

**Durham Police Department
2009 Community Survey**

by

Andrew E. Smith, Ph.D.
Chad S. Novak

University of New Hampshire
Survey Center

November, 2010

Table of Contents

Executive Summary

Appendix A: Charts

Appendix B: Detailed Tabular Results

Appendix C: Questionnaire

Durham Police Department 2009 Community Survey

Executive Summary

The University of New Hampshire Survey Center conducted a survey for the Durham Police Department in September 2009. The major purpose of the survey was to gauge residents' satisfaction with the Durham Police Department. Furthermore, the survey was intended to reveal peoples perceptions of crime and safety within Durham. This survey closely replicates surveys conducted in 1997, 2000, 2002, and 2005.

The survey was administered by mail to 1750 residents of Durham. Of the 1750 that received the survey, 504 responded by mail to the UNH Survey Center. The response rate for the 2009 survey was 29%, lower than the 2005 when 37% responded, but about average for mail surveys. This report includes a summary of survey findings and charts that graphically display results. Appendix A contains detailed tabular results of survey questions. The questionnaire used in the survey can be found in Appendix B.

The major findings of the survey include:

Overall Police Ratings

Overall, residents of Durham maintain very favorable attitudes about the Durham Police Department, remaining relatively unchanged since 2000

- Almost all Durham residents (94%) give the Durham Police Department an overall rating of “excellent” or “good.” (**Figure 1**)
- Virtually all Durham residents (97%) say they would not hesitate to call the Durham Police Department for assistance. (**Figure 2**)
- Most Durham residents (97%) say that the Durham Police Department is responsive to their needs. (**Figure 3**)
- Two-thirds of Durham residents (65%) said they had contacted the Durham Police Department in the past 3 years. Of those that did contact the Durham Police Department, 96 percent said they were treated professionally with dignity and respect. (**Figures 4 & 5**)
- More than a third of Durham Residents that contacted the Durham Police department (36%) said they responded faster than expected, 62 percent said the time was about right, and 2 percent said it was too slow. (**Figure 6**)

Feelings of Safety in Durham

Durham residents feelings of safety in Durham have remained high in both day- and nighttime hours.

- All Durham residents (99%) feel safe at night in their homes. (**Figure 7**)
- Most Durham residents (95%) feel safe walking downtown at night. (**Figure 8**)
- The vast majority of Durham residents (92%) feel safe walking alone in their neighborhoods at night. (**Figure 9**)
- Durham residents (100%) feel safe walking during the day in their neighborhoods.

(Figure 10)

Response to Crime in Durham

Durham residents continue feel that crime over the past year has remained about the same

- Most Durham residents (95%) have not changed their activities in Durham because of crime. *(Figure 11)*
- Almost all Durham residents (96%) would not move from Durham because of crime. *(Figure 12)*

Major concerns in Durham

- Two-thirds of Durham residents (65%) are concerned (47% “concerned” and 18% “very concerned”) about children being exposed to drugs during the daytime hours, followed by having their home burglarized (41%), children being safe (35%), illegal parking near public schools (28%), illegal parking downtown (25%), strangers loitering near homes (24%), illegal parking near your home (21%), driving through Durham (17%), illegal parking near where they work (9%) and walking within Durham (7%). *(Figure 13)*
- Two-thirds of Durham residents (67%) are concerned (47% “concerned” and 20% “very concerned”) about children being exposed to drugs during the nighttime hours, followed by having their home burglarized (51%), children being safe (50%), strangers loitering near homes (34%), walking within Durham (30%), illegal parking near your home (25%), driving through Durham (22%), illegal parking near public schools (19%), illegal parking downtown (19%), and illegal parking near where they work (7%). *(Figure 14)*

Significance of Problems in Durham

Issues reported as most problematic by Durham residents are jaywalking, drug possession and use, speeding cars, cars not yielding to pedestrians, littering, and bicycles riding against traffic. (Figures 15a and 15b)

- Almost half of Durham residents (45%) feel that pedestrians crossing streets outside of crosswalks is a significant issue.
- Twenty-seven percent of residents believe that drug possession and use are significant problems.
- Twenty-five percent of residents believe that speeding cars and screeching tires are significant problems.
- Twenty-two percent of residents say that cars not yielding to pedestrians is a significant problem.
- Twenty-one percent of residents think that littering is a significant problem.
- Twenty percent of residents believe that bicycles riding against traffic is a significant problem.

Cost-Saving

If Durham Police Department was forced to cut programs in order to implement cost-saving strategies, the most common preference among Durham residents are vehicle lockouts, courtst finger printing, and vehicle ID checks (Figure 16)

- Less than half of Durham residents (40%) the department should stop responding to vehicle lockouts.

- A third of Durham residents (34%) think the department should discontinue courtesy finger printing.
- A quarter of Durham residents (27%) think the department should stop checking vehicle ID numbers.

Appendix A Charts

Figure 1: Overall Rating of Durham Police Department

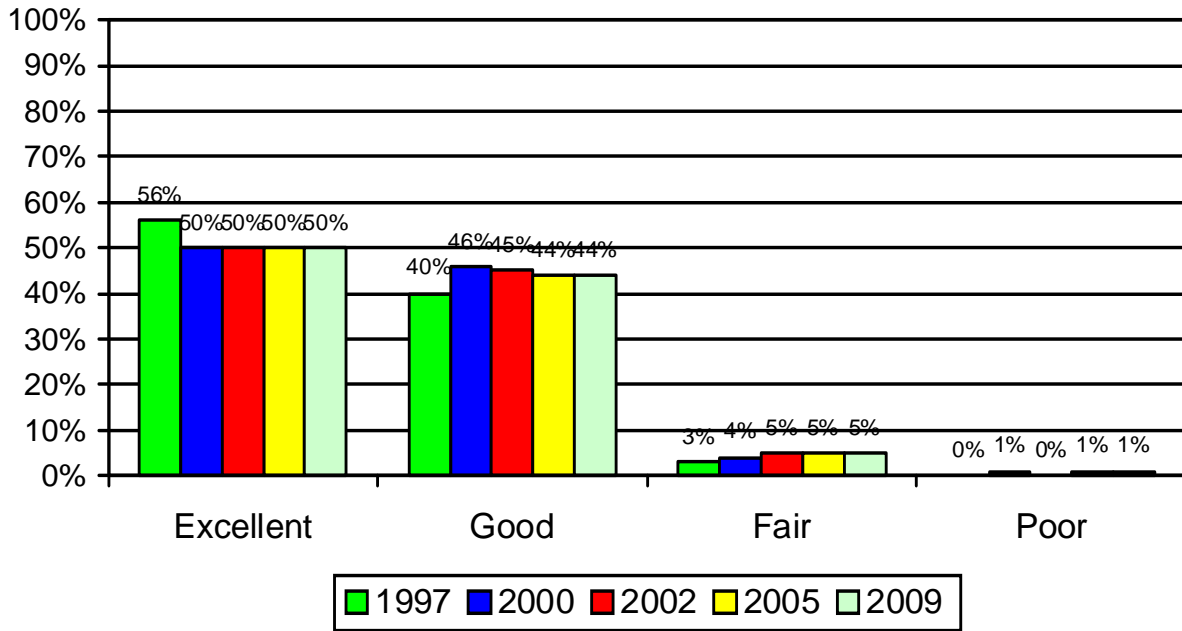


Figure 2: Would you hesitate to call the Durham Police Department for assistance?

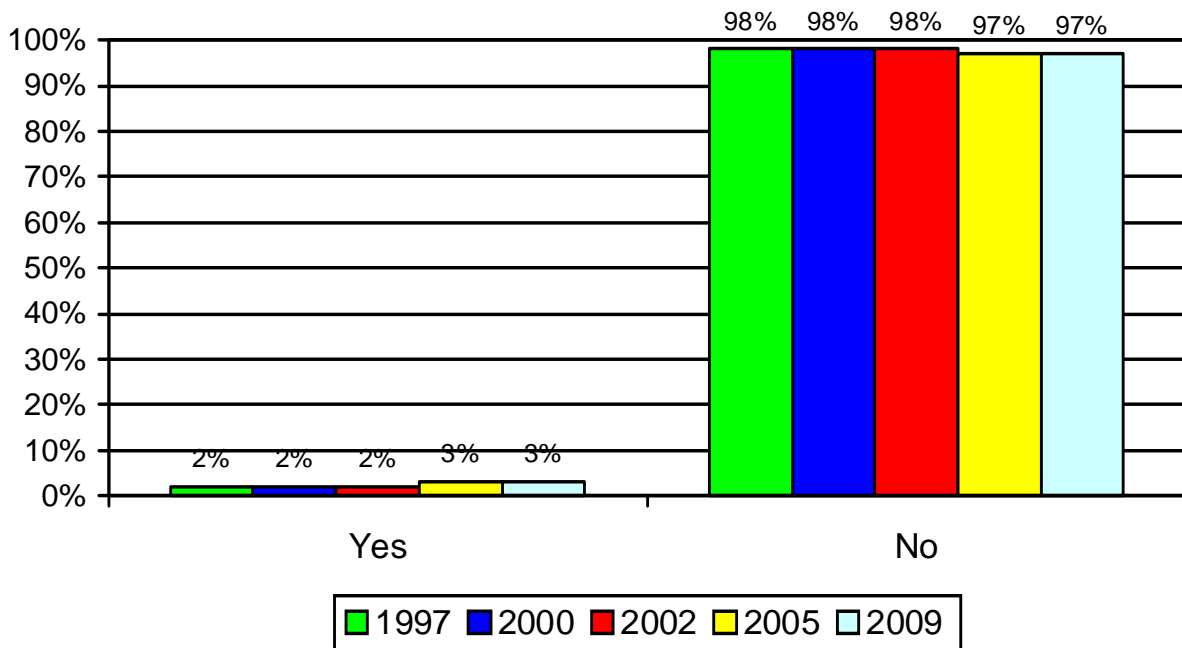


Figure 3: Is the Durham Police Department responsive to your needs?

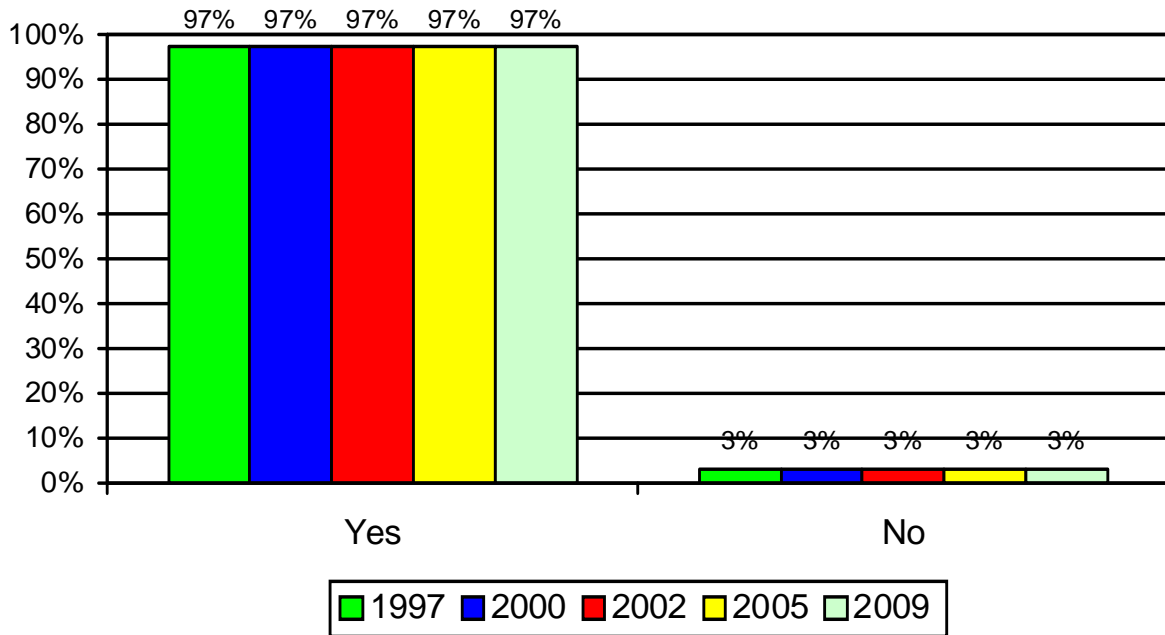


Figure 4: Have you had any contact with the Durham Police Department in the last three years? (Not asked in previous surveys.)

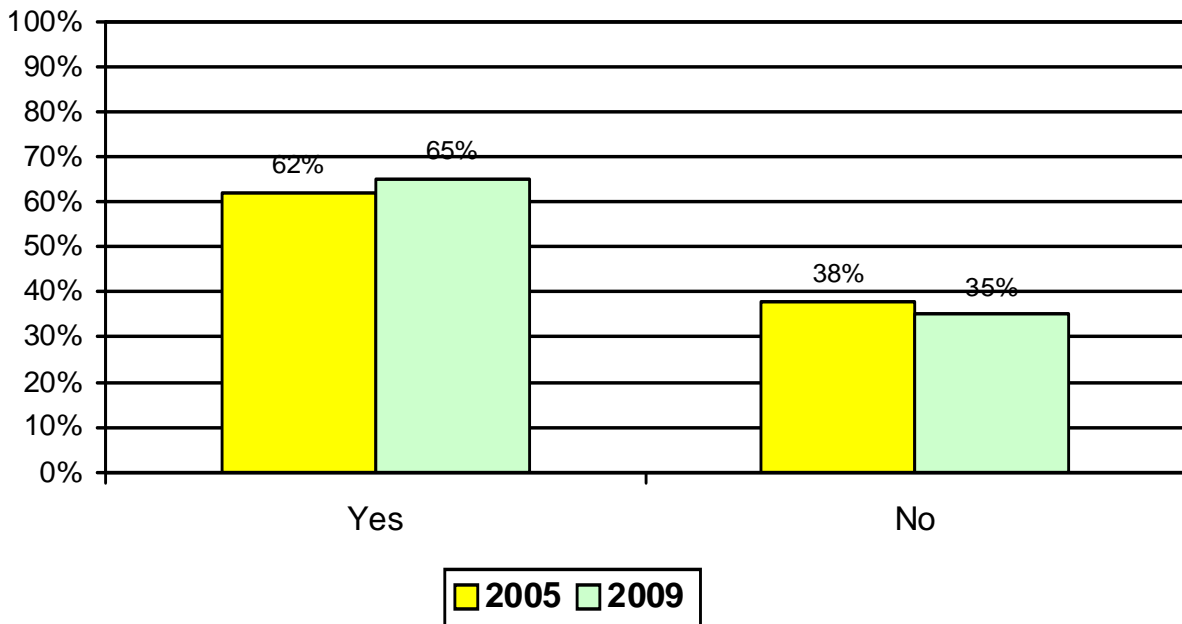


Figure 5: Were you treated professionally, with dignity and respect? (Not asked prior to 2005.)

