ strongly; $37 \%$ somewhat agree)
- Durham should establish architectural and site design standards or guidelines for downtown projects:
- $81 \%$ overall positive ( $47 \%$ strongly; $34 \%$ somewhat agree)
- Durham should continue to facilitate the re-development of existing structures:
- $89 \%$ overall positive ( $51 \%$ strongly; $38 \%$ somewhat agree)
- Durham should continue to facilitate new construction in downtown:
- $85 \%$ overall positive ( $46 \%$ strongly; $39 \%$ somewhat agree)
- If available, I would spend more money on retail and professional services in Durham rather than out of town:
- $91 \%$ overall positive ( $69 \%$ strongly; $22 \%$ somewhat agree)
- A tax rate with similar rates as the past is acceptable:
- $35 \%$ overall positive ( $7 \%$ strongly disagree; $28 \%$ somewhat disagree)
- Economic development (office parks, light industry) beyond downtown should be encouraged by the Town:
- $84 \%$ overall positive ( $51 \%$ strongly; $33 \%$ somewhat agree)
- Open to development along the entrance to town via Rte 4:
- $62 \%$ overall positive ( $36 \%$ strongly; $26 \%$ somewhat agree)
- Open to development along the entrance to town via Rte. 155A:
- $72 \%$ overall positive ( $40 \%$ strongly; $32 \%$ somewhat agree)
- Open to development along the entrance to town via Rte. 108N:
- $70 \%$ overall positive ( $42 \%$ strongly; $28 \%$ somewhat agree)
- Open to development along the entrance to town at Coe's Corner near Rte 4:
- $64 \%$ overall positive ( $36 \%$ strongly; $28 \%$ somewhat agree)
- Open to development to town via Rte 108 S:
- $56 \%$ overall positive ( $31 \%$ strongly; $25 \%$ somewhat agree)


## How important are the following items to improving the downtown?

- Bike lane network:
- $74 \%$ overall positive (41\% very; $33 \%$ somewhat important)
- Better sidewalks:
- $73 \%$ overall positive ( $32 \%$ very; $41 \%$ somewhat important)
- Better crosswalks:
- $68 \%$ overall positive ( $35 \%$ very; $33 \%$ somewhat important)
- Better biking and walking access to the downtown from where I live:
- $59 \%$ overall positive ( $33 \%$ very; $26 \%$ somewhat important)
- Better lighting:
- $48 \%$ overall positive ( $16 \%$ very; $32 \%$ somewhat important)
- Two-way traffic patterns:
- $39 \%$ overall positive ( $17 \%$ very; $22 \%$ somewhat important)
- Public transportation to downtown from where you live:
- $28 \%$ overall positive ( $10 \%$ very; $18 \%$ somewhat important)
- Public transportation that connects the downtown with recreation opportunities:
- $39 \%$ overall positive ( $12 \%$ very; $27 \%$ somewhat important)
- More events/festivals:
- $51 \%$ overall positive ( $15 \%$ very; $36 \%$ somewhat important)
- Improved parking availability:
- $61 \%$ overall positive ( $35 \%$ very; $36 \%$ to somewhat important)
- Buildings that combine residential and commercial uses:
- $62 \%$ overall positive ( $26 \%$ very; $36 \%$ somewhat important)

To what extent do you agree that the following housing options and policies would favorably impact Durham?

- More flexible options for 'in-law' apartments:
- $67 \%$ overall positive ( $26 \%$ strongly; $41 \%$ somewhat agree)
- Expand family rental housing opportunities:
- 64\% overall positive ( $23 \%$ strongly; $41 \%$ somewhat agree)
- More affordable housing for working individuals and families:
- $73 \%$ overall positive ( $33 \%$ strongly; $40 \%$ somewhat agree)
- More affordable housing for young families:
- $80 \%$ overall positive ( $36 \%$ strongly; $44 \%$ somewhat agree)
- More affordable housing options for seniors:
- $73 \%$ overall positive ( $29 \%$ strongly; $44 \%$ somewhat agree)
- Policies that enable seniors on a limited or fixed income to stay in Durham:
- $80 \%$ overall positive ( $46 \%$ strongly; $34 \%$ somewhat agree)
- Encourage a more diverse mix of housing options in downtown:
- $71 \%$ overall positive ( $27 \%$ strongly; $44 \%$ to somewhat agree)
- Encourage housing options with shared community facilities (e.g., community room, playground, parking, kitchen, etc.):
- $58 \%$ overall positive ( $23 \%$ strongly; $35 \%$ somewhat agree)
- Encourage more multi-unit housing outside of downtown:
- $51 \%$ overall positive ( $20 \%$ strongly; $31 \%$ somewhat agree)
- Better buffers between commercial or mixed-use (including parking lots) and residential properties:
- 68\% overall positive ( $25 \%$ strongly; $43 \%$ somewhat agree)

To what extent do you agree that Durham should encourage the following housing options?