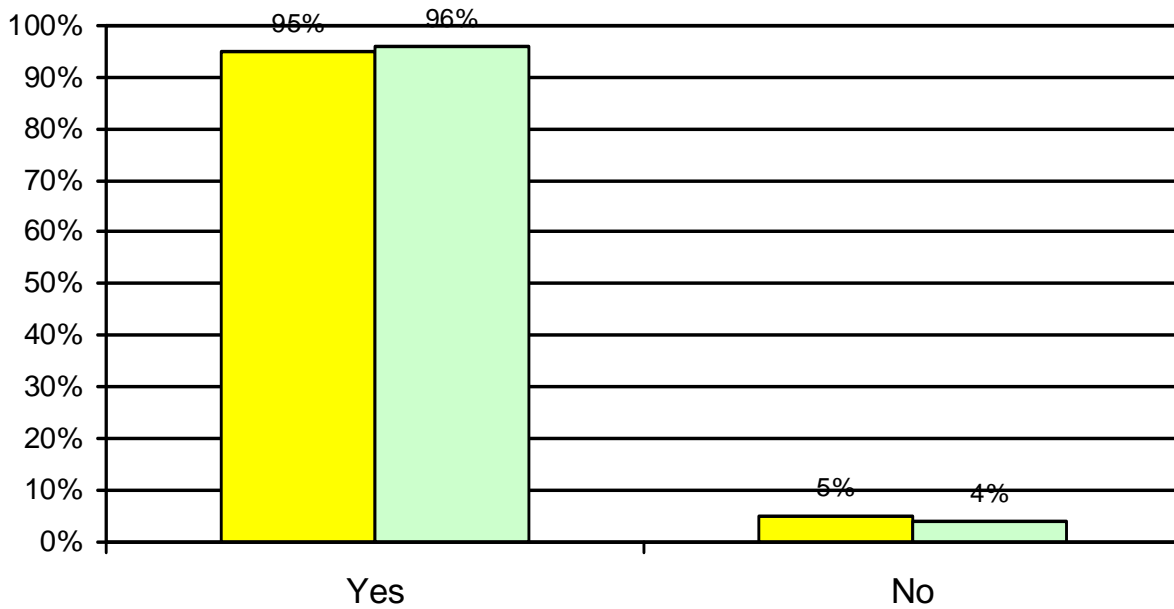


Figure 6: If you called the Durham police for any reason in the past three years, how quickly did they respond? (Not asked in previous surveys.)

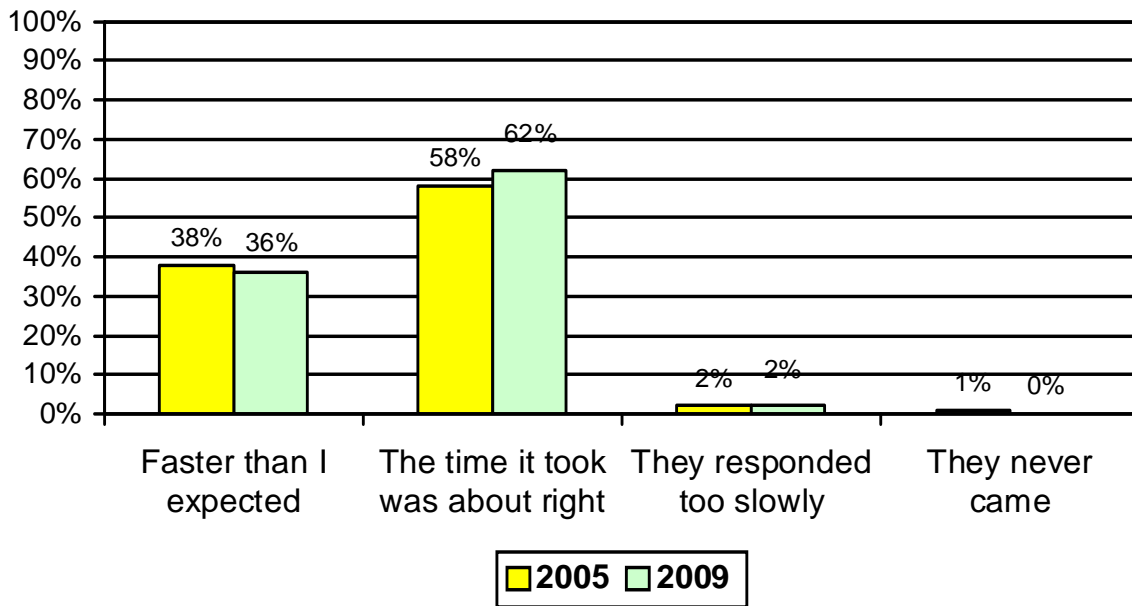


Figure 8: How safe do you feel home alone at night?

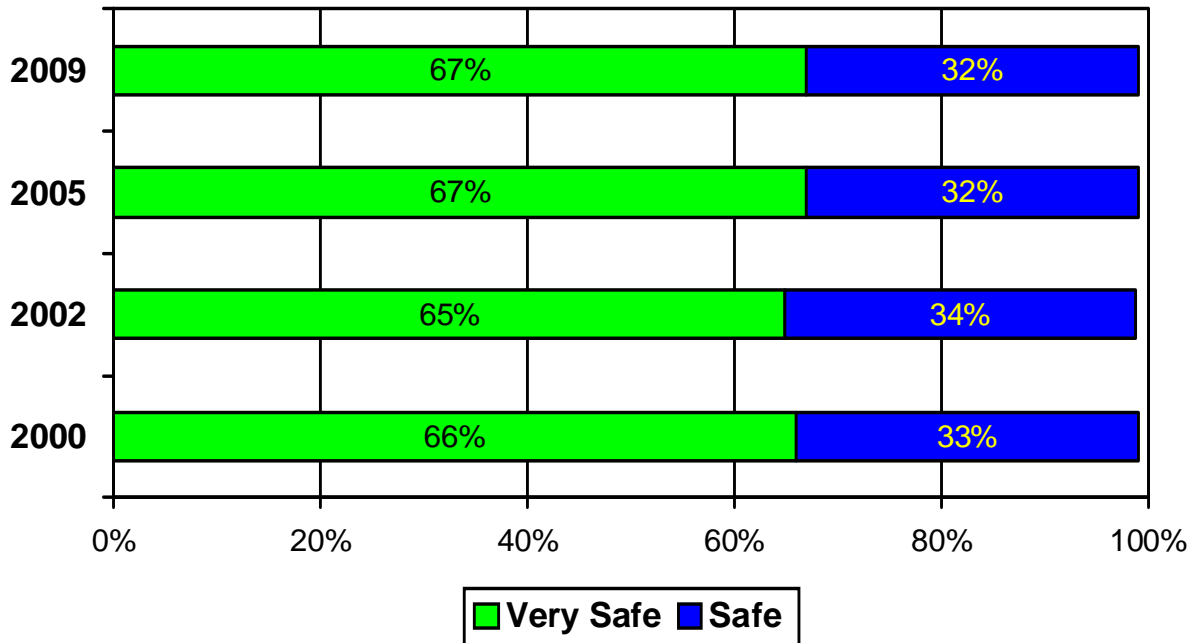


Figure 9: How safe do you feel walking at night in downtown Durham?

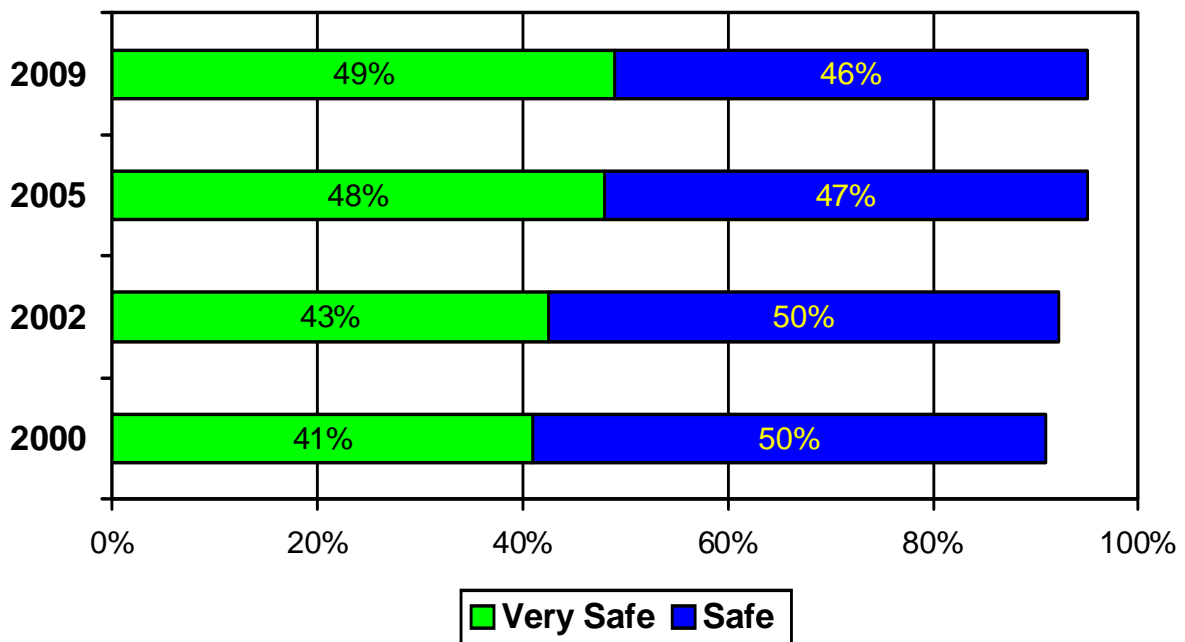


Figure 10: How safe do you feel out alone at night walking in your immediate neighborhood?

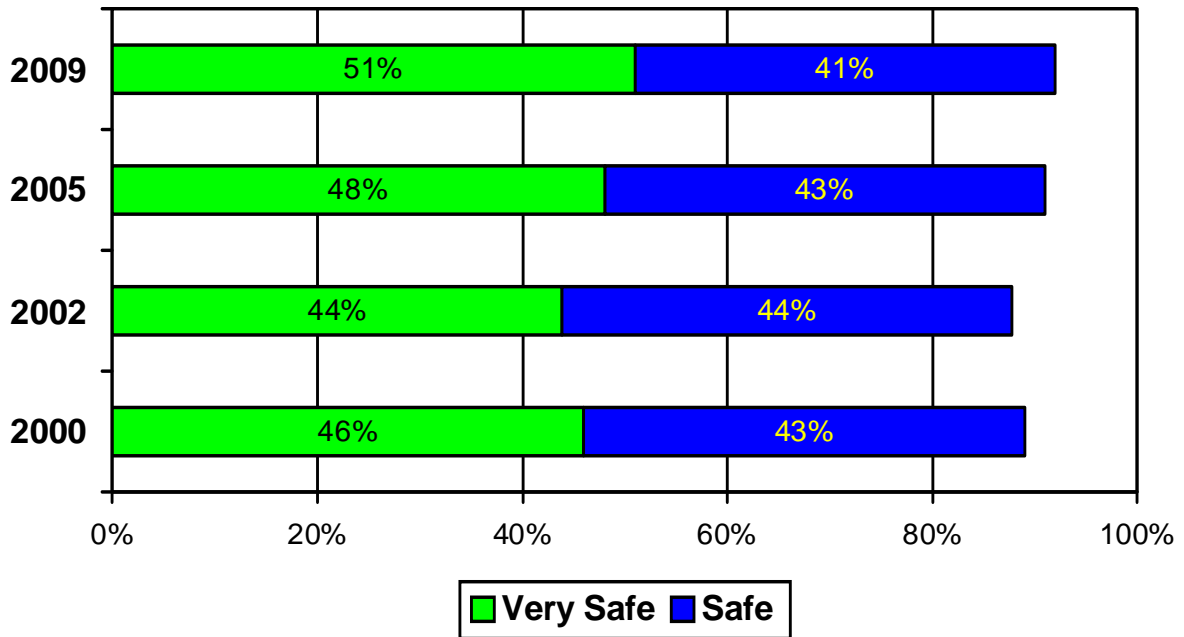


Figure 11: How safe do you feel out alone during the day walking in your neighborhood?

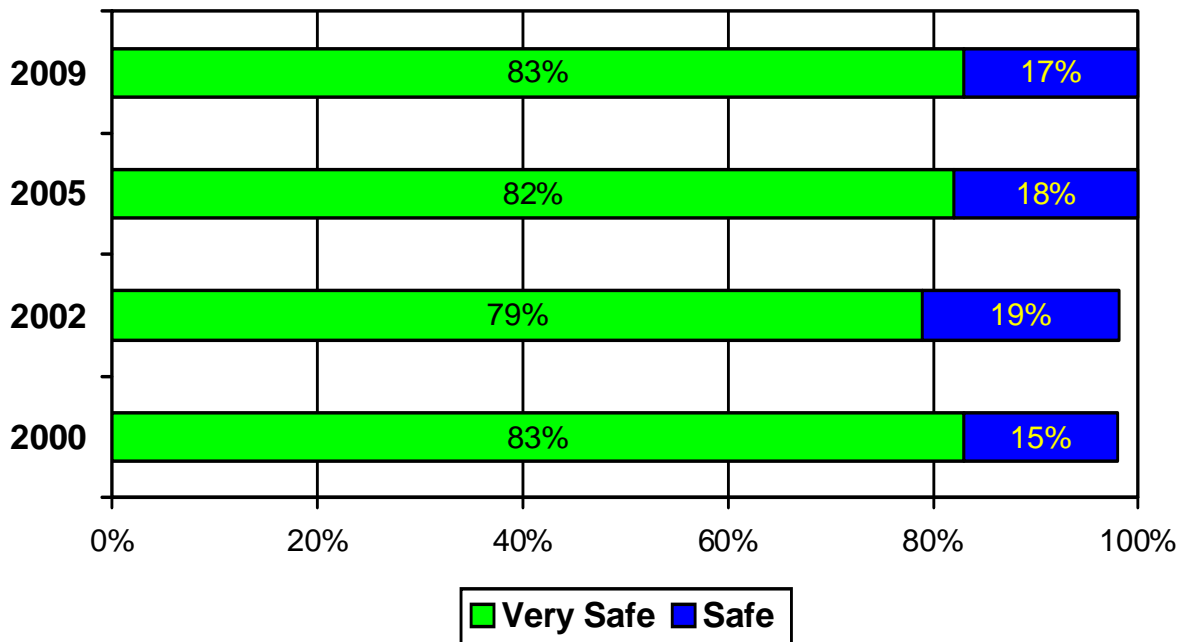


Figure 12: Have you limited, changed or curtailed your activities in Durham due to your concern of crime?