- Single-family homes:
- $84 \%$ overall positive ( $53 \%$ strongly; $31 \%$ somewhat agree)
- Two-family homes (e.g., duplexes):
- 66\% overall positive ( $21 \%$ strongly; $45 \%$ somewhat agree)
- Multi-family homes (3-4 units):
- $38 \%$ overall positive ( $10 \%$ strongly; $28 \%$ somewhat agree)
- Apartment buildings (5-plus units):
- $41 \%$ overall positive ( $10 \%$ strongly; $31 \%$ somewhat agree)
- Townhouses (attached multi-story):
- 67\% overall positive ( $23 \%$ strongly; $43 \%$ somewhat agree)
- Condominiums:
- 67\% overall positive ( $23 \%$ strongly; $44 \%$ somewhat agree)
- Senior housing:
- $69 \%$ overall positive ( $24 \%$ strongly; $45 \%$ somewhat agree)
- Conversion of owner-occupied homes to apartments:
- $22 \%$ overall positive ( $4 \%$ strongly; $18 \%$ somewhat agree)
- Manufactured homes:
- $24 \%$ overall positive ( $5 \%$ strongly; $19 \%$ somewhat agree)
- Manufactured/mobile home parks:
- 7\% overall positive (2 strongly; 5\% somewhat agree)
- Conservation subdivisions (clustered homes with common open space):
- $78 \%$ overall positive ( $37 \%$ strongly; $41 \%$ somewhat agree)


## IV. Natural, Historic, Cultural, and Recreational Resources

To what extent do you agree with the following statements about Durham's natural resources?

- Protecting the sources of our drinking water is important to me
- $96 \%$ overall positive ( $81 \%$ strongly; $15 \%$ somewhat agree)
- Protecting water resources for recreational use is important to me
- $90 \%$ overall positive ( $58 \%$ strongly; $32 \%$ somewhat agree)
- Protecting aquatic habitats is important to me
- $91 \%$ overall positive ( $63 \%$ strongly; $28 \%$ somewhat agree)
- Durham should protect its coastal streams and water bodies that lead to Great Bay
- $96 \%$ overall positive ( $71 \%$ strongly; $25 \%$ somewhat agree)
- Durham should concentrate commercial development in existing developed areas to preserve outlying, high-quality natural areas
- 73\% overall positive (44\% strongly; 29\% somewhat agree)
- Durham should play a role in encouraging less consumption, leading to less waste
- $77 \%$ overall positive ( $51 \%$ strongly; $26 \%$ somewhat agree)


## Durham should adopt agricultural policies that:

- Support the production and sale of local agricultural products
- $88 \%$ overall positive ( $66 \%$ strongly; $22 \%$ somewhat agree)
- Support homeowner gardens
- $91 \%$ overall positive ( $67 \%$ strongly; $24 \%$ somewhat agree)
- Support community gardens
- $89 \%$ overall positive ( $66 \%$ strongly; $23 \%$ somewhat agree)
- Allow livestock-raising by homeowners
- $60 \%$ overall positive ( $21 \%$ strongly; $39 \%$ somewhat agree)
- Allow poultry-raising by homeowners owners
- $65 \%$ overall positive ( $28 \%$ strongly; $37 \%$ somewhat agree)
- Protect agricultural lands for current or future food production
- $82 \%$ overall positive ( $50 \%$ strongly; $32 \%$ somewhat agree)


## Durham should take action on each of the following energy initiatives over the next ten to twenty years:

- Implement additional energy conservation measures for municipal facilities
- $92 \%$ overall positive ( $65 \%$ strongly; $27 \%$ somewhat agree)
- Develop alternative energy sources for municipal facilities
- $85 \%$ overall positive ( $59 \%$ strongly; $26 \%$ somewhat agree)
- Encourage energy-efficient building construction through Town codes
- $82 \%$ overall positive ( $56 \%$ strongly; $26 \%$ somewhat agree)
- Establish one or more conveniently placed park-and-ride lots for carpooling
- $76 \%$ overall positive ( $38 \%$ strongly; $38 \%$ somewhat agree)


## Which specific road(s) or intersection(s) in town pose the most serious threat to pedestrian safety?

Church Hill Road \& Main ..... 10
Dairy Bar (barrier needed to train tracks) ..... 1
Downtown Loop ..... 9
Durham Pt. Rd \& 108 (sidewalk) ..... 15
Faculty Road ..... 3
Madbury \& Bagdad \& School Zone ..... 7
Madbury \& Edgewood ..... 9
Madbury \& Emerson ..... 1
Madbury \& Garrison ..... 1
Madbury \& Main (at Post office) ..... 55
Madbury between Coes Corner and Pettee ..... 1
Main \& Pettee ..... 2
Main St \& 155A ..... 2
Main St \& Edgewood ..... 6
Main St \& Mast Road ..... 3
Main St \& Mill Road ..... 31
Main ST \& Rt 108 at Court House ..... 1
Main St (at Libby's \& hair salon) ..... 18
Main St (downtown) ..... 5
Main St (in general) ..... 26
Main St. T Hall ..... 2
Mill Rd from wooedridge to Packers Falls ..... 1
Mill Road (Durham Mkt, Mill Plaza and C lot) ..... 20
Mill Road and Academic Way ..... 1
Packers Falls \& Bennett Rd ..... 2
Packers Falls Rd ..... 6
Pette \& Madbury ..... 14
Pette Brook Lane ..... 4
Rt 108 ..... 9
Rt 108 \& 155 ..... 2
Rt 108 and Caney ..... 1
Rt 108 Newmarket to Durham ..... 5
Rt 4 \& 155 ..... 2
Rt 4 \& Morgan Way ..... 1
Rt 4 \& Rt 108 ..... 5
Rt 4 intersect with Madbury ..... 16
Spinney Lane ..... 1
Total ..... 298

## Data does not include results from 32 hard-copy surveys

General comments about hazards included: cross walks; bike and walk paths needed; downtown foot traffic jay walking; the round-about, take it out; anywhere students are walking; downtown is dangerous for pedestrians and drivers;

## Which specific road(s) or intersection(s) in town pose the most serious threat to bicyclist safety?

Bagdad ..... 3
College Rd ..... 1
downtown loop ..... 11
Durham Point Road ..... 25
Edgewood Road ..... 2
Gasoline Alley ..... 5
Irving Station intersection ..... 2
Madbury \& Edgewood ..... 5
Madbury \& Main \& Coe ..... 3
Madbury \& Main (Post Office) ..... 12
Madbury \& Pettee ..... 3
Madbury Rd ..... 4
Madbury Rd \& Rt 4 ..... 4
Main St ..... 12
Main St \& Edgewood ..... 3
Main St. \& Pettee ..... 4
Main St. before Durham House of Pizza ..... 1
Mast Rd ..... 3
Mill Rd ..... 15
Mill Rd \& Main ..... 4
Mill Rd \& Packers Falls ..... 1
Mill Rd Plaza - left turn, Lot C, Durham Mkt ..... 4
Newmarket Rd (Rt 108) ..... 35
Packers Falls \& Bennett \& Wednesday Hill ..... 7
Rt 4 \& Piscataqua Rd ..... 1
Pettee ..... 9
Roundabout ..... 1
Rt 108 ..... 7
Rt 108 - all of it - Rt 4 E to 108 ..... 5
Rt 108 and 155A ..... 3
Rt 108 and Main ..... 5
Rt 108 to Durham Pt Rd ..... 2
Rt 4 ..... 5
Rt 4 \& 108 Intersection ..... 1
Rt 4 \& 155 ..... 1
T-Hall ..... 1
UNH - In and around ..... 3

## To what extent to you agree that Durham should take the following steps to protect and promote the Town's historic and cultural character?