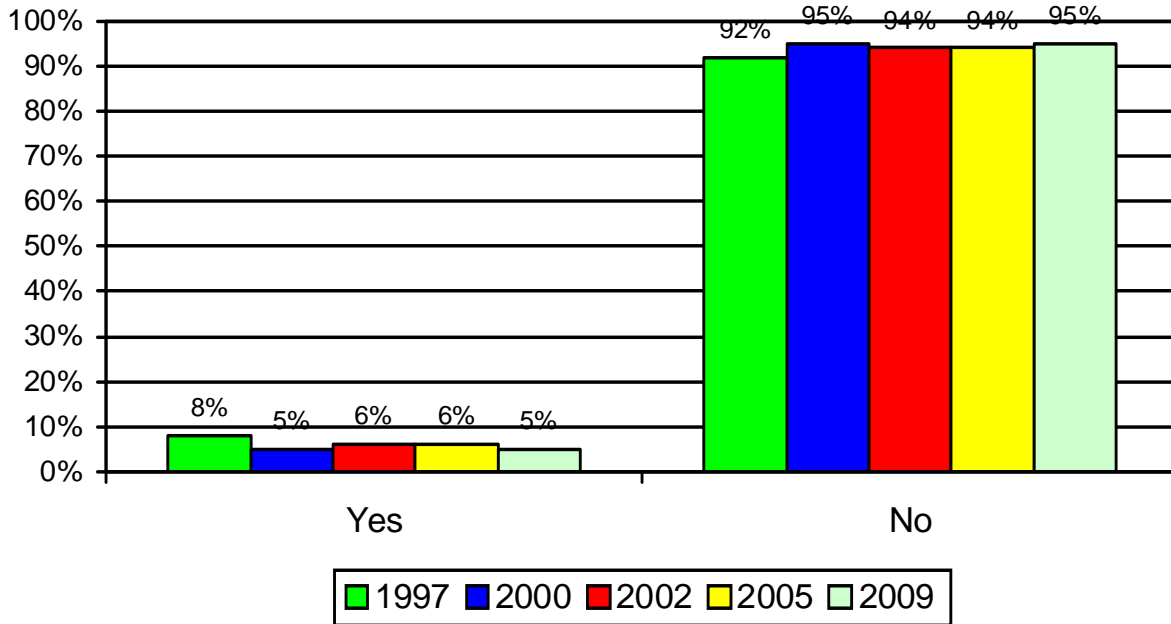


Figure 13: Do you feel that crime is such an issue in Durham that you have considered moving?

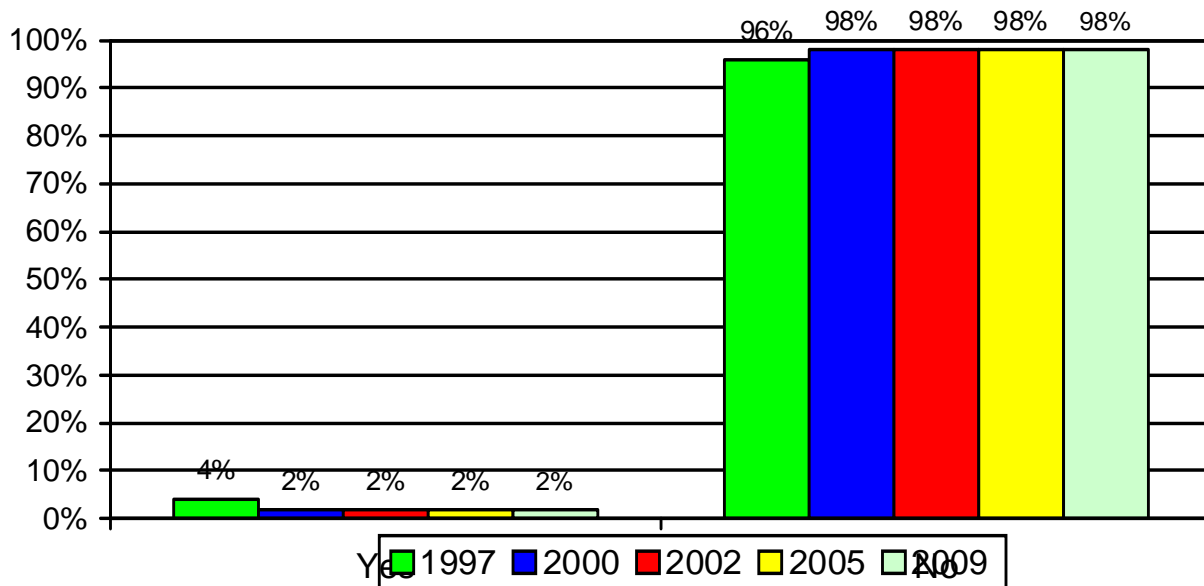


Figure 14: How concerned are you about the following situations in Durham during day-time hours?
(Percent “very concerned” or “concerned”)

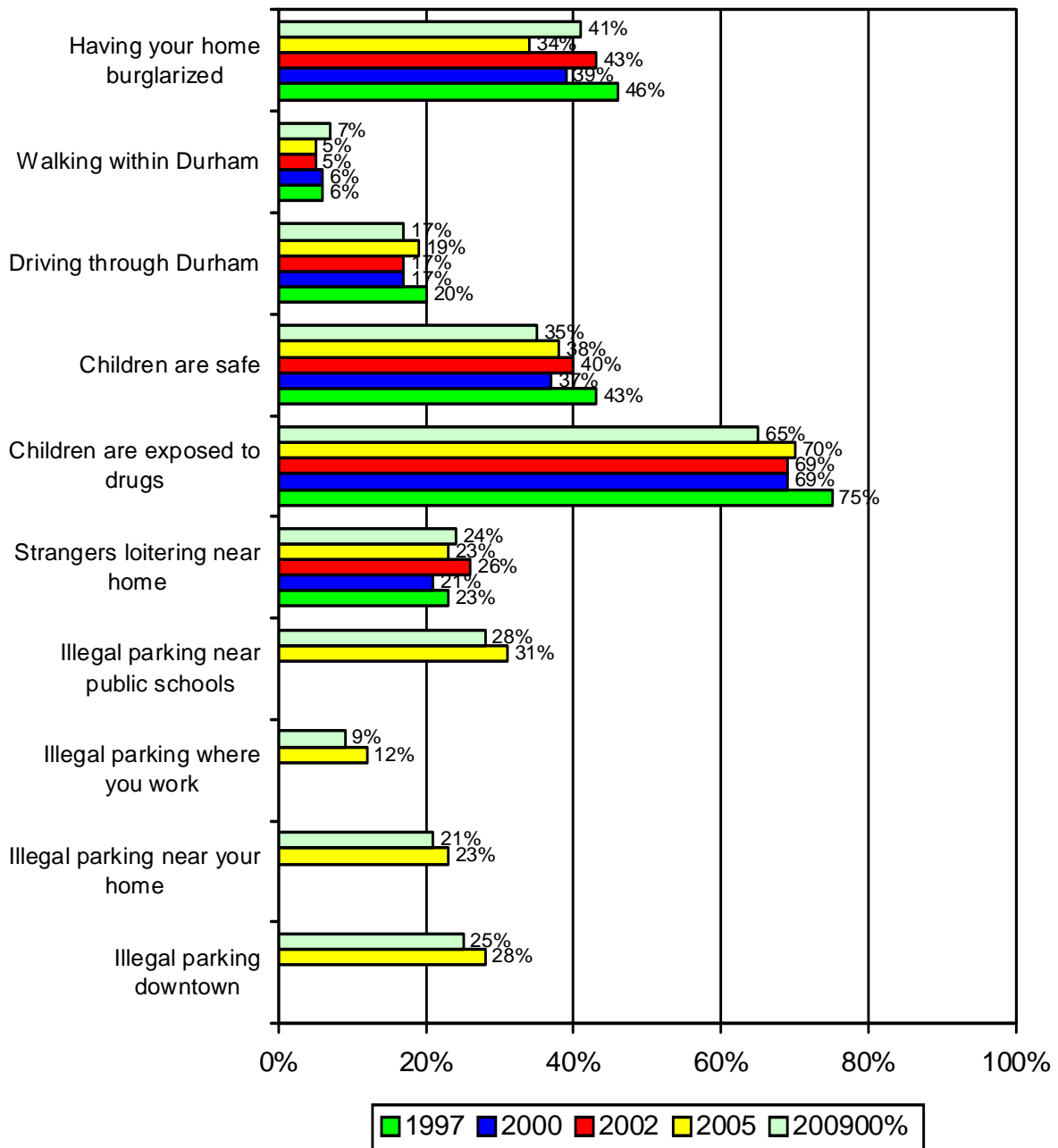


Figure 15: How concerned are you about the following situations in Durham during **night-time** hours?
(Percent “very concerned” or “concerned”)

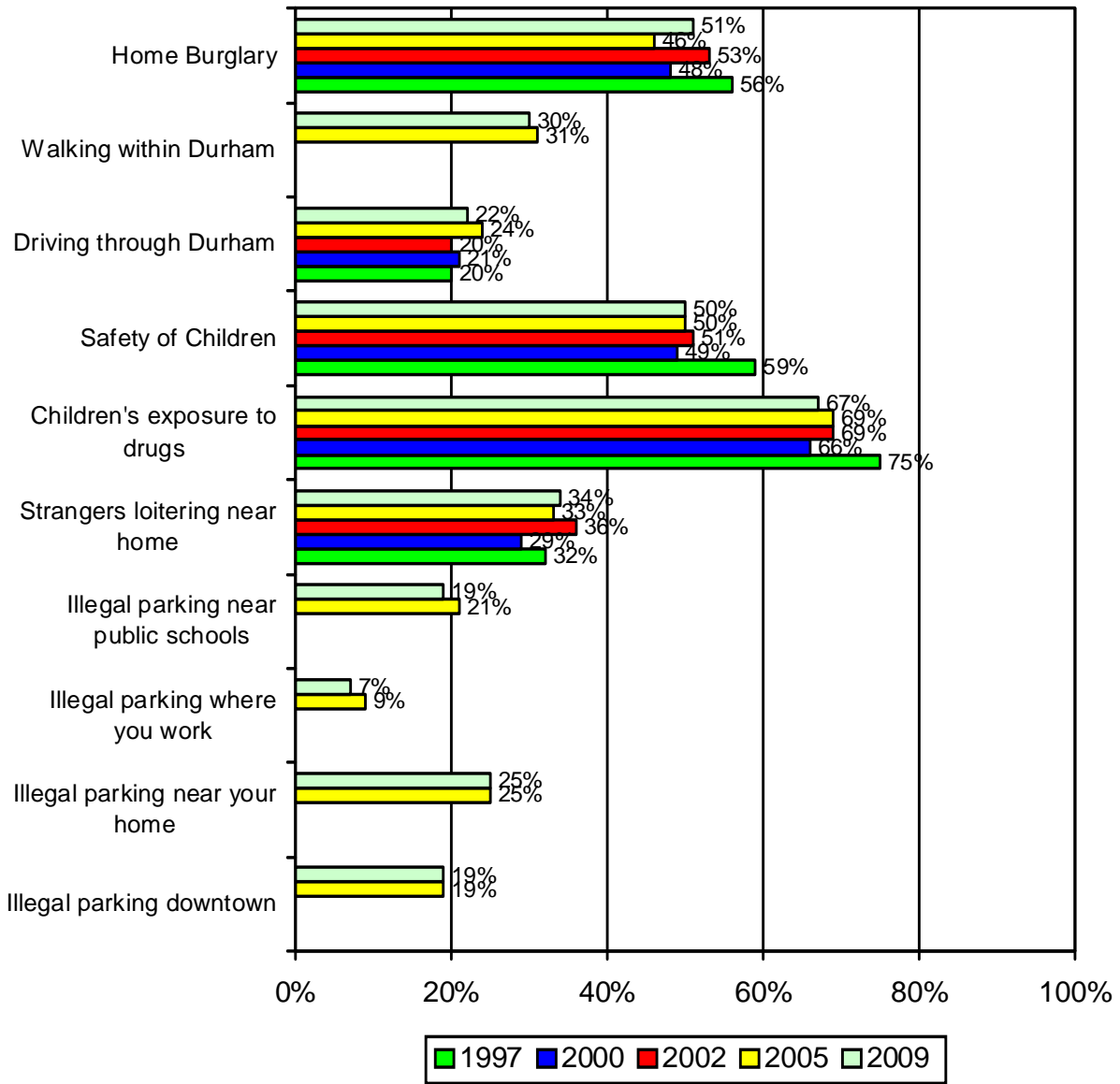
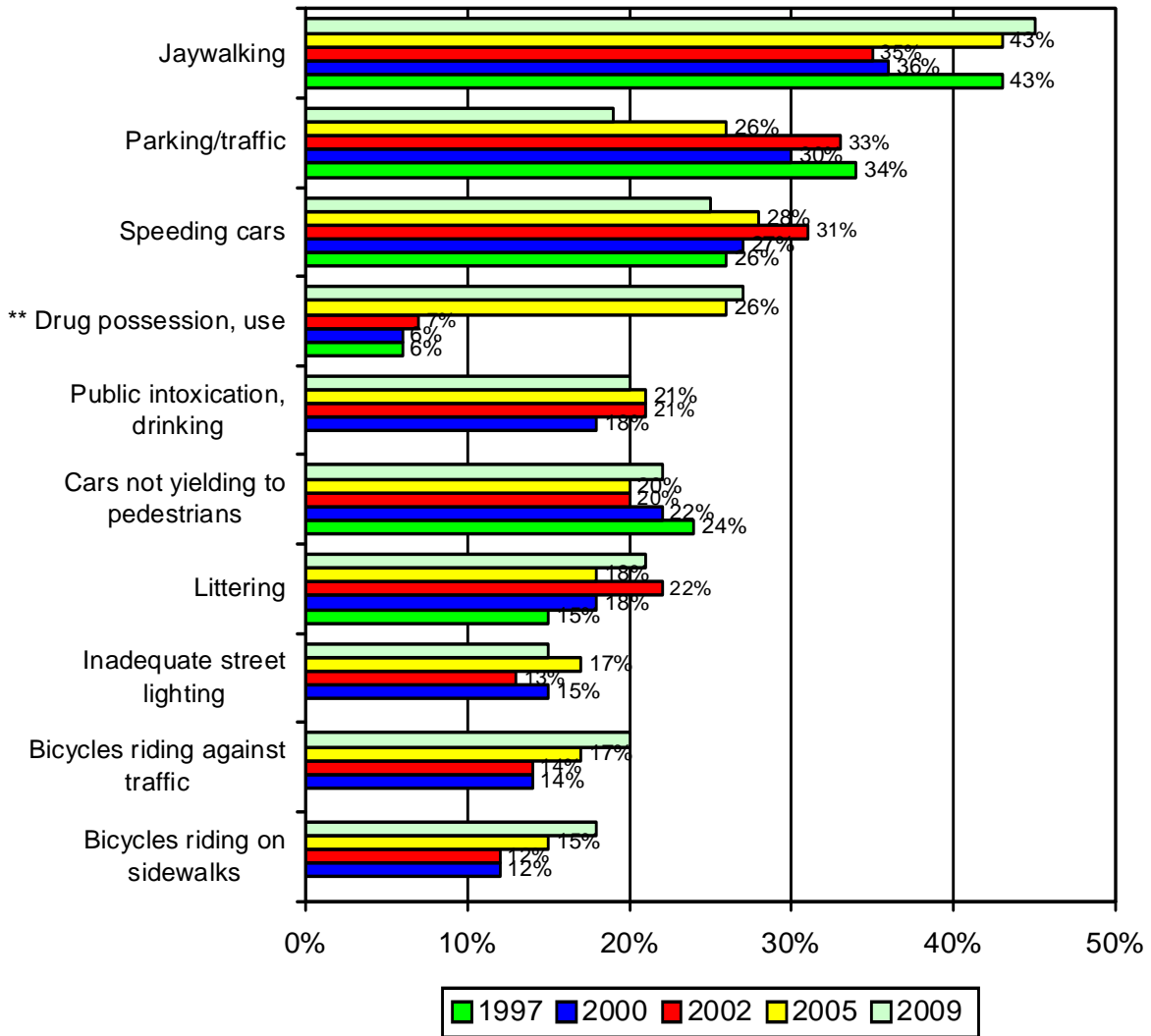


Figure 16a: To what extent are the issues listed below a problem with the Durham Community?
(Percent “significant”)



** Worded differently in 2006.

Figure 16b: To what extent are the issues listed below a problem with the Durham Community?
(Percent “significant”)

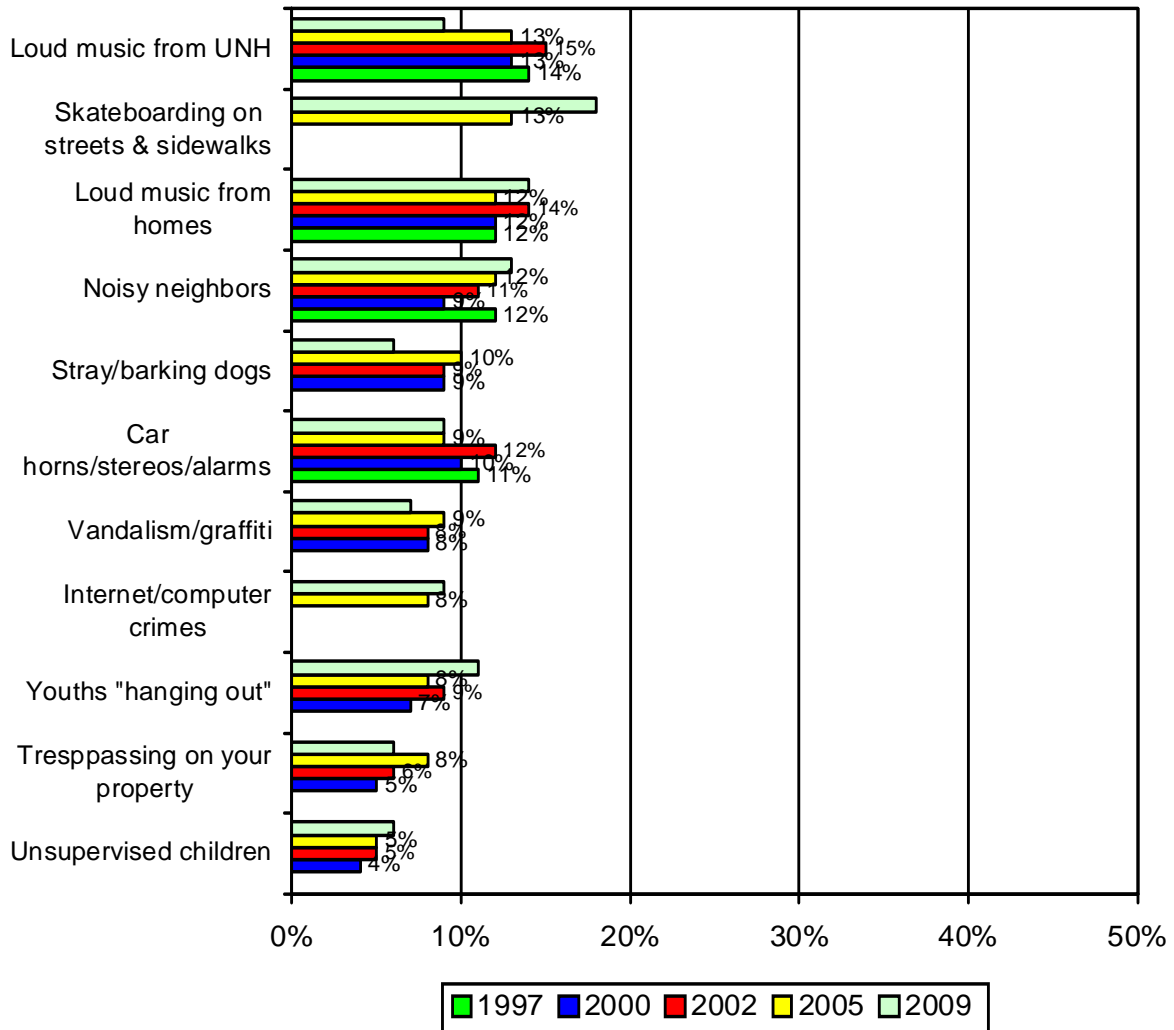
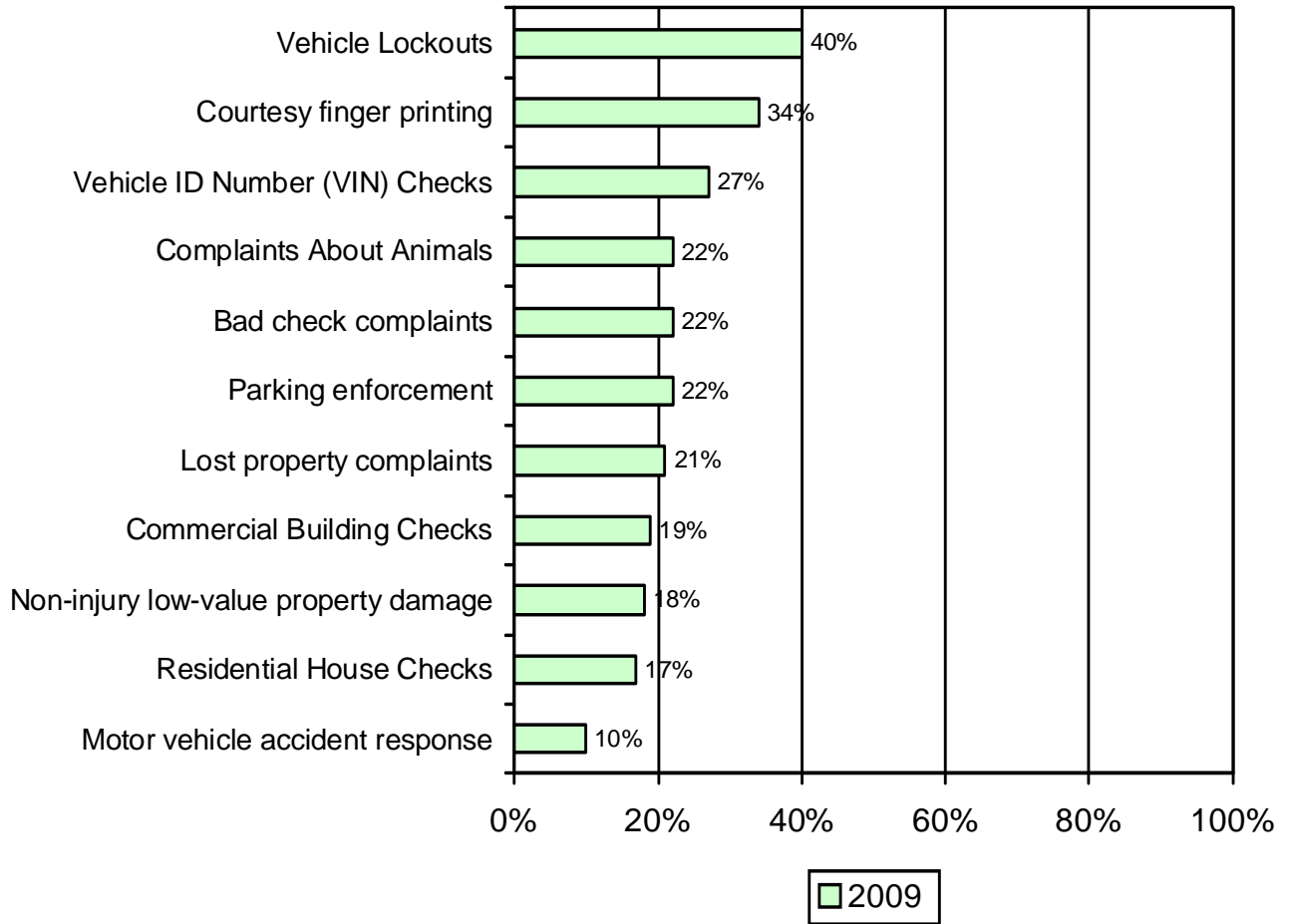


Figure 17: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies? (Percent 1 or 2 on a 5-point scale where 1=“Definitely Should Discontinue” and 5=“Definitely Should Not Discontinue”)



Appendix B

Detailed Tabular Results

Q1_1A:"How safe do you feel at night in your home?"

	Not Safe	Safe	Very Safe	Number Responding
Durham Residents, 2000	1%	33%	66%	735
Durham Residents, 2002	1%	34%	65%	710
Durham Residents, 2005	1%	32%	67%	614
Durham Residents, 2009	1%	32%	67%	503
Sex				
Male	0%	25%	75%	217
Female	1%	32%	66%	226
Age				
Under 40	0%	38%	62%	29
40 - 49	1%	30%	69%	98
50 - 59	1%	23%	76%	121
60 and over	1%	35%	64%	246
Children in Household				
None	1%	32%	67%	333
One	0%	26%	74%	58
Two	1%	30%	69%	74
Three or more	0%	35%	65%	26
Area of Durham				
Downtown	0%	30%	70%	46
North Of Main St.	1%	28%	70%	162
East Of Rt. 108	1%	26%	73%	132
West Of Rt. 108	1%	38%	60%	146

Q1_1B:"How safe do you feel walking at night in downtown Durham?"

	Not Safe	Safe	Very Safe	Number Responding
Durham Residents, 2000	9%	50%	41%	690
Durham Residents, 2002	8%	50%	43%	680
Durham Residents, 2005	6%	47%	48%	582
Durham Residents, 2009	5%	46%	49%	484
Sex				
Male	2%	38%	59%	212
Female	5%	51%	44%	216
Age				
Under 40	3%	66%	31%	29
40 - 49	4%	45%	51%	98
50 - 59	3%	38%	59%	119
60 and over	5%	49%	46%	230
Children in Household				
None	5%	45%	50%	317
One	5%	44%	51%	57
Two	3%	53%	45%	74
Three or more	0%	50%	50%	26
Area of Durham				
Downtown	2%	47%	51%	45
North Of Main St.	5%	48%	46%	155
East Of Rt. 108	5%	39%	56%	125
West Of Rt. 108	4%	49%	46%	142

Q1_1C:"How safe do you feel out alone at night walking in your immediate neighborhood?"

	Not Safe	Safe	Very Safe	Number Responding
Durham Residents, 2000	11%	43%	46%	712
Durham Residents, 2002	12%	44%	44%	694
Durham Residents, 2005	9%	43%	48%	598
Durham Residents, 2009	7%	41%	51%	490
Sex				
Male	3%	35%	62%	213
Female	8%	44%	47%	219
Age				
Under 40	7%	45%	48%	29
40 - 49	4%	41%	55%	98
50 - 59	4%	34%	61%	119
60 and over	10%	44%	46%	235
Children in Household				
None	10%	41%	49%	322
One	0%	40%	60%	57
Two	1%	42%	57%	74
Three or more	4%	38%	58%	26
Area of Durham				
Downtown	2%	49%	49%	45
North Of Main St.	8%	42%	51%	158
East Of Rt. 108	9%	37%	54%	127
West Of Rt. 108	6%	41%	53%	142

Q1_ID:"How safe do you feel out alone during the day walking in your immediate neighborhood?"

	Not Safe	Safe	Very Safe	Number Responding
Durham Residents, 2000	2%	15%	83%	730
Durham Residents, 2002	1%	19%	80%	708
Durham Residents, 2005	1%	18%	82%	614
Durham Residents, 2009	1%	17%	83%	503
Sex				
Male	0%	13%	87%	216
Female	0%	17%	82%	226
Age				
Under 40	0%	21%	79%	29
40 - 49	0%	13%	87%	98
50 - 59	1%	10%	89%	121
60 and over	1%	21%	78%	246
Children in Household				
None	1%	18%	81%	333
One	0%	16%	84%	58
Two	0%	9%	91%	74
Three or more	0%	19%	81%	26
Area of Durham				
Downtown	0%	13%	87%	45
North Of Main St.	0%	17%	83%	163
East Of Rt. 108	1%	18%	81%	131
West Of Rt. 108	1%	15%	84%	146

Q1_2:"Taking into consideration the last year, what is your perception of crime in Durham. Has it increased, decreased, or remained The Same?"

	Increased	Decreased	Remained The Same	Number Responding
Durham Residents, 2000	12%	8%	81%	679
Durham Residents, 2002	14%	9%	77%	673
Durham Residents, 2005	12%	9%	79%	551
Durham Residents, 2009	14%	5%	80%	475
Sex				
Male	10%	7%	83%	209
Female	18%	2%	80%	214
Age				
Under 40	17%	0%	83%	29
40 - 49	15%	3%	81%	97
50 - 59	15%	3%	83%	115
60 and over	12%	7%	80%	225
Children in Household				
None	14%	6%	80%	307
One	13%	2%	86%	56
Two	12%	4%	84%	74
Three or more	15%	4%	81%	26
Area of Durham				
Downtown	14%	2%	84%	43
North Of Main St.	16%	5%	79%	151
East Of Rt. 108	13%	5%	81%	128
West Of Rt. 108	13%	4%	82%	137

Q1_3:"Have you limited, changed or curtailed your activities in Durham due to your concern of crime?"