- Preserve historic structures
- 84\% overall positive (37\% strongly; 47\% somewhat agree)
- Expand the Historic District boundaries
- $41 \%$ overall positive ( $14 \$$ strongly; $27 \%$ somewhat agree)
- Strengthen architectural design standards for the historic district
- 59\% overall positive ( $26 \%$ strongly; $33 \%$ somewhat agree)
- Install signage to identify historic buildings and historically significant areas
- $73 \%$ overall positive (31\% strongly; 42\% somewhat agree)


## To what extent do you agree with the following statements about the Town's recreation resources?

- A community recreational center for people of all ages would enhance Durham residents' quality of life.
- $69 \%$ overall positive ( $33 \%$ strongly; $36 \%$ somewhat agree)
- Durham should promote more outdoor events for the community.
- $67 \%$ overall positive ( $27 \%$ strongly; $40 \%$ somewhat agree)
- Durham should expand parking at Wagon Hill Farm
- $55 \%$ overall positive ( $21 \%$ strongly; $47 \%$ somewhat agree)


## v. Community Facilities and Infrastructure

Please rate the following existing facilities and infrastructure:

- Athletic/playing fields:
- 33\% overall positive ( $7 \%$ excellent; $26 \%$ good)
- Indoor recreation facilities:
- $12 \%$ overall positive ( $2 \%$ excellent; $10 \%$ good)
- Library:
- $18 \%$ overall positive (5\% excellent; $13 \%$ good)
- Fire/rescue station:
- $36 \%$ overall positive (10\% excellent; $26 \%$ good)
- McGregor Ambulance Station:
- 34\% overall positive (12\% excellent; $24 \%$ good)
- Oyster River cooperative School District facilities:
- $59 \%$ overall positive ( $21 \%$ excellent; $38 \%$ good)
- Police station:
- $52 \%$ overall positive ( $14 \%$ excellent; $38 \%$ good)
- Public works facility:
- 55\% overall positive ( $15 \%$ excellent; $40 \%$ good)
- Road maintenance \& reconstruction:
- $42 \%$ overall positive ( $9 \%$ excellent; $33 \%$ good)
- Town Hall:
- 40\% overall positive ( $10 \%$ excellent; $30 \%$ good)
- Transfer station (recycling):
- $69 \%$ overall positive ( $28 \%$ excellent; $41 \%$ good)

Name three attributes of Durham that you find to be most important or attractive.

Access to natural areas; library; recreation 7
Access to Seacoast 14
Access to UNH 13
bike lanes 6
college woods, Adams Point, Foss Farm 14
dynamic/walkable/quaint/size of - downtown 37
Good schools 55
Great Bay 11
green and/or open spaces; scenic 16
historic character 7
Lamprey and Oyster River 25
Land conservation 8
Location 1717
Mill Pond ..... 13
Natural areas/settings/resources ..... 40
Parks ..... 7
Recreation opps ..... 12
rural character ..... 119
safe/low crime/friendly/vibrant/engaged/sense of "community" ..... 27
small town feel ..... 38
UNH ..... 119
Wagon Hill ..... 16
Walkability on/off campus ..... 23
Name three attributes of Durham that you would like to change or see improved.
better bike lanes/path ..... 34
better mgmt of trash pick-up/litter; reduce noise - students/residential areas ..... 40
better public pool ..... 6
better recreation programs ..... 12
better schools ..... 10
better street lighting/crosswalks ..... 8
better variety of stores, restaurants, cafes ..... 75
better zoning ordinances ..... 6
decrease school budget ..... 7
high property tax/more affordable taxes ..... 25
improved public library ..... 27
make downtown 2 way ..... 5
more commercial development ..... 7
more economic development ..... 10
more senior/elderly housing ..... 7
more student housing ..... 14
more/better parking ..... 28
need a community center; better public pool ..... 11
reduce speed limit in town ..... 5

## Which number on the tax map approximates the area of Durham in which you live?

| Map \# | Responses | \% |
| :---: | :---: | :---: |
| 6 | 45 | 13\% |
| 18 | 30 | 9\% |
| 2 | 25 | 7\% |
| 11 | 25 | 7\% |
| 8 | 22 | 6\% |
| 10 | 19 | 6\% |
| 16 | 21 | 6\% |
| 17 | 20 | 6\% |
| 1 | 17 | 5\% |
| Not sure | 14 | 4\% |
| 14 | 13 | 4\% |
| 3 | 12 | 3\% |
| 4 | 11 | 3\% |
| 7 | 11 | 3\% |
| 12 | 12 | 3\% |
| 21 | 11 | 3\% |
| 22 | 11 | 3\% |
| 23 | 10 | 3\% |
| 5 | 4 | 1\% |
| 9 | 4 | 1\% |
| 13 | 5 | 1\% |
| 19 | 4 | 1\% |
| 20 | 4 | 1\% |
| 15 | 1 | 0\% |