	Yes	No	Number Responding
Durham Residents, 2000	5%	95%	736
Durham Residents, 2002	6%	94%	713
Durham Residents, 2005	6%	94%	613
Durham Residents, 2009	5%	95%	504
Sex			
Male	1%	99%	217
Female	6%	94%	228
Age			
Under 40	14%	86%	28
40 - 49	5%	95%	99
50 - 59	6%	94%	120
60 and over	3%	97%	248
Children in Household			
None	5%	95%	333
One	7%	93%	58
Two	3%	97%	75
Three or more	8%	92%	26
Area of Durham			
Downtown	4%	96%	46
North Of Main St.	6%	94%	160
East Of Rt. 108	5%	95%	132
West Of Rt. 108	3%	97%	148

Q1_4:"Do you feel that crime is such an issue in Durham that you have considered moving?"

	Yes	No	Number Responding
Durham Residents, 2000	2%	98%	737
Durham Residents, 2002	2%	98%	715
Durham Residents, 2005	2%	98%	611
Durham Residents, 2009	2%	98%	506
Sex			
Male	0%	100%	217
Female	2%	98%	228
Age			
Under 40	7%	93%	28
40 - 49	1%	99%	99
50 - 59	1%	99%	121
60 and over	2%	98%	249
Children in Household			
None	1%	99%	335
One	2%	98%	58
Two	1%	99%	75
Three or more	0%	100%	26
Area of Durham			
Downtown	2%	98%	46
North Of Main St.	2%	98%	161
East Of Rt. 108	2%	98%	133
West Of Rt. 108	1%	99%	148

Q2A: "How concerned are you about the following situations in Durham during day-time: Having home burglarized?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	61%	36%	3%	727
Durham Residents, 2002	57%	39%	4%	703
Durham Residents, 2005	66%	31%	3%	605
Durham Residents, 2009	59%	37%	4%	501
Sex				
Male	57%	40%	3%	214
Female	61%	34%	5%	226
Age				
Under 40	72%	24%	3%	29
40 - 49	52%	42%	6%	98
50 - 59	58%	36%	7%	120
60 and over	61%	37%	2%	246
Children in Household				
None	58%	39%	4%	333
One	63%	35%	2%	57
Two	57%	36%	7%	74
Three or more	65%	31%	4%	26
Area of Durham				
Downtown	78%	22%	0%	45
North Of Main St.	58%	38%	4%	162
East Of Rt. 108	52%	42%	6%	129
West Of Rt. 108	59%	39%	2%	148

Q2B: "How concerned are you about the following situations in Durham during day-time: Walking in Durham?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	95%	5%	1%	732
Durham Residents, 2002	95%	4%	1%	704
Durham Residents, 2005	95%	4%	1%	606
Durham Residents, 2009	93%	6%	1%	506
Sex				
Male	94%	5%	1%	217
Female	94%	5%	1%	227
Age				
Under 40	86%	14%	0%	29
40 - 49	93%	5%	2%	99
50 - 59	96%	4%	0%	122
60 and over	93%	6%	1%	248
Children in Household				
None	94%	5%	1%	336
One	95%	5%	0%	58
Two	91%	8%	1%	75
Three or more	92%	4%	4%	26
Area of Durham				
Downtown	93%	4%	2%	46
North Of Main St.	93%	7%	0%	161
East Of Rt. 108	96%	2%	2%	133
West Of Rt. 108	91%	8%	1%	149

Q2C: "How concerned are you about the following situations in Durham during day-time: Driving through Durham?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	84%	13%	4%	731
Durham Residents, 2002	83%	13%	4%	705
Durham Residents, 2005	81%	14%	5%	610
Durham Residents, 2009	83%	13%	4%	506
Sex				
Male	82%	15%	3%	217
Female	84%	12%	4%	227
Age				
Under 40	76%	24%	0%	29
40 - 49	88%	7%	5%	98
50 - 59	88%	10%	2%	122
60 and over	80%	16%	4%	249
Children in Household				
None	83%	14%	4%	337
One	86%	12%	2%	58
Two	81%	15%	4%	75
Three or more	85%	12%	4%	26
Area of Durham				
Downtown	76%	15%	9%	46
North Of Main St.	83%	14%	3%	161
East Of Rt. 108	86%	13%	1%	133
West Of Rt. 108	82%	13%	5%	149

Q2D: "How concerned are you about the following situations in Durham during day-time: Children are safe?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	62%	33%	4%	670
Durham Residents, 2002	60%	34%	6%	653
Durham Residents, 2005	63%	32%	6%	567
Durham Residents, 2009	65%	29%	6%	478
Sex				
Male	66%	30%	3%	204
Female	66%	24%	10%	217
Age				
Under 40	62%	28%	10%	29
40 - 49	63%	28%	9%	97
50 - 59	68%	29%	3%	118
60 and over	65%	29%	7%	227
Children in Household				
None	70%	25%	5%	310
One	59%	36%	5%	58
Two	56%	35%	9%	75
Three or more	54%	35%	12%	26
Area of Durham				
Downtown	66%	30%	5%	44
North Of Main St.	66%	27%	7%	152
East Of Rt. 108	65%	32%	3%	123
West Of Rt. 108	65%	28%	8%	144

Q2E: "How concerned are you about the following situations in Durham during day-time: Children are exposed to drugs?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	31%	52%	17%	663
Durham Residents, 2002	31%	48%	21%	649
Durham Residents, 2005	30%	49%	21%	566
Durham Residents, 2009	35%	47%	18%	480
Sex				
Male	35%	47%	18%	204
Female	35%	47%	18%	217
Age				
Under 40	59%	28%	14%	29
40 - 49	34%	44%	22%	98
50 - 59	32%	48%	21%	117
60 and over	34%	50%	16%	228
Children in Household				
None	38%	48%	15%	313
One	26%	47%	26%	57
Two	31%	49%	20%	74
Three or more	35%	27%	38%	26
Area of Durham				
Downtown	43%	48%	9%	44
North Of Main St.	37%	47%	17%	156
East Of Rt. 108	30%	48%	23%	124
West Of Rt. 108	34%	46%	20%	140

Q2F: "How concerned are you about the following situations in Durham during day-time: Strangers loitering near your home?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	80%	17%	4%	722
Durham Residents, 2002	74%	20%	6%	698
Durham Residents, 2005	77%	18%	5%	602
Durham Residents, 2009	76%	19%	5%	499
Sex				
Male	81%	17%	2%	214
Female	76%	18%	6%	225
Age				
Under 40	68%	25%	7%	28
40 - 49	78%	18%	4%	99
50 - 59	76%	18%	6%	121
60 and over	77%	20%	3%	244
Children in Household				
None	76%	20%	4%	331
One	81%	17%	2%	58
Two	80%	16%	4%	74
Three or more	69%	23%	8%	26
Area of Durham				
Downtown	84%	16%	0%	44
North Of Main St.	75%	21%	4%	162
East Of Rt. 108	79%	18%	3%	130
West Of Rt. 108	75%	18%	6%	146

Q2G: "How concerned are you about the following situations in Durham during day-time: Illegal parking downtown?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	73%	23%	5%	590
Durham Residents, 2009	75%	21%	4%	498
Sex				
Male	75%	20%	4%	216
Female	76%	20%	4%	223
Age				
Under 40	83%	10%	7%	29
40 - 49	79%	19%	2%	99
50 - 59	77%	19%	4%	121
60 and over	71%	24%	5%	241
Children in Household				
None	71%	25%	4%	328
One	88%	7%	5%	58
Two	84%	13%	3%	75
Three or more	62%	27%	12%	26
Area of Durham				
Downtown	78%	20%	2%	45
North Of Main St.	69%	28%	3%	159
East Of Rt. 108	75%	18%	7%	130
West Of Rt. 108	80%	16%	3%	148

Q2H: "How concerned are you about the following situations in Durham during day-time: Illegal parking near your home?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	77%	18%	5%	593
Durham Residents, 2009	79%	16%	5%	496
Sex				
Male	80%	16%	3%	215
Female	81%	14%	5%	223
Age				
Under 40	66%	28%	7%	29
40 - 49	87%	11%	2%	98
50 - 59	82%	14%	4%	121
60 and over	77%	18%	6%	240
Children in Household				
None	76%	18%	5%	327
One	91%	7%	2%	57
Two	79%	17%	4%	75
Three or more	92%	0%	8%	26
Area of Durham				
Downtown	61%	26%	13%	46
North Of Main St.	77%	19%	4%	159
East Of Rt. 108	90%	9%	1%	127
West Of Rt. 108	79%	15%	6%	148

Q2I: "How concerned are you about the following situations in Durham during day-time: Illegal parking where you work?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	88%	9%	3%	500
Durham Residents, 2009	92%	7%	2%	442
Sex				
Male	91%	8%	2%	195
Female	94%	5%	1%	199
Age				
Under 40	93%	7%	0%	28
40 - 49	94%	4%	2%	98
50 - 59	95%	4%	1%	114
60 and over	89%	10%	2%	196
Children in Household				
None	90%	8%	1%	278
One	96%	2%	2%	57
Two	94%	6%	0%	72
Three or more	88%	8%	4%	26
Area of Durham				
Downtown	95%	5%	0%	40
North Of Main St.	94%	5%	2%	132
East Of Rt. 108	88%	9%	3%	120
West Of Rt. 108	92%	7%	1%	135

Q2J:"How concerned are you about the following situations in Durham during day-time: Illegal parking near public schools?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	69%	23%	8%	555
Durham Residents, 2009	72%	23%	5%	469
Sex				
Male	77%	18%	4%	207
Female	71%	25%	4%	210
Age				
Under 40	72%	21%	7%	29
40 - 49	71%	26%	3%	99
50 - 59	79%	17%	4%	121
60 and over	69%	25%	6%	214
Children in Household				
None	71%	24%	5%	301
One	81%	14%	5%	58
Two	76%	19%	5%	75
Three or more	58%	38%	4%	26
Area of Durham				
Downtown	73%	20%	7%	44
North Of Main St.	66%	26%	8%	146
East Of Rt. 108	73%	23%	3%	124
West Of Rt. 108	77%	20%	3%	139

Q3A: "How concerned are you about the following situations in Durham during night-time: having home burglarized?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	52%	43%	5%	733
Durham Residents, 2002	47%	46%	6%	708
Durham Residents, 2005	54%	41%	5%	610
Durham Residents, 2009	50%	45%	6%	507
Sex				
Male	50%	45%	5%	217
Female	50%	44%	6%	230
Age				
Under 40	48%	48%	3%	29
40 - 49	54%	40%	6%	99
50 - 59	51%	43%	6%	123
60 and over	48%	48%	5%	248
Children in Household				
None	47%	47%	6%	337
One	60%	34%	5%	58
Two	51%	44%	5%	75
Three or more	58%	42%	0%	26
Area of Durham				
Downtown	67%	30%	2%	46
North Of Main St.	48%	46%	6%	162
East Of Rt. 108	45%	50%	5%	135
West Of Rt. 108	50%	44%	5%	147

Q3B: "How concerned are you about the following situations in Durham during night-time: Walking within Durham?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	69%	28%	3%	596
Durham Residents, 2009	70%	27%	3%	497
Sex				
Male	76%	21%	3%	214
Female	67%	30%	4%	226
Age				
Under 40	59%	38%	3%	29
40 - 49	64%	31%	5%	98
50 - 59	77%	20%	3%	123
60 and over	69%	28%	3%	239
Children in Household				
None	70%	26%	4%	329
One	67%	30%	4%	57
Two	68%	29%	3%	75
Three or more	85%	15%	0%	26
Area of Durham				
Downtown	72%	24%	4%	46
North Of Main St.	68%	28%	4%	158
East Of Rt. 108	78%	19%	3%	131
West Of Rt. 108	65%	32%	3%	145

Q3C: "How concerned are you about the following situations in Durham during night-time: Driving in Durham?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	79%	17%	4%	728
Durham Residents, 2002	80%	16%	4%	703
Durham Residents, 2005	76%	18%	6%	607
Durham Residents, 2009	78%	19%	3%	499
Sex				
Male	77%	20%	3%	214
Female	80%	18%	2%	227
Age				
Under 40	79%	17%	3%	29
40 - 49	79%	18%	3%	98
50 - 59	81%	17%	2%	122
60 and over	75%	21%	4%	242
Children in Household				
None	77%	20%	3%	330
One	79%	19%	2%	58
Two	78%	19%	3%	74
Three or more	77%	19%	4%	26
Area of Durham				
Downtown	78%	15%	7%	46
North Of Main St.	74%	23%	3%	159
East Of Rt. 108	80%	17%	2%	133
West Of Rt. 108	78%	19%	3%	144

Q3D:"How concerned are you about the following situations in Durham during night-time: Children are safe?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	52%	42%	7%	667
Durham Residents, 2002	49%	43%	8%	656
Durham Residents, 2005	50%	42%	8%	560
Durham Residents, 2009	50%	41%	9%	473
Sex				
Male	51%	42%	8%	200
Female	54%	39%	7%	217
Age				
Under 40	59%	31%	10%	29
40 - 49	52%	37%	11%	97
50 - 59	57%	35%	8%	120
60 and over	45%	47%	8%	219
Children in Household				
None	50%	44%	6%	304
One	50%	38%	12%	58
Two	55%	31%	15%	75
Three or more	46%	46%	8%	26
Area of Durham				
Downtown	59%	32%	9%	44
North Of Main St.	48%	44%	7%	149
East Of Rt. 108	47%	46%	7%	126
West Of Rt. 108	54%	36%	11%	138

Q3E: "How concerned are you about the following situations in Durham during night-time: Children are exposed to drugs?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	34%	47%	19%	668
Durham Residents, 2002	31%	47%	22%	653
Durham Residents, 2005	31%	47%	22%	565
Durham Residents, 2009	33%	47%	20%	477
Sex				
Male	33%	45%	22%	205
Female	35%	49%	16%	214
Age				
Under 40	62%	24%	14%	29
40 - 49	38%	39%	23%	98
50 - 59	31%	48%	21%	121
60 and over	29%	52%	19%	221
Children in Household				
None	33%	50%	17%	308
One	31%	45%	24%	58
Two	37%	41%	21%	75
Three or more	38%	23%	38%	26
Area of Durham				
Downtown	45%	41%	14%	44
North Of Main St.	33%	47%	20%	151
East Of Rt. 108	30%	46%	24%	128
West Of Rt. 108	34%	48%	18%	138

Q3F: "How concerned are you about the following situations in Durham during night-time: Strangers loitering near your home?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2000	71%	24%	5%	716
Durham Residents, 2002	64%	26%	10%	696
Durham Residents, 2005	67%	25%	8%	598
Durham Residents, 2009	65%	27%	9%	491
Sex				
Male	69%	26%	5%	213
Female	65%	25%	10%	222
Age				
Under 40	55%	34%	10%	29
40 - 49	66%	25%	9%	99
50 - 59	73%	20%	7%	121
60 and over	62%	30%	8%	235
Children in Household				
None	62%	29%	9%	322
One	79%	19%	2%	57
Two	63%	29%	8%	75
Three or more	73%	19%	8%	26
Area of Durham				
Downtown	67%	29%	4%	45
North Of Main St.	62%	27%	11%	157
East Of Rt. 108	68%	28%	4%	129
West Of Rt. 108	65%	25%	10%	143

Q3G: "How concerned are you about the following situations in Durham during night-time: Illegal parking downtown?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	81%	16%	3%	587
Durham Residents, 2009	82%	15%	4%	488
Sex				
Male	83%	13%	4%	215
Female	85%	12%	3%	217
Age				
Under 40	86%	10%	3%	29
40 - 49	88%	11%	1%	99
50 - 59	84%	11%	4%	122
60 and over	77%	18%	5%	231
Children in Household				
None	79%	17%	4%	319
One	93%	4%	4%	57
Two	87%	11%	3%	75
Three or more	73%	23%	4%	26
Area of Durham				
Downtown	86%	11%	2%	44
North Of Main St.	76%	19%	5%	155
East Of Rt. 108	83%	13%	4%	127
West Of Rt. 108	86%	11%	3%	145

Q3H: "How concerned are you about the following situations in Durham during night-time: Illegal parking near your home?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	75%	19%	6%	590
Durham Residents, 2009	76%	18%	7%	491
Sex				
Male	76%	17%	7%	214
Female	78%	18%	5%	222
Age				
Under 40	66%	21%	14%	29
40 - 49	84%	13%	3%	98
50 - 59	80%	13%	7%	122
60 and over	72%	21%	7%	234
Children in Household				
None	72%	20%	8%	322
One	89%	5%	5%	57
Two	77%	20%	3%	75
Three or more	88%	4%	8%	26
Area of Durham				
Downtown	67%	20%	13%	45
North Of Main St.	73%	18%	9%	158
East Of Rt. 108	82%	16%	2%	128
West Of Rt. 108	76%	17%	7%	143

Q3I: "How concerned are you about the following situations in Durham during night-time: Illegal parking where you work?"

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	91%	7%	2%	499
Durham Residents, 2009	93%	5%	2%	442
Sex				
Male	94%	4%	2%	194
Female	95%	4%	1%	201
Age				
Under 40	93%	4%	4%	28
40 - 49	97%	2%	1%	97
50 - 59	96%	3%	1%	115
60 and over	91%	7%	3%	195
Children in Household				
None	92%	6%	3%	277
One	100%	0%	0%	56
Two	96%	4%	0%	72
Three or more	92%	4%	4%	26
Area of Durham				
Downtown	95%	3%	3%	40
North Of Main St.	95%	3%	2%	131
East Of Rt. 108	92%	7%	2%	119
West Of Rt. 108	93%	4%	2%	136

Q3J: "How concerned are you about the following situations in Durham during night-time: Illegal parking near public schools?" (NOT ASKED IN PREVIOUS SURVEYS)

	Not Concerned	Concerned	Very Concerned	Number Responding
Durham Residents, 2005	79%	14%	7%	563
Durham Residents, 2009	81%	14%	5%	466
Sex				
Male	86%	10%	4%	207
Female	82%	14%	3%	210
Age				
Under 40	79%	7%	14%	29
40 - 49	90%	9%	1%	99
50 - 59	88%	8%	4%	120
60 and over	73%	20%	6%	211
Children in Household				
None	77%	18%	5%	297
One	91%	5%	4%	57
Two	85%	8%	7%	75
Three or more	88%	8%	4%	26
Area of Durham				
Downtown	88%	7%	5%	42
North Of Main St.	79%	14%	8%	146
East Of Rt. 108	82%	12%	6%	124
West Of Rt. 108	80%	18%	2%	137

Q4A: "To what extent are the following issues a problem in the Durham community: Car horns/stereos/alarms?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	10%	34%	56%	703
Durham Residents, 2002	12%	34%	54%	679
Durham Residents, 2005	9%	33%	58%	595
Durham Residents, 2009	9%	31%	60%	492
Sex				
Male	7%	30%	64%	211
Female	9%	33%	58%	224
Age				
Under 40	7%	45%	48%	29
40 - 49	4%	27%	69%	99
50 - 59	12%	27%	60%	121
60 and over	9%	33%	58%	236
Children in Household				
None	10%	33%	57%	325
One	9%	30%	61%	57
Two	4%	26%	70%	74
Three or more	4%	31%	65%	26
Area of Durham				
Downtown	9%	40%	51%	47
North Of Main St.	9%	41%	50%	157
East Of Rt. 108	9%	20%	71%	129
West Of Rt. 108	8%	28%	63%	142

Q4B: "To what extent are the following issues a problem in the Durham community: Speeding cars/screeching tires?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	27%	45%	28%	718
Durham Residents, 2002	31%	42%	27%	698
Durham Residents, 2005	28%	42%	30%	597
Durham Residents, 2009	25%	44%	31%	499
Sex				
Male	23%	44%	32%	213
Female	24%	46%	30%	229
Age				
Under 40	38%	31%	31%	29
40 - 49	23%	47%	29%	99
50 - 59	24%	45%	31%	120
60 and over	24%	43%	33%	243
Children in Household				
None	25%	43%	32%	332
One	25%	48%	27%	56
Two	24%	43%	32%	74
Three or more	19%	42%	38%	26
Area of Durham				
Downtown	39%	20%	41%	46
North Of Main St.	33%	44%	23%	159
East Of Rt. 108	18%	47%	36%	131
West Of Rt. 108	21%	47%	32%	146

Q4C: "To what extent are the following issues a problem in the Durham community: Illegal drug possession and use?" (Worded "visible drug possession and use in 2000 and 2002 surveys.")

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	6%	23%	71%	673
Durham Residents, 2002	6%	32%	62%	651
Durham Residents, 2005	26%	50%	25%	552
Durham Residents, 2009	27%	47%	26%	473
Sex				
Male	23%	48%	29%	208
Female	28%	48%	24%	211
Age				
Under 40	21%	41%	38%	29
40 - 49	28%	49%	23%	96
50 - 59	27%	41%	32%	118
60 and over	27%	50%	23%	223
Children in Household				
None	25%	50%	25%	307
One	35%	39%	26%	57
Two	25%	48%	27%	73
Three or more	31%	38%	31%	26
Area of Durham				
Downtown	23%	37%	40%	43
North Of Main St.	29%	50%	22%	153
East Of Rt. 108	29%	44%	27%	124
West Of Rt. 108	23%	51%	26%	137

Q4D: "To what extent are the following issues a problem in the Durham community: Illegal dumping/littering?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	18%	40%	41%	702
Durham Residents, 2002	22%	42%	36%	683
Durham Residents, 2005	18%	44%	38%	572
Durham Residents, 2009	21%	41%	38%	487
Sex				
Male	19%	42%	39%	212
Female	21%	40%	39%	220
Age				
Under 40	31%	38%	31%	29
40 - 49	18%	41%	41%	97
50 - 59	25%	35%	41%	118
60 and over	19%	45%	36%	236
Children in Household				
None	20%	42%	38%	322
One	29%	30%	41%	56
Two	19%	46%	35%	74
Three or more	16%	44%	40%	25
Area of Durham				
Downtown	37%	41%	22%	46
North Of Main St.	26%	39%	35%	155
East Of Rt. 108	17%	41%	43%	127
West Of Rt. 108	14%	45%	41%	143

Q4E: "To what extent are the following issues a problem in the Durham community: Loud music from homes?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	12%	29%	60%	699
Durham Residents, 2002	14%	27%	59%	681
Durham Residents, 2005	12%	26%	62%	577
Durham Residents, 2009	14%	28%	58%	489
Sex				
Male	14%	29%	57%	214
Female	13%	26%	61%	219
Age				
Under 40	31%	21%	48%	29
40 - 49	6%	28%	66%	97
50 - 59	13%	25%	63%	118
60 and over	15%	31%	55%	238
Children in Household				
None	14%	29%	57%	323
One	11%	30%	60%	57
Two	15%	23%	62%	73
Three or more	12%	31%	58%	26
Area of Durham				
Downtown	30%	30%	39%	46
North Of Main St.	17%	32%	50%	155
East Of Rt. 108	7%	23%	70%	127
West Of Rt. 108	11%	27%	62%	145

Q4F: "To what extent are the following issues a problem in the Durham community: Loud music from UNH facilities?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	13%	32%	55%	693
Durham Residents, 2002	15%	28%	57%	668
Durham Residents, 2005	13%	29%	58%	566
Durham Residents, 2009	9%	29%	63%	479
Sex				
Male	7%	32%	61%	210
Female	9%	28%	64%	217
Age				
Under 40	3%	31%	66%	29
40 - 49	5%	26%	69%	97
50 - 59	9%	23%	68%	117
60 and over	10%	32%	58%	230
Children in Household				
None	10%	29%	62%	315
One	5%	28%	67%	57
Two	8%	27%	64%	73
Three or more	0%	36%	64%	25
Area of Durham				
Downtown	16%	31%	53%	45
North Of Main St.	8%	29%	63%	151
East Of Rt. 108	7%	28%	65%	127
West Of Rt. 108	8%	29%	63%	140

Q4G: "To what extent are the following issues a problem in the Durham community: Noisy neighbors?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	9%	15%	76%	702
Durham Residents, 2002	10%	19%	71%	678
Durham Residents, 2005	12%	16%	71%	582
Durham Residents, 2009	13%	18%	69%	487
Sex				
Male	12%	21%	67%	213
Female	11%	17%	72%	218
Age				
Under 40	21%	28%	52%	29
40 - 49	14%	17%	68%	98
50 - 59	8%	20%	73%	120
60 and over	13%	17%	70%	233
Children in Household				
None	13%	17%	70%	321
One	9%	23%	68%	57
Two	16%	23%	61%	74
Three or more	12%	15%	73%	26
Area of Durham				
Downtown	37%	22%	41%	46
North Of Main St.	15%	22%	63%	155
East Of Rt. 108	9%	13%	78%	128
West Of Rt. 108	8%	18%	75%	142

Q4H: "To what extent are the following issues a problem in the Durham community: Parking/traffic problems?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	30%	40%	30%	707
Durham Residents, 2002	33%	39%	28%	687
Durham Residents, 2005	26%	41%	33%	580
Durham Residents, 2009	19%	37%	44%	487
Sex				
Male	16%	39%	46%	212
Female	21%	34%	45%	220
Age				
Under 40	24%	31%	45%	29
40 - 49	21%	32%	47%	97
50 - 59	15%	38%	47%	120
60 and over	19%	38%	43%	233
Children in Household				
None	18%	36%	45%	321
One	16%	35%	49%	57
Two	20%	42%	38%	74
Three or more	28%	28%	44%	25
Area of Durham				
Downtown	13%	46%	41%	46
North Of Main St.	24%	41%	35%	153
East Of Rt. 108	23%	34%	43%	130
West Of Rt. 108	12%	32%	56%	143

Q4I: "To what extent are the following issues a problem in the Durham community: Pedestrians crossing roads outside of crosswalks?" (Worded "pedestrians jay-walking?" in 2000 and 2002.)

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	36%	34%	30%	706
Durham Residents, 2002	35%	36%	29%	688
Durham Residents, 2005	43%	34%	23%	596
Durham Residents, 2009	45%	33%	21%	499
Sex				
Male	43%	36%	21%	213
Female	47%	32%	21%	228
Age				
Under 40	38%	45%	17%	29
40 - 49	48%	32%	20%	98
50 - 59	43%	31%	26%	121
60 and over	47%	33%	20%	243
Children in Household				
None	46%	34%	21%	331
One	48%	29%	22%	58
Two	46%	38%	16%	74
Three or more	38%	35%	27%	26
Area of Durham				
Downtown	38%	45%	17%	47
North Of Main St.	53%	33%	15%	158
East Of Rt. 108	47%	29%	24%	130
West Of Rt. 108	42%	34%	24%	148

Q4J: "To what extent are the following issues a problem in the Durham community: Cars not yielding to pedestrians?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	22%	46%	32%	712
Durham Residents, 2002	20%	45%	35%	689
Durham Residents, 2005	20%	48%	32%	591
Durham Residents, 2009	22%	48%	30%	491
Sex				
Male	20%	51%	29%	211
Female	23%	48%	30%	223
Age				
Under 40	14%	59%	28%	29
40 - 49	20%	51%	29%	98
50 - 59	22%	45%	33%	119
60 and over	24%	46%	29%	238
Children in Household				
None	23%	47%	30%	324
One	23%	49%	28%	57
Two	20%	46%	34%	74
Three or more	15%	69%	15%	26
Area of Durham				
Downtown	28%	48%	24%	46
North Of Main St.	26%	50%	24%	157
East Of Rt. 108	18%	47%	35%	126
West Of Rt. 108	21%	49%	31%	146

Q4K: "To what extent are the following issues a problem in the Durham community: Bicycles riding against traffic?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	14%	37%	49%	707
Durham Residents, 2002	14%	37%	49%	677
Durham Residents, 2005	17%	35%	48%	583
Durham Residents, 2009	20%	38%	41%	496
Sex				
Male	20%	39%	42%	214
Female	18%	38%	44%	225
Age				
Under 40	7%	34%	59%	29
40 - 49	21%	37%	42%	98
50 - 59	13%	38%	50%	120
60 and over	24%	40%	35%	242
Children in Household				
None	22%	41%	37%	328
One	22%	24%	53%	58
Two	8%	39%	53%	74
Three or more	19%	42%	38%	26
Area of Durham				
Downtown	13%	37%	50%	46
North Of Main St.	23%	40%	37%	159
East Of Rt. 108	18%	38%	44%	129
West Of Rt. 108	21%	41%	38%	146

Q4L: "To what extent are the following issues a problem in the Durham community: Bicycles riding on sidewalks?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	12%	30%	58%	698
Durham Residents, 2002	12%	31%	57%	675
Durham Residents, 2005	15%	32%	53%	583
Durham Residents, 2009	18%	34%	48%	493
Sex				
Male	17%	36%	47%	212
Female	16%	34%	51%	223
Age				
Under 40	10%	38%	52%	29
40 - 49	14%	35%	51%	98
50 - 59	9%	30%	61%	119
60 and over	24%	35%	42%	240
Children in Household				
None	21%	34%	45%	325
One	12%	28%	60%	58
Two	4%	36%	59%	74
Three or more	19%	42%	38%	26
Area of Durham				
Downtown	13%	36%	51%	45
North Of Main St.	24%	36%	40%	157
East Of Rt. 108	10%	33%	57%	128
West Of Rt. 108	19%	33%	48%	147

Q4M: "To what extent are the following issues a problem in the Durham community: Inadequate street lighting?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	15%	30%	55%	705
Durham Residents, 2002	13%	34%	53%	677
Durham Residents, 2005	17%	31%	53%	581
Durham Residents, 2009	15%	31%	54%	488
Sex				
Male	13%	31%	56%	212
Female	16%	32%	52%	219
Age				
Under 40	7%	30%	63%	27
40 - 49	19%	30%	51%	99
50 - 59	14%	28%	58%	118
60 and over	15%	34%	51%	238
Children in Household				
None	14%	35%	51%	323
One	23%	19%	58%	57
Two	15%	26%	59%	73
Three or more	8%	32%	60%	25
Area of Durham				
Downtown	14%	30%	57%	44
North Of Main St.	19%	37%	44%	156
East Of Rt. 108	13%	28%	59%	127
West Of Rt. 108	13%	32%	55%	144

Q4N: "To what extent are the following issues a problem in the Durham community: Public drinking/intoxication?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	18%	36%	46%	698
Durham Residents, 2002	21%	38%	42%	679
Durham Residents, 2005	21%	43%	35%	575
Durham Residents, 2009	20%	44%	36%	487
Sex				
Male	18%	44%	38%	210
Female	21%	42%	37%	220
Age				
Under 40	36%	39%	25%	28
40 - 49	23%	43%	34%	98
50 - 59	20%	43%	38%	120
60 and over	17%	45%	38%	235
Children in Household				
None	18%	44%	38%	322
One	28%	39%	33%	57
Two	26%	45%	30%	74
Three or more	12%	48%	40%	25
Area of Durham				
Downtown	35%	39%	26%	46
North Of Main St.	27%	44%	29%	159
East Of Rt. 108	11%	48%	40%	124
West Of Rt. 108	17%	40%	43%	142

Q40: "To what extent are the following issues a problem in the Durham community: Stray/barking dogs?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	9%	25%	66%	704
Durham Residents, 2002	9%	25%	65%	682
Durham Residents, 2005	10%	19%	71%	587
Durham Residents, 2009	6%	22%	72%	485
Sex				
Male	6%	24%	70%	210
Female	6%	20%	73%	221
Age				
Under 40	4%	25%	71%	28
40 - 49	4%	22%	74%	97
50 - 59	5%	21%	74%	120
60 and over	8%	22%	70%	234
Children in Household				
None	7%	22%	71%	321
One	7%	26%	67%	57
Two	3%	19%	78%	73
Three or more	4%	24%	72%	25
Area of Durham				
Downtown	4%	9%	87%	45
North Of Main St.	6%	24%	70%	155
East Of Rt. 108	6%	23%	71%	126
West Of Rt. 108	6%	22%	71%	143

Q4P: "To what extent are the following issues a problem in the Durham community: Trespassing upon your property?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	5%	19%	76%	707
Durham Residents, 2002	6%	16%	78%	680
Durham Residents, 2005	8%	14%	78%	585
Durham Residents, 2009	6%	15%	79%	489
Sex				
Male	3%	14%	82%	210
Female	7%	15%	78%	226
Age				
Under 40	11%	25%	64%	28
40 - 49	3%	12%	85%	98
50 - 59	3%	13%	83%	120
60 and over	7%	16%	77%	237
Children in Household				
None	6%	16%	78%	325
One	4%	13%	84%	56
Two	3%	18%	80%	74
Three or more	4%	8%	88%	25
Area of Durham				
Downtown	11%	23%	66%	47
North Of Main St.	8%	15%	77%	155
East Of Rt. 108	5%	13%	83%	128
West Of Rt. 108	3%	13%	84%	143

Q4Q: "To what extent are the following issues a problem in the Durham community: Unsupervised children?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	4%	19%	77%	701
Durham Residents, 2002	5%	21%	74%	665
Durham Residents, 2005	5%	17%	78%	584
Durham Residents, 2009	6%	16%	78%	484
Sex				
Male	5%	16%	79%	209
Female	6%	15%	79%	220
Age				
Under 40	0%	11%	89%	28
40 - 49	5%	15%	80%	98
50 - 59	8%	11%	82%	120
60 and over	7%	19%	74%	232
Children in Household				
None	7%	16%	76%	319
One	7%	14%	79%	57
Two	4%	12%	84%	74
Three or more	4%	20%	76%	25
Area of Durham				
Downtown	2%	11%	87%	46
North Of Main St.	8%	17%	75%	153
East Of Rt. 108	6%	17%	78%	125
West Of Rt. 108	7%	14%	79%	144

Q4R: "To what extent are the following issues a problem in the Durham community: Vandalism/graffiti?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	8%	29%	63%	703
Durham Residents, 2002	8%	29%	64%	676
Durham Residents, 2005	9%	27%	64%	586
Durham Residents, 2009	7%	27%	66%	480
Sex				
Male	7%	30%	63%	209
Female	7%	22%	70%	216
Age				
Under 40	4%	21%	75%	28
40 - 49	5%	23%	71%	98
50 - 59	8%	26%	66%	118
60 and over	8%	30%	62%	230
Children in Household				
None	7%	29%	64%	316
One	7%	27%	66%	56
Two	8%	22%	70%	74
Three or more	4%	20%	76%	25
Area of Durham				
Downtown	7%	29%	64%	45
North Of Main St.	9%	36%	55%	152
East Of Rt. 108	6%	23%	70%	124
West Of Rt. 108	6%	20%	73%	143

Q4S: "To what extent are the following issues a problem in the Durham community: Youths 'hanging around', blocking streets, sidewalks, businesses?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2000	7%	33%	60%	700
Durham Residents, 2002	9%	35%	56%	679
Durham Residents, 2005	8%	28%	63%	579
Durham Residents, 2009	11%	29%	60%	485
Sex				
Male	10%	28%	62%	208
Female	10%	29%	61%	221
Age				
Under 40	18%	29%	54%	28
40 - 49	8%	24%	67%	98
50 - 59	8%	31%	62%	120
60 and over	12%	31%	57%	233
Children in Household				
None	12%	31%	58%	320
One	9%	25%	67%	57
Two	9%	26%	65%	74
Three or more	8%	28%	64%	25
Area of Durham				
Downtown	9%	22%	70%	46
North Of Main St.	12%	36%	53%	156
East Of Rt. 108	13%	27%	60%	124
West Of Rt. 108	8%	27%	64%	143

Q4T: "To what extent are the following issues a problem in the Durham community: Skateboarding on streets, sidewalks, parking lots?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2005	13%	30%	57%	581
Durham Residents, 2009	18%	30%	52%	488
Sex				
Male	15%	29%	56%	208
Female	17%	31%	52%	223
Age				
Under 40	11%	21%	68%	28
40 - 49	13%	30%	57%	98
50 - 59	16%	29%	55%	120
60 and over	22%	32%	47%	236
Children in Household				
None	20%	31%	48%	323
One	14%	28%	58%	57
Two	14%	24%	62%	74
Three or more	4%	36%	60%	25
Area of Durham				
Downtown	11%	33%	57%	46
North Of Main St.	21%	35%	43%	155
East Of Rt. 108	17%	26%	57%	125
West Of Rt. 108	17%	28%	55%	146

Q4U: "To what extent are the following issues a problem in the Durham community: Internet/Computer crimes?"

	Significant	Somewhat Significant	Insignificant	Number Responding
Durham Residents, 2005	8%	28%	64%	544
Durham Residents, 2009	9%	30%	61%	463
Sex				
Male	9%	33%	58%	202
Female	7%	29%	64%	209
Age				
Under 40	0%	18%	82%	28
40 - 49	5%	28%	67%	94
50 - 59	8%	28%	65%	116
60 and over	12%	35%	53%	219
Children in Household				
None	11%	32%	57%	300
One	4%	30%	66%	56
Two	4%	26%	70%	74
Three or more	4%	25%	71%	24
Area of Durham				
Downtown	5%	17%	79%	42
North Of Main St.	13%	31%	56%	144
East Of Rt. 108	7%	38%	55%	124
West Of Rt. 108	7%	27%	66%	137

Q5_1:"Have you had any contact with the Durham Police Department in the last three years?" (NOT ASKED IN PREVIOUS SURVEYS)

	Yes	No	Number Responding
Durham Residents, 2005	62%	38%	593
Durham Residents, 2009	65%	35%	490
Sex			
Male	67%	33%	208
Female	61%	39%	224
Age			
Under 40	75%	25%	28
40 - 49	72%	28%	96
50 - 59	74%	26%	121
60 and over	55%	45%	238
Children in Household			
None	59%	41%	326
One	77%	23%	56
Two	74%	26%	73
Three or more	80%	20%	25
Area of Durham			
Downtown	73%	27%	45
North Of Main St.	55%	45%	150
East Of Rt. 108	67%	33%	132
West Of Rt. 108	68%	32%	148

Q5_2:IF HAD CONTACT WITH DPD "Were you treated professionally, with dignity and respect?" (NOT ASKED PRIOR TO 2005)

	Yes	No	Number Responding
Durham Residents, 2005	95%	5%	377
Durham Residents, 2009	96%	4%	325
Sex			
Male	98%	2%	140
Female	94%	6%	143
Age			
Under 40	96%	4%	23
40 - 49	96%	4%	70
50 - 59	96%	4%	89
60 and over	96%	4%	137
Children in Household			
None	96%	4%	196
One	91%	9%	44
Two	96%	4%	55
Three or more	100%	0%	21
Area of Durham			
Downtown	97%	3%	33
North Of Main St.	94%	6%	87
East Of Rt. 108	99%	1%	89
West Of Rt. 108	95%	5%	102

Q5_3:"If you called the Durham Police Department for any reason in the past three years, how quickly did they respond?" (NOT ASKED IN PREVIOUS SURVEYS)

	They Responded Faster Than I Expected	The Time It Took Was About Right	They Responded Too Slowly	They Never Came	Number Responding
Durham Residents, 2005	38%	58%	2%	1%	291
Durham Residents, 2009	36%	62%	2%	0%	256
Sex					
Male	32%	67%	1%	0%	112
Female	37%	59%	3%	1%	107
Age					
Under 40	21%	79%	0%	0%	19
40 - 49	35%	59%	6%	0%	54
50 - 59	31%	66%	2%	2%	64
60 and over	43%	57%	0%	0%	113
Children in Household					
None	38%	61%	1%	0%	155
One	53%	44%	3%	0%	34
Two	29%	67%	2%	2%	42
Three or more	17%	83%	0%	0%	18
Area of Durham					
Downtown	11%	85%	4%	0%	27
North Of Main St.	40%	57%	1%	1%	72
East Of Rt. 108	36%	62%	1%	0%	69
West Of Rt. 108	40%	58%	1%	0%	77

Q6_1:"Is the Durham Police Department responsive to your needs?"

	Yes	No	Number Responding
Durham Residents, 2000	97%	3%	702
Durham Residents, 2002	97%	3%	685
Durham Residents, 2005	97%	3%	569
Durham Residents, 2009	97%	3%	481
Sex			
Male	97%	3%	205
Female	96%	4%	217
Age			
Under 40	96%	4%	25
40 - 49	98%	2%	92
50 - 59	95%	5%	117
60 and over	97%	3%	239
Children in Household			
None	97%	3%	322
One	96%	4%	55
Two	96%	4%	69
Three or more	100%	0%	26
Area of Durham			
Downtown	96%	4%	46
North Of Main St.	99%	1%	149
East Of Rt. 108	98%	2%	128
West Of Rt. 108	94%	6%	143

Q6_2:"Would you hesitate to call the Durham Police Department for assistance?"

	Yes	No	Number Responding
Durham Residents, 2000	2%	98%	739
Durham Residents, 2002	2%	98%	716
Durham Residents, 2005	3%	97%	613
Durham Residents, 2009	3%	97%	504
Sex			
Male	3%	97%	214
Female	3%	97%	230
Age			
Under 40	4%	96%	27
40 - 49	8%	92%	96
50 - 59	1%	99%	122
60 and over	2%	98%	252
Children in Household			
None	2%	98%	340
One	4%	96%	57
Two	4%	96%	72
Three or more	8%	92%	26
Area of Durham			
Downtown	2%	98%	46
North Of Main St.	2%	98%	162
East Of Rt. 108	2%	98%	133
West Of Rt. 108	5%	95%	148

Q6_3:"Overall, how well do you feel the Durham Police Department does in providing services to the community?"

	Excellent	Good	Fair	Poor	Very poor	Number Responding
Durham Residents, 2000	50%	46%	4%	1%	0%	719
Durham Residents, 2002	50%	45%	5%	0%	0%	696
Durham Residents, 2005	50%	44%	5%	1%	0%	597
Durham Residents, 2009	50%	44%	5%	1%	0%	506
Sex						
Male	47%	46%	6%	1%	0%	214
Female	50%	45%	5%	1%	0%	231
Age						
Under 40	36%	50%	7%	4%	4%	28
40 - 49	45%	45%	8%	1%	0%	99
50 - 59	40%	52%	7%	1%	0%	121
60 and over	58%	38%	2%	1%	0%	250
Children in Household						
None	54%	41%	4%	1%	0%	338
One	42%	51%	7%	0%	0%	57
Two	42%	49%	8%	1%	0%	74
Three or more	54%	42%	4%	0%	0%	26
Area of Durham						
Downtown	50%	43%	4%	2%	0%	46
North Of Main St.	51%	44%	5%	0%	0%	162
East Of Rt. 108	56%	40%	4%	1%	0%	134
West Of Rt. 108	44%	48%	5%	2%	1%	147

Q7A: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Vehicle lockouts?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	18%	12%	43%	11%	17%	476
Sex						
Male	20%	10%	43%	11%	15%	208
Female	17%	16%	41%	10%	17%	216
Age						
Under 40	33%	22%	22%	7%	15%	27
40 - 49	21%	21%	37%	9%	12%	94
50 - 59	15%	9%	47%	15%	15%	117
60 and over	16%	10%	45%	9%	20%	230
Children in Household						
None	16%	9%	46%	10%	20%	315
One	29%	22%	24%	13%	13%	55
Two	18%	17%	44%	11%	10%	72
Three or more	12%	27%	38%	4%	19%	26
Area of Durham						
Downtown	22%	11%	48%	2%	17%	46
North Of Main St.	17%	14%	49%	7%	12%	148
East Of Rt. 108	18%	14%	41%	11%	17%	130
West Of Rt. 108	18%	8%	35%	16%	23%	138

Q7B: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Complaints about animals?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	9%	13%	37%	20%	21%	477
Sex						
Male	9%	15%	36%	20%	20%	207
Female	7%	12%	37%	20%	23%	215
Age						
Under 40	0%	14%	25%	32%	29%	28
40 - 49	9%	14%	43%	19%	15%	95
50 - 59	9%	15%	35%	20%	20%	119
60 and over	9%	12%	37%	18%	24%	227
Children in Household						
None	9%	12%	38%	19%	22%	314
One	14%	16%	25%	20%	25%	56
Two	6%	17%	39%	21%	18%	72
Three or more	0%	12%	50%	19%	19%	26
Area of Durham						
Downtown	9%	15%	38%	11%	28%	47
North Of Main St.	7%	12%	43%	24%	14%	148
East Of Rt. 108	10%	16%	33%	18%	22%	129
West Of Rt. 108	8%	12%	32%	21%	28%	138

Q7C: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Commercial building checks?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	8%	11%	38%	19%	24%	473
Sex						
Male	9%	10%	39%	23%	19%	206
Female	6%	10%	38%	17%	29%	212
Age						
Under 40	4%	14%	32%	14%	36%	28
40 - 49	7%	14%	38%	22%	18%	94
50 - 59	7%	10%	37%	23%	22%	116
60 and over	10%	8%	40%	16%	27%	227
Children in Household						
None	9%	8%	37%	19%	27%	312
One	5%	18%	45%	13%	18%	55
Two	7%	10%	45%	24%	14%	71
Three or more	0%	15%	27%	15%	42%	26
Area of Durham						
Downtown	4%	9%	44%	18%	24%	45
North Of Main St.	6%	8%	36%	20%	29%	148
East Of Rt. 108	10%	14%	36%	20%	20%	125
West Of Rt. 108	10%	8%	40%	18%	24%	140

Q7D: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Residential house checks?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	7%	10%	26%	21%	37%	474
Sex						
Male	6%	11%	25%	24%	34%	210
Female	6%	9%	25%	19%	40%	209
Age						
Under 40	3%	3%	17%	28%	48%	29
40 - 49	3%	10%	27%	22%	39%	93
50 - 59	3%	9%	23%	25%	40%	115
60 and over	10%	11%	27%	18%	33%	229
Children in Household						
None	9%	10%	25%	19%	38%	314
One	2%	15%	30%	25%	28%	53
Two	4%	3%	28%	28%	38%	72
Three or more	0%	15%	15%	15%	54%	26
Area of Durham						
Downtown	7%	16%	29%	20%	29%	45
North Of Main St.	2%	11%	23%	23%	41%	150
East Of Rt. 108	8%	11%	23%	22%	35%	124
West Of Rt. 108	10%	6%	29%	19%	37%	140

Q7E: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Vehicle ID Number (VIN) checks?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	13%	14%	46%	13%	14%	458
Sex						
Male	17%	19%	40%	14%	11%	205
Female	11%	11%	49%	13%	17%	199
Age						
Under 40	21%	14%	50%	0%	14%	28
40 - 49	13%	13%	47%	15%	11%	91
50 - 59	11%	17%	44%	17%	11%	114
60 and over	13%	13%	45%	11%	17%	218
Children in Household						
None	12%	15%	45%	14%	15%	303
One	17%	13%	44%	11%	15%	54
Two	17%	13%	54%	9%	7%	70
Three or more	9%	9%	39%	17%	26%	23
Area of Durham						
Downtown	11%	14%	43%	20%	11%	44
North Of Main St.	11%	19%	42%	11%	16%	144
East Of Rt. 108	13%	15%	44%	12%	15%	124
West Of Rt. 108	15%	8%	52%	12%	13%	131

Q7F: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Lost property complaints?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	8%	13%	38%	20%	21%	475
Sex						
Male	8%	13%	40%	24%	15%	209
Female	4%	14%	36%	20%	25%	210
Age						
Under 40	0%	27%	38%	15%	19%	26
40 - 49	3%	19%	38%	19%	21%	95
50 - 59	6%	7%	31%	35%	21%	118
60 and over	10%	12%	42%	15%	21%	229
Children in Household						
None	9%	11%	40%	20%	20%	315
One	5%	16%	32%	25%	21%	56
Two	1%	13%	44%	19%	22%	72
Three or more	4%	25%	17%	25%	29%	24
Area of Durham						
Downtown	2%	26%	37%	13%	22%	46
North Of Main St.	5%	12%	39%	21%	23%	148
East Of Rt. 108	12%	11%	35%	20%	22%	128
West Of Rt. 108	8%	9%	41%	23%	19%	138

Q7G: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Courtesy finger printing?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	19%	15%	41%	10%	15%	476
Sex						
Male	21%	16%	39%	13%	11%	208
Female	18%	15%	39%	8%	20%	216
Age						
Under 40	4%	30%	37%	11%	19%	27
40 - 49	14%	14%	36%	19%	18%	95
50 - 59	19%	17%	45%	11%	8%	118
60 and over	22%	13%	42%	6%	17%	232
Children in Household						
None	20%	15%	43%	8%	13%	318
One	22%	11%	36%	9%	22%	55
Two	14%	15%	43%	17%	11%	72
Three or more	0%	19%	31%	15%	35%	26
Area of Durham						
Downtown	13%	18%	36%	20%	13%	45
North Of Main St.	14%	17%	43%	9%	17%	150
East Of Rt. 108	21%	15%	39%	8%	16%	132
West Of Rt. 108	22%	12%	43%	9%	14%	137

Q7H: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Parking enforcement?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	11%	11%	30%	19%	29%	476
Sex						
Male	12%	10%	28%	21%	29%	209
Female	8%	14%	31%	18%	29%	214
Age						
Under 40	0%	15%	44%	19%	22%	27
40 - 49	9%	15%	30%	23%	23%	94
50 - 59	12%	13%	31%	18%	26%	119
60 and over	12%	7%	29%	18%	34%	231
Children in Household						
None	11%	9%	30%	19%	32%	318
One	9%	15%	25%	22%	29%	55
Two	13%	11%	38%	19%	19%	72
Three or more	4%	20%	28%	16%	32%	25
Area of Durham						
Downtown	7%	16%	27%	16%	34%	44
North Of Main St.	9%	10%	27%	20%	33%	148
East Of Rt. 108	13%	12%	31%	19%	24%	131
West Of Rt. 108	11%	9%	34%	18%	29%	141

Q7I: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Bad check complaints?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	12%	10%	38%	17%	22%	470
Sex						
Male	13%	9%	36%	21%	21%	208
Female	10%	13%	38%	15%	24%	210
Age						
Under 40	11%	33%	41%	11%	4%	27
40 - 49	11%	16%	32%	20%	20%	93
50 - 59	9%	7%	37%	25%	22%	116
60 and over	14%	7%	40%	13%	25%	230
Children in Household						
None	12%	8%	40%	16%	24%	315
One	16%	9%	20%	27%	29%	56
Two	9%	14%	51%	20%	6%	69
Three or more	8%	27%	19%	15%	31%	26
Area of Durham						
Downtown	16%	11%	42%	16%	16%	45
North Of Main St.	10%	6%	36%	21%	26%	149
East Of Rt. 108	14%	10%	38%	16%	22%	125
West Of Rt. 108	11%	15%	38%	16%	20%	139

Q7J: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Motor vehicle accident response?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	9%	1%	9%	5%	76%	485
Sex						
Male	6%	1%	9%	8%	76%	212
Female	9%	0%	9%	5%	77%	217
Age						
Under 40	0%	0%	14%	0%	86%	29
40 - 49	3%	1%	7%	8%	80%	96
50 - 59	6%	1%	9%	8%	76%	118
60 and over	14%	1%	9%	4%	73%	237
Children in Household						
None	11%	1%	9%	3%	76%	322
One	7%	2%	4%	13%	75%	56
Two	1%	0%	17%	9%	72%	75
Three or more	4%	0%	4%	4%	88%	26
Area of Durham						
Downtown	13%	2%	9%	0%	77%	47
North Of Main St.	7%	1%	8%	3%	81%	150
East Of Rt. 108	10%	1%	11%	9%	69%	131
West Of Rt. 108	9%	0%	8%	6%	77%	145

Q7K: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies: Non-injury low-value property damage complaints?

	Definitely Should Discontinue	2	Neutral	4	Definitely Should Not Discontinue	Number Responding
Durham Residents, 2009	6%	12%	33%	26%	23%	474
Sex						
Male	5%	13%	29%	31%	22%	209
Female	5%	11%	36%	22%	25%	211
Age						
Under 40	0%	11%	41%	19%	30%	27
40 - 49	2%	14%	27%	25%	32%	92
50 - 59	6%	11%	30%	26%	26%	117
60 and over	8%	11%	36%	27%	18%	233
Children in Household						
None	7%	11%	33%	27%	21%	319
One	4%	16%	29%	25%	27%	56
Two	3%	9%	37%	21%	30%	70
Three or more	0%	17%	33%	17%	33%	24
Area of Durham						
Downtown	0%	23%	34%	23%	20%	44
North Of Main St.	5%	9%	31%	32%	23%	148
East Of Rt. 108	8%	15%	33%	22%	21%	131
West Of Rt. 108	6%	9%	35%	24%	27%	139

Appendix C
Questionnaire



Durham Police Department Community Survey

Please take a few minutes to complete this survey about crime and policing in the Town of Durham. This survey is designed to provide a better understanding of the perceptions and wishes of our community and the results will be used to enhance policing services and to direct the department as we strive to provide the most responsive, cost efficient and compassionate police services possible. Your answers are completely confidential and your identity will not be known. Please circle the number that best represents your opinion. When completed, please fold so that the return address of the **University of New Hampshire Survey Center, Huddleston Hall, Durham, NH 03824** is clearly displayed. I want to thank the UNH Survey Center for assisting in this important inquiry. Also, thank you for taking the time to complete this survey. **Please complete and return the survey by August 7, 2009.**

David L. Kurz, Chief of Police

SECTION 1: Perception of crime in Durham

	<u>Not Safe</u>	<u>Safe</u>	<u>Very Safe</u>
1.1 How safe do you consider yourself in Durham: How safe do you feel at night in your home?	1	2	3
How safe do you feel walking at night in downtown Durham?	1	2	3
How safe do you feel out alone at night walking in your immediate neighborhood?	1	2	3
How safe do you feel out alone during the day walking in your immediate neighborhood?	1	2	3
1.2 Do you think crime in Durham has increased, decreased, or remain the same over the last 12 months?	1. Increased	2. Decreased	3. Stayed the same
1.3 Have you limited, changed, or curtailed your activities in Durham because you are concerned of crime?	1. Yes	2. No	
1.4 Do you feel that crime is such an issue in Durham that you have considered moving?	1. Yes	2. No	

SECTION 2: How concerned are you about the following situations in Durham during day-time hours?

	<u>Not Concerned</u>	<u>Concerned</u>	<u>Very Concerned</u>
Having your home burglarized	1	2	3
Walking within Durham	1	2	3
Driving through Durham	1	2	3
Children being safe	1	2	3
Children being exposed to drugs	1	2	3
Strangers loitering near your home	1	2	3
Illegal parking downtown	1	2	3
Illegal parking near your home	1	2	3
Illegal parking where you work	1	2	3
Illegal parking near public schools	1	2	3

SECTION 3: How concerned are you about the following situations in Durham during *night-time* hours?

	<u>Not Concerned</u>	<u>Concerned</u>	<u>Very Concerned</u>
Having your home burglarized	1	2	3
Walking within Durham	1	2	3
Driving through Durham	1	2	3
Children being safe	1	2	3
Children being exposed to drugs	1	2	3
Strangers loitering near your home	1	2	3
Illegal parking downtown	1	2	3
Illegal parking near your home	1	2	3
Illegal parking where you work	1	2	3
Illegal parking near public schools	1	2	3

SECTION 4: To what extent are the issues listed below a problem within the Durham community?

	<u>Significant</u>	<u>Somewhat</u>	<u>Insignificant</u>
Car horns/stereos/alarms	1	2	3
Speeding cars/screeching tires	1	2	3
Illegal drug possession and use	1	2	3
Illegal dumping/littering	1	2	3
Loud music from homes	1	2	3
Loud music from UNH facilities	1	2	3
Noisy neighbors	1	2	3
Parking/traffic problems	1	2	3
Pedestrians crossing road outside of crosswalks	1	2	3
Cars not yielding to pedestrians	1	2	3
Bicycles riding against traffic	1	2	3
Bicycles riding on sidewalks	1	2	3
Inadequate street lighting	1	2	3
Public drinking/intoxication	1	2	3
Stray/barking dogs	1	2	3
Trespassing upon your property	1	2	3
Unsupervised children	1	2	3
Vandalism/graffiti	1	2	3
Youths “hanging around”, blocking streets, sidewalks, businesses	1	2	3
Skateboarding on streets, sidewalks, parking lots	1	2	3
Internet/Computer crimes	1	2	3

SECTION 5: Experience with Durham Police

5.1 Have you had any contact with the Durham Police Department in the past three years?

1. Yes
2. No → **SKIP TO SECTION 6**

5.2 Were you treated professionally, with dignity and respect? 1. Yes 2. No

5.3 If you called the Durham police for any reason in the past three years, how quickly did they respond?

1. They responded faster than I expected
2. The time it took was about right
3. They responded too slowly
4. They never came.

SECTION 6: Overall perception of the Durham Police Department

6.1 Is the Durham Police Department responsive to your needs? 1. Yes 2. No

6.2 Would you hesitate to call the Durham Police Department for assistance?

- 1. Yes → Why? _____
- 2. No

6.3 Overall, how well do you feel the Durham Police Department does in providing services to the community?

- 1. Excellent
- 2. Good
- 3. Fair
- 4. Poor
- 5. Very Poor

SECTION 7: Which services should the Durham Police Department discontinue as it looks to implement cost-saving strategies?

	<u>Definitely Should</u>		<u>Neutral</u>		<u>Definitely Should Not</u>
Vehicle lockouts	1	2	3	4	5
Complaints about animals	1	2	3	4	5
Commercial building checks	1	2	3	4	5
Residential house checks	1	2	3	4	5
Vehicle ID Number (VIN) checks	1	2	3	4	5
Lost property complaints	1	2	3	4	5
Courtesy finger printing	1	2	3	4	5
Parking enforcement	1	2	3	4	5
Bad check complaints	1	2	3	4	5
Motor vehicle accident response	1	2	3	4	5
Non-injury low-value property damage complaints	1	2	3	4	5

SECTION 8: Residential Status

8.1 Where in Durham do you live?

- 1. Downtown
- 2. North of Main Street to the border of Madbury & Dover
- 3. East of Rt. 108 and South of the Oyster River (Durham Point Rd., Stagecoach, etc.)
- 4. West of Rt. 108 and South of Main Street (Faculty area, Packers Falls, etc.)

8.2 Do you own or rent your home? 1. Own home 2. Rent

8.3 Are you a UNH student? 1. Yes 2. No

8.4 What is your age? 1. Under 20 2. 20 – 29 3. 30 – 39
4. 40 – 49 5. 50 – 59 6. 60 and over

8.5 How many children under age 18 live in your household? _____

8.6 Sex: 1. Male. 2. Female